



Commonwealth of Massachusetts
Executive Office of Energy & Environmental Affairs

Department of Environmental Protection

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VERY IMPORTANT NOTICE
on
Lead Service Line Replacement (LSLR) Survey
Please return this survey by **March 3, 2025**

February 3, 2025

Dear Community (COM) Public Water Supplier,

On October 16, 2024, all Community (COM) and Non-Transient Non-Community Public Water Suppliers (PWS) were required to submit a Service Line Inventory (SLI) to the Massachusetts Department of Environmental Protection (MassDEP) Drinking Water Program (DWP), in accordance with the Lead and Copper Rule Revisions (LCRR). In addition, the Lead and Copper Rule Improvements (LCRI), effective October 30, 2024, build upon the requirements of the LCRR to require PWS to replace all lead service lines (LSLs) and galvanized requiring replacement (GRR) service lines and to identify the materials of all lead status unknown service lines (UNK) ([40 CFR 141.84\(d\)](#)).

To assist PWS to prepare for LCRR and LCRI requirements, MassDEP DWP is surveying all COM PWS on their current service line ownership to confirm PWS local requirements and confirm their practice and plan for homeowner service lines replacement.

Action Required: In accordance with 310 CMR 22.03(15), **COM PWS must complete the 2025 Lead Service Line Replacement (LSLR) Survey and submit it by no later than March 3, 2025.**

Click here for the survey: [2025 LSLR Survey for Community PWS:](https://forms.office.com/g/5miTN1NZMn)
<https://forms.office.com/g/5miTN1NZMn>

Notes:

- COM PWS must either provide a link to their PWS/Town's local bylaws regarding service line ownership and replacement or send a PDF copy of the specific relevant section of the local bylaws by email. **Links may be provided within the survey, while PDF copies**

may be sent in a separate email to program.director-dwp@mass.gov, subject: LSLR, PWS ID#, City/Town. PWS must provide a copy of their local bylaws in some fashion by March 3, 2025.

- **Please make sure to list the exact page numbers which are relevant to service line ownership, work and replacement, or only include the relevant pages in your PDF copy.**
- Some COM PWS may need their service line ownership information for their Consumer Confidence Report (CCR) Lead and Copper Rule program information. Please have MassDEP/DWP review your service line ownership information if you plan to include it in your CCR.
- All COM PWS must complete this survey regardless of whether the PWS will be doing any investigative/replacement work because MassDEP needs to confirm this information for each COM PWS.

Thank you for your continued work to provide safe drinking water and protect the public health. If you have any question on this information, please contact the MassDEP/Drinking Water Program at program.director-dwp@mass.gov.

Sincerely,

Yvette DePeiza

Program Director

MassDEP/BWR/Drinking Water Program