**Unit V: HIP Benefits**

**Instructions: Read through a model conversation in Spanish about the HIP program and organize the English sentences and questions.**

**Version A:**

Manager: Buenas.

Customer: Hola.

Manager: ¿Cómo está?

Customer: Bien y ¿usted?

Manager: Bien, gracias.

Customer: Deseo comprar SNAP tokens.

Manager: ¿Conoce sobre el programa HIP?

Customer: No.

Manager: ¿Vive en MA y recibe cupones de familia?

Customer: Sí.

Manager: ¿Por cuántos familiares recibe SNAP?

Customer: \*Says number

Manager: Entonces debe estar recibiendo (40/60/80) al mes para frutas y vegetales. Solo necesita tener balance disponible en su SNAP. Compra frutas o vegetales y luego HIP le devuelve el dinero.

Customer: ¿Es la misma tarjeta?

Manager: Sí.

Encontrará su balance en el recibo.

**Version B:**

Manager: How many people live in your household?

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Manager: How are you?​

Manager: Do you live in MA and receive any nutrition benefits for your household?​

Manager: Good, thanks.​

Manager: Then you must be receiving around (40/60/80) a month for produce. You just need to have SNAP available. After you purchase produce, you will see your money back on your SNAP.​

Manager: Hello.​

Manager: Do you know about the HIP program?

Customer: Good and you?​

Customer : Yes.​

Customer: Hi.​

Customer: \*Says number​.

Customer: I would like to buy SNAP tokens.​

Customer: No.