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Commonwealth of Massachusetts
Department of Public Utilities

Walter's Moving Company LLC Tariff

This Tariff contains the description, regulations, and rates application to the furnishing of services for house goods services provided by **Walter's Moving Company LLC with principal office at 10 Franklin Street Reading Ma 01867**. This tariff is on file with Commonwealth Department of Public Utilities, and copies may be inspected during normal business hours at the Company's place of business. The Company's telephone numbers are 857-888-0988 – 857-445-6889

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1.0 BASIC AGREEMENT & DISCLOSURES

Walter's Moving Company is a private Company of common household and office/commercial goods and may be referred to as the "Mover's" in any and all documentation issued by Walter's Moving Company. This document is written in simple language and should be easy to understand. Please note that by committing to a residential or commercial move, the carrier will bring the move to completion at the full rates and expenses to the shipper found within this document (or otherwise amended in writing) regardless of any previous estimates.

**10 Franklin street
Reading Ma 01867**

1.1 Estimates

Walter's Moving may provide in-home or over-the-phone estimates based upon inventory and/or inspection of goods to be moved. The goal of qualified estimators is to gather the following information to the best of their ability.

A. Shipment Origin

This will be the address at which carrier moving crews will pick-up the goods.

B. Shipment Destination

This will be the address at which our moving crews will make delivery. Please note that if this address is undetermined at the time of your meeting it could have an effect on final cost. Things to look out for are tractor-trailer restrictions, stairs, elevators, long-walk requirements, etc.

C. Logistics & Time Constraints

Shipper should notify carrier of any real estate closing dates and times as these may force increased labor or storage requirements upon the carrier for which costs will be deferred to the shipper.

1.2 Relationship Between Carrier & Shipper

The carrier serves the shipper as a means of transport between any given origin and destination address. The shipper in this relationship is the financially obligated entity for the shipment and agrees to pay any applicable tariff charges in association with any shipment between any origin and destination. Any other expenses such as materials, permits, ferry fees, parking tickets, tolls or any expense incurred as a result of the shipment is at the sole expense and liability of the shipper. Carrier expects shipper to be aware of local laws pertaining to the shipment of household or commercial goods and must notify or obtain any necessary permits the carrier may require to operate at the origin and/or destination address. Once shipment is commenced, shipper authorizes carrier to take any necessary means to complete shipment in association with the terms of this document. Carrier commits to complete work as efficiently as possible. Shipper agrees to pay applicable charges in association with this document. Shipper understands that unexpected situations may arise and will not hold carrier liable. Shipper is fully liable for any actual expenses incurred to complete an operation.

1.3 Deposit Requirements:

Please note that the resources of this carrier including but not limited to laborers, truck and storage is limited and the demand for such services is often higher than this carrier is able to actually service. Due to the limited nature of the services this carrier provides, the carrier requires a minimum deposit of \$250 or 25% of total estimated move cost to hold specific move dates, moving crews and other resources. Please note that this deposit is non-refundable, however may be transferable to other available move dates. Please note that deposit should be in the form of a credit card (Mastercard, VISA, Discover) as carrier shall use this information for petty charges such as materials, storage, or cancellation fees. Please note that carrier shall accept personal checks for initial deposits, but credit cards are preferred. Please note that all payments made to this carrier are non-refundable including but not limited to partial deposits or full payment of estimated move costs. This carrier is unable to refund payments once rendered by the shipper whether in advance of actual services or at the time services are rendered.

1.4 Cancellation of Services:

Please note that in the event of cancellation, the carrier is entitled to the initial deposit placed by the shipper. The carrier may be entitled to additional charges for any materials that may have been dispensed to the shipper free of charge with the shipper commitment to utilize moving services of the carrier and any charges the carrier may have incurred delivering such free materials as described in section 1.2. Please note that written notice should be given issued to the carrier at waltersmovingcompany@gmail.com that includes shippers full name and address with the currently scheduled move date. This notice should be given no earlier than 4-5 business days in advance.

Please note that if the carrier dispatches the moving crew in association with a scheduled move date for which the shipper gave little to no notice, the shipper shall be liable for any and all labor for that moving crew with a 5 hour minimum per day and this labor shall be

charged to the shippers credit card on file as carrier cannot be liable for the labor incurred due to short notice and carrier is subjected to a loss of revenue since those limited resources were reserved solely for the shipper could not be diverted to a new client.

1.5 PACKING & DIS-ASSEMBLY

In general, the carrier expects that everything will be ready to go by the shipper when the carrier moving crews arrive. Everything that can be boxed, should be boxed. Carrier cannot take loose items

1.6 Packing

All packing should be done prior to the truck arriving. **EVERYTHING** being shipped should be off the walls and ready to go. Carrier can provide packing services, but this service should be implicitly agreed upon between the carrier and the shipper, and packers should be scheduled to come prior to moving day.

- A.) Dishes, glasses, etc should all be boxed and wrapped in packing paper.
- B.) Mirrors should be boxed and/or bubble-wrapped.
- C.) Paintings should be boxed and/or bubble-wrapped.
- D.) Any fragile glass pieces should be removed from furniture (Example: Curio cabinet, or dining room hutch) and boxed or bubble-wrapped.
- E.) Art-work should be boxed, bubble-wrapped or safely packaged for transport.
- F.) Televisions should be boxed or safely packaged for transport.

Please note that if household goods are not properly prepared when our movers arrive with the truck, our movers will have no choice but to prepare them for you at no liability to the carrier as they will be unprepared and not have the proper materials. Shipper should remove from home (example: place in car), any valuables including cash, jewelry, firearms, alcohol, medications, etc. prior to the movers arriving. Shipper is solely responsible for transporting this items. Carrier is not liable in any way for the transport, damage, loss or theft of these items. Having these items in the home, or any items on the prohibited items list found in Section 6.5 shall be considered negligence on the part of the shipper and shipper shall be liable for any loss, damage (or damage to shipment due to inclusion of prohibited items) or theft in full.

1.7 Dis-assembly/Re-assembly

Generally, furniture should be taken apart and ready to go. If it is not, the movers may assist you in disassembling and re-assembling furniture. Please consider this advance warning that carrier is not liable for damage or loss resulting from dis-assembly and re-assembly of furniture. This carrier is a mover, not an installer. Remember, employees and agents of the carrier are general household furniture and office movers. Every piece of furniture we encounter is unique. We cannot guarantee dis-assembly and/or re-assembly of furniture. By allowing our movers to assist in dis-assembly you inherently agree to the terms found in Section 2. below.

1.8 Safes, Pool Tables, Hot Tubs, Grandfather Clocks

Carrier cannot move safes with a weight of 250lbs and up. For these types of items, carrier differs this work to a specialized safe mover. Carrier never guarantees the transport of a safe, even if inadvertently included on a pre-move inventory. Carrier may move pool tables. However, some pool tables (not all) can only be transported if our movers take them apart. If this is the case, a specialist must be brought in after the move to re-felt the pool table and balance it at no liability to the carrier. Carrier may be able to move some hot tubs. However, in general the carrier must differ this work to a specialist. Carrier shall never be liable for moving a hot tub even in the event of its inadvertent inclusion on a pre-move inspection report. Grandfather clocks should be pre-packaged prior to our movers arriving. Carrier is not liable for the malfunction of a grandfather clock. Carrier cannot be liable for any damage resulting from disassembly and/or re-assembly.

1.9 Hoists

Some items may be required to come through a window because they are too large to put through a staircase. Please note that it is a good idea to notify the carrier of this requirement prior to commencement of a move. Please note that carrier may make last minute accommodations if we encounter this requirement during a shipment, at full expense and liability to the shipper. Please note that there is a natural risk of damage to real property or the item being hoisted and shipper is solely liable for this risk. Hoists require special equipment and 3 movers minimum to service.

2.0 Material & Equipment Costs

Shrink wrap: \$35/roll
Book (small) box: \$2.50 each
Linen (medium) Box: \$3.50 each
Dish Barrels: \$8.00 each
Wardrobe Box: \$15.00 each
Pack Paper: \$50.00/bundle
Mattress Bags: \$15.00/each
Tape: \$6.00/roll
Moving Blankets: \$300/dozen
Piano Board Use: \$200.00

2.1 Mattress Bags

Please note that mattress bags are REQUIRED for shipment. Shipper should have mattress bags for mattress and box spring when movers arrive. Carrier does not provide these items unless requested prior to move and confirmed by a member of our operations staff. Please note that a price quote for mattress bags during an in-home estimate does not mean the movers will have the mattress bags the day of the move. The pre-move inspection report provided to you is not a contract, only an estimate of services required along with estimated costs and associated rates. Any damage to a mattress or box spring moved while not

protected by a mattress bag is at full expense and liability to the shipper. No exceptions

2.2 Carrier Supplied Materials

Please note that carrier typically provides moving blankets, two-wheelers and fourwheelers on the truck. Anything else must be requested one to two business days before your move. Please note that estimator may have written notes on a pre-move inspection report. Please note that carrier will NOT send any of these materials by default as circumstances often change between the premove inspection and the actual move. Any materials such as boxes, pack paper, wardrobes, mattress bags, etc MUST be requested one to two business days before your move.

2.3-2.4 Minimums & Maximums

Please note there is a 2 hour minimum per day for all services. There is a 14 hour maximum per day. If movers anticipate working longer than 14 hours port to port then a hold over may be forced at the shippers full expense and liability.

2.5 Over-time & Off-Hours Work

Please note that carrier often provides one-hour arrival windows. These windows may be approximate. As drivers are using public roadways that may effect schedule, carrier cannot guarantee arrival window. Typical starting windows range from an 8am to 9am, to 12pm to 1pm. Any shipment load-up or shipment off-load starting at a 1pm to 2pm window or later is considered off-hours. Any holiday may be considered off-hours. Saturdays and Sundays may be considered off-hours. Off-hours work is performed at 1 1/2 times the hourly rate for services rendered. Please note that hours worked after 8 hours in any given day may be billed at 1 1/2 times the hourly rate for services rendered.

2.8 Holding Cost Disclosure

Please note that the shipment split over two days versus a single day, may require approximately 50% more labor in addition to the hold fee for the truck or trailer. This difference is due to additional travel time, as well as an efficiency factor that a same day move offers.

2.7 Flat Rates

Please note that carrier may offer a binding flat-rate quote for local or inter-state moves. This will generally include load up labor, transportation cost between Massachusetts and the destination address outside of Massachusetts (within the Continental United States) and the offload labor. Flat-rate quotes for services generally cover cost for a 20" 26" truck foot truck. **(we lease our truck to Uhall and Penske)**

2.8 Packing Services

Flat-rate quote does not include packing services which are by-the-hour in association with local rates

2.9 Hold Over Charges

Cost of holding a straight truck (15ft or 26ft) is \$300 per night. Please note that carrier may be unable to hold straight trucks for an extended period of time and may have to offload straight trucks into warehouse , trailer after one night at full expense of the shipper.

3.0 Rental Trucks

We lease 15' – 20' – 24' – 26' ft trucks from UHALL and Penske. Rate is including trucks

3.1 INSURANCE & LIABILITY

Walter's Moving Company is a licensed and insured mover. Walter's Moving does not provide insurance to the shipper. In the event of an accident, carrier liability is limited to the shipper declaration of value of shipment on the bill of lading. Shipper must secure their own insurance.

3.2 Default Valuation \$0.60/lb/item

Default shipper declaration of value is \$0.60/lb/item. This valuation is provided free of charge in any rate or estimate of services provided to shipper by carrier. By choosing this option (indicated as option A on bill of lading) the liability to the carrier is limited to \$0.60/lb/item.

Example: 50lb table x \$0.60/lb = \$30 carrier liability

3.3 Prohibited Items

Firearms, medications, hazardous materials, flammables, cash, jewelry, gas, fuel, liquids of any kind, live plants, alcohol, explosives, items of personal or sentimental value, perishable items, or any other items deemed illegal in nature. Carrier not liable for important documents or any other items accidentally placed into storage. Shipper is solely liable for labor required to find or obtain items out of storage.

3.4 Moving Tariff

Moving tariff is a document periodically approved and on file with the Massachusetts Department of Public Utilities. The Massachusetts Department of Public Utilities may provide you a copy of this document. This document can change at any time for any reason and will govern your move. An updated copy of this document is also maintained on the web at <https://www.waltersmovingcompany.com/>. This document is important as it contains the guaranteed rates and terms of service applicable to shipments through this carrier.

3.5 Labor Charges

These charges apply to services not otherwise covered in this tariff when such services are requested by the shipper.
TWO HOURS MINIMUM

Day Labor Performed - Weekdays 8 A. M. to 5 P. M.. **\$140- \$160 per hour**
Time Labor Performed-Weekdays before 8 A. M. and after 5 P. M. **\$160-\$200 per hour**
Charge - Saturday 8 A M. to 5 P. M. **\$160- \$200 per hour**
Saturday before 8 A. M. and after 5 P. M. **\$200 per hour**
Sunday any time **\$200 per hour**
Legal State or Federal Holidays anytime **\$250.00 per hour**

3.6 Packing and unpacking Charges

NO TRUCK
TWO HOURS MINIMUM

Packing & unpacking Performed - Weekdays 8 A. M. to 5 P. M.. **\$99- \$120 per hour**
Packing & unpacking Performed-Weekdays before 8 A. M. and after 5 P. M. **\$120-\$140 per hour**
- Saturday 8 A M. to 5 P. M. **\$140- \$180 per hour**
Saturday before 8 A. M. and after 5 P. M. **\$180 per hour**
Sunday any time **\$180 per hour**
Legal State or Federal Holidays anytime **\$200.00 per hour**

TYPICAL HOURS:

Monday through Friday 7am-7:00pm Except for Holidays (and, surrounding days) Please note that operations run independently from home hours and we accept moves 7 days per week/24 hours per day except on major holidays (and, possibly days leading up).