



CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
23 Service Center Road
Northampton, MA 01060
Phone: 413-586-7525 x 3118
Fax: 413-784-1037

MARYLOU SUDDERS
Secretary

MARGRET R. COOKE
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

May 18, 2022

Nicholas Cocchi, Sheriff
Western MA Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Women's Correctional Center on May 13, 2022 accompanied by Tina Mateus, Standards and Training Coordinator. Violations noted during the inspection are listed below including 1 repeat violation:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela
Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Coleen Stocks, Superintendent (electronic copy)
Sergeant Faith Menard, Standards and Training Coordinator (electronic copy)
Captain Gary Trueman, EHSO (electronic copy)
Tina Mateus, Standards and Training Coordinator (electronic copy)
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Male Bathroom # AA-112

No Violations Noted

Female Bathroom # AA-113

No Violations Noted

Janitor's Closet # AA-114

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Female Locker Room # AA-119

No Violations Noted

Male Locker Room # AA-118

No Violations Noted

ADMINISTRATION AREA

Break Room # AA-147

No Violations Noted

Female Staff Bathroom

No Violations Noted

Male Staff Bathroom

No Violations Noted

Officer's Cubicles

No Violations Noted

CENTRAL CONTROL

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Bathroom

No Violations Noted

Janitor's Closet # AA-215

No Violations Noted

Training/Muster Room # AA-214

No Violations Noted

VISITING AREA

No Violations Noted

Bathroom # AA-267

No Violations Noted

Janitor's Closet # AA-252

No Violations Noted

Inmate Bathroom # AA-255

No Violations Noted

Storage # AA-258

No Violations Noted

Kitchenette # AA-261

No Violations Noted

INTAKE

No Violations Noted

Search Room # AA-250

No Violations Noted

Parole Office # AA-232

No Violations Noted

Inmate Property # AA-248

No Violations Noted

Urinalysis Room # AA-234

No Violations Noted

Janitor's Closet # AA-235

No Violations Noted

Staff Bathroom # AA-238

No Violations Noted

Cells # 1-3

No Violations Noted

Inmate Bathroom # AA-239

No Violations Noted

Break Room # AA-273

Missing 105 CMR 451.200

105 CMR 451.353

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
Interior Maintenance: Window glass cracked

Inmate Waiting

No Violations Noted

LAUNDRY

No Violations Noted

SUPPPORT SERVICES

Central Storage

No Violations Noted

Inmate Bathroom # AA-127

No Violations Noted

Janitor's Closet # AA-128

No Violations Noted

Staff Bathroom # AA-129

No Violations Noted

Break Room # AA-131

No Violations Noted

Maintenance Shop

No Violations Noted

Security Management

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven handle damaged

Staff Bathroom # AA-227

No Violations Noted

Janitor's Closet # AA-218

No Violations Noted

Contraband Room

No Violations Noted

KITCHEN

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Supervisor's Office

No Violations Noted

Staff Bathroom # AB-224

No Violations Noted

Inmate Bathroom # AB-223

Unable to Inspect – In Use

Secured Storage

No Violations Noted

<i>Handwash Sink # 1</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Janitor's Closet # AB-220</i>	No Violations Noted
<i>Freezer</i>	No Violations Noted
<i>Meat Refrigerator</i>	No Violations Noted
<i>Dairy/Produce Refrigerator</i>	No Violations Noted
<i>3-Compartment Sink</i>	No Violations Noted
<i>Handwash Sink # 2</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Dishwashing Machine</i>	No Violations Noted
<i>Handwash Sink # 3 (near Serving Line)</i>	No Violations Noted
<i>Traulsen Cooler</i>	No Violations Noted
<i>Ventilation Hoods</i> FC 4-602.13	Cleaning of Equipment and Utensils, Frequency: Nonfood contact surfaces of equipment not cleaned at a frequency necessary to preclude accumulation of soil residues, cleaning verification sticker missing from one ventilation hood
<i>Food Preparation Area (near Hoods)</i>	No Violations Noted
<i>Inmate Dining Area</i>	No Violations Noted
<i>Receiving Dock # AB-212</i>	No Violations Noted

Waste Hold Room # AB-211
No Violations Noted

Dumpster Area
No Violations Noted

Staff Bathroom # AB-209 (in Hallway)
No Violations Noted

Staff Bathroom # AB-210 (in Hallway)
No Violations Noted

Culinary Kitchen
No Violations Noted

Serving Line
No Violations Noted

Dishwashing Machine
No Violations Noted

Handwash Sink
No Violations Noted

Staff Dining Area
No Violations Noted

MEDICAL

Medical Storage # AA-321
No Violations Noted

Dental Operations # AA-325
No Violations Noted

Dental Office # AA-326
No Violations Noted

Office # AA-329
No Violations Noted

Inmate Bathroom # AA-332
No Violations Noted

Lab # AA-333
No Violations Noted

Optometry Office # AA-334
No Violations Noted

Tub/Pumping Room # AA-335
No Violations Noted

OB/GYN Office # AA-336
No Violations Noted

Janitor's Closet # AA-337
No Violations Noted

Vaccine Room # AA-338
No Violations Noted

Clinical Treatment Room # AA-339
No Violations Noted

Linen Room # AA-340
No Violations Noted

Staff Bathroom # AA-348
No Violations Noted

Medical Break Room # AA-349
No Violations Noted

Staff Bathroom # AA-350
No Violations Noted

Exam Rooms # 342/343
No Violations Noted

Medical Waste Room # AA-341
No Violations Noted

Dental Room # AA-345
No Violations Noted

VOCATIONAL AREA

Prison Industries # AB-356
No Violations Noted

Inmate Bathroom # AB-349
No Violations Noted

Staff Bathroom # AB-350
No Violations Noted

Computer Lab # AB-351
No Violations Noted

Beauty Salon # AB-353

No Violations Noted

Storage Room # AB-354

Unable to Inspect – Locked

PROGRAMS

Classroom # AA-306-A

No Violations Noted

Storage Room # AB-306

No Violations Noted

Inmate Bathroom # AA-309 (located within Classroom # AA-308)

No Violations Noted

Storage Room # AA-311

No Violations Noted

Inmate Bathroom # AA-320

No Violations Noted

Janitor's Closet # AA-321

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Library # AA-323

No Violations Noted

Storage Room # AB-325

No Violations Noted

Multi-Purpose Room # AB-330

No Violations Noted

Storage Room # AB-331

No Violations Noted

Storage Room # AB-339

No Violations Noted

Classrooms

No Violations Noted

Staff Bathroom # AA-340

No Violations Noted

Break Room # AA-341

No Violations Noted

Storage Room # AA-342

No Violations Noted

Fitness Room # AA-316

No Violations Noted

Inmate Bathroom # AA-317

No Violations Noted

Storage Closet # AA-318

No Violations Noted

HOUSING

Minimum A

Showers # HMA-116

No Violations Noted

Inmate Bathroom # HMA-117

No Violations Noted

Laundry Room # HMA-119

No Violations Noted

Staff Bathroom # HMA-120

No Violations Noted

Janitor's Closet # HMA-124

No Violations Noted

Inmate Handicapped Bathroom # HMA-125

No Violations Noted

Cells

No Violations Noted

Minimum B

Recreation Deck

No Violations Noted

Day Room

No Violations Noted

Showers # HMA-216

105 CMR 451.130

Hot Water: Shower water temperature recorded at 127°F at shower # 1

Inmate Bathroom # HMA-217

No Violations Noted

Laundry # HMA-219

No Violations Noted

Staff Bathroom # HMA-220

No Violations Noted

Office # HMA-222

No Violations Noted

Storage Room # HMA-223

No Violations Noted

Janitor's Closet # HMA-224

No Violations Noted

Inmate Handicapped Bathroom # HMA-225

No Violations Noted

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 14

Unit 1 Administration

Inmate Bathroom # HO-104

No Violations Noted

Janitor's Closet # HO-105

No Violations Noted

Pre-Trial Office # HO-107

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Triage # HO-111

No Violations Noted

Staff Bathroom # HO-113

No Violations Noted

Unit 1B

Sub-Day Room # HOB-113A (Cells # 1-4)

No Violations Noted

Sub-Day Room # HOB-113B (Cells # 5 and 6)

No Violations Noted

Janitor's Closet # HOB-119

No Violations Noted

Staff Bathroom # HOB-120

No Violations Noted

Storage # HOB-121

No Violations Noted

Recreation Deck

No Violations Noted

Lower Showers

105 CMR 451.123

Maintenance: Curtain missing in shower # 4

Upper Showers

No Violations Noted

Upper Storage # HOB-216

No Violations Noted

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 24

Unit 2 Administration

Janitor's Closet # HP-103

No Violations Noted

Inmate Bathroom # HP-104

No Violations Noted

Triage # HP-105

No Violations Noted

Staff Bathroom # HP-107

No Violations Noted

Conference Room # HP-108

No Violations Noted

Storage # HP-118

No Violations Noted

Storage # HP-122

No Violations Noted

Offices

No Violations Noted

Unit 2A

Storage # HPA-113

No Violations Noted

<i>Sub-Day Room # HPA-113A</i>	No Violations Noted
<i>Sub-Day Room # HPA-113B</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<i>Janitor's Closet # HPA-115</i>	No Violations Noted
<i>Day Area</i>	No Violations Noted
<i>Staff Bathroom # HPA-116</i>	No Violations Noted
<i>Lower Showers</i>	No Violations Noted
<i>Upper Showers</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.103	Mattresses: Mattress damaged in cell # 11
<i>Recreation Deck</i>	No Violations Noted
Unit 2B	
<i>Sub-Day Room # HPB-113A</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<i>Staff Bathroom # HPB-118</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Janitor's Closet # HPB-119</i>	No Violations Noted
<i>Day Area</i>	No Violations Noted

Lower Showers
105 CMR 451.126*

Hot Water: Hot water temperature recorded at 116⁰F in shower # 1

Upper Showers

No Violations Noted

Cells

No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103

No Violations Noted

Office # HS-104

No Violations Noted

Janitor's Closet # HS-107

No Violations Noted

Triage # HS-109

No Violations Noted

Staff Bathroom # HS-110

No Violations Noted

Break Room # HS-119

No Violations Noted

Unit 3A

Multi-Purpose Room # HSA-101C

No Violations Noted

Janitor's Closet # HSA-103

No Violations Noted

Sub-Day Room # HSA-105

No Violations Noted

Staff Bathroom # HSA-113

No Violations Noted

Laundry # HSA-104

105 CMR 451.110(A)
105 CMR 451.110(B)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

105 CMR 451.353

Interior Maintenance: Floor dirty behind washing machines

Day Area

No Violations Noted

<i>Lower Showers</i>	No Violations Noted
<i>Upper Showers</i>	No Violations Noted
<i>Upper Storage # HSA-202</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 4, 5, and 19
<i>Recreation Deck</i>	No Violations Noted
Unit 3B	
<i>Janitor's Closet # HSB-103</i>	No Violations Noted
<i>Sub-Day Room # HSB-105</i>	No Violations Noted
<i>Staff Bathroom # HSB-113</i>	No Violations Noted
<i>Laundry # HSB-104</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Day Area</i>	No Violations Noted
<i>Lower Showers</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Shower # 1 dirty Maintenance: Standing water outside showers Maintenance: Floor damaged outside showers
<i>Upper Showers</i>	No Violations Noted
<i>Upper Storage # HSB-202</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted

Observations and Recommendations

1. The inmate population was 139 at the time of inspection.
2. At the time of the inspection Unit 2A was unoccupied.
3. At the time of the inspection unit 1A was being utilized as a quarantine area and housed 9 inmates.
4. Hot water temperature range for showers is 100°F to 112°F.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH