

Massachusetts Department of Housing and Community Development

Step-by-Step Guide for the LHA Board Member Training



https://lhaboardtraining.umassonline.net

Table of Contents

Step 1. Make sure your computer is ready2	2
Browser Check	
Audio	
Step 2. Log-in to the training.	1
Step 3. Open and Complete the Training	5
Step 4. Successfully Completing your training requirement	3
-	
Step 5. Technical Support10)

Follow the steps below to help make your training a success.

Step 1: Make sure your computer is ready.

- Browser. Check to see that your browser (Chrome, Internet Explorer, Firefox) will work for this training. Click the link below and follow the instructions to update your browser if needed.
 - > Are you using a supported system? Click here to find out!
- **Pop-Ups**. The modules in this course may be blocked by your computer's pop-up blocker. If they won't open, check for the little pop-up-blocker message at the upper right of your screen (pictured below) and follow the instructions below.

1%21CoursemembershipId%7Cpreview%2 🕫 🛠	Ø
The following pop-ups were blocked on this page: https://lhaboardtraining.umassonline.net/cours	
Always allow pop-ups from https:// Ihaboardtraining.umassonline.net	
Manage pop-up blocking Done Check this box, then click "Done"	

- Audio/Speakers for listening to narration. Each module is narrated. Test your audio using this test to be sure you'll be able to hear it.
- Mac Audio Information
- PC Audio Test

Step 2. Log-in to the training.

- Go to your training's homepage: <u>https://lhaboardtraining.umassonline.net/</u>
- Type in your email address and your password, and then click the purple button that says "Click here to Enter." <u>Your password is LHAtraining.</u> Use the email address that your Executive Director submitted to DHCD on your behalf. If you aren't sure what that is, contact technical support at <u>Ihasupport@umassonline.net</u>.

LHA Training Log-in page



You have successfully logged in when you see your personal course landing page pictured below. Click the course title to enter the training.

		dhcd	Your name 🔍 ABCtest1 Test
		Massachusetts	DHCD LHA Board Train
	*********	** *****	*********
DHC	D welcome		
	Welcome to you	r I HA Board Training Click the	blue link below to begin
	welcome to you		one min below to begin.
My C	Courses		
Cours	ses where you are: Student	Click on the course title to enter your training.	
Local	I Housing Authority Board Member Train	ing Y	
+	**********	** *************	****
+ + + +	* * * * * * * * * * * * * * * * * * * *	** ************************************	* * * * * * * * * * * * * * * * * * * *

Step 3. Open and Complete the Training Modules.

This is what the training looks like before it's completed:

🗎 🖻 🖒	Welsons to see UIA Deard Member Training
	Welcome to your LHA Board Member Training!
*	
1	
÷	
	Scroll down and click on the Module Title to open each Module.
	You must complete each one to successfully complete the training.
	Read This First
	1. If you haven't already, please review this step-by-step guide to make sure your computer is ready for the training. This includes checking your browser, pop audio settinge
	auuro settings.
	There is a mini-module and five full modules included in this training; each one opens up as its own window when you click its title. If this doesn't work, you computer is blocking pop-ups and you need to allow them for this course: review step 1 in the step-by-step quide to see how to do that
	2 Cash Madda has a series for the termination and the series of the with handwhene if any an is and the series for the series of the series
	 Each would have narranon. Hease turn your computer speakers on, and listen with neadphones if you are in a public setting. <u>The step-by-step guide</u> also if information that can help troubleshoot your audio if needed.
	4. When you have successfully completed each Module a message will appear that includes a link to a very short evaluation; please take a minute to fill it out
	C Demente statistics have 00 date to complete this tabletary must complete all five modules to be in complete the incomplete the incomplet
	5. Remember that you have 90 days to complete this training and you must complete all five modules to be in compliance.
	6. A record of your completion will be communicated to DHCD.
	7. If you need help, contact support by emailing: <u>Ihasupport@umassonline.net</u>
	8. For printable, accessible versions of each module, click here. Please note that these are not a subsitute for completing the training online
	Mini-Module: A Brief History of Public Housing 🚤
	Click on the title to open the module.
	Module One: Introduction
	Modulo Two: Governance Oversight & Staffing
	// 1
	Module Three: Management and Operations
	Module Four: Capital Projects and Bidding 🚩 🛛
	1
	Module Five: Resident Participation and Responsibilities

Open each module by clicking on its title. We recommend completing them in order. If the module does not open, review Step 1 to turn off your pop-up blocker, and then try again. This is what a module looks like when it opens correctly:



Things to note:

- Each slide is narrated. You can pause and play the narration by using the green "play" and "pause" buttons on the bottom left of each slide. If you can't hear the narration, check to be sure your computer speakers are on.
- Use the "next" button to move through the content.
- You must review each slide and make it to the end of each module before it will be considered complete.

• Each module ends with a page that looks like this. Click the red button, highlighted below, to close the module and return to the course.



When you've completed a module and returned to the course, you'll see a message in green confirming that it's complete, along with a link to a very short evaluation of that module. Please take a minute to complete the evaluation before moving on to the next Module.



Step 4. Successfully Completing your training requirement.

You have 90 days to complete this training. A record of your completion will be communicated to DHCD.

After you've completed a module, you will see a message appear in green telling you that you have done so, and it will also include a link to a very short evaluation–please take a minute to take the survey before moving on. All modules must be completed before you will be in compliance with this training. The next page shows what the course looks like when the training is complete.

• Control of the control o	* * * * * * * * * *	
Provide reaction 	C 🗎	Welcome to your LHA Board Member Training!
<image/> <form></form>	Local Housing Authority A Board Member Training	
<image/> reference of the second secon	Welcome to your LHA	
<image/> Contract of the state o	Board Member Training!	
<image/>	******	
Control of the second dependence of the s	* * * * * * * * *	
Scientification of the Module Tube to open each Module. You must complete each one to successfully complete the training. Fuel is in the first is Particle in the intervention of the the training of the the training of the the training. The includes hereing one training of the test set of test set of the test set of test se	* * *	
Vour must complete each one to successfully complete the training. Read This First - I by the the density of the bind back in back in a back in the	* *	Scroll down and click on the Module Title to open each Module.
Read This First • 1. Support the state is the first about the state is an exception is made, for the stating, This tackets data by a first exception is a state of the stating, and a state is the state of the state is the state of the state	* * *	You must complete each one to successfully complete the training.
Feed This First 1 In you have the first one two in the database induction adds to take uses you compare is the tam induction database induction of the database induction of	* * * * * * * *	
Field bits free 	• • • • • • • • • • • • • • • • • • •	
 I has been deep. Some the set has deep and a first to rate use you compare it was for the tensming. The includes the set was one and the set in the set of the set	• • • • • • • • • • • • • • • • • • •	Read This First
 Provide a meteriodia for all models induces into leading one provide a list in the output of a state into the list into a weight of a list into leading one provide a list is a list into leading one provide a l		1. If you haven't already, please review this step-by-step guide to make sure your computer is ready for the training. This includes checking your browser, pop-up an audio settings.
 A public block the complete days of public housing in the set of th		 There is a mini-module and five full modules included in this training; each one opens up as its own window when you click its title. If this doesn't work, your computer is blocking pop-ups and you need to allow them for this course; review step 1 in <u>the step-by-step quide</u> to see how to do that.
 A how you have a course that you can pointer that is to a surge point that is club as a row that to suff at a surge point of its club as a loss point to complete the tax monutes of the life. A surge pointer that you have a sold point to complete the tax monutes of the life. A surge pointer that you have a sold point to complete the tax monutes of the life. A surge pointer that you have a sold point to complete the tax monutes of the life. A surge pointer that you have a sold point to complete the tax monutes of the life. A surge pointer that you have a sold point to complete the tax monutes of the life. A surge pointer that you have a sold point to complete the tax monutes of the life. A surge pointer that you have a sold point the life. A surge pointer that you have a sold point to complete the tax monutes of the life. A surge pointer that you have a sold point to complete the tax monutes of the life. A surge pointer that you have a sold point the life. A surge pointer that you have a sold point to complete the life. A surge pointer that you have a sold point to complete the life. A surge pointer that you have a sold point the life. A surge pointer that you have a sold point the life. A surge pointer that you have a sold point the life. A surge pointer that you have a sold point to complete the life. A surge pointer to complete the life.		 Each Module has narration. Please turn your computer speakers on, and listen with headphones if you are in a public setting. <u>The step-by-step guide</u> also include information that can help troubleshoot your audio if needed.
 9. Network which you have 50 days to complete that hashing updy you must complete at its modules the line incompletes. 9. Network which you have 50 days to complete that hashing updy you must complete at its modules the line incompletes of the completes of the module. 9. Network which you have 50 days to complete the Manihara must the ast of the ast end to a scale the for completely of the Manihara must the ast of the module that the incomplete the Manihara must the ast of the module that the incomplete the Manihara must the ast of the module that the incomplete the Manihara must the ast of the module that the incomplete the Manihara must the incomplete the	**** *****	4 When you have successfully completed each Module a message will appear that includes a link to a very short evaluation: please take a minute to fill it out
A scale of your complete in the communicate DB DeCl. Programmed biologication target by writing: <u>Basegood Bulkersholds</u> For preside, accessible version of each model. <u>Edd Base</u> Please note that the sea and a substate for completing the training units. Declare Complete date the Minisk Godale: A Brief History of Public Housing or You've completed the Minisk Godale: A Brief History of Public Housing or You've completed the Minisk Godale: A Brief History of Public Housing or You've completed the Minisk Godale: A Brief History of Public Housing or You've completed the Minisk Godale: A Brief History of Public Housing Or You've completed the Minisk Godale: A Brief History of Public Housing or You've completed the Minisk Godale: Stating or You've completed Modale Core: Horocatcion or You've completed Modale Core: Horocatcion or You've completed Modale Tore: Horocatcion Coversight & Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Horocatcion Coversight A Stating or You've completed Modale Tore: Copiel Torpiect and Bidding or You've co	**********	5. Remember that you have 90 days to complete this training and you must complete all five modules to be in compliance
 1. Source they, contact supports a manager than some data and 1. So pretails, accessible versions of each module, sight hass pretained and 1. So pretails, accessible versions of each module, sight hass pretained and 1. Source completed the Mini-Module: A Brief History of Public Housing 1. You've completed the Mini-Module: A Brief History of Public Housing 1. You've completed the Mini-Module: A Brief History of Public Housing 1. You've completed Module One: introduction 1. You've completed Module One: introduction 1. You've completed Module The: Source and a version of the Module One by cicking on the following inte: the Alexan and the source of the Mini-Module Source (Source and Source Control Source Con	***********	6. A record of your completion will be communicated to DHCD
Provide complete Module Tree: Hanagement and Operations Provide complete Module Tree: Resident Participation and Responsibilities	* * * * * * * * * * * * *	7 If you need help, contact support by amaling. The unpact of unpaccoping net
the operation is accessible version of each model, <u>tigging</u> means not an advanced for competing the training ontell. Init-Module: A Brief History of Public Housing - You've completed the Mini-Module: A Brief History of Public Housing Module One: Introduction - You've completed Module One: Introduction Module Two: Governance, Overzight & Staffing - You've completed Module Two: Governance, Overzight & Staffing - You've completed Module Two: Governance, Overzight & Staffing - You've completed Module Two: Governance, Overzight & Staffing - You've completed Module Two: Governance, Overzight & Staffing - You've completed Module Two: Governance, Overzight & Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Overzight and Staffing - You've completed Module Two: Governance, Coversight and Staffing - You've completed Module Two: Governance, Coversight and Staffing - You've completed Module Two: Governance, Coversight and Staffing - You've completed Module Two: Governance, Coversight and Staffing - You've completed Module Two: Governance, Coversight and Staffing - You've completed Module Two: Governance, Coversight and Deparatione - You've completed Module Two:	* * * * * * *	r, ny you need neipy contact support by entaining. <u>Inasupport examples in the theory and theory and the theory</u>
MinkHodzie: A Brief History of Public Housing You've completed the MinkHodzie: A Brief History of Public Housing Modzie One: introduction Modzie One: introduction You've completed Modzie One: introduction! Modzie True: Governance, Oversight & Staffing You've completed Modzie True: Governance, Oversight and Staffing! Medzie True: Management and Operations! Medzie True: Management and Operations! Medzie True: Governance, Oversight and Staffing! You've completed Modzie True: Management and Operations! Medzie True: Gaptial Projects and Bidding You've completed Modzie True: Staffing History of Public Provestight and Staffing! You've completed Modzie True: Staffing History of Public Provestight and Staffing History of Public Publ	+ + + + + + + + + + + + + + + + + + + +	 For printable, accessible versions of each module, <u>click here</u>. Please note that these are not a subsitute for completing the training online.
> You've completed the Mini-Module: A Brief History of Public Housing Module. One: Introduction P You've completed Module One: Introduction P You've completed Module One: Introduction Module. Two:: Governance, Oversight a Staffing P You've completed Module Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Governance, Oversight and Staffing! Module. Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Governance, Oversight and Staffing! Module. Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Governance, Oversight and Staffing! Module. Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Governance, Oversight and Staffing! Module. Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Governance, Oversight and Staffing! Module. Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Governance, Oversight and Staffing! P You've completed Module Two:: Goptal Projects and Bidding! P You've completed Module Four: Capital Projects and Bidding! P You've completed Module Four: Capital Projects and Bidding! P You've completed Module Four: Capital Projects and Bidding! P You've completed Module Four: Capital Projects and Bidding! P You've completed Module Four: Capital Projects and Bidding! P You've completed Module Four: Capital Projects and Bidding! P	+ + + +	Mini-Module: A Brief History of Public Housing
> You've completed the Mini-Module: A Brief History of Public Housing Induide One: Introduction You've completed Module One: Introduction! Better moving on, please complete the very shot evaluation of Module One by cleaning on the following inte: Introductions Induide Two: Governance, Oversight & Staffing Ordune Two: Governance, Oversight & Staffing Produce Completed Module Two: Governance, Oversight and Staffing! Defere moving on, please complete the very shot evaluation of Module Two by cleaning inte: Introductions Module Two: Governance, Oversight & Staffing Ordune Three: Management and Operations! Module Three: Management and Operations! You've completed Module Two: Governance, Oversight and Staffing! Defere moving on, please complete the very shot evaluation of Module Two: Undergo on the following inte: Interpletes and Bidding You've completed Module Three: Hangement and Operations! Module Three: Capital Projects and Bidding Ordune Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! Defere moving on, these complete the very shot evaluation of Module Stree Stree Streed Streed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! Defere moving on, these complete the very shot evaluation of Module Strees Streed St	* * *	
You've completed the Mini-Module: A Brief History of Public Housing Module One: Introduction You've completed Module One: Introduction Woulve completed Module One: Introduction Module Tree: Governance, Oversight & Staffing You've completed Module Tree: Nanagement and Operations! Module Tree: Management and Operations! Module Tree: Management and Operations! Module Tree: Capital Projects and Bidding You've completed Module Tree: Wanagement and Operations! Module Tree: Capital Projects and Bidding You've completed Module Tree: Wanagement and Operations! Module Free: Capital Projects and Bidding You've completed Module Tree: Wanagement and Operations! Module Free: Capital Projects and Bidding You've completed Module Tree: Wanagement and Operations! Module Free: Capital Projects and Bidding You've completed Module Tree: Wanagement and Operations! Module Free: Capital Projects and Bidding You've completed Module Tree: Seldent Participation and Responsibilities Module Free: Resident Participation and Responsibilities Module Free: Resident Participation and Responsibilities	* * * * * * * *	
Medule One: introduction • You've completed Module One: introduction Medule Twe: introduction Module Twe: introduction • You've completed Module Twe: interduction • You've completed Module Twe: interduction of Wolde Twe by taking on the following interduction • You've completed Module Twe: interduction of Wolde Twe by taking on the following interduction • You've completed Module Twe: interduction of Wolde Twe by taking on the following interduction • You've completed Module Twe: interduction of Wolde Twe by taking on the following interduction • You've completed Module Foer: Capital Projects and Bidding • You've completed Module Foer: Capital Projects and Bidding • You've completed Module Foer: Resident Participation and Responsibilities	**************************************	> You've completed the Mini-Module: A Brief History of Public Housing
Induite One: introduction • You've completed Module One: introduction Charles The introduction Induite Twe: downance, Oversight & Staffing • You've completed Module Twe: Governance, Oversight and Staffing • You've completed Module Twe: Governance, Oversight and Staffing • You've completed Module Twe: Governance, Oversight and Staffing • You've completed Module Twe: Governance, Oversight and Staffing • You've completed Module Twe: Governance, Oversight and Staffing • You've completed Module Twe: Governance, Oversight and Staffing • You've completed Module Twe: Governance, Oversight and Staffing • You've completed Module Twe: Governance, Oversight and Staffing • You've completed Module Tree: Management and Operations • You've completed Module Tree: Staffing • You've completed Module Tree: Staffing • You've completed Module Tree: You ye shot evaluation of Module Three ty classing on the following Intelligence on the state of t	•••••	
Model One: introduction • You've completed Module One: introduction Module Troo: Governance, Oversight & Staffing • You've completed Module Two: Governance, Oversight and Staffing! • You've completed Module Two: Governance, Oversight and Staffing! • You've completed Module Two: Governance, Oversight and Staffing! • Module Troo: governance, Oversight & Staffing • You've completed Module Two: Governance, Oversight and Staffing! • You've completed Module Two: Governance, Oversight and Staffing! • You've completed Module Two: Governance, Oversight and Staffing! • You've completed Module Two: Governance, Oversight and Staffing! • You've completed Module Two: Governance, Oversight and Staffing! • You've completed Module Two: Governance, Oversight and Staffing! • You've completed Module Two: Wey shot evaluation of Module Two by citcking on the following Int: Ether Invess and expended governance • You've completed Module Two: Capital Projects and Bidding • You've completed Module Two: Capital Projects and Bidding! • You've completed Module Two: Capital Projects and Bidding! • You've completed Module Two: Capital Projects and Bidding! • You've completed Module Two: Capital Projects and Bidding! • You've completed Module Five: Resident Participation and Responsibilities. • You've completed Module Five: Resident Participatio	**********	
	**********	Module One: Introduction
> You've completed Module Twe: Introduction! Enformmoring on, please complete the very short evaluation of Module Cire by clicking on the following link: https://www.auroemmorkey.com/it/14/Enformer_Module-Cire > You've completed Module Two: Governance, Oversight and Staffing! > You've completed Module Twe: Governance, Oversight and Staffing! > Module Twee: Management and Operations > You've completed Module Tree: Management and Operations! > Module Tree: Management and Operations! > Module Tree: Management and Operations! > Module Four: Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! > You've completed Module Four: Resident Participation and Responsibilite! > You've comp	****	
You've completed Module Twe: Ceverance, Oversight & Staffing You've completed Module Twe: Governance, Oversight & Staffing You've completed Module Twe: Governance, Oversight and Staffing! You've completed Module Twe: Governance, Oversight and Staffing! Module Twe: Governance, Oversight & Staffing You've completed Module Twe: Governance, Oversight and Staffing! Module Twe: Governance, Oversight & Staffing You've completed Module Twe: Governance, Oversight and Staffing! Module Twe: Hanagement and Operations You've completed Module Twe: Kanagement and Operations! Module Twe: Capital Projects and Bidding You've completed Module Twe: Capital Projects and Bidding! You've completed Module Four: Capital Projects and Bidding! Module Four: Capital Projects and Bidding You've completed Module Four: Capital Projects and Bidding! You've completed Module Four: Capital Projects and Bidding! Module Four: Capital Projects and Bidding You've completed Module Four: Capital Projects and Bidding! You've completed Module Four: Capital Projects and Bidding! Module Four: Capital Projects and Bidding You've completed Module Four: Capital Projects and Bidding! You've completed Module Four: Capital Projects and Bidding! Module Four: President Participation and Responsibilities. Module Four: Capital Projects and Bidding You've completed Module Five: Resident Participation and Responsibilities		
Before moving on, please complete the very short evaluation of Module One by clicking on the following link: Medule Troc: Governance, Oversight & Staffing • You've completed Module Troc: Governance, Oversight and Staffing! Before moving on, please complete the very short evaluation of Module Troc by clicking on the following link: Interview survey modes; contrict M-LTanney Module Troc Module Three: Management and Operations! • You've completed Module Tree: Management and Operations! Medule Four: Capital Projects and Bidding • You've completed Module Four: Capital Projects and Bidding! Medule Four: Capital Projects and Bidding • You've completed Module Four: Capital Projects and Bidding! Medule Four: Capital Projects and Bidding • You've completed Module Four: Capital Projects and Bidding! • You've completed Module Four: Capital Projects and Bidding • You've completed Module Four: Capital Projects and Bidding! • You've completed Module Four: Capital Projects and Bidding! • You've completed Module Four: Capital Projects and Bidding! • You've completed Module Four: Capital Projects and Bidding! • You've completed Module Four: Capital Projects and Bidding! • You've completed Module Four: Capital Projects and Bidding! • You've completed Module Four: Capital Projects and Bidding!	* * * * * * * * * *	> You've completed Module One: Introduction!
Module Two: Governance, Oversight & Staffing • You've completed Module Two: Governance, Oversight and Staffing! Before moving on, please complete the very short evaluation of Module Two by clocking on the following link: Interview survey moties contrict Ma, Training Module Two, Governance & Oversight Staffing Module Three: Management and Operations • You've completed Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Three by clicking on the following link: The following on please complete the very short evaluation of Module Three by clicking on the following link: The following on please complete the very short evaluation of Module Three by clicking on the following link: The following on please complete the very short evaluation of Module Three by clicking on the following link: The following on please complete the very short evaluation of Module Three by clicking on the following link: The following on please complete four: Capital Projects and Bidding • You've completed Module Four: Capital Projects and Bidding The following link: The following four: Capital Projects and Bidding Module Five: Resident Participation and Responsibilities • You've completed Module Five: Resident Participation and Responsibilities • You've completed Module Five: Resident Participation and Responsibilities • You've completed Module Five: Resident Participation and Responsibilities		Before moving on, please complete the very short evaluation of Module One by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-One
Medule Two: Governance, Oversight & Staffing - You've completed Medule Two: Governance, Oversight and Staffing! Provide completed Medule Two: Governance, Oversight and Staffing! - Before moving on: please complete the very short evaluation of Medule Two by clecking on the following link: Interstriven survey motive: committee's, Training Medule Two By Committee's Co		
Module Two: Governance, Oversight & Staffing > You've completed Module Two: Governance, Oversight and Staffing! Before moving on, please complete the vary short evaluation of Module Two by clicking on the following link: Module Three: Management and Operations > You've completed Module Three: Management and Operations! Before moving on, please complete the vary short evaluation of Module Two by clicking on the following link: Module Three: Management and Operations! > You've completed Module Three: Management and Operations! Module Four: Capital Projects and Bidding > You've completed Module True: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities		
> You've completed Module Two: Governance, Oversight and Staffing! Before moving on, please complete the very short evaluation of Module Two by clicking on the following link: Interstitution Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Two by clicking on the following link: Interstitution > You've completed Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Twee by clicking on the following link: Interstitution Module Four: Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: Interstitution Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: Interstitution Module Five: Resident Participation and Responsibilities Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Policy ecompleted Module Five: Resident Participation and Responsibilities Policy ecompleted Module Five: Resident Participation and Responsibilities Policy ecompleted Modul	* * * * * * * *	Module Two: Governance, Oversight & Staffing
You've completed Module Twice Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities		
Before moving on, please complete the very short evaluation of Module I/vo by clicking on the following link: Integ.//www.surveymonekey.com/rit/HA_Training/Module_Two_Covernmex-D/versight/Slaffing Module Three: Management and Operations > You've completed Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Three by clicking on the following link: Import Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: Import Capital Projects and Bidding! Status Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: Import Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: Import Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: Import Capital Projects Resident Participation and Responsibilities Sou've completed Module Five: Resident Participation and Responsibilities Prove completed Module Five: Resident Participation and Responsibilities Sou've completed Module Five: Resident Participation and Responsibilities Prove removing on, please complete the very short evaluation of Module Five by clicking on the following link:<		> You've completed Module Two: Governance, Oversight and Staffing!
Module Three: Management and Operations. > You've completed Module Three: Management and Operations! Before moving on, please complete the very shot evaluation of Module Three by clicking on the following link: https://www.survey.morkey.com/rl.t/A-Training_Module-Three_Management and-Operations Module Four: Capital Projects and Bidding! > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very shot evaluation of Module Four by clicking on the following link: https://www.survey.morkey.com/rl.t/A-Training_Module-Four_Capital Projects_and Bidding! Module Five: Resident Participation and Responsibilities Module Five: Resident Participation and Responsibilities Prov/ve completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very shot evaluation of Module Five by clicking on the following link: https://www.surveymorkey.com/rl.t/A-Training_Module-Five_Resident-Participation and Responsibilities	* *	Before moving on, please complete the very short evaluation of Module two by Clicking on the following link: https://www.surveymonkey.com/r/LHA_Training-Module-Two_Governance-Oversight-Staffing
Module Three: Management and Operations You've completed Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Three by clicking on the following link: Inter Always aureey monkey contributed Three Management and Operations! Module Four: Capital Projects and Bidding You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: Inter Always aureey monkey contributed Three by short evaluation of Module Four by clicking on the following link: Inter Always aureey monkey contributed Three the very short evaluation of Module Four by clicking on the following link: Inter Always aureey monkey contributed Three the very short evaluation of Module Four Capital Projects and Bidding! You've completed Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities 		
Module Three: Management and Operations > You've completed Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Three by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Three_Management and-Operations Module Four: Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding > You've completed Module Four: Capital Projects and Bidding! Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities		
You've completed Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Three by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Three_Management-and-Operations Module Four: Capital Projects and Bidding You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Three_Management-and-Operations Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities		Module Three: Management and Operations
You've completed Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Three by clicking on the following link: https://www.surveymonkey.com//LHA-Training_Module-Three_Management.and-Operations Module Four: Capital Projects and Bidding You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com//LHA-Training_Module-Four_Capital-Projects.and-Bidding Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities Pour've completed Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities	•••••	
You've completed Module Three: Management and Operations! Before moving on, please complete the very short evaluation of Module Three by clicking on the following link: https://www.surveymonkey.com/rLHA_Training Module-Three_Management.and-Operations Module Four: Capital Projects and Bidding You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/rLHA_Training Module-Four_Capital-Projects-and-Bidding You've completed Module Four: Capital Projects and Bidding! Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/rLHA_Training Module-Five_ResidentParticipation.and Responsibilities	* * * * * * * * * * * * * *	
Before moving on, please complete the very short evaluation of Module Three by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Three_Management-and-Operations Module Four: Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities You've completed Module Five: Resident Participation and Responsibilities Sefore moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_ResidentParticipation and Responsibilities Sefore moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_ResidentParticipation.and Responsibilities	**** *****	> You've completed Module Three: Management and Operations!
https://www.surveymonkey.com/ritHA-Training_Module-Three_Management-and-Operations Module Four: Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/ritHA-Training_Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/ritHA-Training_Module-Five_Resident-Participation.and Responsibilities	** ****	- Before moving on, please complete the very short evaluation of Module Three by clicking on the following link:
Module Four: Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/rl.tAc.Training Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/rl.tAc.Training Module Five Resident-Participation.and Responsibilities	* * * * * * * * * * * * *	https://www.surveymonkey.com/r/LHA-Training_Module-Three_Management-and-Operations
Module Four: Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/rLHA-Training Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymorkey.com/rLHA-Training Module Five Resident-Participation-and-Responsibilities	* * * * * * * * * * * * *	
Module Four: Capital Projects and Bidding > You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five Resident-Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five py clicking on the following link: https://www.surveymokey.com/r/LHA-Training_Module-Five_Resident-Participation.and-Responsibilities	* * * * * * * * * * * * *	
You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding Source completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five-Resident-Participation-and-Responsibilities">https://www.surveymonkey.com/r/LHA-Training_Module-Five-Resident-Participation-and-Responsibilities	* * * * * * * * * * * * *	Module Four: Capital Projects and Bidding
You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four_capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities https://www.surveymonkey.com/r/LHA-Training_Module-Four_capital-Projects-and-Bidding Source completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five-Resident-Participation-and-Responsibilities">https://www.surveymonkey.com/r/LHA-Training_Module-Five-Resident-Participation-and-Responsibilities	* * * * * * *	
You've completed Module Four: Capital Projects and Bidding! Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding Source completed Module Five: Resident Participation and Responsibilities Sefore moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities	******	
Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four_Capital-Projects-and-Bidding Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation_and-Responsibilities	*****	> You've completed Module Four: Capital Projects and Bidding!
Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities	+	Before moving on, please complete the very short evaluation of Module Four by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Four Capitral-Projects-and-Bidding
Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities	+	
Module Five: Resident Participation and Responsibilities > You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities	******	
You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/rLHA-Training_Module-Five_Resident-Participation-and-Responsibilities		Module Five: Resident Participation and Responsibilities
You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/rLHA-Training_Module-Five_Resident-Participation-and-Responsibilities		
> You've completed Module Five: Resident Participation and Responsibilities Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/rLHA-Training_Module-Five_Resident-Participation-and-Responsibilities	•••••	
Before moving on, please complete the very short evaluation of Module Five by clicking on the following link: https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities	•••••	> You've completed Module Five: Resident Participation and Responsibilities
https://www.surveymonkey.com/r/LHA-Training_Module-Five_Resident-Participation-and-Responsibilities	• • • • • • • • • • • • •	Before moving on, please complete the very short evaluation of Module Five by clicking on the following link:
		https://www.surveymonkey.com/r/l HA-Training Module-Five Resident-Participationand-Responsibilities
	****	The second

Step 5. If you are having technical problems, contact tech support: <u>lhasupport@umassonline.net</u>