

DEPARTMENT OF DEVELOPMENTAL SERVICES
LICENSURE AND CERTIFICATION
Mid-Cycle Review Final Report

Provider Venture Community Services Provider Address 1 Picker Road - P.O. Box 38, Sturbridge
 Survey Team Chiaravallotti,Danielle; Comeau,Andrea; Date(s) of Review 03-JUN-24 to 04-JUN-24

Mid-Cycle Scope and results :					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Employment and Day Supports 2 Locations 9 Audits	Defer Licensure	4/7	<input checked="" type="checkbox"/> Eligible for new business <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 49/52 (94.23%)	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standards not met:

Indicator #	L1
Indicator	Abuse/neglect training
Area Need Improvement	Eight individuals had not received training in DPPC and how to report abuse/neglect, and information on DPPC reporting was not shared with guardians. The agency needs to provide to all individuals with an initial and subsequent annual training on DPPPC and how to report abuse/neglect. In addition, information on DPPC reporting must be shared with guardians.
Status at mid-cycle	Training on DPPC and how to report abuse and neglect was conducted for all individuals in the CBDS and Employment services. For two of the individuals reviewed, information had not been shared with their guardians. Corrected.
#met /# rated at mid-cycle	6/8
Rating	NOT MET

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Indicator #	L5
Indicator	Safety Plan
Area Need Improvement	The Emergency Evacuation Safety Plan was not signed by the DDS Area Office or designee. The safety plan for the CBDS service must receive written approval from DDS.
Status at mid-cycle	The agency submitted the Emergency Evacuation Safety Plan for signature, and it had been approved by the DDS Area Office. This location has been added to the agency's EESP tracking sheet to ensure it is renewed every 2 years or as needed. This indicator was met for the one location reviewed.
#met /# rated at mid-cycle	1/1
Rating	MET

Indicator #	L8
Indicator	Emergency Fact Sheets
Area Need Improvement	Emergency Fact Sheets for seven individuals did not address all required information. The agency needs to assure that emergency fact sheets are current and accurate.
Status at mid-cycle	The agency ensured Emergency Fact Sheets were created for all individuals in attendance at the CBDS program. All required information had been completed to include current photo, diagnoses, medications, and emergency contact information. Hard copies were located on-site as well as in the vehicles while on a community outing. Electronic versions were stored in iCentrix. EFS were in place and accurate for eight of eight individuals reviewed.
#met /# rated at mid-cycle	8/8
Rating	MET

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Indicator #	L11
Indicator	Required inspections
Area Need Improvement	An inspection of the building's heating system had not occurred within the past 15 months. Inspection of the site's heating system must be obtained for site-based community-based day support services.
Status at mid-cycle	An inspection was scheduled and conducted on 5/10/24 of the gas furnace and 12 rooftop units. Upon inspection it was noted that a heat exchanger in one of the units was cracked. The unit was turned off and a part had been ordered for replacement. Fire extinguishers and building sprinkler system had also been inspected and noted to be in good working order. This indicator has been met for the one location reviewed.
#met /# rated at mid-cycle	1/1
Rating	MET

Indicator #	L38
Indicator	Physician's orders
Area Need Improvement	There was no health care protocol in place for one individual who required an epi-pen for a seafood allergy. The agency needs to develop protocols for significant medical conditions that require staff action to manage the condition, including administering medication and/or calling 911.
Status at mid-cycle	There was a protocol developed for the use of an EpiPen. The Agency nurse conducted a training for the job coach as well as the supervisor on the protocol, and when and how to administer the medication. This indicator was met for the one person on the roster with a healthcare protocol.
#met /# rated at mid-cycle	1/1
Rating	MET

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Indicator #	L49
Indicator	Informed of human rights
Area Need Improvement	Eight individuals had not received training in human rights and on how to file a grievance. The agency must train individuals annually in their human rights, including training in the agency's grievance procedures.
Status at mid-cycle	Human Rights training was conducted for all individuals in the CBDS and Employment services. In addition to annual training, Right of the Month is also reviewed. For two of the individuals reviewed, information had not been shared with their guardians. Corrected.
#met /# rated at mid-cycle	6/8
Rating	NOT MET

Indicator #	L80
Indicator	Symptoms of illness
Area Need Improvement	Some employment support staff were not trained in signs and symptoms of illness. The agency needs to provide signs and symptoms of illness training to all staff.
Status at mid-cycle	CBDS staff had been trained in Signs and Symptoms of Illness. This training is uploaded into Paylocity, assigned to staff annually and conducted virtually. This indicator was not met for one of the two service types reviewed. Corrected
#met /# rated at mid-cycle	1/2
Rating	NOT MET