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November 21, 2022

Nicholas Cocchi, Sheriff
Western MA Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Women's Correctional Center on November 18, 2022 accompanied by Sergeant Faith Menard, Standards and Training Coordinator. Violations noted during the inspection are listed below including 2 repeat violation:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela
Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH
Nalina Narain, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Coleen Stocks, Superintendent (electronic copy)
Sergeant Faith Menard, Standards and Training Coordinator (electronic copy)
Captain Gary Trueman, EHSO (electronic copy)
Tina Mateus, Standards and Training Coordinator (electronic copy)
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Male Bathroom # AA-112

No Violations Noted

Female Bathroom # AA-113

No Violations Noted

Janitor's Closet # AA-114

No Violations Noted

Female Locker Room # AA-119

No Violations Noted

Male Locker Room # AA-118

No Violations Noted

ADMINISTRATION AREA

Break Room # AA-147

No Violations Noted

Female Staff Bathroom

No Violations Noted

Male Staff Bathroom

No Violations Noted

Officer's Cubicles

No Violations Noted

CENTRAL CONTROL

No Violations Noted

Storage Room

No Violations Noted

Bathroom

No Violations Noted

Janitor's Closet # AA-215

No Violations Noted

Training/Muster Room # AA-214

No Violations Noted

VISITING AREA

No Violations Noted

Bathroom # AA-267

No Violations Noted

Janitor's Closet # AA-252

No Violations Noted

Inmate Bathroom # AA-255

No Violations Noted

Storage # AA-258

No Violations Noted

Kitchenette # AA-261

No Violations Noted

INTAKE

No Violations Noted

Search Room # AA-250

No Violations Noted

Parole Office # AA-232

No Violations Noted

Inmate Property # AA-248

No Violations Noted

Urinalysis Room # AA-234

No Violations Noted

Janitor's Closet # AA-235

No Violations Noted

Staff Bathroom # AA-238

No Violations Noted

Cells # 1-3

No Violations Noted

Inmate Bathroom # AA-239

No Violations Noted

Break Room # AA-273

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Inmate Waiting

No Violations Noted

LAUNDRY

No Violations Noted

SUPPPORT SERVICES

Central Storage

No Violations Noted

Inmate Bathroom # AA-127

No Violations Noted

Janitor's Closet # AA-128

No Violations Noted

Staff Bathroom # AA-129

No Violations Noted

Break Room # AA-131

No Violations Noted

Maintenance Shop

No Violations Noted

Security Management

No Violations Noted

Staff Bathroom # AA-227

No Violations Noted

Janitor's Closet # AA-218

No Violations Noted

Contraband Room

No Violations Noted

KITCHEN

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Supervisor's Office

No Violations Noted

Staff Bathroom # AB-224

No Violations Noted

Inmate Bathroom # AB-223

No Violations Noted

Secured Storage

No Violations Noted

<i>Handwash Sink # 1</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Janitor's Closet # AB-220</i>	No Violations Noted
<i>Freezer</i>	No Violations Noted
<i>Meat Refrigerator</i>	No Violations Noted
<i>Dairy/Produce Refrigerator</i>	No Violations Noted
<i>3-Compartment Sink</i>	No Violations Noted
<i>Handwash Sink # 2</i>	No Violations Noted
<i>Ice Machine</i> FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary; interior of Ice Machine dirty
<i>Dishwashing Machine</i>	No Violations Noted
<i>Handwash Sink # 3 (near Serving Line)</i>	No Violations Noted
<i>Traulsen Cooler</i>	No Violations Noted
<i>Ventilation Hoods</i>	No Violations Noted
<i>Food Preparation Area (near Hoods)</i>	No Violations Noted
<i>Inmate Dining Area</i>	No Violations Noted
<i>Receiving Dock # AB-212</i>	No Violations Noted
<i>Waste Hold Room # AB-211</i>	No Violations Noted

Dumpster Area

No Violations Noted

Staff Bathroom # AB-209 (in Hallway)

No Violations Noted

Staff Bathroom # AB-210 (in Hallway)

No Violations Noted

Culinary Kitchen

No Violations Noted

Serving Line

No Violations Noted

Dishwashing Machine

No Violations Noted

Handwash Sink

No Violations Noted

Staff Dining Area

No Violations Noted

MEDICAL

Medical Storage # AA-321

No Violations Noted

Dental Operations # AA-325

No Violations Noted

Dental Office # AA-326

No Violations Noted

Office # AA-329

No Violations Noted

Inmate Bathroom # AA-332

No Violations Noted

Lab # AA-333

No Violations Noted

Optometry Office # AA-334

No Violations Noted

Tub/Pumping Room # AA-335

No Violations Noted

OB/GYN Office # AA-336

No Violations Noted

Janitor's Closet # AA-337

No Violations Noted

Vaccine Room # AA-338

No Violations Noted

Clinical Treatment Room # AA-339

Unable to Inspect – In Use

Linen Room # AA-340

No Violations Noted

Staff Bathroom # AA-348

No Violations Noted

Medical Break Room # AA-349

No Violations Noted

Staff Bathroom # AA-350

No Violations Noted

Exam Rooms # 342/343

No Violations Noted

Medical Waste Room # AA-341
105 CMR 480.425(A)

Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form, missing one tracking form

Dental Room # AA-345

No Violations Noted

VOCATIONAL AREA

Prison Industries # AB-356

No Violations Noted

Inmate Bathroom # AB-349

No Violations Noted

Staff Bathroom # AB-350

No Violations Noted

Computer Lab # AB-351

No Violations Noted

Beauty Salon # AB-353

No Violations Noted

Storage Room # AB-354
No Violations Noted

PROGRAMS

Classroom # AA-306-A
No Violations Noted

Storage Room # AB-306
No Violations Noted

Inmate Bathroom # AA-309 (located within Classroom # AA-308)
No Violations Noted

Storage Room # AA-311
No Violations Noted

Inmate Bathroom # AA-320
No Violations Noted

Janitor's Closet # AA-321
No Violations Noted

Library # AA-323
No Violations Noted

Storage Room # AB-325
No Violations Noted

Multi-Purpose Room # AB-330
No Violations Noted

Storage Room # AB-331
No Violations Noted

Storage Room # AB-339
No Violations Noted

Classrooms
No Violations Noted

Staff Bathroom # AA-340
No Violations Noted

Break Room # AA-341
No Violations Noted

Storage Room # AA-342
No Violations Noted

Fitness Room # AA-316

No Violations Noted

Inmate Bathroom # AA-317

No Violations Noted

Storage Closet # AA-318

No Violations Noted

HOUSING

Minimum A

Showers # HMA-116

No Violations Noted

Inmate Bathroom # HMA-117

No Violations Noted

Laundry Room # HMA-119

No Violations Noted

Staff Bathroom # HMA-120

No Violations Noted

Janitor's Closet # HMA-124

No Violations Noted

Inmate Handicapped Bathroom # HMA-125

No Violations Noted

Cells

No Violations Noted

Minimum B

Recreation Deck

No Violations Noted

Day Room

No Violations Noted

Showers # HMA-216

No Violations Noted

Inmate Bathroom # HMA-217

No Violations Noted

Laundry # HMA-219

No Violations Noted

Staff Bathroom # HMA-220

No Violations Noted

Office # HMA-222

No Violations Noted

Storage Room # HMA-223

No Violations Noted

Janitor's Closet # HMA-224

No Violations Noted

Inmate Handicapped Bathroom # HMA-225

No Violations Noted

Cells

No Violations Noted

Unit 1 Administration

Inmate Bathroom # HO-104

No Violations Noted

Janitor's Closet # HO-105

No Violations Noted

Pre-Trial Office # HO-107

No Violations Noted

Triage # HO-111

No Violations Noted

Staff Bathroom # HO-113

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Unit 1A

Janitor's Closet # HOA-118

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Staff Bathroom # HOA-117

No Violations Noted

Storage Room # HOA-116

No Violations Noted

Multi-Purpose Room # HOA-119

No Violations Noted

Day Room
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water bubbler out-of-order

Lower Showers # HOA-122
No Violations Noted

Cells
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 5 and 17

Recreation Deck
No Violations Noted

Sub-Day Room # HOA-113A
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 8

Upper Showers # HOA-216
No Violations Noted

Upper Storage Room # HOA-215
No Violations Noted

Unit 1B

Sub-Day Room # HOB-113A (Cells # 1-4)
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1, 2, and 3

Sub-Day Room # HOB-113B (Cells # 5 and 6)
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 6

Janitor's Closet # HOB-119
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Staff Bathroom # HOB-120
No Violations Noted

Storage # HOB-121
No Violations Noted

Recreation Deck
No Violations Noted

Lower Showers
No Violations Noted

Upper Showers
Unable to Inspect – In Use

Upper Storage # HOB-216
No Violations Noted

Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 7 and 12

Unit 2 Administration

Janitor's Closet # HP-103

No Violations Noted

Inmate Bathroom # HP-104

No Violations Noted

Triage # HP-105

No Violations Noted

Staff Bathroom # HP-107

No Violations Noted

Conference Room # HP-108

No Violations Noted

Storage # HP-118

No Violations Noted

Storage # HP-122

No Violations Noted

Offices

No Violations Noted

Unit 2A

Unable to Inspect – Under Construction

Unit 2B

Sub-Day Room # HPB-113A

No Violations Noted

Laundry

No Violations Noted

Staff Bathroom # HPB-118

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # HPB-119

No Violations Noted

Day Area

No Violations Noted

Lower Showers
Unable to Inspect – In Use

Upper Showers
Unable to Inspect – In Use

Cells
No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103
No Violations Noted

Office # HS-104
No Violations Noted

Janitor's Closet # HS-107
No Violations Noted

Triage # HS-109
No Violations Noted

Staff Bathroom # HS-110
No Violations Noted

Break Room # HS-119
No Violations Noted

Unit 3A

Multi-Purpose Room # HSA-101C
No Violations Noted

Janitor's Closet # HSA-103
No Violations Noted

Sub-Day Room # HSA-105
No Violations Noted

Staff Bathroom # HSA-113
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, cold water out-of-order at handwash sink

Laundry # HSA-104
No Violations Noted

Day Area
No Violations Noted

<i>Lower Showers</i>	No Violations Noted
<i>Upper Showers</i>	No Violations Noted
<i>Upper Storage # HSA-202</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 25
<i>Recreation Deck</i>	No Violations Noted
Unit 3B	
<i>Janitor's Closet # HSB-103</i>	No Violations Noted
<i>Sub-Day Room # HSB-105</i>	No Violations Noted
<i>Staff Bathroom # HSB-113</i>	No Violations Noted
<i>Laundry # HSB-104</i> 105 CMR 451.353	Interior Maintenance: Floor epoxy cracked near handwash sink
<i>Day Area</i>	No Violations Noted
<i>Lower Showers</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Standing water outside showers Maintenance: Floor tiles damaged outside showers
<i>Upper Showers</i>	No Violations Noted
<i>Upper Storage # HSB-202</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 16
<i>Recreation Deck</i>	No Violations Noted

Observations and Recommendations

1. The inmate population was 154 at the time of inspection.
2. At the time of the inspection Unit 2A was under construction and unoccupied.
3. At the time of the inspection Minimum A and B were unoccupied.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH