

**Verizon New England Inc.
d/b/a Verizon**

Commonwealth of Massachusetts

D.T.C. Docket No. 09-1

Respondent: William Wilson
Title: Area Manager

REQUEST: IBEW, Set V

DATED: September 25, 2009

ITEM: IBEW-VZ 5-2

Regarding IBEW 2-2, please provide the total hours worked by SSTs in the IM department in resolving the outage and provide the number of SSTs associated with those hours.
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REPLY: VZ

Objection: The request seeks information that is not reasonably calculated to lead to the discovery of admissible evidence.

Subject to this objection, Verizon MA states the following: Nine hours and 51 minutes were worked by one SST in the IM department to resolve the outage.

**Verizon New England Inc.
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Commonwealth of Massachusetts

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Respondent: William Wilson
Title: Area Manager

REQUEST: **IBEW, Set V**

DATED: September 25, 2009

ITEM: IBEW-VZ 5-3

Regarding IBEW 3-23, provide the total hours worked by SSTs in the IM department in resolving the problem(s) and the number of SSTs associated with those hours.
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REPLY: VZ

Objection: The request seeks information that is not reasonably calculated to lead to the discovery of admissible evidence. Subject to this objection, Verizon MA states the following: Six hours and 40 minutes were worked by one SST in the IM department to resolve the problem.
