

## 2009 Annual Reporting Requirements for Massachusetts Health Plans

\*information based on 2008 statistics

Insurance Provider	% of Physicians voluntarily terminating contracts	Top 3 reasons for contract termination
<b>Aetna Health, Inc.</b>	0.90%	1. Voluntary Term 2. Recredentialing 3. Changed IPA/Group affiliate same as above
<b>Aetna Life Insurance Company</b>	0.90%	
<b>Assurant Health</b>		
<b>Time Insurance Company</b>	3.90%	1. Left contracted medical group
<b>Union Security Insurance Company</b>	3.90%	2. Physician initiated
<b>John Alden Life</b>	3.90%	3. Relocated
<b>Boston Medical Center HealthNet Plan</b>	4%	1. Terminated relationship with PHO 2. Terminated relationship with hospital 3. Provider moved out of state
<b>Blue Cross and Blue Shield of Massachusetts, Inc.</b>	6.38%	1. Relocated 2. Resignation
<b>Blue Cross and Blue Shield of Mass. HMO</b>	7.16%	3. Voluntary non-compliance with recredentialing
<b>CIGNA HealthCare of Massachusetts, Inc.</b>	1.36%	1. Provider moved 2. Physician initiated 3. Health plan initiated recredentialing; physician voluntary non-compliance
<b>ConnectiCare of Massachusetts, Inc.</b>	3.90%	1. No IPA affiliation 2. Relocation 3. Unknown or no reason
<b>(Consolidated Health Plans)</b>		
<b>Guarantee Trust Life Insurance Company</b>		1. Left contracted medical group
<b>Nationwide Life Insurance Company</b>	3.90%	2. Physician initiated 3. Relocated
<b>Fallon Community Health Plan, Inc.</b>	3.86%	1. Provider left group 2. Relocation

<b>Fallon Health &amp; Life Assurance Company</b>	3.90%	3. Retirement 1. Left contracted medical group 2. Physician initiated 3. Relocated
<b>The Guardian Life Insurance Company of America</b>	3.90%	1. Left contracted medical group 2. Relocated 3. Physician initiated
<b>Harvard Pilgrim Health Care, Inc.</b>	5.3%	1. Left contracted practice 2. No longer in network 3. Failed to meet recredentialing
<b>Harvard Pilgrim Insurance Company</b> <b>Harvard Pilgrim Health Care of New England, Inc.</b> <b>Health New England, Inc.</b>	same as above	same as above
	6%	1. Left service area 2. Retired 3. Left participating group practice
<b>Neighborhood Health Plan, Inc.</b>	5.8% Primary Care 4.4% Specialty Care	1. Resignation 2. Moved out of area 3. Provider site closed
<b>Neighborhood Commonwealth Care Plan</b>	2.13%	same
<b>Markel Insurance Company</b>	0.09%	1. Left area 2. Provider requested termination plan 3. Retired
<b>Combined Insurance Company of America</b> <b>Pioneer Health Network</b> <b>First Health Network</b>	2.30% 0.97%	N/A N/A
<b>Trustmark Insurance Company</b>	N/A	1. Left contracted medical group 2. Physician initiated 3. Relocated
<b>Tufts Insurance Company</b>	4.39%	1. Retirement 2. Relocation 3. No reason given
<b>Tufts Associated Health Maintenance Organization, Inc.</b>	4.39%	Same as above
<b>UNICARE Life and Health Insurance Company</b>	3.90%	1. Left contracted medical group 2. Physician initiated 3. Relocated

<b>United HealthCare Insurance Company</b> <b>UnitedHealthcare of New England, Inc.</b>	N/A N/A	N/A N/A
<b>Network Health</b>	4.36%	1. Left contracted medical group 2. Moved out of state 3. Retired 4. Other