



Used Vehicle Record Book (UVRB) Requirements

Overview

This document is a guide to the laws surrounding the Used Vehicle Record Book (UVRB) and outlines the requirements for a Data Management System (DMS) to follow when developing a product for the UVRB requirements.

In addition, all currently approved products are listed on the last page of the document. This guide pertains to both New and Used Car Dealers.

Used Vehicle Record Book Requirement — Massachusetts General Laws (MGLs) Chapter 140, Section 62

In summary, [Chapter 140, Section 62](#) states in part that every new and used car dealership shall keep a book (either electronic or paper format) on the licensed premises, in which, at the time of the purchase, sale, exchange, or receipt for the purpose of sale, of any second hand motor vehicle or parts thereof, shall be legibly written in the English language an account and description of such motor vehicle or parts, with the name and address of the seller, of the purchaser, and of the alleged owner or other person from whom such motor vehicle or parts were purchased or received or to whom they were delivered. Such description, in the case of motor vehicles, shall also include the Vehicle Identification Numbers (VINs) and shall also include a statement if the VINs have been removed, defaced, altered, changed, destroyed, obliterated, or mutilated if such is the fact.

For the electronic or print version of the UVRB, dealers must be able to:

- make readily available a printout of a specifically requested used vehicle record for a vehicle that the licensee has acquired, sold, or traded; and
- maintain or make readily available a printout of the used vehicle record of each vehicle that:
 - is on the licensee's premises on the date of the inspection; and the licensee has acquired, sold, or traded during the previous seven (7) days.

Used Vehicle Record Book (UVRB) Requirements

Electronic UVRB Format Requirements

Below are options for electronic formats of the UVRB.

Option 1:

The required information may be populated on the electronically formatted page in the same position as the information required on the printed page in the book format.

Option 2:

The required information may be populated in a different order than the printed page format as long as the required fields are easily recognizable, and the format is approved by the Registrar.

In both Option 1 and Option 2, all the information required in the bound book format is required in the electronic versions.

Since electronic records may be more subject to the making of edits which may be difficult to detect upon review, the Registrar requires certain security features to be incorporated into the electronically maintained UVRB.

A primary security feature requires the program to highlight any edited item which had been changed since the original entry, and to ensure that the original version (and all versions prior to the most recent) of the edited item is available for inspection.

Based on the above, if a Dealer Management Systems (DMS) system is being used to maintain the UVRs by a Class 1 dealer, that DMS printed output must conform to the image of the printed Used Vehicle Record (UVR) book page and must have the same security features as required of the electronic versions currently utilized by used vehicle dealers.

Refer to the complete instructions on the inside of the paper bound UVRB book.

In summary, a licensed new vehicle or used vehicle dealer can only use a product, whether a book or electronic product, whose format is approved by the Registrar and marked as such.

At the present time there is only one (1) publisher of the bound version of the Used Vehicle Record Book and three (3) vendors of software for maintaining an electronic version of UVRs whose formats have been approved by the RMV. No other publishers of the bound book or electronic formats have been approved by the RMV.

Refer to the list on following pages for approved providers.

Used Vehicle Record Book (UVRB) Requirements

Bound Book

RW Baldwin Inc.

c/o Arthur Fiske One

1 Eliot Street

Milton, MA 02186

Phone: (617) 698-1144; 800-225-6060

Email: mistertag@msn.com

Electronic Book

(Listed in Alphabetical Order)

Advent

Roberto Fernandez, VP of Sales

Robertof@adventresources.com

Email: Beng@adventresources.com

Phone: 615-815-7581

Ben Gill, President

Email: Beng@adventresources.com

Phone: 310-902-0186

Carprolive*

Website: <https://www.carprolive.com/>

Shawn Ives, President

Email: info@carprolive.com

Phone: 888-890-5022

Online UVRB

Website: <https://onlinevrb.com/>

Shawn Ives, President

Email: info@onlinevrb.com

Phone: 888-890-5022

*2 options available

Used Vehicle Record Book (UVRB) Requirements

Electronic Used Car Record Book

c/o Richard Hurd

Website: <http://www.electroniccarbook.com>

Email: info@electroniccarbook.com

Phone: 781-910-0869

Genesys Systems Inc.

c/o Ted Cooper

Website: www.gensystem.com

Email: ted@gensystem.com

Phone: 888-548-4000 or 248-597-1003

NOTE: No local vendor in MA

The Reynolds and Reynolds Company

For assistance in setting up the free enhancement contact:

Technical Assistance Center

Phone: 800-767-0080

For any other inquiries contact:

Product Information

Email: Info@reyrey.com

Phone: 937-485-2000 or 310-902-0186

Additional providers will be added once they are approved by the Registry of Motor Vehicles.