

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans  
as of September 30, 2019<sup>1</sup>

TOTAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group <sup>2,3</sup> Members															
Aetna Health Inc. <sup>3</sup>	0	12	112	0	121	0	19	3	142	0	89	67	105	58	728
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>6</sup>	3,134	17	4,402	2,577	49,151	21	264	44	21,113	1,864	9,747	6,652	8,075	4,130	111,191
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	13,780	6,649	31,745	1,276	48,633	4,046	17,602	10,045	104,615	1,324	50,219	39,598	31,655	57,693	418,880
Boston Medical Center Health Plan, Inc.	6,416	448	66,554	157	26,185	1,123	53,302	5,266	22,161	33	25,487	37,546	67,577	11,667	323,922
CeltiCare Health Plan of Massachusetts, Inc. <sup>4</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	2	157	20	0	0	0	0	0	2	183
Fallon Community Health Plan, Inc.	1,183	16,530	2,593	4	5,835	1,030	4,347	875	52,414	0	3,981	2,367	5,223	69,139	165,521
Harvard Pilgrim Health Care, Inc.	5,081	247	11,516	400	13,468	700	1,541	786	33,517	125	16,866	12,093	11,375	18,447	126,162
Health New England, Inc.	15	7,461	30	3	28	9,091	72,043	11,679	70	0	11	14	23	1,827	102,295
Minuteman Health, Inc. <sup>5</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Associated HMO, Inc. <sup>7</sup>	7,929	1,717	14,521	415	32,258	770	8,664	2,895	79,791	200	31,578	20,876	18,986	39,420	260,020
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>7</sup>	16,295	9,984	26,297	18	55,607	1,599	25,268	7,795	125,729	61	47,627	26,582	57,604	47,625	448,091
Total HMO Members	53,833	43,067	157,770	4,850	231,286	18,382	183,207	39,408	439,552	3,607	185,605	145,795	200,623	250,008	1,956,993
2018 Massachusetts Population <sup>8</sup>	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,149
Market Penetration Rate <sup>8</sup>	25.22%	34.09%	27.97%	27.95%	29.25%	25.90%	38.95%	24.42%	27.22%	31.84%	26.31%	28.14%	24.85%	30.09%	28.35%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. <sup>3</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>6</sup>	16	0	52	0	130	0	8	0	208	0	104	66	54	28	666
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	5,706	848	10,006	441	20,362	1,662	6,778	3,198	63,683	965	26,416	12,054	18,871	18,363	189,353
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	1	19	6	0	0	0	0	0	26
Harvard Pilgrim Health Care, Inc.	400	24	624	156	2,147	19	158	109	7,548	31	2,992	1,161	2,269	1,223	18,861
Health New England, Inc.	28	599	20	0	34	318	1,796	520	62	0	34	12	14	206	3,643
Tufts Associated HMO, Inc. <sup>7</sup>	3	15	7	0	41	0	0	0	159	0	61	45	23	48	402
Total HMO Members	6,153	1,486	10,709	597	22,714	2,000	8,759	3,833	71,660	996	29,607	13,338	21,231	19,868	212,951
<sup>1</sup> 2018 Massachusetts Population <sup>8</sup>	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,149
Market Penetration Rate <sup>9</sup>	2.88%	1.18%	1.90%	3.44%	2.87%	2.82%	1.86%	2.38%	4.44%	8.79%	4.20%	2.57%	2.63%	2.39%	3.09%

<sup>1</sup> Information reported by HMOs as of the end of the third quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.

<sup>3</sup> Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

<sup>4</sup> Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>5</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

<sup>6</sup> Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc. the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

<sup>7</sup> Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

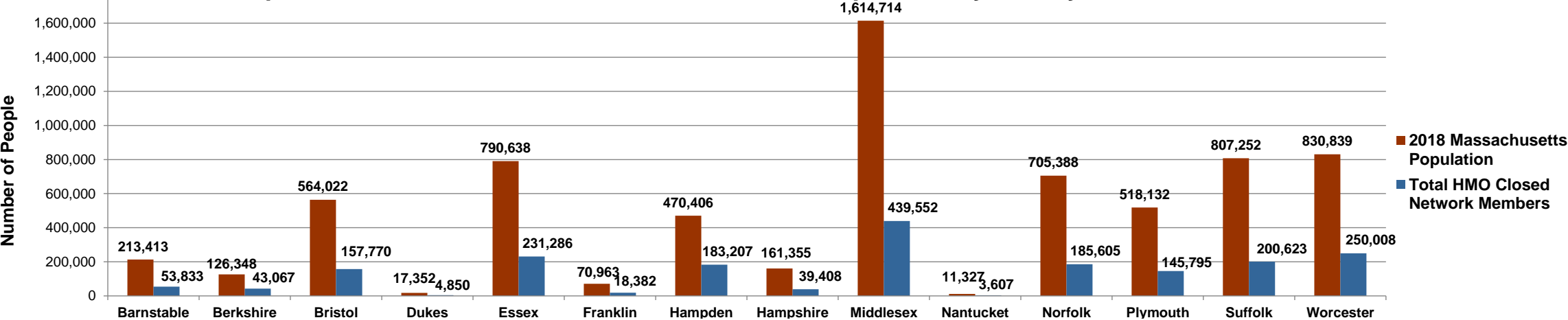
<sup>8</sup> 2018 Population Source: U.S. Census Bureau; Vintage 2018 Population Estimates: Population Estimates

<sup>9</sup> Total HMO members in each county divided by the 2018 population in each county.

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans  
as of September 30, 2019

TOTAL MEMBERSHIP BY COUNTY

Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County



Total HMO Membership in PPO Plans vs. Massachusetts Population by County

