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Alexander W. Moore
Associate General Counsel

March 4, 2010

Catrice C. Williams, Secretary
Department of Telecommunications and Cable
Two South Station, Fl. 4
Boston, Massachusetts 02110

Re: DTC 09-1 Regional Service Quality Investigation

Dear Ms. Williams:

Enclosed for filing in the above-referenced matter are Verizon Massachusetts' Responses to the following Information Requests:

Attorney General Set 13, No. 19 (Supplemental),
Department Set 4, No. 9 (Supplemental).

Please note that the Supplemental Attachment to Information Request AG-VZ 13-19 includes confidential, proprietary and/or competitively sensitive information. A Motion for Confidential Treatment of such information is enclosed. The supplemental attachment is being filed with the Hearing Officer under separate cover and is being provided to those parties that have entered into non-Disclosure Agreements. Verizon MA will provide such information to other parties upon execution of a mutually acceptable Protective Agreement.

Thank you for your attention to this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Alexander W. Moore (cmm)".

Alexander W. Moore

Enclosures

cc: Service List
Kalun Lee, Hearing Officer (3)