



# *The Commonwealth of Massachusetts*

*Executive Office of Health and Human Services*

*Department of Mental Health*

*25 Staniford Street*

*Boston, Massachusetts 02114-2575*

**MAURA T. HEALEY**  
*Governor*

**KIMBERLEY DRISCOLL**  
*Lieutenant Governor*

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**BROOKE DOYLE**  
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**(617) 626-8000**  
**[www.mass.gov/dmh](http://www.mass.gov/dmh)**

To: DMH Licensed Facilities & Interested Parties

From: Janet Ross, RN, MS   
Assistant Commissioner for Clinical and Professional Services / Director of Licensing

Date: April 28, 2023

Re: DMH Licensing Bulletin #16-01RR – Use of Telepsychiatry to Comply with 24/7  
Provider Coverage/Designated Provider Requirements

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Attached please find the revised DMH Licensing Bulletin #16-01RR – Use of Telepsychiatry to Comply with 24/7 Provider Coverage/Designated Provider Requirements. This bulletin replaces DMH Licensing Bulletins #16-01 and #16-01R. The most recent changes involve the incorporation of additional providers who are able to provide services such that the term physician has been replaced with Designated Physician or Qualified APRN. The function name has also been changed from Telemedicine to Telepsychiatry.

Thank you for all the work that you are doing to meet the needs of those in need of your services.

Questions regarding this revised bulletin should be directed to the DMH Licensing Division at 617-626-8117 or [Teresa.J.Reynolds@mass.gov](mailto:Teresa.J.Reynolds@mass.gov)