

## **Upcoming Events: Consumer Education**

## **OCTOBER**

Office of Consumer Affairs and Business Regulation: Presentation on Shopping Rights \*October 17, 2017 10:00am Georgetown Council on Aging 51 North St. Georgetown, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover the laws regarding to shopping rights.

## Office of Consumer Affairs and Business Regulation: Presentation on Identity Theft and Fraud Prevention

October 18, 2017 10:30am Ma Council on Aging Directors Conference 50 Ferncroft Rd. Danvers, MA.

\*October 20, 2017 10:30am Gloucester Council on Aging 6 Manuel F. Lewis St. Ipswich, MA.

October 23, 2017 7:00pm Westford Women's Club 20 Pleasant St. Westford, MA.

October 24, 2017 1:00pm Worcester Housing Authority 327 Greenwood St. Worcester, MA.

\*October 25, 2017

10:00am Beverly Council on Aging 90 Colon St. Beverly, MA.

October 26, 2017 6:00pm Mystic Valley Senior Services 300 Commercial St. Malden, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover topics of identity theft and fraud prevention.

## Office of Consumer Affairs and Business Regulation: Presentation on Holiday Fraud Prevention

\*October 16, 2017 3:00pm Framingham Senior Living 747 Water St. Framingham, MA.

\*October 18, 2017 6:30pm Bedford Council on Aging 12 Mudge Way, Bedford, MA.

October 19, 2017 5:30pm Boston Rotary Club Fisher College: 118 Beacon St. Boston, MA.

October 23, 2017 2:00pm Littleton Housing Authority 19 Shattuck St. Littleton, MA.

October 24, 2017 10:00am Halifax TRIAD Meeting 580 Monponsett St. Halifax, MA.

October 24, 2017 3:00pm Auburn Senior Living 669 Washington St. Auburn, MA. \*October 25, 2017 12:15pm Nahant Council on Aging 334 Nahant Rd. Nahant, MA.

October 25, 2017 5:00pm Lowell Housing Authority 21 Salem St. Lowell, MA.

Staff from the Office of Consumer Affairs and Business Regulation along with the Better Business Bureau Serving Eastern MA, ME, VT, and RI will lead a discussion on topics such as: Black Friday shopping tips, return policies, defective merchandise, lost or stolen packages, and identity theft and fraud prevention. The presentation will also include information about both offices and what they do.

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