

**DEPARTMENT OF DEVELOPMENTAL SERVICES**  
**LICENSURE AND CERTIFICATION**  
**PROVIDER FOLLOW-UP REPORT**

**Provider:** UMASS-UNIVERSITY OF MASSACHUSETTS

**Provider Address:** 100 Morrissey Blvd., Institute for Community Inclusion , Dorchester

**Name of Person** Jill Eastman  
**Completing Form:** \_\_\_\_\_

**Date(s) of Review:** 21-FEB-25 to 22-FEB-25

<b>Follow-up Scope and results :</b>		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Employment and Day Supports	2 Year License	0/0

**Summary of Ratings**

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**Administrative Areas Needing Improvement on Standard not met - Identified by DDS**

<b>Indicator #</b>	L48
<b>Indicator</b>	HRC
<b>Area Need Improvement</b>	The Human Rights Committee did not meet the mandate for attendance of required members. The agency needs to ensure that required members meet attendance requirements at least 75% or more of the meetings on an annual basis and ensure that the human rights curriculum and any corresponding materials is reviewed by the HRC on an annual basis.
<b>Process Utilized to correct and review indicator</b>	ICI, Boston College Supported Employment Program, and Best Buddies Jobs (all providers share same HRC) have identified 4-5 potential new HRC members to fill the roles represented by legal, medical, and mental health. We have invited those potential new/additional members to the next HRC meeting on 3/13/2025 for them to come observe and decide whether to make the commitment to attending 75% of the quarterly meetings. HRC Coordinator reviewed with all parties the bylaws, which point to the specifications of membership/commitment. ICI suspects this will not be an issue moving forward; however, if it becomes one, ICI (and other providers) will take a proactive approach to identifying additional, qualified HRC representatives.
<b>Status at follow-up</b>	Met
<b>Rating</b>	Met