

Carol A. Mici, Commissioner

An Overview of Visitation at the Massachusetts Department of Correction  
Prior to and after the New Pre-Approval Process was Implemented on March 23, 2018

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Visits to inmates at Massachusetts Department of Correction (MA DOC) facilities are governed by 103 CMR 483, *Visiting Procedures*. This regulation was revised to increase standardization across facilities and to reduce contraband introduced into the MA DOC by visitors. Effective March 23, 2018, inmates must create and maintain a list of pre-approved visitors with a limitation on the number of visitors determined by facility security level.<sup>1</sup>

The following is an analysis of the visitation database that tracks information regarding all visits to inmates.<sup>2</sup> This report includes visits to inmates in MA DOC facilities from **12 months** prior to the regulation change (March 24, 2017-March 22, 2018) and **12 months** following the regulation change (March 23, 2018 –March 22, 2019). The tables compare the visits based on these two time frames: **12 months prior** and **12 months following** under 2 different visitor scenarios: first, we include all visitors; second, we exclude visits from attorneys, law students, clergy, and minor children.

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<sup>1</sup> Effective February 2019, the number of pre-approved visitors allowed on an inmate's list varies by security level: minimum/pre-release allows 10, medium allows 8, and maximum allows 8 adults on this list. Minors do not count toward these limits, and neither do attorneys, law students, or clergy members.

<sup>2</sup> This data is based on the DOC's Inmate Management System as of January 1<sup>st</sup>, 2020. This data may include duplicate visits.

**Table 1 (Total – 12 Month Post-Regulation Change)**

Table 1 shows total monthly visits to inmates by MA DOC Institution for the **12 months** following the regulation change (March 23, 2018 - March 22, 2019). Inmates may be counted more than once if inmate was transferred to and from multiple institutions during the timeframes. Please note that some MA DOC institutions are not listed below (MASAC @ Bridgewater has been relocated to Plymouth, MA and visits to Bridgewater State Hospital are now the responsibility of MA DOC’s mental health provider).

**Table 1a** Total Visits to Inmates **12 months** after the regulation change

Institution	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Total
Boston Pre-Release	85	238	201	187	174	168	228	178	175	264	203	239	205	2,545
Lemuel Shattuck Hospital	4	15	20	17	12	9	15	28	2	18	17	10	6	173
MASAC @ Plymouth	16	54	41	48	52	35	103	116	77	88	72	61	29	792
Mass. Treatment Center	204	617	661	668	718	695	607	693	608	693	562	507	406	7,639
MCI Cedar Junction	136	507	688	771	903	793	774	654	678	736	664	642	503	8,449
MCI Concord	250	792	870	930	947	958	879	847	880	1,018	636	678	519	10,204
MCI Framingham	185	652	796	741	886	912	837	851	776	922	815	716	556	9,645
MCI Norfolk	240	1,251	1,490	1,527	1,791	1,747	1,707	1,599	1,496	1,763	1,410	1,250	890	18,161
MCI Shirley	224	1,052	1,243	1,369	1,407	1,438	1,793	1,353	1,514	1,591	1,269	1,244	965	16,462
NCCI Gardner	333	1,081	1,182	1,326	1,323	1,279	1,324	1,081	1,265	1,435	920	1,041	708	14,298
Northeastern CC	86	371	347	416	413	362	449	394	446	421	258	298	184	4,445
Old Colony CC	193	715	753	814	887	820	870	880	891	1,188	804	935	579	10,329
Pondville CC	60	297	309	363	350	326	326	327	345	393	294	320	223	3,933
South Middlesex CC	52	230	208	177	182	187	226	203	195	215	154	153	126	2,308
Souza Baranowski CC	151	549	681	720	681	650	652	669	729	765	639	671	526	8,083
													<b>Total</b>	117,466

**Table 1b** Total monthly visits excluding attorneys, law students, clergy, and minor children to inmates **12 months** after the regulation change

Institution	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Total
Boston Pre-Release	60	169	145	126	122	131	166	129	143	213	173	195	193	1,965
Lemuel Shattuck Hospital	4	14	16	12	7	8	12	22	2	14	13	1	3	128
MASAC @ Plymouth	10	36	30	34	40	27	56	72	47	54	51	41	16	514
Mass. Treatment Center	132	449	467	519	534	473	448	449	430	527	387	358	265	5,438
MCI Cedar Junction	96	383	484	541	687	629	596	529	533	575	502	465	410	6,430
MCI Concord	215	663	704	778	788	777	718	687	715	798	506	533	392	8,274
MCI Framingham	126	483	585	559	645	669	620	614	587	700	561	516	390	7,055
MCI Norfolk	181	969	1,207	1,201	1,403	1,376	1,331	1,240	1,161	1,415	1,056	915	681	14,136
MCI Shirley	177	799	982	1,076	1,106	1,097	1,366	1,093	1,189	1,248	1,000	1,017	770	12,920
NCCI Gardner	254	868	925	1,031	1,025	1,018	1,055	866	1,013	1,171	769	830	586	11,411
Northeastern CC	76	299	297	345	345	317	370	301	355	359	214	264	161	3,703
Old Colony CC	164	624	652	736	782	684	734	766	741	1,010	658	746	476	8,773
Pondville CC	49	248	260	304	301	285	281	278	265	325	226	244	167	3,233
South Middlesex CC	49	204	185	169	170	173	205	184	179	188	142	142	120	2,110
Souza Baranowski CC	109	400	493	525	510	478	513	554	579	646	505	540	396	6,248
													<b>Total</b>	92,338

**Table 2 (Total and Averages – 12 Months Prior to Regulation Change)**

Table 2 shows the total count of visits, the average monthly visits per MA DOC institution and inmate listed by MA DOC institution for the 12 months prior to the regulation change (March 24, 2017 to March 22, 2018). These counts include inmates who had one or more visits. The average monthly visitation over 12 months counts the last 7 days of March 2017 and the first 23 days of March 2018 as one month. For each MASAC facility and for Bridgewater State Hospital, the average is calculated by taking the days that these institutions were in operation and factoring them in as partial months. Inmates may be counted more than once if the inmate was transferred to and from multiple institutions during the timeframes.

**Table 2a** Total visits and average count of visits per DOC institution and inmates during the **12 months** prior to the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	5,423	452	225	2
Bridgewater State Hospital	323	100	99	1
Lemuel Shattuck Hospital	230	19	46	0
MASAC @ Bridgewater	50	41	12	3
MASAC @ Plymouth	673	63	62	1
Mass. Treatment Center	7,491	624	525	1
MCI Cedar Junction	15,092	1,258	1,424	1
MCI Concord	13,378	1,115	716	2
MCI Framingham	13,201	1,100	1,613	1
MCI Norfolk	23,154	1,930	1,170	2
MCI Shirley	22,674	1,890	1,393	1
NCCI Gardner	15,170	1,264	744	2
Northeastern CC	4,911	409	250	2
Old Colony CC	12,243	1,020	683	1
Pondville CC	4,201	350	185	2
South Middlesex CC	4,410	368	214	2
Souza Baranowski CC	12,034	1,003	977	1

**Table 2b** Total visits and average count of visits excluding attorneys, law students, clergy, and minor children per DOC institution and inmates during the **12 months** prior to the regulation change.

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	4,425	369	221	2
Bridgewater State Hospital	263	82	77	1
Lemuel Shattuck Hospital	189	16	29	1
MASAC @ Bridgewater	41	34	12	3
MASAC @ Plymouth	469	44	23	2
Mass. Treatment Center	5,521	460	419	1
MCI Cedar Junction	12,150	1,013	1,254	1
MCI Concord	11,049	921	664	1
MCI Framingham	10,193	849	1,140	1
MCI Norfolk	18,798	1,567	1,073	1
MCI Shirley	17,885	1,490	1,330	1
NCCI Gardner	12,212	1,018	664	2
Northeastern CC	4,055	338	250	1
Old Colony CC	10,861	905	614	1
Pondville CC	3,323	277	179	2
South Middlesex CC	3,849	321	203	2
Souza Baranowski CC	9,488	791	857	1

**Table 3 (Total and Averages – 12 Month Post-Regulation Change)**

Table 3 shows the total count of visits, the average monthly visits per MA DOC institution and inmate listed by institution for the 12 months following the regulation change (March 23, 2018 to March 22, 2019). These counts include inmates who had one or more visits. Inmates may be counted more than once if the inmate was transferred to and from multiple institutions.

**Table 3a** Total count of visits, the average monthly visits per DOC institution **12 months** after the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	2,545	212	138	2
Lemuel Shattuck Hospital	173	14	45	0
MASAC @ Plymouth	792	66	58	1
Mass. Treatment Center	7,639	637	506	1
MCI Cedar Junction	8,449	704	1,020	1
MCI Concord	10,204	850	524	2
MCI Framingham	9,645	804	1,446	1
MCI Norfolk	18,161	1,513	963	2
MCI Shirley	16,462	1,372	1,036	1
NCCI Gardner	14,298	1,192	675	2
Northeastern CC	4,445	370	199	2
Old Colony CC	10,329	861	546	2
Pondville CC	3,933	328	171	2
South Middlesex CC	2,308	192	141	1
Souza Baranowski CC	8,083	674	727	1

**Table 3b** Total count of visits, the average monthly visits excluding attorneys, law students, clergy, and minor children per DOC institution **12 months** after the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits Per Inmate
Boston Pre-Release	1,965	164	132	1
Lemuel Shattuck Hospital	128	11	28	0
MASAC @ Plymouth	514	43	23	2
Mass. Treatment Center	5,438	453	359	1
MCI Cedar Junction	6,430	536	771	1
MCI Concord	8,274	690	431	2
MCI Framingham	7,055	588	784	1
MCI Norfolk	14,136	1,178	794	1
MCI Shirley	12,920	1,077	896	1
NCCI Gardner	11,411	951	568	2
Northeastern CC	3,703	309	197	2
Old Colony CC	8,773	731	451	2
Pondville CC	3,233	269	166	2
South Middlesex CC	2,110	176	137	1
Souza Baranowski CC	6,248	521	518	1