



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Transmittal Letter THP-29

DATE: July 2026

TO: Therapy Providers Participating in MassHealth

FROM: Leslie Darcy, Director of Long-Term Services and Supports

RE: *Therapist Services Manual: Revised Regulations at 130 CMR 432.000*

Summary

This transmittal letter communicates revisions to the program regulations for therapist services at 130 CMR 432.000: *Therapist Services*. These revisions are effective for dates of service on or after July 31, 2026.

Regulation Revisions

130 CMR 432.000 has been updated to align the regulation with federal law regarding prior authorization adjudication, set forth in CMS-0057-F, consistent with interoperability requirements.

Providers must submit all required information within the timeframe specified at 130 CMR 450.303: *Prior Authorization*.

MassHealth Website

This transmittal letter is available on the MassHealth website at mass.gov/masshealth-transmittal-letters.

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Questions?

If you have questions about the information in this transmittal letter, please contact the following.

Long-Term Services and Supports

Phone: (844) 368-5184 (toll free)
Email: support@masshealthltss.com
Portal: MassHealthLTSS.com
Mail: MassHealth LTSS
PO Box 159108
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All Other Provider Types

Phone: (800) 841-2900, TDD/TTY: 711
Email: provider@masshealthquestions.com

New Material

The pages listed here contain new or revised language.

Therapist Services Manual

Pages iv, vi, and 4-1 through 4-14

Obsolete Material

The pages listed here are no longer in effect.

Therapist Manual

Pages iv, vi, and 4-1 through 4-14—transmitted by Transmittal Letter THP-27

Please note: Transmittal Letters no longer include pages for updated regulations, Subchapter 6, or appendix pages. These updated documents are on our [MassHealth Provider Manuals](#) page.