

Administrative Office of the Trial Court
Case Flow Metrics Report

Calendar Year 2012
Quarter 3

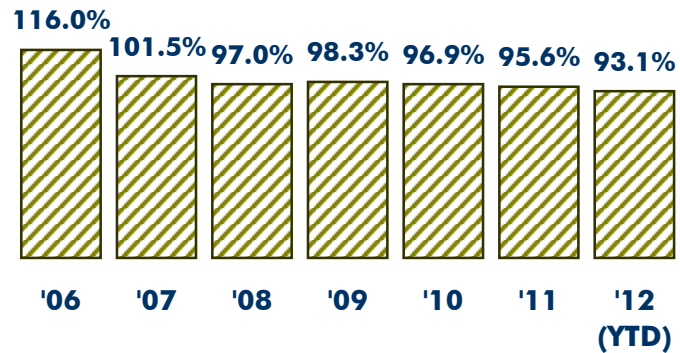
Honorable Robert A. Mulligan
Chief Justice of the Trial Court

Harry Spence
Court Administrator

December 4, 2012

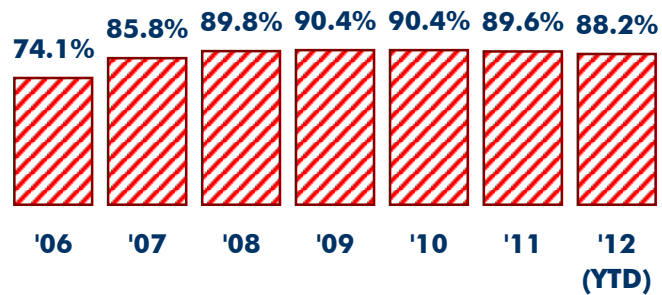
Case Flow Metrics Summary: 2006 Through 2012 (Q3) All Court Departments

Metric 1: Clearance Rate

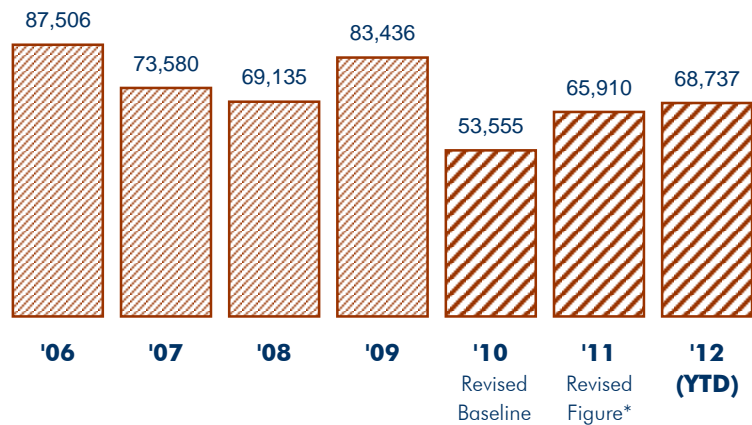


Metric 2: Time to Disposition

Percentage of cases disposed within time standard.

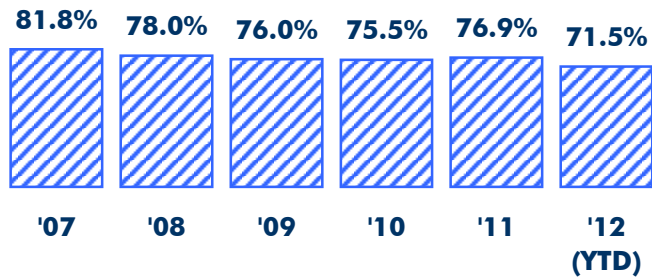


Metric 3: Cases Pending Beyond Time Standards



Metric 4: Trial Date Certainty

Percentage of cases disposed within two trial date settings.



Case Flow Metric 1 - Clearance Rate

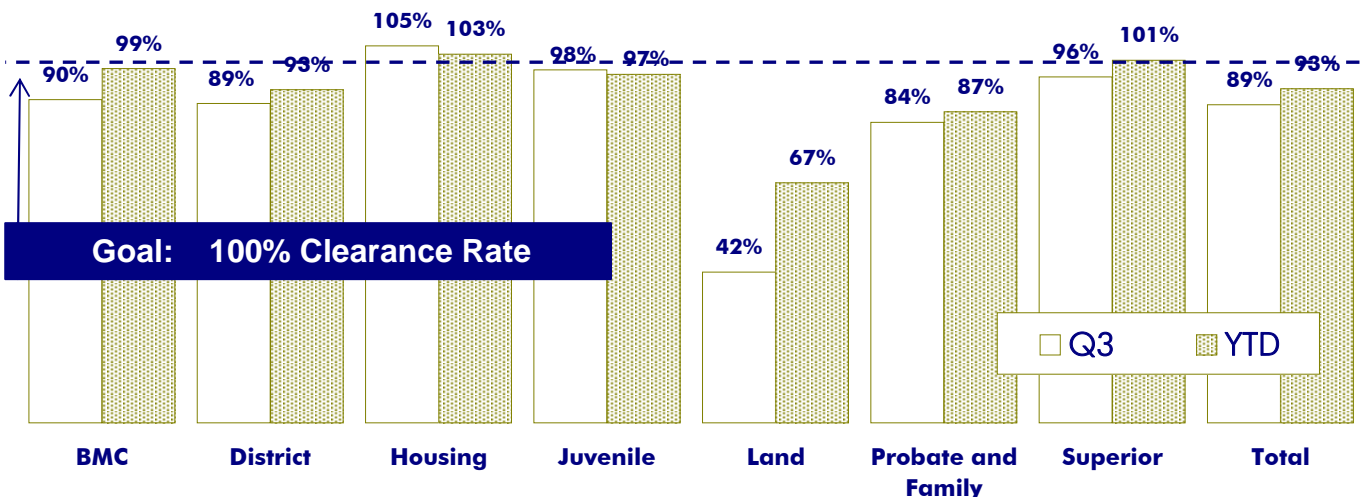
Q3

Case Activity July 1, 2012 to September 30, 2012

Court Department	New Cases	Disposed Cases	Clearance Rate (Goal: 100%)	Progress Towards Goal
Boston Municipal Court				
Civil	8,532	7,754	91%	
Criminal	6,653	5,917	89%	
Sub-Total	15,185	13,671	90%	
District Court				
Civil	25,075	23,564	94%	
Criminal	53,012	45,945	87%	
Sub-Total	78,087	69,509	89%	
Housing	11,267	11,832	105%	Goal Achieved
Juvenile				
Civil	1,944	1,956	101%	Goal Achieved
Criminal	2,736	2,647	97%	
Sub-Total	4,680	4,603	98%	
Land	5,422	2,279	42%	
Probate and Family	16,743	14,020	84%	
Superior				
Civil	5,624	5,486	98%	
Criminal	1,111	1,005	90%	
Sub-Total	6,735	6,491	96%	
Total	138,119	122,405	89%	

YTD

CY2012 - Clearance Rate



Notes

The quarterly and annual goal for this metric is 100%.

For the **District Court** the number of cases for case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 1 includes all 62 District Courts, whereas case flow metric 2 does not include JMS courts (Brockton, Barnstable).

For the **Juvenile Court**, Quarter 3 excludes data from Essex County, Norfolk County and the last two weeks of Franklin/Hampshire and Worcester Counties due to MassCourts expansion.

For the **Land Court**, the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because: (1) case flow metric 1, unlike case flow metric 2, includes both time standards and non-time standards cases. A large number of Land Court cases, including Mortgage Foreclosure cases and "S-Cases", relating to registered land, are not subject to time standards. The vast majority of these cases are disposed of in less than six months time; and, (2) case flow metric 1, unlike case flow metric 2, includes all cases disposed of during the quarter, including pre-MassCourts cases that had been completed prior to the quarter, but remained open and undisposed on the docket.

For the **Superior Court** the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 2 does not include cases disposed without a track assignment.

Case Flow Metric 2: Time to Disposition

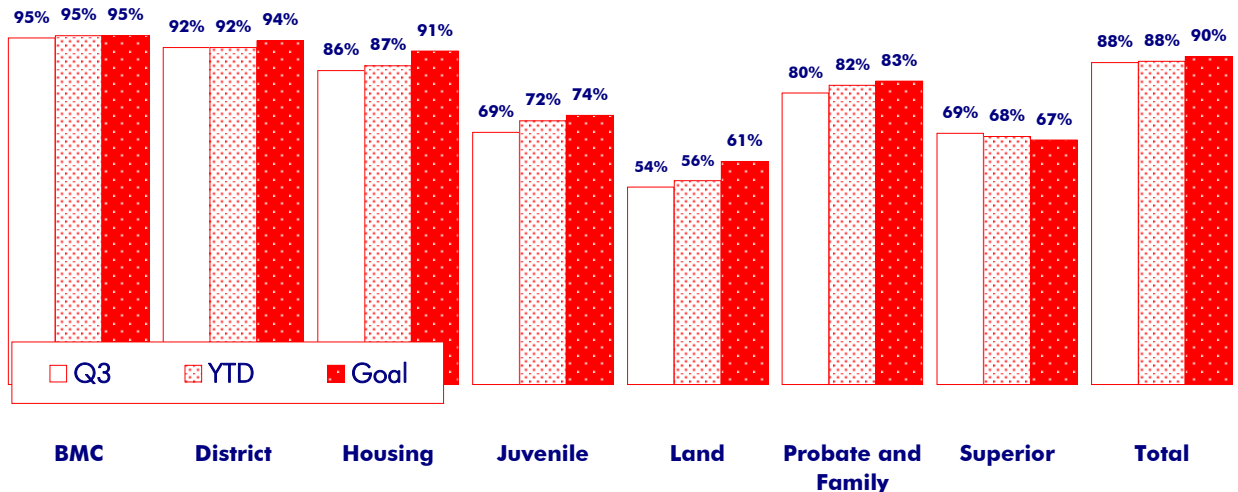
Q3

Case Activity July 1, 2012 to September 30, 2012

Court Department	Total Disposed	Disposed Within Time Standard	% Within Time Standard	Time to Disposition Goal	Progress Towards Goal
Boston Municipal Court					
Civil	7,754	7,540	97%	97%	Goal Achieved
Criminal	5,917	5,397	91%	93%	
Sub-Total	13,671	12,937	95%	95%	Goal Achieved
District Court					
Civil	23,572	22,544	96%	98%	
Criminal	43,403	39,103	90%	91%	
Sub-Total	66,975	61,647	92%	94%	
Housing	11,832	10,150	86%	91%	
Juvenile					
Civil	1,956	1,502	77%	79%	
Criminal	2,647	1,670	63%	69%	
Sub-Total	4,603	3,172	69%	74%	
Land	76	41	54%	61%	
Probate and Family	14,731	11,728	80%	83%	
Superior					
Civil	5,442	4,027	74%	73%	Goal Achieved
Criminal	926	340	37%	36%	Goal Achieved
Sub-Total	6,368	4,367	69%	67%	Goal Achieved
Total	118,256	104,042	88%	90%	

YTD

CY2012 - % Disposed Within Time Standard



Notes

The baseline was established from calendar year 2011. The quarterly and annual goals for this metric (percent disposed within time standards) is to maintain the CY 2011 annual percentage.

For the District Court, information includes all divisions. Time Standard period for all courts, excluding Bascot Courts (Barnstable, Brockton, and Lawrence) are derived from MassCourts using a total time standard period of 540 days to disposition. For Civil Bascot Courts (Barnstable, Brockton & Lawrence) time to disposition data is for an estimated 18 month period due to the limits of the Bascot system.

Case Flow Metric 3: Pending Cases Beyond Time Standards

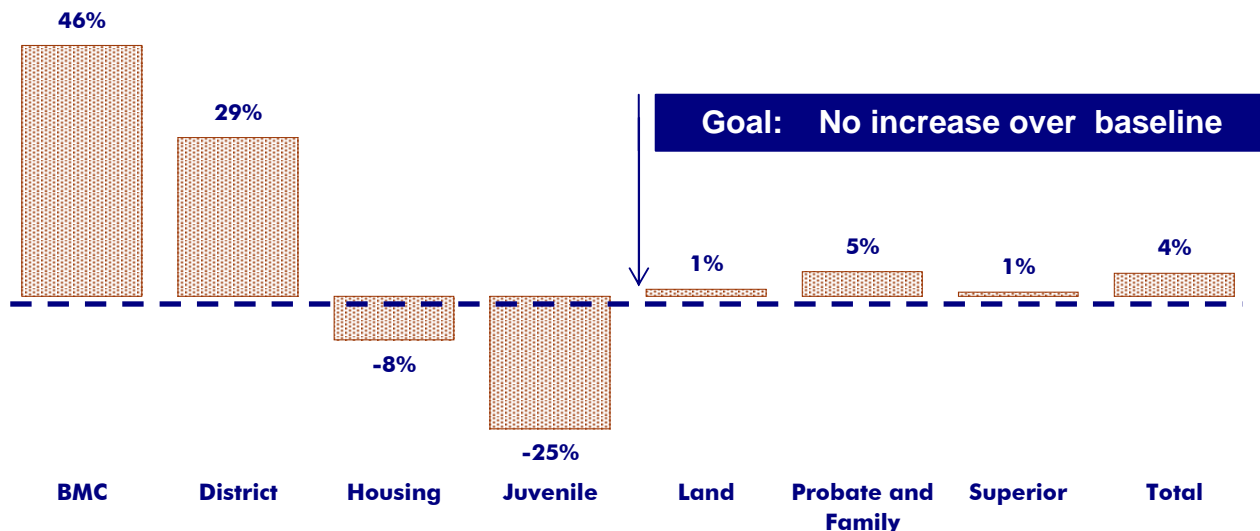
Q3

Case Status September 30, 2012

Court Department	Baseline	Pending Beyond Time Standards	Total Number Pending	% Change from Baseline	Progress Towards Goal
Boston Municipal Court					
Civil	227	291	3,345	28%	
Criminal	503	778	10,924	55%	
Sub-Total	730	1,069	14,269	46%	
District Court					
Civil	6,879	10,385	38,677	51%	
Criminal	6,445	6,859	64,400	6%	
Sub-Total	13,324	17,244	103,077	29%	
Housing	2,168	1,994	4,704	-8%	Goal Achieved
Juvenile					
Civil	4,389	4,024	9,464	-8%	Goal Achieved
Criminal	5,514	3,452	7,576	-37%	Goal Achieved
Sub-Total	9,903	7,476	17,040	-25%	Goal Achieved
Land	10,237	10,372	12,762	1%	
Probate and Family	21,135	22,104	51,489	5%	
Superior					
Civil	5,866	5,749	26,457	-2%	Goal Achieved
Criminal	2,547	2,729	5,569	7%	
Sub-Total	8,413	8,478	32,026	1%	
Total	65,910	68,737	235,367	4%	

YTD

CY2012 - % Change in Pending Cases Beyond Time Standards



Notes

The baseline was established from the end of calendar year 2011. The annual goal for this metric (number of cases pending beyond time standards) is not to exceed the number of cases pending beyond time standards as of December 31, 2011.

For the Juvenile Court, Quarter 3 excludes data from Essex County, Norfolk County and the last two weeks of Franklin/Hampshire and Worcester Counties due to MassCourts expansion.

Case Flow Metric 4: Trial Date Certainty

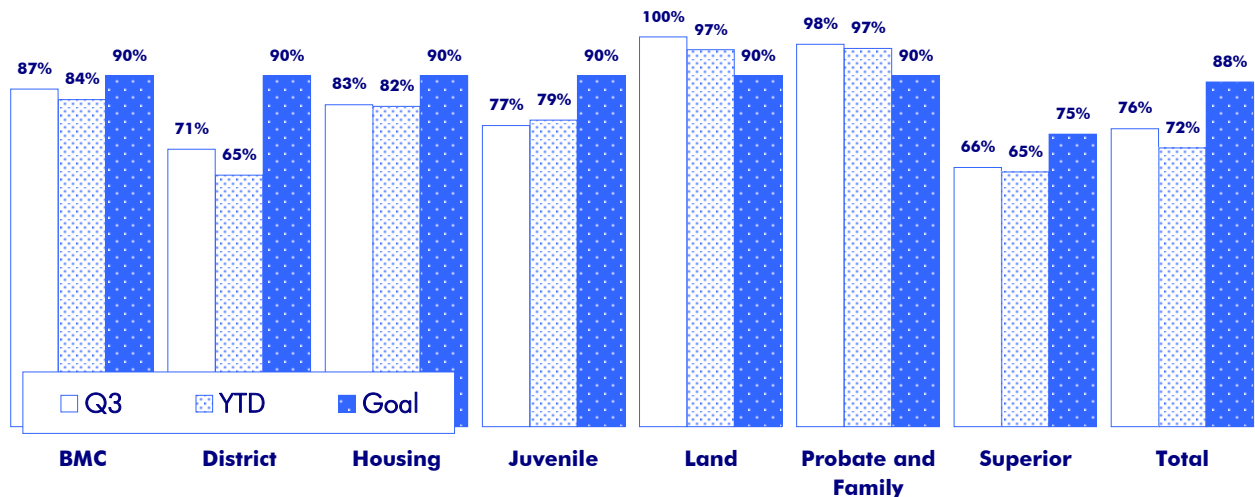
Q3

Case Activity July 1, 2012 to September 30, 2012

Court Department	Trial Settings				Disposed w/i Two Trial Date Settings	Trial Date Certainty Goal	Progress Towards Goal
	One	Two	Three	All			
Boston Municipal Court							
Civil	19	8	4	34	79%	90%	
Criminal	107	54	15	183	88%	90%	
Sub-Total	126	62	19	217	87%	90%	
District Court							
Civil	31	22	7	70	76%	90%	
Criminal	691	329	160	1,437	71%	90%	
Sub-Total	722	351	167	1,507	71%	90%	
Housing	273	102	41	454	83%	90%	
Juvenile							
Civil	46	16	10	78	79%	90%	
Criminal	7	9	4	23	70%	90%	
Sub-Total	53	25	14	101	77%	90%	
Land	5	1	0	6	100%	90%	Goal Achieved
Probate and Family	230	31	5	266	98%	90%	Goal Achieved
Superior							
Civil	67	48	28	166	69%	75%	
Criminal	31	60	22	144	63%	75%	
Sub-Total	98	108	50	310	66%	75%	
Total	1,507	680	296	2,861	76%	88%	

YTD

CY2012 - % Disposed Within Two Trial Date Settings



Notes

For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal.