

Carol A. Mici, Commissioner

An Overview of Visitation at the Massachusetts Department of Correction
Prior to and after the New Pre-Approval Process was Implemented on March 23, 2018

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Visits to inmates at Massachusetts Department of Correction (MA DOC) facilities are governed by 103 CMR 483, *Visiting Procedures*. This regulation was revised to increase standardization across facilities and to reduce contraband introduced into the MA DOC by visitors. Effective March 23, 2018, inmates must create and maintain a list of pre-approved visitors with a limitation on the number of visitors determined by facility security level.¹

The following is an analysis of the visitation database that tracks information regarding all visits to inmates.² This report includes visits to inmates in MA DOC facilities from **12 months** prior to the regulation change (March 24, 2017 - March 22, 2018) and **24 months** following the regulation change (March 23, 2018 - March 22, 2020).³ The tables compare the visits based on these two time frames: **12 months prior** and **24 months following** under 2 different visitor scenarios: first, we include all visitors; second, we exclude visits from attorneys, law students, clergy, and minor children.

¹ Effective February 2019, the number of pre-approved visitors allowed on an inmate's list varies by security level: minimum/pre-release allows 10, medium allows 8, and maximum allows 8 adults on this list. Minors do not count toward these limits, and neither do attorneys, law students, or clergy members.

² This data is based on the DOC's Inmate Management System as of January 1st, 2021. This data may include duplicate visits.

³ In-person general visitation was temporarily suspended from March 2020 through July 2020 then again, in November of 2020 - May 2021, in response to the COVID-19 pandemic in Massachusetts. To keep inmates connected with their families and loved ones, video visitation became operational throughout the agency in 2020.

Table 1 (Total – 24 Month Post-Regulation Change)

Table 1 shows total monthly visits to inmates by MA DOC Institution for the **24 months** following the regulation change (March 23, 2018 - March 22, 2020). Inmates may be counted more than once if inmate was transferred to and from multiple institutions during the timeframes. Please note that some MA DOC institutions are not listed below (MASAC @ Bridgewater has been relocated to Plymouth, MA and visits to Bridgewater State Hospital are now the responsibility of MA DOC’s mental health provider).

Table 1a Total Visits to Inmates **1-12 months** (March 23, 2018 - March 22, 2019) after the regulation change

Institution	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Total
Boston Pre-Release	85	238	201	187	174	168	228	178	175	264	203	239	205	2,545
Lemuel Shattuck Hospital	4	15	20	17	12	9	15	28	2	18	17	9	6	172
MASAC @ Plymouth	16	54	41	48	52	35	103	116	77	88	72	61	29	792
Mass. Treatment Center	202	612	657	664	714	694	603	690	603	691	559	505	403	7,597
MCI Cedar Junction	135	507	688	771	903	789	763	652	673	735	659	631	496	8,402
MCI Concord	250	792	870	930	947	958	879	847	880	1,018	636	678	519	10,204
MCI Framingham	185	651	795	740	886	911	837	850	776	922	815	714	556	9,638
MCI Norfolk	240	1,251	1,489	1,526	1,789	1,747	1,705	1,597	1,496	1,758	1,408	1,248	889	18,143
MCI Shirley	224	1,050	1,238	1,366	1,405	1,437	1,793	1,352	1,514	1,590	1,269	1,244	965	16,447
NCCI Gardner	333	1,072	1,175	1,314	1,312	1,273	1,320	1,072	1,259	1,430	918	1,035	705	14,218
Northeastern CC	86	371	347	416	413	362	449	394	446	421	258	298	184	4,445
Old Colony CC	191	712	751	812	885	818	867	878	891	1,185	802	934	579	10,305
Pondville CC	60	297	305	359	348	325	324	326	344	392	292	319	223	3,914
South Middlesex CC	52	230	208	177	182	187	226	203	195	215	154	153	126	2,308
Souza Baranowski CC	151	549	681	720	681	649	652	669	729	765	639	670	526	8,081
													Total	117,211

Table 1b Total Visits to Inmates **12-24 months** (March 23, 2019 - March 22, 2020) after the regulation change

Institution	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Total
Boston Pre-Release	126	307	246	393	317	264	198	175	243	265	238	252	87	3,111
Lemuel Shattuck Hospital	4	13	9	11	6	12	4	2	9	6	6	5	0	87
MASAC @ Plymouth	20	37	27	23	29	31	15	26	50	32	29	25	1	345
Mass. Treatment Center	227	641	690	676	625	613	681	611	628	703	640	590	282	7,607
MCI Cedar Junction	277	802	762	796	724	578	620	655	573	639	651	595	296	7,968
MCI Concord	265	773	830	790	668	906	900	822	891	827	896	865	299	9,732
MCI Framingham	321	894	874	949	791	925	841	765	566	528	495	462	140	8,551
MCI Norfolk	549	1,461	1,492	1,722	1,650	1,585	1,630	1,599	1,673	1,609	1,558	1,759	687	18,974
MCI Shirley	598	1,449	1,550	1,694	1,310	1,613	1,478	1,300	1,753	1,619	1,418	1,614	527	17,923
NCCI Gardner	452	1,124	1,328	1,401	1,198	1,414	1,207	1,087	1,254	1,177	1,072	1,085	339	14,138
Northeastern CC	140	386	274	348	291	359	327	287	324	337	289	294	112	3,768
Old Colony CC	387	1,053	1,048	1,051	890	1,007	1,048	853	855	1,000	834	799	294	11,119
Pondville CC	115	360	374	401	341	432	358	377	399	410	368	332	117	4,384
South Middlesex CC	59	188	166	199	117	106	77	111	76	106	110	94	48	1,457
Souza Baranowski CC	254	731	742	696	700	625	653	692	477	804	324	647	308	7,653
													Total	116,817

Table 1c Total monthly visits excluding attorneys, law students, clergy, and minor children to inmates **1-12 months**
(March 23, 2018 - March 22, 2019) after the regulation change

Institution	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Total
Boston Pre-Release	60	169	145	126	122	131	166	129	143	213	173	195	193	1,965
Lemuel Shattuck Hospital	4	14	16	12	7	8	12	22	2	14	13	1	3	128
MASAC @ Plymouth	10	36	30	34	40	27	56	72	47	54	51	41	16	514
Mass. Treatment Center	130	447	466	516	533	473	446	449	428	526	386	357	264	5,421
MCI Cedar Junction	96	383	484	541	687	626	589	527	529	574	497	455	405	6,393
MCI Concord	215	663	704	778	788	777	718	687	715	798	506	533	392	8,274
MCI Framingham	126	482	584	558	645	668	620	614	587	700	561	514	390	7,049
MCI Norfolk	181	969	1,207	1,201	1,402	1,376	1,331	1,239	1,161	1,415	1,054	913	680	14,129
MCI Shirley	177	797	977	1,073	1,104	1,096	1,366	1,093	1,189	1,248	1,000	1,017	770	12,907
NCCI Gardner	254	862	920	1,024	1,018	1,014	1,052	859	1,008	1,167	767	825	583	11,353
Northeastern CC	76	299	297	345	345	317	370	301	355	359	214	264	161	3,703
Old Colony CC	162	621	650	734	780	682	731	764	741	1,007	656	745	476	8,749
Pondville CC	49	248	256	300	299	284	279	277	264	324	224	243	167	3,214
South Middlesex CC	49	204	185	169	170	173	205	184	179	188	142	142	120	2,110
Souza Baranowski CC	109	400	493	525	510	478	513	554	579	646	505	540	396	6,248
													Total	92,157

Table 1d

Total monthly visits excluding attorneys, law students, clergy, and minor children to inmates **12-24 months** (March 23, 2019 - March 22, 2020) after the regulation change

Institution	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Total
Boston Pre-Release	102	262	210	337	269	239	175	165	210	240	213	223	79	2,724
Lemuel Shattuck Hospital	1	4	6	9	2	5	2	1	8	6	4	1	0	49
MASAC @ Plymouth	17	20	16	16	22	21	13	17	25	19	22	13	0	221
Mass. Treatment Center	166	450	462	494	445	420	482	420	446	485	426	364	163	5,223
MCI Cedar Junction	225	681	625	645	563	433	446	460	411	445	470	458	218	6,080
MCI Concord	216	599	648	641	566	723	695	623	692	637	667	686	232	7,625
MCI Framingham	230	674	653	672	576	665	618	553	447	421	399	355	90	6,353
MCI Norfolk	440	1,139	1,179	1,337	1,329	1,271	1,279	1,214	1,282	1,245	1,188	1,311	517	14,731
MCI Shirley	502	1,164	1,267	1,345	1,082	1,313	1,201	1,027	1,351	1,252	1,125	1,240	403	14,272
NCCI Gardner	373	904	1,106	1,154	990	1,178	1,019	912	1,084	1,009	914	903	270	11,816
Northeastern CC	115	296	266	334	289	355	327	275	323	333	286	293	111	3,603
Old Colony CC	301	863	847	839	730	828	883	698	695	852	697	692	241	9,166
Pondville CC	92	287	291	313	283	329	300	287	328	329	279	257	90	3,465
South Middlesex CC	58	176	154	175	108	89	69	104	72	92	101	91	45	1,334
Souza Baranowski CC	199	593	600	561	547	487	518	527	336	633	189	362	178	5,730
													Total	92,392

Table 2 (Total and Averages – 12 Months Prior to Regulation Change)

Table 2 shows the total count of visits, the average monthly visits per MA DOC institution and inmate listed by MA DOC institution for the 12 months prior to the regulation change (March 24, 2017 to March 22, 2018). These counts include inmates who had one or more visits. The average monthly visitation over 12 months counts the last 7 days of March 2017 and the first 23 days of March 2018 as one month. For each MASAC facility and for Bridgewater State Hospital, the average is calculated by taking the days that these institutions were in operation and factoring them in as partial months. Inmates may be counted more than once if the inmate was transferred to and from multiple institutions during the timeframes.

Table 2a Total visits and average count of visits per DOC institution and inmates during the **12 months** prior to the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	5,423	452	225	2
Bridgewater State Hospital	324	100	99	1
Lemuel Shattuck Hospital	230	19	46	0
MASAC @ Bridgewater	50	41	12	3
MASAC @ Plymouth	673	63	62	1
Mass. Treatment Center	7,433	619	525	1
MCI Cedar Junction	15,065	1,255	1,423	1
MCI Concord	13,374	1,115	716	2
MCI Framingham	13,190	1,099	1,613	1
MCI Norfolk	23,134	1,928	1,170	2
MCI Shirley	22,642	1,887	1,393	1
NCCI Gardner	15,099	1,258	744	2
Northeastern CC	4,911	409	250	2
Old Colony CC	12,243	1,020	683	1
Pondville CC	4,201	350	185	2
South Middlesex CC	4,410	368	214	2
Souza Baranowski CC	12,029	1,002	977	1

Table 2b Total visits and average count of visits excluding attorneys, law students, clergy, and minor children per DOC institution and inmates during the **12 months** prior to the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	4,425	369	221	2
Bridgewater State Hospital	264	82	77	1
Lemuel Shattuck Hospital	189	16	29	1
MASAC @ Bridgewater	41	34	12	3
MASAC @ Plymouth	469	44	23	2
Mass. Treatment Center	5,492	458	418	1
MCI Cedar Junction	12,123	1,010	1,253	1
MCI Concord	11,045	920	664	1
MCI Framingham	10,182	849	1,140	1
MCI Norfolk	18,785	1,565	1,072	1
MCI Shirley	17,855	1,488	1,329	1
NCCI Gardner	12,165	1,014	664	2
Northeastern CC	4,055	338	250	1
Old Colony CC	10,832	903	614	1
Pondville CC	3,323	277	179	2
South Middlesex CC	3,849	321	203	2
Souza Baranowski CC	9,484	790	857	1

Table 3 (Total and Averages – 24 Month Post-Regulation Change)

Table 3 shows the total count of visits, the average monthly visits per MA DOC institution and inmate listed by institution for the 24 months following the regulation change (March 23, 2018 to March 22, 2020). These counts include inmates who had one or more visits. Inmates may be counted more than once if the inmate was transferred to and from multiple institutions.

Table 3a Total count of visits, the average monthly visits per DOC institution **1-12 months** (March 23, 2018 - March 22, 2019) after the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	2,545	212	138	2
Lemuel Shattuck Hospital	173	14	45	0
MASAC @ Plymouth	792	66	58	1
Mass. Treatment Center	7,597	633	506	1
MCI Cedar Junction	8,408	701	1,019	1
MCI Concord	10,204	850	524	2
MCI Framingham	9,638	803	1,446	1
MCI Norfolk	18,146	1,512	963	2
MCI Shirley	16,447	1,371	1,035	1
NCCI Gardner	14,218	1,185	675	2
Northeastern CC	4,445	370	199	2
Old Colony CC	10,305	859	546	2
Pondville CC	3,914	326	171	2
South Middlesex CC	2,308	192	141	1
Souza Baranowski CC	8,081	673	726	1

Table 3b Total count of visits, the average monthly visits per DOC institution **12-24 months** (March 23, 2019 - March 22, 2020) after the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits per Inmate
Boston Pre-Release	3,111	259	125	2
Lemuel Shattuck Hospital	87	7	34	0
MASAC @ Plymouth	345	29	51	1
Mass. Treatment Center	7,608	634	498	1
MCI Cedar Junction	7,972	664	1,027	1
MCI Concord	9,732	811	573	1
MCI Framingham	8,551	713	1,100	1
MCI Norfolk	18,974	1,581	1,058	1
MCI Shirley	17,923	1,494	1,153	1
NCCI Gardner	14,138	1,178	628	2
Northeastern CC	3,768	314	210	1
Old Colony CC	11,119	927	634	1
Pondville CC	4,384	365	168	2
South Middlesex CC	1,457	121	124	1
Souza Baranowski CC	7,653	638	684	1

Table 3c Total count of visits, the average monthly visits excluding attorneys, law students, clergy, and minor children per DOC institution **1-12 months** (March 23, 2018 - March 22, 2019) after the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits Per Inmate
Boston Pre-Release	1,965	164	132	1
Lemuel Shattuck Hospital	128	11	28	0
MASAC @ Plymouth	514	43	23	2
Mass. Treatment Center	5,421	452	358	1
MCI Cedar Junction	6,393	533	771	1
MCI Concord	8,274	690	431	2
MCI Framingham	7,049	587	784	1
MCI Norfolk	14,129	1,177	794	1
MCI Shirley	12,907	1,076	896	1
NCCI Gardner	11,353	946	567	2
Northeastern CC	3,703	309	197	2
Old Colony CC	8,749	729	451	2
Pondville CC	3,214	268	166	2
South Middlesex CC	2,110	176	137	1
Souza Baranowski CC	6,248	521	518	1

Table 3d Total count of visits, the average monthly visits excluding attorneys, law students, clergy, and minor children per DOC institution **12-24 months** (March 23, 2019 - March 22, 2020) after the regulation change

Institution	Total Visits	Average Monthly Visits	# Inmates Receiving Visits	Average Monthly Visits Per Inmate
Boston Pre-Release	2,724	227	123	2
Lemuel Shattuck Hospital	49	4	9	0
MASAC @ Plymouth	221	18	22	1
Mass. Treatment Center	5,223	435	358	1
MCI Cedar Junction	6,080	507	799	1
MCI Concord	7,625	635	472	1
MCI Framingham	6,353	529	604	1
MCI Norfolk	14,731	1,228	908	1
MCI Shirley	14,272	1,189	1,029	1
NCCI Gardner	11,816	985	566	2
Northeastern CC	3,603	300	208	1
Old Colony CC	9,166	764	516	1
Pondville CC	3,465	289	161	2
South Middlesex CC	1,334	111	123	1
Souza Baranowski CC	5,730	478	494	1