

Year 2003 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2002 statistics

Insurance Provider	% of Physicians voluntarily terminating contracts	Top 3 reasons for contract termination
Aetna Life Insurance Company	1.70%	1. Voluntary termination 2. Changed affiliation 3. Opted out of the network
Aetna Health, Inc.	Same as above	Same as above
Altus Dental Insurance Company, Inc.	3%	1. Retired, deceased 2. Left the practice
Ameritas Life Insurance Corp.	NA	1. Left Practice 2. Sold Practice 3. Corporate-owner terminated
Reliance Standard Life Insurance Company	NA	Same as above
Baystate Health Systems (PPA)	NA	NA
Blue Cross and Blue Shield of Massachusetts, Inc.	864 (5.44%)	1. Resignation 2. Relocated 3. Non-compliance w/ recredentialing
CIGNA HealthCare of Massachusetts, Inc.	2.00%	1. Terminated 2. Moved 3. Physician initiated
Connecticut General Life Insurance Company (PPO, DPP, DPPO)	Same as above	Same as above
Columbian Life Insurance Company	3.67%	1. No reason listed 2. Disliked purchase frame requirement 3. Closed the location
ConnectiCare of Massachusetts, Inc.	2.75%	1. Relocation 2. Retirement 3. Provider left PHO or IPA
(Consolidated Health Plans) OneBeacon America Insurance Company Guarantee Trust Life Insurance Company	6%	1. Left contracted medical group 2. Deceased 3. Physician initiated
Corvell (PPA for OHU-Compcare)	NA	1. Retirement 2. Relocation out of state

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Fallon Community Health Plan, Inc.	7.84%	1. Contract termination 2. Relocation 3. De-contracting w/ group practice
Fallon Health & Life Assurance Company	NA	NA
Fortis Insurance Company	6.00%	1. Left Contracted medical group 2. Deceased 3. Invoked termination provision
Fortis Benefits Insurance Company	5.10%	1. Left the Practice 2. Invoked termination provision 3. Deceased
John Alden Life Insurance Company	6.65%	1. Left Contracted medical group 2. Deceased 3. Invoked termination provision
General Electric Group Life Assurance Company	6%	1. Left Contracted medical group 2. Deceased 3. Physician initiated
Great West Life & Annuity Insurance Company	3.53%	1. Left the state (moved) 2. Retired 3. Deceased
One Health Plan of Massachusetts, Inc.	Same as above	Same as above
New England Life Insurance Company	6.00%	1. Left contracted medical group 2. Deceased 3. Physician initiated
Metropolitan Life Insurance Company	NA	NA
(The) Guardian Life Insurance Company of America	6.00%	1. Left contracted medical group 2. Deceased 3. Physician-initiated

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Harvard Pilgrim Health Care, Inc.	942 (4.7%)	1. Did not respond for recredentialing 2. Moved out of area 3. Retired or deceased
Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England, Inc.	NA Same as above	NA Same as above
Health New England, Inc.	6.00%	1. Left service area 2. Retired 3. Left participating group practice
Managed Comp (PPA)	NA	1. Not taking worker's comp. patients 2. State fee schedule too low 3. Decreased volume
(The) MEGA Life & Health Insurance Company	5.90%	1. Left practice
	1.87%	2. Tax ID Change
	1.60%	3. Location Closed
Mid-West National Life Insurance	Same as above	Same as above
Company of Tennessee		
Chesapeake Life Insurance Company	Same as above	Same as above
Mutual of Omaha Insurance Company	6%	1. Left contracted medical group
United of Omaha Life Insurance Company	Same as above	2. Deceased 3. Physician Initiated
Neighborhood Health Plan, Inc.	393 (4.4%)	1. Resigned from site 2. Moved to another state 3. Retired
Pioneer Health Network- The PPO	4.16%	1. Left practice 2. Terminated contract 3. Tax ID change
Pioneer Management Systems, Inc. on behalf of	Same as above	Same as above
Markel Insurance Company		
Combined Insurance Company of America	Same as above	Same as above

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Prudential Insurance Company of America	NA	NA
Trustmark Insurance Company	6.00%	1. Left contracted medical group 2. Deceased 3. Physician initiated
Tufts Associated Health Maintenance Organization, Inc.	5.90%	1. relocation 2. retirement 3. no reason given
UNICARE Life and Health Insurance Company	9.60%	NA
United HealthCare Insurance Company	NA	NA
UnitedHealthcare of New England, Inc.	NA	NA