## TOWN OF WILBRAHAM

240 Springfield Street Wilbraham, Massachusetts 0\* 095

BOARD OF SELECTMEN Patrick J. Brady David W. Barry James E. Thompson selectmen@wilbraham-ma.gov



Town Administrator Robert A. Weitz Phone: (413) 596-2800 FAX: (413) 596-9256 ta@wilbraham-ma.gov

May 7, 2009

Catrice C. Williams Department of Telecommunications and Cable Two South Station, 4<sup>th</sup> Floor Boston, Ma 02110

RE: DTC 08-12, Reply Comments of Issuing Authorities and Access Centers

Dear Ms. Williams:

The Wilbraham Board of Selectmen have discussed and agree that Verizon New England, Inc.'s (Verizon) request for the elimination of the Form 500 requirement that cable operators report their total numbers of cable subscribers and complaints is unacceptable. The Town of Wilbraham would like to have that information reported quarterly as opposed to not at all.

Absence of the Form 500 subscriber count would directly interfere with the Issuing Authority's ability to evaluate the number of complaints reported by each company. The Issuing Authority cannot measure complaint trends, unless it can gauge the number of complaints relative to the number of subscribers. Thus, this would necessitate the reporting of subscriber counts. We also believe that subscriber count information is helpful in license negotiations and oversight.

Verizon is asking to change the playing field but we believe that having information about the number of subscribers is a good, useful tool and should certainly be preserved if not expanded.

Please also accept this letter as the Issuing Authority's Motion to Intervene. As you know, Issuing Authorities are routinely granted intervention status as the Issuing Authorities are responsible for actual cable licensing and are thereby substantially and specifically affected by rule and form change: that reduce information now available to Issuing Authorities.

Sincerel

Árady. Chairman

David W. Barry Selectman

James E. Thompson, Sectman



cc: Executive Director Public Access Television Special Counsel William August