

# Commonwealth of Massachusetts Executive Office of Labor and Workforce Development

*UI Online*

*Fazer uma requisição de benefícios  
semanais*

# Fazer uma requisição de pagamento de benefícios pela internet



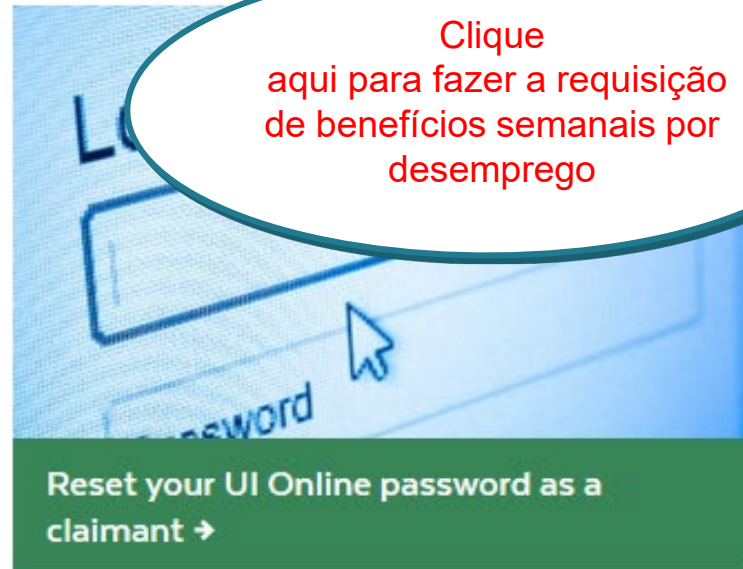
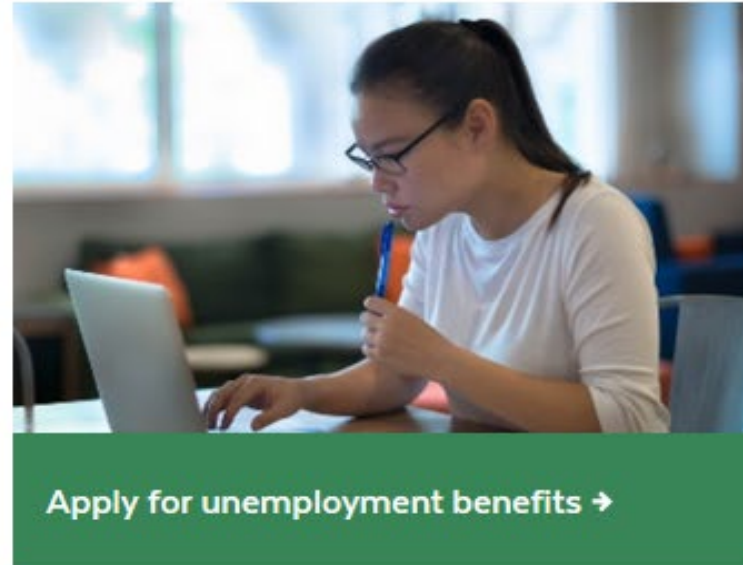
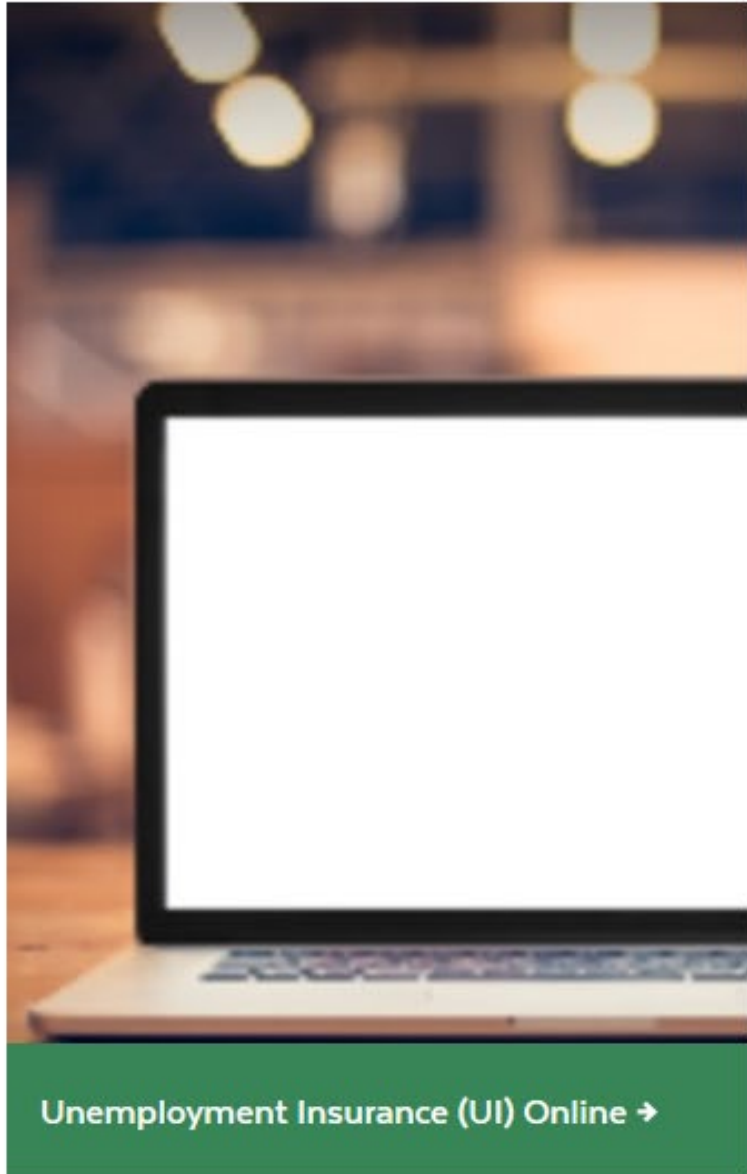
## Como fazer uma requisição de benefícios pelo UI Online

- **Ligue o computador**
- **Acesse a internet**
- Na barra de endereços, digite [www.mass.gov/dua](http://www.mass.gov/dua) <enter>.

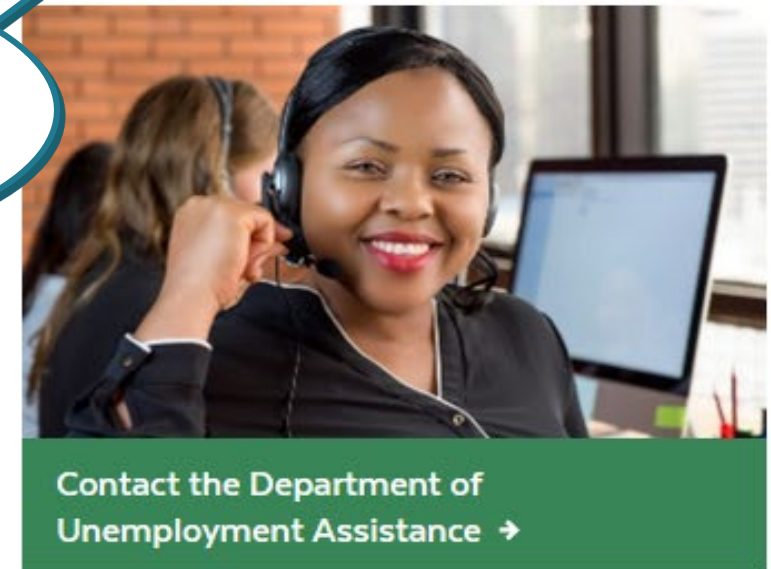
**Observação: Os navegadores de internet recomendados são:**

Navegador	Windows® 7 ou superior	Mac® OS X 10.x
<a href="#">Microsoft®</a>	Internet Explorer 9.x ou superior	Microsoft Edge (não suportado)
<a href="#">Mozilla Firefox</a>	Versão 35 ou superior	Versão 35 ou superior
<a href="#">Apple® Safari</a>	Não suportado	
<a href="#">Google® Chrome</a>	Versão 35 ou superior	Versão 35 ou superior

# Department of Unemployment Assistance



Clique  
aqui para fazer a requisição  
de benefícios semanais por  
desemprego



Logon

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Leia e  
clique para  
autorizar

**WARNING**

This system may contain U.S. Government information, which is restricted to authorized users ONLY. Unauthorized access, use, misuse, or modification of this computer system or of the data contained herein or in transit to/from this system constitutes a violation of Title 18, United States Code, Section 1030, and may subject the individual to criminal and civil penalties pursuant to Title 26, United States Code, Sections 7213, 7213A (the Taxpayer Browsing Protection Act), and 7431. This system and equipment are subject to monitoring to ensure proper performance of applicable security features or procedures. Such monitoring may result in the acquisition, recording, and analysis of all data being communicated, transmitted, processed, or stored in this system by a user. If monitoring reveals possible evidence of criminal activity, such evidence may be provided to Law Enforcement Personnel.

ANYONE USING THIS SYSTEM EXPRESSLY CONSENTS TO SUCH MONITORING.

☐ I have read and understand the information above. I understand that DUA will verify the information that I provide.\*

**Welcome to Massachusetts Unemployment Insurance (UI) Online Application****Please provide your Social Security Number**

Social Security Number:

\*

Confirm your Social Security Number:

\*

Digite seu  
número de Social  
Security nos  
dois campos

Next

Clique em  
Avançar


# Fazer uma requisição de pagamento de benefícios - Início

The screenshot shows the 'UI Online' portal in a Windows Internet Explorer browser. The address bar displays <https://uiuatben.detma.org/Staff/Core/Navigate.aspx>. The page header includes the date 'Friday, November 30, 2012' and a 'Print Preview' link. The main content area displays user information for 'HURHN, HBVNPPTUSI J.' with Claimant ID: 40057 and Benefit Year End: 7/20/2013. It also shows 'Claim ID: 2012-02' and 'Claim Status: Active'. A section titled 'Messages - These Messages Need Your Attention' contains a message: 'Please review messages in the "Other Messages" section.' Below this, the 'Other Messages' section states: 'Click on the link below to request benefits for the following week(s): 11/18/2012 - 11/24/2012' and includes a link: '[Click Here](#) to request benefits.' A speech bubble with red text points to this link, saying: 'Clique aqui para fazer a requisição de benefícios desta semana'. The left sidebar contains a 'My Account' menu with options like 'View and Maintain Information', 'Estimate Future Benefits', 'Request Benefit Payment', 'Benefit Charges', 'Collections', 'Eligibility Issues', and 'Manage Claimant Account Monetary'. Below this is a 'Claimant Profile' section and a 'Last Searches' list. The bottom of the page features a 'Staff Functions' section with links for 'My Home Page', 'My Inbox', 'View and Maintain Account Information', 'Estimate Future Benefits', 'Request Benefit Payment', and 'Staff Functions'.

Clique aqui para fazer a requisição de benefícios desta semana



# Lembrete de continuação de requisições

Commonwealth of Massachusetts

Tuesday, February 19, 2013  
[Print Preview](#)

Change Password | Logoff

My Home Page

My Inbox

View and Maintain Account Information  
Estimate Future Benefits  
**Request Benefit Payment**  
View And Request 1099G  
Manage Debt  
Benefit Charges  
Collections  
Eligibility Issues  
Manage Claimant Account  
Monetary

Claimant Profile

Last Searches:

- Claimant: 1121
- Claimant: 1025
- Claimant: 1967960
- Claimant: 154657

Claimant Information

[Change Claim](#)

[Change Claimant](#)

[Leave Claimant](#)

Name: **BZSCWPJAMR, ATTBLWLCKT A.** Claimant ID: **471170** Claim ID: **2012-01**  
Effective Date: **5/13/2012** Benefit Year End: **5/11/2013** Claim Status: **Active**

Continued Claim Reminder

**REMINDER:** You must meet these requirements for requesting weekly benefits:

- 1) Claiming benefits for someone else is against the law.
- 2) Using someone else's UI Debit Card is criminal. You will be prosecuted.
- 3) Accessing someone else's UI Claim is illegal.
- 4) If you returned to work Full Time stop claiming immediately. Do not wait for your first pay check.
- 5) If you obtain a part time job, you must report your gross earnings (before taxes) during the week the work is performed. You may have to estimate what your earnings will be if you have not been paid yet.
- 6) You are no longer eligible for benefits when you obtain the full-time job, even if the job is temporary. If you begin a full time job, stop claiming benefits from first full week of employment.
- 7) If you are separated from a new job while collecting benefits, you must report this separation even if you only worked there for one day or if the job is temporary. A separation from your eligibility for future benefits.
- 8) Got a Tip? Submit a Fraud Report here. There are serious penalties for fraudulent collection of benefits.

There are serious penalties for fraudulent collection of benefits. If you have any questions, please contact Tele-Claim.

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Clique em Avançar, depois de ler esta página

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# Perguntas iniciais para o pagamento de benefícios semanais

1. Se teve rendimentos de trabalho de meio período na semana para a qual está fazendo a requisição, responda SIM na pergunta 1

2. Se a sua requisição foi causada por uma emergência resultante da COVID-19, as respostas das perguntas 2 e 3 devem ser NÃO

3. Se a sua requisição foi causada por uma emergência resultante da COVID-19, todas as respostas das perguntas 4 devem ser SIM

Commonwealth of Massachusetts

Change Password | Logoff

My Home Page

Last Searches:  
▶ Claimant: 1967963  
130917  
130917  
130917

### Claimant Information

Name: **smith, Jill m.** Claimant ID: **10080575**  
Effective Date: **11/25/2012** Benefit Year End: **11/23/2013**

### Initial Questions

To progress through the Request Payment Screens always use the **Previous** or **Next** buttons provided at the bottom of the page. Do not use the "Back" button at the top of your web browser window.

Please answer the following questions carefully for the **week of Sunday, 11/25/2012 through Saturday, 12/01/2012.**

1. Did you work or collect earnings during the week listed above? ☐ Yes ☐ No  
This includes [Full-Time](#), [Part-Time](#), [Temporary Work](#), [Self Employment](#), [Military Employment](#) or [Holiday Pay](#)
2. During the week listed above:  
Were you offered employment? ☐ Yes ☐ No  
Did you quit or were you discharged from a job? ☐ Yes ☐ No
3. During the week listed above, did you receive or apply for income from any other sources that you have not previously reported to us? ☐ Yes ☐ No  
Please click [Here](#) for examples of other income sources.
4. During the week listed above:  
Were you able to work? ☐ Yes ☐ No  
Were you available to work? (Select "No" if you were in training/school.) ☐ Yes ☐ No  
Did you look for work? ☐ Yes ☐ No


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# Tela de declaração de ren

Se não teve rendimentos de trabalho de meio período durante a semana, você não verá esta página

**Commonwealth of Massachusetts**

Tuesday, February 19, 2013  
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My Home Page

My Inbox

View and Maintain Account Information  
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Request Benefit Payment  
View And Request 1099G  
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Monetary

Claimant Profile

Last Searches:

- Claimant: 1121
- Claimant: 1025
- Claimant: 1967960
- Claimant: 154657

**Claimant Information**  
Name: **BZSCWPJAMR, ATTBLWLCKT A.** Claimant ID: **471170** Claim ID: **2012-01**  
Effective Date: **5/13/2012** Benefit Year End: **5/11/2013** Claim Status: **Active**

**Change Claim** **Change Claimant** **Leave Claimant**

**Collect Earnings**  
You indicated that you received or applied for **income that you have not previously reported to us.**  
For the **week of Sunday, 2/10/2013 through Saturday, 2/16/2013**, please identify the income Source(s) (Check all that apply).  
Enter total number of hours worked during the week listed above:  \*  
Did you earn wages from [military service](#)? (before deductions)? ☐ Yes ☒ No \*  
Did you earn [part-time wages](#)? (not from military service or self-employment)? ☒ Yes ☐ No \*  
Enter total amount of [net](#) earning from [self-employment](#) that you previously have not reported:   
Have you [returned to work](#) full time during week listed above? ☐ Yes ☒ No \*  
If Yes, please enter the date you returned to work:  (mm/dd/yyyy)

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Se teve rendimentos de trabalho de meio período eles devem ser digitados como renda bruta. Para efeitos de desemprego, a semana é de domingo a sábado

# Tela de declaração de rendimentos,

Se não teve rendimentos de trabalho de meio período durante a semana, você não verá esta página

**Commonwealth  
of Massachusetts**

Tuesday, December 11, 2011  
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[Past Searches:](#)

- ▶ Claimant: 10080917
- ▶ Claimant: 10080966
- ▶ Claimant: 10080575
- ▶ Claimant: 40057
- ▶ Claimant: 100739
- ▶ Claimant: 39100
- ▶ Claimant: 1967960
- ▶ Claimant: 10080673
- ▶ Claimant: 10080675
- ▶ Claimant: 1025

**Claimant Information**

[Change Claim](#) [Change Claimant](#) [Leave Claimant](#)

**Name:** ENEPTFMPVR, GADQSBFACE      **Claimant ID:** 1967963      **Claim ID:** 2012-01  
**Effective Date:** 7/22/2012      **Benefit Year End:** 8/3/2013      **Claim Status:** Active

**Part-Time Earnings**

You indicated on the previous screen that you worked part-time (not in the military or self-employment). Please enter your previous employer and wages earned by selecting 'Add Employer'. If you earned wages for more than one employer, select 'Add Employer' again

Employer Name	Wages Earned
MIDDLESEX SCHOOL	<input type="text" value="\$0.00"/>
RIVERS DOYLE WALSH & CO	<input type="text" value="\$0.00"/>
BEACON HILL DONUTS INC	<input type="text" value="\$64.00"/>
MEDICAL BROADCASTING LLC	<input type="text" value="\$0.00"/>

[Add/Delete Employer](#)

[Previous](#) [Next](#)

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# Requisitos de procura de emprego

Se está fazendo sua  
requisição por causa da  
COVID-19, não há  
requisitos de procura de  
emprego

Commonwealth of Massachusetts

Tuesday, December 11, 2012 [Print Preview](#)

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[Manage Claimant Account](#)  
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[Claimant Profile](#)

[Last Searches:](#)  
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▶ Claimant: 10080966  
▶ Claimant: 10080575  
▶ Claimant: 40057  
▶ Claimant: 100739  
▶ Claimant: 39100  
▶ Claimant: 1967960  
▶ Claimant: 10080673  
▶ Claimant: 10080675  
▶ Claimant: 1025

**Claimant Information**

Name: **ENEP TFM PVR, GADQSBFACE** Claimant ID: **1967963** [Change Claim](#) [Change Claimant](#) [Leave Claimant](#)  
Effective Date: **7/22/2012** Benefit Year End: **8/3/2013** Claim ID: **2012-01**  
Claim Status: **Active**

**Regular UI Work Search Requirements**

**The Massachusetts Department of Unemployment Assistance requires that as a condition of eligibility you must:**

- Make a minimum of three work search contacts in each week that benefits are claimed;
- Keep a written log of those work search contacts;
- Provide a work search log to DUA upon request.

**The following guidelines describe the types of activities that may constitute a productive work search contact. Productive work search contacts include but are not limited to**

- Registering for work and reemployment services with a local One Stop Career Center.
- Completing a job application in person or online with employers who may reasonably be expected to have openings for suitable work.
- Mailing a job application and/or résumé, as instructed in a public job notice.
- Making in-person visits with employers who may reasonably be expected to have openings.
- Sending job applications to employers who may reasonably be expected to have openings for suitable work.
- Interviewing with potential employers in person or by telephone.
- Registering for work with private employment agencies or placement services.
- Using the employment resources available at One Stop Career Centers that may lead directly to obtaining employment, such as:
  - obtaining and using local labor market information;
  - participating in skills assessments for occupation matching;
  - participating in instructional workshops; or
  - obtaining and following up on job referrals from the Career Center.
- Attending job search seminars, career networking meetings, job fairs, or employment-related workshops that offer instruction in improving individuals' skills for obtaining employment.
- Using online job matching systems, including the Massachusetts One Stop Employment System Internet-based system, to submit applications/résumés, search for matches or request referrals, and/or apply for jobs.
- Reporting to the Union Hall, if this is your primary worksearch method.
- Using other job search activities such as reviewing job listings on the internet, newspapers or professional journals, contacting professional associations, networking with colleagues or friends.

**For each week of UI benefits claimed, you must search for work in accordance with these guidelines, and must make at least the minimum number of work search contacts stated above in each such week. You are expected—as a condition of eligibility—to keep weekly records of your work search activities, and to submit to DUA all details about your work search activities when notified by DUA to do so. You may be declared ineligible for any week(s) where you do not meet the requirements of the law. You may be required to repay unemployment benefits received but to which you were not entitled.**


**Weekly work search records should include a list of all work search contacts made, date of each contact, names and titles of persons contacted, telephone numbers, addresses (mail, e-mail, or Web), and the results of each contact.**

☐ Directly online through the UI Online system.  
☐ Print a paper form and mail it to the agency.\*

☐ I have read and understand the above information\*

# Registro de procura de emprego

Não há requisitos de registro de procura de emprego para requerentes que estão fazendo sua requisição por causa da COVID-19

Commonwealth of Massachusetts

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- Claimant: 10080917
- Claimant: 10080966
- Claimant: 10080575
- Claimant: 40057
- Claimant: 100739
- Claimant: 39100
- Claimant: 1967960
- Claimant: 10080673
- Claimant: 10080675
- Claimant: 1025

Claimant Information			<a href="#">Change Claim</a>	<a href="#">Change Claimant</a>	<a href="#">Leave Claimant</a>
Name: <b>ENEPTFMPVR, GADQSBFACE</b>	Claimant ID: <b>1967963</b>	Claim ID: <b>2012-01</b>			
Effective Date: <b>7/22/2012</b>	Benefit Year End: <b>8/3/2013</b>	Claim Status: <b>Active</b>			

Work Search Log	
Week Beginning: <b>12/2/2012</b>	Week ending: <b>12/8/2012</b>
Work Search Log	
No records found...	

[New](#) [Remove](#) [Edit](#)

[Cancel](#) [Submit](#)

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# Resumo do pagamento de benefícios

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Last Searches:

▶ Claimant: 7362

▶ Claimant: 7309

▶ Claimant: 99226

▶ Claimant: 8746

▶ Claimant: 8131

▶ Claimant: 7891

▶ Claimant: 6618

▶ Claimant: 201202

▶ Claimant: 201201

Summary

If you would like to change your answer in any section below, click the **Modify Answers** button in that section to jump to the questions of that section. Depending on your responses, you may need to answer new questions, or reconfirm existing answers. If you do not think the questions apply, examine your answers in the **Initial Questions** section carefully.

Please review your responses carefully for the **week of Sunday, 1/20/2013 through Saturday, 1/26/2013.**

Initial Questions

1. Did you work during the reporting period listed above?

No

This includes [Full-Time](#), [Part-Time](#), [Temporary](#), [Self](#), or [Military](#) employment.

2. During the week listed above:

Were you offered employment?

No

Did you quit or were you discharged from a job?

No

3. During the week listed above, did you receive or apply for income from any other sources that you have not previously reported to us?

No

Please click [Here](#) for examples of other income sources.

4. During the week listed above:

Were you able to work?

Yes

Were you available to work? (Select "No" if you were in training/school.)

Yes

Did you look for work?

Yes

Modify Answers

Work Search Requirements

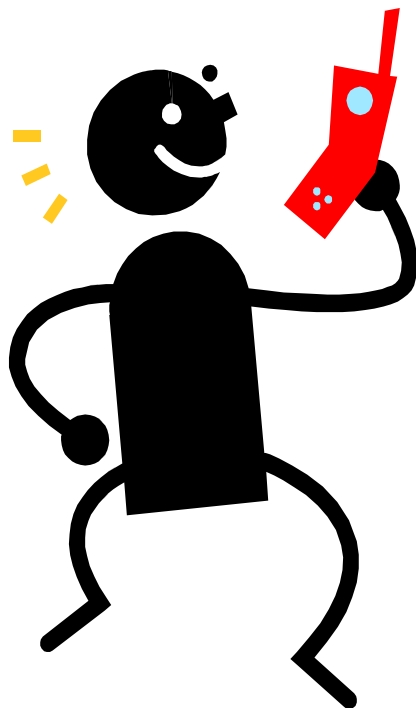
☒ Directly online through the UI Online system.

☐ Print a paper form and mail it to the agency.

☒ I have read and understand the above information

Work Search Log

No records found...



Como fazer a requisição de  
pagamentos dos  
benefícios semanais  
pelo Sistema IVR





# Perguntas sobre a requisição de benefícios pelo IVR

- Como usar o teclado de discagem por tons:
- Digite o seu idioma principal
- Digite o seu número de social security
- Digite o seu PIN de 4 dígitos
- Fazer a requisição de benefícios para qual semana?
- Você trabalhou?
- Recebeu uma oferta de emprego, demitiu-se ou foi despedido de um emprego?
- Você fez uma requisição para receber ou recebeu rendimentos que não foram declarados antes?

# Perguntas sobre a requisição de benefícios pelo IVR, Cont.

- Você estava capaz e disponível para trabalhar?
- Você procurou trabalho?
- Durante quantos dias você procurou trabalho?
- Qual foi a sua atividade primária na procura de trabalho?
  - Registre-se no Career Center (Centro de Carreiras)
  - Envie um formulário de pedido de emprego
  - Realizou outro tipo de trabalho, etc.

1. Se a sua requisição foi causada por uma emergência resultante da COVID-19, ao fazer a requisição de benefícios, todas essas respostas devem ser SIM

2. Se sua requisição for por causa da COVID-19, a resposta a “Durante quantos dias procurou trabalho” deve ser 3

3. Não há requisitos de registro de procura de emprego para requerentes que estão fazendo sua requisição por causa da COVID-19

Se o requerente trabalhou, o sistema irá registrar os rendimentos e horas trabalhadas.