

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans
as of June 30, 2019^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	1	10	124	0	130	0	18	3	161	0	100	69	120	67	803
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁴	3,146	13	4,535	2,477	49,685	20	174	26	21,416	1,862	9,996	7,296	8,525	3,677	112,648
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	14,043	6,778	32,023	1,326	48,116	4,095	17,723	10,039	104,252	1,290	49,978	39,825	31,241	58,033	418,762
Boston Medical Center Health Plan, Inc.	6,419	445	66,244	164	26,058	1,059	53,088	5,182	22,230	39	25,177	37,366	67,135	11,467	322,073
CeltiCare Health Plan of Massachusetts, Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	2	172	18	0	0	0	0	2	194
Fallon Community Health Plan, Inc.	1,223	16,673	2,593	4	5,855	1,135	4,390	898	51,942	0	3,874	2,384	5,212	69,391	165,574
Harvard Pilgrim Health Care, Inc.	5,001	230	11,046	417	12,955	685	1,490	756	33,431	134	16,735	11,364	11,512	18,543	124,299
Health New England, Inc.	12	7,512	25	3	25	9,091	70,670	11,433	80	0	9	8	21	1,795	100,684
Minuteman Health, Inc. ⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Associated HMO, Inc. ⁷	7,922	1,604	14,629	406	32,582	770	8,344	2,831	80,871	194	32,077	21,213	19,445	39,766	262,654
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁷	16,189	9,899	26,096	18	55,614	1,661	24,984	7,636	124,487	67	47,404	26,341	57,576	47,549	445,521
Total HMO Members	53,956	43,164	157,315	4,815	231,020	18,518	181,053	38,822	438,870	3,586	185,350	145,866	200,787	250,290	1,953,412
2018 Massachusetts Population ⁸	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,148
Market Penetration Rate ⁹	25.28%	34.16%	27.89%	27.75%	29.22%	26.10%	38.49%	24.06%	27.18%	31.66%	26.28%	28.15%	24.87%	30.12%	28.30%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁴	46	0	77	0	230	0	9	2	354	0	219	104	105	51	1,197
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	5,606	850	9,891	422	20,171	1,757	6,454	3,193	61,761	978	25,740	11,963	18,277	18,073	185,136
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	1	19	6	0	0	0	0	0	26
Harvard Pilgrim Health Care, Inc.	386	24	592	148	2,074	18	136	90	7,366	24	2,972	1,134	2,320	1,224	18,508
Health New England, Inc.	24	591	24	0	49	297	1,659	470	71	0	23	20	16	224	3,468
Tufts Associated HMO, Inc. ⁷	3	13	10	0	47	0	0	0	180	0	87	45	28	48	471
Total HMO Members	6,065	1,478	10,594	570	22,571	2,073	8,277	3,761	69,742	1,002	29,041	13,266	20,746	19,620	208,806
2018 Massachusetts Population ⁸	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,148
Market Penetration Rate ⁹	2.84%	1.17%	1.88%	3.28%	2.85%	2.92%	1.76%	2.33%	4.32%	8.85%	4.12%	2.56%	2.57%	2.36%	3.03%

¹ Information reported by HMOs as of the end of the second quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁴ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc. the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

⁸ 2018 Population Source: U.S. Census Bureau; Vintage 2018 Population Estimates: Population Estimates

⁹ Total HMO members in each county divided by the 2018 population in each county.

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