

Massachusetts Guaranteed Issue Nongroup Membership<sup>1</sup>  
as of December 31, 2003

Non Group Membership Preferred Provider Total Membership	Type of Plan	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
		Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03	Members at as of 12/31/03
Aetna Life Insurance Company	Pref Prov	0	0	0	0	2	0	0	1	4	0	0	1	1	0	9
Blue Cross and Blue Shield of MA, Inc. (PPO Blue Direct)	Pref Prov	254	53	196	72	373	27	72	74	1,156	94	471	232	267	195	3,536
Blue Cross and Blue Shield of MA, Inc. (Alt. Plan - PPO Basic Blue Direct)	Pref Prov	46	17	20	13	53	12	13	8	178	14	30	25	36	18	483
(The) Guardian Life Insurance Company of America	Pref Prov	4	0	1	2	1	0	0	0	3	0	2	1	1	0	15
John Alden Life Insurance Company	Pref Prov	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New England Life Insurance Company	Pref Prov	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
United HealthCare Insurance Company	Pref Prov	1	0	8	0	1	0	0	0	7	0	2	4	1	3	27
Total		305	70	225	87	430	39	85	83	1,348	108	505	263	306	216	4,070

Non Group Membership Preferred Provider Total Subscribers	Type of Plan	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
		Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03	Subscribers as of 12/31/03
Aetna Life Insurance Company	Pref Prov	0	0	0	0	2	0	0	1	4	0	0	1	1	0	9
Blue Cross and Blue Shield of MA, Inc. (PPO Blue Direct)	Pref Prov	177	45	120	42	249	19	61	49	705	61	267	125	193	116	2,229
Blue Cross and Blue Shield of MA, Inc. (Alt. Plan - PPO Basic Blue Direct)	Pref Prov	33	9	11	10	36	10	10	7	119	11	26	15	30	17	344
(The) Guardian Life Insurance Company of America	Pref Prov	3	0	1	1	1	0	0	0	2	0	2	1	1	0	12
John Alden Life Insurance Company	Pref Prov	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New England Life Insurance Company	Pref Prov	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
United HealthCare Insurance Company	Pref Prov	1	0	6	0	1	0	0	0	6	0	2	3	1	3	23
Total		214	54	138	53	289	29	71	57	836	72	297	145	226	136	2,617

Non Group Membership Preferred Provider Total Dependents	Type of Plan	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
		Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03	Dependents as of 12/31/03
Aetna Life Insurance Company	Pref Prov	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Blue Cross and Blue Shield of MA, Inc. (PPO Blue Direct)	Pref Prov	77	8	76	30	124	8	11	25	451	33	204	107	74	79	1,307
Blue Cross and Blue Shield of MA, Inc. (Alt. Plan - PPO Basic Blue Direct)	Pref Prov	13	8	9	3	17	2	3	1	59	3	4	10	6	1	139
(The) Guardian Life Insurance Company of America	Pref Prov	1	0	0	1	0	0	0	0	1	0	0	0	0	0	3
John Alden Life Insurance Company	Pref Prov	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
New England Life Insurance Company	Pref Prov	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
United HealthCare Insurance Company	Pref Prov	0	0	2	0	0	0	0	0	1	0	0	1	0	0	4
Total		91	16	87	34	141	10	14	26	512	36	208	118	80	80	1,453

<sup>1</sup> Represents membership in guaranteed issue nongroup health plans subject to M.G.L. c. 176M excluding membership in guaranteed issue health plans available only on a group conversion basis (please see separate report for this information).