

Carol A. Mici, Commissioner

**An Overview of Visitation at the Massachusetts Department of Correction
Prior to and after the New Pre-Approval Process was Implemented on
March 23, 2018**

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Visits to inmates at Massachusetts Department of Correction (MA DOC) facilities are governed by 103 CMR 483, *Visiting Procedures*. This regulation was revised to increase standardization across facilities and to reduce contraband introduced into the MA DOC by visitors. Effective March 23, 2018, inmates must create and maintain a list of pre-approved visitors with a limitation on the number of visitors determined by facility security level.¹

The following is an analysis of the visitation database that tracks information regarding all visits to inmates.² This report includes visits to inmates in MA DOC facilities from **12 months** prior to the regulation change (March 24, 2017-March 22, 2018) and **6 months** following the regulation change (March 23, 2018 –September 22, 2018).³ The tables compare the visits based on these two time frames: **12 months prior** and **6 months following** under 2 different visitor scenarios: first, we include all visitors; second, we exclude visits from attorneys, law students, clergy, and minor children.

¹ Effective February 2019, the number of pre-approved visitors allowed on an inmate's list varies by security level: minimum/pre-release allows 10, medium allows 8, and maximum allows 8 adults on this list. Minors do not count toward these limits, and neither do attorneys, law students, or clergy members.

² This data may include duplicate visits.

Table 1

Table 1 shows visitation to DOC inmates before and after the regulation change for the **12 months** prior to the regulation change (March 24, 2017-March 22, 2018) and the **6 months** following the regulation change (March 23, 2018-September 22, 2018).

Table 1a shows overall visitation to DOC inmates before and after the regulation change. In the twelve months preceding the rollout of the pre-approval procedure (regulation change), a total of 155,456 visits occurred to 8,630 individual DOC inmates, with an average of 18 visits per inmate. In the six months following the rollout, there were a total of 59,247 visits to 5,076 individual inmates, with an average of 12 visits per inmate.

- All Visits to Inmates during **12 months** prior to the regulation change.
- All Visits to Inmates during **6 months** following the regulation change.

Time Frame	# Inmates Receiving Visits	# Total Visits	Average # Visits per Inmate
Pre-Change 12 months (March 24, 2017 - March 22, 2018)	8,630	155,456	18
Post-Change 6 months (March 23, 2018 - September 22, 2018)	5,076	59,247	12

Table 1b shows visitation to DOC inmates before and after the regulation change. In the twelve months preceding the rollout of the new pre-approval procedure (regulation change), a total of 125,513 visits occurred to 7,455 individual DOC inmates, with an average of 17 visits per inmate. In the six months following the rollout, there were a total of 46,650 visits to 3,851 individual inmates, with an average of 12 visits per inmate.

- Visits excluding attorneys, law students, clergy, and minor children to inmates during **12 months** prior to the regulation change.
- Visits excluding attorneys, law students, clergy, and minor children to inmates during **6 months** following the regulation change.

Time Frame	# Inmates Receiving Visits	# Total Visits	Average # Visits per Inmate
Pre-Change 12 months (March 24, 2017 - March 22, 2018)	7,455	125,513	17
Post-Change 6 months (March 23, 2018 - September 22, 2018)	3,851	46,650	12

Table 2 (Totals - 12 Months Prior to Policy Change)

Table 2 shows total monthly visits to inmates at the MA DOC by institution for the **12 months** prior to the regulation change (March 24, 2017 to March 22, 2018). Inmates may be counted more than once if they were transferred between institutions during the timeframe.

Table 2a Total monthly visits to inmates during **12 months** prior to policy change.

	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Total
Boston Pre-Release	122	456	462	409	425	417	482	523	490	604	480	334	223	5,427
Bridgewater State Hospital	164	153	4	2	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	323
Lemuel Shattuck Hospital	10	23	9	25	10	8	8	15	17	26	24	39	18	232
MASAC @ Bridgewater	7	43	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	50
MASAC @ Plymouth	N/A	N/A	45	38	67	92	70	88	76	80	69	63	18	706
Mass. Treatment Center	151	603	575	619	547	498	499	674	715	780	668	752	425	7,506
MCI Cedar Junction	313	1,269	1,423	1,283	1,431	1,432	1,161	1,274	1,352	1,221	1,165	1,052	803	15,179
MCI Concord	356	1,356	1,135	1,161	1,175	1,274	1,175	1,010	1,124	1,107	979	970	629	13,451
MCI Framingham	294	1,219	959	1,011	1,135	1,262	1,082	1,316	1,177	1,122	1,027	1,003	667	13,274
MCI Norfolk	476	2,160	1,890	1,904	2,273	2,262	1,914	1,967	1,858	1,988	1,684	1,801	1,179	23,356
MCI Shirley	534	2,156	1,647	1,970	2,224	2,024	2,074	1,824	1,894	2,025	1,631	1,665	1,179	22,847
NCCI Gardner	341	1,342	1,198	1,308	1,494	1,114	1,375	1,278	1,310	1,463	1,097	1,125	777	15,222
Northeastern CC	123	590	447	419	438	380	419	347	334	374	349	412	279	4,911
Old Colony CC	295	1,101	1,016	1,109	1,210	1,011	1,069	1,049	1,032	1,070	847	855	608	12,272
Pondville CC	96	348	341	343	409	328	332	465	444	385	280	248	184	4,203
South Middlesex CC	106	456	492	444	500	449	356	350	363	316	202	216	162	4,412
Souza Baranowski CC	350	1,132	1,057	1,141	1,189	1,122	1,047	1,076	897	1,060	720	779	515	12,085
														Total
														155,456

Table 2b Total monthly visits excluding attorneys, law students, clergy, and minor children to inmates during **12 months** prior to regulation change.

	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Total
Boston Pre-Release	111	400	404	351	359	324	405	430	376	478	358	270	162	4,428
Bridgewater State Hospital	132	125	4	2	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	263
Lemuel Shattuck Hospital	9	18	4	24	6	7	6	11	12	24	23	29	16	189
MASAC @ Bridgewater	6	35	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	41
MASAC @ Plymouth	N/A	N/A	27	27	42	61	47	63	63	62	52	43	15	502
Mass. Treatment Center	113	432	411	432	404	338	397	529	551	615	513	535	331	5,601
MCI Cedar Junction	253	1033	1189	1050	1121	1115	944	1004	1113	990	917	850	639	12,218
MCI Concord	286	1091	942	952	978	1033	1002	865	921	901	816	811	514	11,112
MCI Framingham	211	961	775	799	882	962	818	1026	882	861	777	777	521	10,252
MCI Norfolk	387	1769	1580	1545	1853	1857	1559	1554	1518	1611	1328	1429	946	18,936
MCI Shirley	416	1678	1310	1542	1783	1593	1639	1454	1500	1640	1294	1279	932	18,060
NCCI Gardner	270	1057	975	1036	1201	910	1124	1042	1028	1178	880	930	636	12,267
Northeastern CC	94	450	363	334	368	339	340	273	283	329	294	342	244	4,053
Old Colony CC	251	967	907	996	1083	899	960	898	891	965	758	774	544	10,893
Pondville CC	76	265	271	269	323	261	245	365	361	299	230	207	153	3,325
South Middlesex CC	87	387	419	391	432	385	320	308	323	283	180	195	142	3,852
Souza Baranowski CC	276	864	828	893	954	872	843	848	712	868	552	608	403	9,521
														Total
														125,513

Table 3 (Total – 6 Month Post-Regulation Change)

Table 3 shows total monthly visits to inmates by MA DOC Institution for the **6 months** following the regulation change (March 23, 2018-September 22, 2018). Inmates may be counted more than once if inmate was transferred to and from multiple institutions during the timeframes. Please note that some MA DOC institutions are not listed below (MASAC @ Bridgewater has been relocated to Plymouth, MA and visits to Bridgewater State Hospital are now the responsibility of MA DOC’s mental health provider).

Table 3a Total Visits to Inmates **6 months** after the regulation change

Institution	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Total
Boston Pre-Release	85	238	211	204	188	180	170	1,276
Lemuel Shattuck Hospital	4	15	20	17	12	9	8	85
MASAC @ Plymouth	17	59	45	52	53	38	61	325
Mass. Treatment Center	204	618	662	666	718	695	397	3,960
MCI Cedar Junction	136	508	690	772	909	793	536	4,344
MCI Concord	258	808	895	950	972	981	648	5,512
MCI Framingham	185	651	795	742	885	912	600	4,770
MCI Norfolk	241	1,255	1,500	1,532	1,802	1,759	1,234	9,323
MCI Shirley	228	1,061	1,249	1,375	1,411	1,446	1,260	8,030
NCCI Gardner	333	1,082	1,182	1,327	1,323	1,280	958	7,485
Northeastern CC	86	371	346	415	413	362	302	2,295
Old Colony CC	193	717	754	813	888	822	612	4,799
Pondville CC	60	296	309	362	350	325	229	1,931
South Middlesex CC	52	230	208	177	181	187	167	1,202
Souza Baranowski CC	151	549	685	718	682	651	474	3,910
							Total	59,247

Table 3b Total monthly visits excluding attorneys, law students, clergy, and minor children to inmates **6 months** after the regulation change

Institution	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Total
Boston Pre-Release	60	169	155	143	136	143	128	934
Lemuel Shattuck Hospital	4	14	16	12	7	8	6	67
MASAC @ Plymouth	11	41	34	38	41	30	34	229
Mass. Treatment Center	139	457	484	530	562	497	298	2,967
MCI Cedar Junction	96	383	484	541	688	629	425	3,246
MCI Concord	222	677	727	796	814	799	533	4,568
MCI Framingham	126	482	584	560	644	669	443	3,508
MCI Norfolk	181	973	1,210	1,201	1,408	1,378	965	7,316
MCI Shirley	181	809	988	1,078	1,109	1,100	949	6,214
NCCI Gardner	254	869	925	1,033	1,025	1,020	766	5,892
Northeastern CC	76	299	297	345	345	317	247	1,926
Old Colony CC	164	626	653	736	783	686	503	4,151
Pondville CC	49	247	260	303	301	284	199	1,643
South Middlesex CC	49	204	185	169	169	173	154	1,103
Souza Baranowski CC	109	399	493	524	510	478	373	2,886
							Total	46,650

Table 4 (Total and Averages – 12 Months Prior to Regulation Change)

Table 4 shows the total count of visits, the average monthly visits per MA DOC institution and inmate listed by MA DOC institution for the 12 months prior to the regulation change (March 24, 2017 to March 22, 2018). These counts include inmates who had one or more visits. The average monthly visitation over 12 months counts the last 7 days of March 2017 and the first 22 days of September 2018 as one month. For each MASAC facility and Bridgewater State Hospital, the average is calculated by the days/months in MA DOC operation. Inmates may be counted more than once if the inmate was transferred to and from multiple institutions during the timeframes.

Table 4a Total visits and average count of visits per DOC institution and inmates during the **12 months** prior to the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	5,427	452	225	2
Bridgewater State Hospital	324	100	99	1
Lemuel Shattuck Hospital	232	19	48	0
MASAC @ Bridgewater	50	41	12	3
MASAC @ Plymouth	706	66	63	1
Mass. Treatment Center	7,506	626	526	1
MCI Cedar Junction	15,179	1,265	1,428	1
MCI Concord	13,451	1,121	717	2
MCI Framingham	13,274	1,106	1,622	1
MCI Norfolk	23,356	1,946	1,174	2
MCI Shirley	22,847	1,904	1,394	1
NCCI Gardner	15,222	1,269	744	2
Northeastern CC	4,911	409	250	2
Old Colony CC	12,272	1,023	685	1
Pondville CC	4,203	350	185	2
South Middlesex CC	4,412	368	214	2
Souza Baranowski CC	12,085	1,007	981	1

Table 4b Total visits and average count of visits excluding attorneys, law students, clergy, and minor children per DOC institution and inmates during the **12 months** prior to the regulation change.

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	4,428	369	221	2
Bridgewater State Hospital	264	82	77	1
Lemuel Shattuck Hospital	189	16	29	1
MASAC @ Bridgewater	41	34	12	3
MASAC @ Plymouth	502	47	24	2
Mass. Treatment Center	5,601	467	426	1
MCI Cedar Junction	12,218	1,018	1,256	1
MCI Concord	11,112	926	664	1
MCI Framingham	10,252	854	1,145	1
MCI Norfolk	18,936	1,578	1,077	1
MCI Shirley	18,060	1,505	1,331	1
NCCI Gardner	12,267	1,022	664	2
Northeastern CC	4,053	338	250	1
Old Colony CC	10,893	908	615	1
Pondville CC	3,325	277	179	2
South Middlesex CC	3,852	321	203	2
Souza Baranowski CC	9,521	793	857	1

Table 5 (Total and Averages – 6 Month Post-Regulation Change)

Table 5 shows the total count of visits, the average monthly visits per MA DOC institution and inmate listed by institution for the 6 months following the regulation change (March 23, 2018 to September 22, 2018). These counts include inmates who had one or more visits. For each MASAC facility, the average is calculated by the days/months in MA DOC operation. Inmates may be counted more than once if the inmate was transferred to and from multiple institutions.

Table 5a Total count of visits, the average monthly visits per DOC institution **6 months** after the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	1,271	212	86	2
Lemuel Shattuck Hospital	85	14	24	1
MASAC @ Plymouth	311	52	39	1
Mass. Treatment Center	3,959	660	396	2
MCI Cedar Junction	4,332	722	586	1
MCI Concord	5,467	911	397	2
MCI Framingham	4,733	789	834	1
MCI Norfolk	9,188	1,531	727	2
MCI Shirley	7,927	1,321	720	2
NCCI Gardner	7,420	1,237	518	2
Northeastern CC	2,265	378	132	3
Old Colony CC	4,739	790	397	2
Pondville CC	1,910	318	118	3
South Middlesex CC	1,190	198	85	2
Souza Baranowski CC	3,873	646	497	1

Table 5b Total count of visits, the average monthly visits excluding attorneys, law students, clergy, and minor children per DOC institution **6 months** after the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits Per Inmate
Boston Pre-Release	934	156	82	2
Lemuel Shattuck Hospital	67	11	16	1
MASAC @ Plymouth	229	38	20	2
Mass. Treatment Center	2,967	495	280	2
MCI Cedar Junction	3,246	541	439	1
MCI Concord	4,568	761	331	2
MCI Framingham	3,508	585	460	1
MCI Norfolk	7,316	1,219	601	2
MCI Shirley	6,214	1,036	624	2
NCCI Gardner	5,892	982	437	2
Northeastern CC	1,926	321	133	2
Old Colony CC	4,151	692	331	2
Pondville CC	1,643	274	118	2
South Middlesex CC	1,103	184	87	2
Souza Baranowski CC	2,886	481	326	1