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April 23, 2014

Catrice Williams, Secretary  
Department of Telecommunications & Cable  
1000 Washington Street, Suite 820  
Boston, Massachusetts 02118-6500

**Re: D.T.C. 13-6 – Agreement of Verizon New England Inc.**

Dear Secretary Williams:

It has come to our attention that Exhibit 1 of Verizon MA's Direct Testimony, filed on January 15, 2014, was an outdated version of the Verizon FiOS Digital Voice User Guide. Attached hereto is the current version of the Verizon FiOS Digital Voice User Guide. This is the version that is referenced in the testimony. Please substitute this version for Exhibit 1 of Verizon MA's Direct Testimony.

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Alex Moore".

Alexander W. Moore

Enclosure

cc: Michael Scott, Hearing Officer (2)  
Service List (by electronic mail)