

ACCESS TO TIERS OF SERVICES

Universal Access to Core Services

Any individual job seeker, or any employed individual who wants to advance his or her career, will have access to the One-Stop Career Center system and to (basic) core employment related services that are (for the most part) self-service or informational. Individuals who seek information primarily, and do not seek direct, significant one-on-one staff assistance, *do not need to be determined Title I eligible for such core service* (they may be registered at the One-Stop Career Center for basic/full membership purposes, and/or as a registrant for Wagner-Peyser purposes). Preamble Background and Preamble Part 663, Subpart A(2)

Access to Additional Core Services

At the point an individual seeks core services that require significant staff assistance, registration/full membership must be completed and *eligibility for Title I must be determined*. Upon completion of the eligibility process, and upon receipt of a significant staff-assisted activity funded through Title I, the applicant is a Title I participant and *must* be counted as such for purposes of Title I performance measures. Preamble Part 663, Subpart A(2)

Access to Intensive Services

Two categories of adults and dislocated workers may receive intensive services:

- a) Adults and dislocated workers who are unemployed, have received at least one core service, and are determined to be in need of more intensive services to obtain employment; and
- b) Adults and dislocated workers who are employed, have received at least one core service and are unable to obtain new employment through core services, and are determined to be in need of more intensive services to obtain or retain employment *that leads to self-sufficiency*. §663.220

Documentation: The customer's case file must contain a determination of the need for intensive services as established by the initial assessment or the individual's inability to obtain employment through the core services provided. §663.160(b)

Access to Training Services

Training services may be made available to employed and unemployed adults and dislocated workers who have met the eligibility requirements for intensive services, have received at least one intensive service and have been determined to be unable to obtain or retain employment through such services. §663.310

Documentation: The customer's case file must contain a determination of the need for training services, as identified in the individual employment plan, comprehensive assessment, or through any other intensive services received. §663.240(b)