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June 2, 2009

Catrice C. Williams, Secretary  
Department of Telecommunications & Cable  
Commonwealth of Massachusetts  
Two South Station, 4<sup>th</sup> Floor  
Boston, Massachusetts 02110

Re: D.T.C. 09-1 — Regional Service Quality Investigation

Dear Secretary Williams:

On June 1, 2009, the Department of Telecommunications and Cable (the “Department”) issued its Order to Open Investigation in this case and neither of the attorneys of record for Verizon New England, Inc., d/b/a Verizon Massachusetts (“Verizon MA”) was served a copy of the order electronically. Accordingly, on behalf of Verizon MA, I formally request that the following three individuals be placed on the service list for all electronic and paper documents. Our addresses are as follows:

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Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert N. Werlin". The signature is written in a cursive style with a large initial "R".

Robert N. Werlin

cc: Geoffrey G. Why, General Counsel  
Lindsay E. DeRoche, Hearing Officer