

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Provider	<u>Victory Human Services</u>	Provider Address	<u>P.O.BOX 240934 , Dorchester</u>
Survey Team	<u>Cruz, Melanie; Larrieux, Margareth; Obeng, Raymond;</u>	Date(s) of Review	<u>19-DEC-23 to 21-DEC-23</u>

Follow-up Scope and results :						
Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow-up	Sanction status prior to Follow-up	Combined Results post-Follow-up; for Deferred, License level	Sanction status post Follow-up
Residential and Individual Home Supports 8 Locations 11 Audits	2 Year License	1/1	11/19	<input checked="" type="checkbox"/> Eligible for new business (Two Year License) <input type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)	2 Year License with Mid-Cycle Review	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Summary of Ratings

Residential and Individual Home Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L22
Indicator	Well-maintained appliances
Area Need Improvement	At two of five locations, appliances and equipment were not properly maintained. The agency needs to ensure appliances and equipment are properly maintained at all sites.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Indicator #	L43
Indicator	Health Care Record
Area Need Improvement	For three of eleven individuals, the health care records were not updated as required. The agency needs to ensure that health care records are updated as required.
Status at follow-up	For five of eleven individuals, the health care record was not maintained and updated as required. The agency needs to ensure that, health care records are maintained and updated at the time of the ISP; and within one month of a significant event including new diagnosis, vaccination or medication change.
#met /# rated at followup	6/11
Rating	Not Met

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Indicator #	L56
Indicator	Restrictive practices
Area Need Improvement	For three individuals, restrictive practices in place at their homes were not fully outlined with provisions so as not to unduly restrict people's rights. The agency needs to ensure that restrictive practices are fully outlined with provisions so as not to unduly restrict people's rights.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Indicator #	L63
Indicator	Med. treatment plan form
Area Need Improvement	For two of five individuals, medication treatment plans were not developed with all required components in place. The agency needs to ensure that medication treatment plans are developed with all of the required components in place, including data collection.
Status at follow-up	For two of seven individuals, medication treatment plans were not in written format with required components in place including data collection. The agency needs to ensure that when medication treatment plans are needed, they are developed to be in written format with required components in place including data collection.
#met /# rated at followup	5/7
Rating	Not Met

Indicator #	L67
Indicator	Money mgmt. plan
Area Need Improvement	For two of eight individuals, there were either no plans, or agreement to plans accompanied by a training plan when the agency had shared and/or delegated money management responsibility. The agency needs to ensure that there is a plan developed and agreed to by individuals/guardians when money management responsibilities exist.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Indicator #	L69
Indicator	Expenditure tracking
Area Need Improvement	For three of eight individuals, individual expenditures were not properly managed, documented and tracked as required. The agency needs to ensure that individual expenditures are properly managed, documented and tracked as required.
Status at follow-up	For eight of nine individuals, finances and expenditures were properly documented and tracked.
#met /# rated at followup	8/9
Rating	Met

Indicator #	L84
Indicator	Health protect. Training
Area Need Improvement	For three of eleven individuals, staff were not trained on the correct utilization of health-related equipment. The agency needs to ensure that staff are trained on the correct utilization of health-related equipment per regulation.
Status at follow-up	For two of five individuals, staff/ care providers were not trained on the correct utilization of health-related protections. The agency needs to ensure that staff/ care providers are trained on the correct utilization of health-related protections per regulation.
#met /# rated at followup	2/5
Rating	Not Met

Indicator #	L86
Indicator	Required assessments
Area Need Improvement	For five of seven individuals, required assessments for the ISP were not developed and submitted within required timeframes in preparation for the ISP meeting. The agency needs to ensure that required assessments for the ISP are developed and submitted within required timeframes in preparation for the ISP meeting.
Status at follow-up	This indicator was not rated.
#met /# rated at followup	

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Rating	Not Rated
---------------	-----------

Indicator #	L87
Indicator	Support strategies
Area Need Improvement	For five of eight individuals, support strategies for the ISP were not developed and submitted as required in preparation for the ISP meeting. The agency needs to ensure that support strategies necessary to assist an individual to meet their goals and objectives are completed and submitted as part of the ISP.
Status at follow-up	This indicator was not rated.
#met /# rated at followup	
Rating	Not Rated

Indicator #	L88
Indicator	Strategies implemented
Area Need Improvement	For six of eleven individuals, goals agreed upon in the ISP for which the provider has designated responsibility were not being implemented. The agency needs to ensure that goals identified and agreed upon in the ISP are fully implemented.
Status at follow-up	For eight of eleven individuals, goals identified and agreed upon in the ISP for which the provider has designated responsibility were being implemented and tracked.
#met /# rated at followup	8/11
Rating	Not Met

Indicator #	L91
Indicator	Incident management
Area Need Improvement	At four of five sites, incidents were not reported as mandated by regulation. The agency needs to ensure that incidents are reported as mandated by regulation.
Status at follow-up	
#met /# rated at followup	

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Rating	Not Rated
Indicator #	L94 (05/22)
Indicator	Assistive technology
Area Need Improvement	Seven of eleven individuals were not assessed for assistive technology that could maximize independence. The agency needs to ensure that individuals are assessed and supported to use assistive technologies that could maximize independence.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L48
Indicator	HRC
Area Need Improvement	The agency's human rights committee did not meet the mandate for membership and attendance. The agency needs to ensure that it maintains an effective Human Rights Committee that meets all mandates.
Status at follow-up	The Human Rights Committee did not have both medical and behavioral representatives identified as committee members. There was also no information available to show whether HRC members received training specific to their roles and responsibilities. Additionally, the HRC by-laws did not contain information regarding terms for officers of the HRC. The committee had a legal representative; however, they had not been opportune to attend any meetings during this review period.
#met /# rated at followup	0/1
Rating	Not Met