# Massachusetts Division of Insurance Quarterly Report of Health Maintenance Organization Membership in Insured and Government Health Plans as of December 31, 2024<sup>1,2</sup>

### **TOTAL MEMBERSHIP BY COUNTY**

#### Closed Network

| Closed Network  | Barnstable    | Berkshire     | Bristol      | Dukes        | Essex        | Franklin     | Hampden       | Hampshire     | Middlesex     | Nantucket    | Norfolk      | Plymouth     | Suffolk      | Worcester    | Massachusetts  |
|---|---------------|---------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|--------------|--------------|--------------|--------------|--------------|----------------|
|   | Members at    | Members at    | Members at   |              | Members at   |              |               |               |               | Members at   |              |              | Members at   | Members at   | Members at     |
|   | End of Quarte | End of Quarte | nd of Quarte | nd of Quarte | nd of Quarte | nd of Quarte | end of Quarte | end of Quarte | end of Quarte | nd of Quarte | End of Quarter |
| Aetna Health, Inc. (a Connecticut corporation)                              | 0             | 0             | 0            | 0            | 0            | 0            | 0             | 0             | 0             | 0            | 0            | 0            | 0            | 0            | 0              |
| Aetna Health, Inc. (a Pennsylvania corporation)                             | 0             | 10            | 15           | 0            | 29           | 0            | 0             | 0             | 50            | 0            | 50           | 14           | 22           | 9            | 199            |
| Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.                  | 10,695        | 4,832         | 21,741       | 1,112        | 35,309       | 2,894        | 10,821        | 7,198         | 67,334        | 1,312        | 31,785       | 27,451       | 20,847       | 45,749       | 289,080        |
| Boston Medical Center Health Plan, Inc.                                     | 27,416        | 3,050         | 75,264       | 205          | 69,771       | 1,272        | 62,371        | 8,482         | 110,434       | 110          | 58,301       | 58,977       | 123,561      | 24,432       | 623,646        |
| Central Mass Health, LLC d/b/a Mass Advantage                               | 0             | 0             | 0            | 0            | 0            | 0            | 0             | 0             | 0             | 0            | 0            | 0            | 0            | 2,361        | 2,361          |
| Commonwealth Care Alliance Massachusetts, LLC.                              | 3             | 0             | 569          | 0            | 426          | 63           | 552           | 70            | 285           | 0            | 204          | 282          | 311          | 323          | 3,088          |
| ConnectiCare of Massachusetts, Inc.   | 0             | 1             | 0            | 0            | 0            | 1            | 49            | 7             | 0             | 0            | 0            | 0            | 0            | 1            | 59             |
| eternalHealth, Inc.   | 0             | 0             | 221          | 0            | 0            | 0            | 0             | 0             | 154           | 0            | 52           | 73           | 78           | 131          | 709            |
| Fallon Community Health Plan, Inc.  | 963           | 18,676        | 3,084        | 10           | 3,808        | 407          |               | 281           | 26,538        | 5            | 11,444       | 5,538        | 7,611        | 47,424       | 127,844        |
| Harvard Pilgrim Health Care, Inc.   | 5,467         | 1,183         | 11,521       | 730          | 17,228       | 771          | -,            | 1,916         | 43,068        | 511          | 21,311       | 15,523       | 13,484       | 26,622       | 162,749        |
| Health New England, Inc.  | 17            | 7,076         | 43           | 2            | 47           | 9,689        | 66,612        | 11,418        | 104           | 0            | 29           | 25           | 71           | 1,689        | 96,822         |
| Humana Wisconsin Health Organization Insurance Corporation                  | 0             | 0             | 0            | 0            | 0            | 0            | 0             | 0             | 0             | 0            | 0            | 0            | 0            | 0            | 0              |
| Mass General Brigham Health Plan, Inc.                                      | 2,875         | 198           | 11,305       | 4,821        | 48,983       | 3,674        | 2,315         | 5,896         | 45,550        | 3,557        | 25,696       | 18,032       | 40,195       | 13,117       | 226,214        |
| Molina Healthcare of Wisconsin, Inc. d/b/a Senior Whole Health              | 0             | 0             | 0            | 0            | 0            | 0            | 0             | 0             | 0             | 0            | 0            | 0            | 0            | 0            | 0              |
| Tufts Associated HMO, Inc.  | 6,887         | 162           | 6,899        | 19           | 15,680       | 63           | 3,846         | 1,391         | 42,653        | 1            | 15,429       | 9,559        | 10,260       | 17,237       | 130,086        |
| Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>3</sup> | 14,709        | 6,535         | 21,166       | 14           | 32,485       | 2,155        | 13,024        | 4,020         | 93,290        | 7            | 23,124       | 15,611       | 27,360       | 76,208       | 329,708        |
| UnitedHealthcare of Wisconsin, Inc.   | 13            | 3             | 5,194        | 0            | 3,720        | 283          | 1,760         | 287           | 5,525         | 0            | 1,933        | 2,410        | 3,264        | 2,305        | 26,697         |
| WellCare Health Plans of Massachusetts, Inc.                                | 3             | 589           | 914          | 0            | 716          | 0            | 654           | 144           | 935           | 0            | 688          | 722          | 1,199        | 444          | 7,008          |
| Total HMO Members   | 69,048        | 42,315        | 157,936      | 6,913        | 228,202      | 21,272       | 167,473       | 41,110        | 435,920       | 5,503        | 190,046      | 154,217      | 248,263      | 258,052      | 2,026,270      |
| 2024 Massachusetts Population <sup>4</sup>                                  | 232,929       | 128,369       | 588,476      | 21,514       | 807,074      | 70,927       | 466,527       | 161,577       | 1,670,678     | 14,490       | 724,505      | 541,589      | 781,245      | 881,179      | 7,136,171      |
|   |               |               |              |              |              |              |               |               |               |              |              |              |              |              |                |
| Market Penetration Rate <sup>5</sup>  | 29.64%        | 32.96%        | 26.84%       | 32.13%       | 28.28%       | 29.99%       | 35.90%        | 25.44%        | 26.09%        | 37.98%       | 26.23%       | 28.47%       | 31.78%       | 29.28%       | 28.39%         |

### **Preferred Network**

|  | Barnstable    | Berkshire    | Bristol      | Dukes        | Essex        | Franklin      | Hampden       | Hampshire     | Middlesex     | Nantucket     | Norfolk      | Plymouth      | Suffolk      | Worcester     | Massachusetts  |
|--|---------------|--------------|--------------|--------------|--------------|---------------|---------------|---------------|---------------|---------------|--------------|---------------|--------------|---------------|----------------|
|  | Members at    | Members at   | Members at   | Members at   | Members at   | Members at    | Members at    | Members at    | Members at    | Members at I  | Members at   | Members at    | Members at   | Members at    | Members at     |
|  | End of Quarte | nd of Quarte | nd of Quarte | nd of Quarte | nd of Quarte | End of Quarte | nd of Quarte | End of Quarte | nd of Quarte | End of Quarte | End of Quarter |
| Aetna Health, Inc. (a Connecticut corporation)             | 0             | 1            | 103          | 0            | 127          | 0             | 156           | 25            | 156           | 0             | 81           | 85            | 124          | 368           | 1,226          |
| Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. | 9,002         | 1,014        | 11,371       | 365          | 21,494       | 2,530         | 8,920         | 4,499         | 65,616        | 851           | 26,126       | 14,920        | 17,075       | 23,787        | 207,570        |
| ConnectiCare of Massachusetts, Inc.                        | 0             | 0            | 0            | 0            | 0            | 1             | 36            | 7             | 0             | 0             | 0            | 0             | 0            | 0             | 44             |
| Harvard Pilgrim Health Care, Inc.                          | 407           | 104          | 841          | 132          | 2,538        | 71            | 420           | 188           | 7,151         | 14            | 3,137        | 1,419         | 2,172        | 1,831         | 20,425         |
| Health New England, Inc.                                   | 16            | 2,034        | 7            | 1            | 26           | 776           | 3,545         | 1,281         | 82            | 0             | 22           | 5             | 26           | 251           | 8,072          |
| Mass General Brigham Health Plan, Inc.                     | 41            | 6            | 167          | 6            | 845          | 6             | 40            | 11            | 1,206         | 24            | 657          | 342           | 536          | 153           | 4,040          |
| Tufts Associated HMO, Inc.                                 | 22            | 5            | 878          | 0            | 1,204        | 1             | 191           | 69            | 3,542         | 0             | 1,283        | 948           | 647          | 1,074         | 9,864          |
| Total HMO Members  | 9,488         | 3,164        | 13,367       | 504          | 26,234       | 3,385         | 13,308        | 6,080         | 77,753        | 889           | 31,306       | 17,719        | 20,580       | 27,464        | 251,241        |
| 2024 Massachusetts Population <sup>4</sup>                 | 232,929       | 128,369      | 588,476      | 21,514       | 807,074      | 70,927        | 466,527       | 161,577       | 1,670,678     | 14,490        | 724,505      | 541,589       | 781,245      | 881,179       | 7,136,171      |
| Market Penetration Rate <sup>5</sup>                       | 4.07%         | 2.46%        | 2.27%        | 2.34%        | 3.25%        | 4.77%         | 2.85%         | 3.76%         | 4.65%         | 6.14%         | 4.32%        | 3.27%         | 2.63%        | 3.12%         | 3.52%          |
| IMARKET PENETRATION Rate                                   | 4.07%         | 2.46%        | 2.21%        | 2.34%        | 3.25%        | 4.77%         | 2.85%         | 3.76%         | 4.65%         | 0.14%         | 4.32%        | 3.21%         | 2.63%        | 3.12%         | 3.52%          |

<sup>1</sup> Information reported by HMOs as of the end of the third quarter of 2022 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>&</sup>lt;sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

<sup>&</sup>lt;sup>4</sup> 2024 Population Source: U.S. Census Bureau, Population Division. Released June 2024.

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TOTAL MEMBERSHIP BY COUNTY

<sup>&</sup>lt;sup>5</sup> Total HMO members in each county divided by the 2024 population in each county.

# Massachusetts Division of Insurance Quarterly Report of Health Maintenance Organization Membership in Insured and Government Health Plans as of December 31, 2024<sup>1,2</sup>

### TOTAL MEMBERSHIP BY COUNTY

### Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County

