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Alexander W. Moore
Associate General Counsel

April 20, 2010

Catrice C. Williams, Secretary
Department of Telecommunications and Cable
Two South Station, Fl. 4
Boston, Massachusetts 02110

Re: DTC 09-1 Regional Service Quality Investigation

Dear Ms. Williams:

Enclosed for filing in the above-referenced matter are Verizon Massachusetts' Responses to Record Requests Nos. 12-18.

A Motion for Confidential Treatment is enclosed. Please note that the Response to Record Request No. 16 has been redacted to protect confidential, proprietary and/or competitively sensitive information and that the Attachments to Record Requests Nos. 14 and 17 are considered confidential, proprietary and/or competitively sensitive. The proprietary response and attachments are being filed with the Hearing Officer under separate cover and are being provided to those parties that have entered into Non-Disclosure Agreements.

Thank you for your attention to this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Alex Moore".

Alexander W. Moore

Enclosures

cc: Service List
Kalun Lee, Hearing Officer (3)