

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of March 31, 2024^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health, Inc. (a Connecticut corporation)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aetna Health, Inc. (a Pennsylvania corporation)	3	10	16	0	28	0	0	0	37	0	61	18	31	6	210
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	10,936	4,905	22,115	1,200	36,060	3,132	11,073	7,351	68,765	1,349	32,799	28,250	21,375	45,720	295,030
Boston Medical Center Health Plan, Inc.	26,644	3,044	73,069	227	66,602	1,305	61,987	8,298	108,369	119	56,779	57,606	122,449	23,290	609,788
Central Mass Health, LLC d/b/a Mass Advantage	0	0	0	0	0	0	0	0	0	0	0	0	0	2,306	2,306
Commonwealth Care Alliance Massachusetts, LLC.	5	2	1,261	0	612	92	985	130	477	0	335	470	524	621	5,514
ConnectiCare of Massachusetts, Inc.	0	1	0	0	0	1	53	7	0	0	0	0	0	1	63
eternalHealth, Inc.	0	0	192	0	0	0	0	0	153	0	44	62	78	115	644
Fallon Community Health Plan, Inc.	989	18,939	3,039	7	3,816	388	2,080	272	26,117	3	11,465	5,450	7,219	47,000	126,784
Harvard Pilgrim Health Care, Inc.	5,365	970	10,548	743	15,405	715	3,387	1,809	40,809	525	20,239	15,031	12,341	25,230	153,117
Health New England, Inc.	19	7,328	43	2	46	10,054	67,863	12,077	127	0	23	18	71	1,979	99,650
Humana Wisconsin Health Organization Insurance Corporation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Mass General Brigham Health Plan, Inc.	2,942	177	11,096	4,852	49,904	3,822	2,271	5,883	45,007	3,477	25,890	18,185	40,506	12,890	226,902
Molina Healthcare of Wisconsin, Inc. d/b/a Senior Whole Health	0	0	0	0	0	0	0	0	0	0	0	0	477	0	477
Tufts Associated HMO, Inc.	6,988	405	8,357	47	18,424	95	4,363	1,553	47,185	6	17,427	10,776	11,944	20,447	148,017
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ³	15,156	6,447	21,336	13	33,173	1,934	13,126	4,040	92,400	10	22,805	15,968	26,322	75,818	328,548
UnitedHealthcare of Wisconsin, Inc.	13	2	4,987	0	3,486	268	1,847	267	5,392	0	1,791	2,330	3,197	2,211	25,791
WellCare Health Plans of Massachusetts, Inc.	0	734	1,130	0	852	0	646	190	1,116	0	826	809	1,390	561	8,254
Total HMO Members	69,060	42,964	157,189	7,091	228,408	21,806	169,681	41,877	435,954	5,489	190,484	154,973	247,924	258,195	2,031,095
2023 Massachusetts Population ⁴	232,411	128,657	580,164	21,097	807,074	71,015	462,718	161,572	1,614,742	14,491	724,505	533,003	771,245	862,029	6,984,723
Market Penetration Rate ⁵	29.71%	33.39%	27.09%	33.61%	28.30%	30.71%	36.67%	25.92%	27.00%	37.88%	26.29%	29.08%	32.15%	29.95%	29.08%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health, Inc. (a Connecticut corporation)	0	1	84	0	114	0	154	20	149	0	74	80	121	391	1,188
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	8,796	1,044	10,890	393	21,729	2,451	8,700	4,334	66,114	868	26,347	14,481	17,685	23,884	207,716
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	36	6	0	0	0	0	0	0	43
Harvard Pilgrim Health Care, Inc.	363	112	768	115	2,468	66	371	176	6,970	16	2,995	1,315	2,144	1,895	19,774
Health New England, Inc.	26	1,988	19	1	19	783	5,192	1,676	101	0	23	10	28	310	10,176
Mass General Brigham Health Plan, Inc.	33	5	148	7	745	9	39	10	1,064	26	609	302	479	149	3,625
Tufts Associated HMO, Inc.	18	6	620	0	985	1	170	58	2,958	0	1,034	768	508	905	8,031
Total HMO Members	9,236	3,156	12,529	516	26,060	3,311	14,662	6,280	77,356	910	31,082	16,956	20,965	27,534	250,553
2023 Massachusetts Population ⁴	232,411	128,657	580,164	21,097	807,074	71,015	462,718	161,572	1,614,742	14,491	724,505	533,003	771,245	862,029	6,984,723
Market Penetration Rate ⁵	3.97%	2.45%	2.16%	2.45%	3.23%	4.66%	3.17%	3.89%	4.79%	6.28%	4.29%	3.18%	2.72%	3.19%	3.59%

¹ Information reported by HMOs as of the end of the second quarter of 2024 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

⁴ 2023 Population Source: U.S. Census Bureau, Population Division. Released March 2023.

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TOTAL MEMBERSHIP BY COUNTY

⁵ Total HMO members in each county divided by the 2023 population in each county.

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TOTAL MEMBERSHIP BY COUNTY

Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County

