



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
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Community Sanitation Program  
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July 6, 2016

Michael J. Ashe Jr., Sheriff  
Western MA Correctional Alcohol Center  
45 Lower Westfield Road, Building A  
Holyoke, MA 01040

Re: Facility Inspection - Western MA Correctional Alcohol Center, Holyoke

Dear Sheriff Ashe:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western MA Correctional Alcohol Center on June 17, 2016 accompanied by Daniel Moran, Standards and Training Supervisor. Violations noted during the inspection are listed below including 117 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**1<sup>ST</sup> FLOOR**

*Administration Area*

105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing
105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained

*Reception Area*

FC 4-904.11(B)*	Protection of Clean Items, Storing: Utensils not presented to avoid contamination
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*Bathroom*

No Violations Noted

**Female Housing Unit # 5**

*Day Room*

FC 4-204.112(A)*	Design and Construction, Functionality: No functioning thermometer in refrigerator
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*Office # C-101*

105 CMR 451.353	Interior Maintenance: Ceiling tiles missing
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*Bathroom # 1*

105 CMR 451.123\* Maintenance: Ceiling ventilation grille dusty

*Bathroom # 2*

105 CMR 451.123\* Maintenance: Ceiling not in good repair, unfinished

105 CMR 451.123\* Maintenance: Wall not in good repair near washing machine, unfinished

*Female Bathroom # A-104*

No Violations Noted

*Staff Bathroom # B-104*

No Violations Noted

*Janitor's Closet # C-104*

105 CMR 451.353\* Interior Maintenance: Mops stored in basin

105 CMR 451.353 Interior Maintenance: Ceiling not in good repair, hole in ceiling

105 CMR 451.353 Interior Maintenance: Baseboard molding missing

*Bathroom # C-103*

No Violations Noted

**Foundation House**

*Break Room # C-102*

FC 3-501.16(B) Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 46°F

*Main Hallway*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Bathroom # E-105*

105 CMR 451.123\* Maintenance: Ceiling tiles missing

105 CMR 451.123\* Maintenance: Floor damaged, open seam on sheet flooring

105 CMR 451.123\* Maintenance: Wall paint peeling in toilet stalls

*Bathroom (used by kitchen staff)*

105 CMR 451.123\* Maintenance: Ceiling tiles missing

*Storage (former bathroom/shower area)*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Maintenance Room # A-121*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, door gasket dirty on refrigerator

*Maintenance Hallway*

105 CMR 451.380\* Access to Exits: Egress obstructed by stored items

105 CMR 451.350\* Structural Maintenance: Exterior doors not rodent and weathertight

*Exterior Loading Area*

105 CMR 451.351\* Handrails: Handrail not provided on both sides of stairs

*Dumpsters*

No Violations Noted

*Maintenance Supply Office # A-119*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Staff Bathroom # A-116*

No Violations Noted

*Female Locker Room*

105 CMR 451.123\* Maintenance: Wall not in good repair, unfinished

105 CMR 451.123\* Maintenance: Ceiling tiles missing

*Classification Offices/Intake # G-100*

105 CMR 451.350\* Structural Maintenance: Exterior doors not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Central Supply # A-122*

105 CMR 451.353\* Interior Maintenance: Light shield missing

105 CMR 451.353 Interior Maintenance: Light fixture not working

**MEDICAL**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

**KITCHEN**

FC 4-501.12\* Maintenance and Operation, Equipment: Cutting surfaces damaged and no longer easily cleanable, cutting boards no longer cleanable

FC 4-901.11(A)\* Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor and baseboard tiles missing throughout

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling tile missing above ice machine

*Walk-in Cooler # 1*

No Violations Noted

*Walk-in Cooler # 2*

No Violations Noted

*Walk-in Freezer # 1*

No Violations Noted

*Dietician's Office*

No Violations Noted

*Food Service Office*

No Violations Noted

*Maintenance Closet # D-111*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.353\* Interior Maintenance: Ceiling ventilation grille dusty

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged and missing

*Staff Dining*

105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Ceiling tiles missing  
Interior Maintenance: Ceiling ventilation grille dusty

*Dining Hall*

105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Ceiling ventilation grille dusty  
Interior Maintenance: Wiring exposed in open electrical box

**2<sup>ND</sup> FLOOR**

*Room # 200*

No Violations Noted

*Room # 201*

105 CMR 451.110(B)\*  
105 CMR 451.353\*

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink  
Interior Maintenance: Ceiling tiles missing

*Room # 202*

No Violations Noted

*Room # 203*

No Violations Noted

*Day Room # 1*

No Violations Noted

*Blanket/Sheet Room*

No Violations Noted

*Day Room # 2 (# A-208)*

105 CMR 451.110(A)\*

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Storage Room # A-210*

No Violations Noted

*Day Room # 3*

105 CMR 451.353\*

Interior Maintenance: Heat register cover missing

*Bathroom (located in Day Room # 3)*

105 CMR 451.110(A)  
105 CMR 451.110(B)\*

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink  
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Laundry # A-209*

105 CMR 451.353\*  
105 CMR 451.110(A)\*  
105 CMR 451.110(A)  
105 CMR 451.110(B)

Interior Maintenance: Wall damaged near window  
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink  
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink  
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Room # A-211*

105 CMR 451.353\*

Interior Maintenance: Light switch damaged

*Room # A-213*

105 CMR 451.353	Interior Maintenance: Heat register cover missing
105 CMR 451.353	Interior Maintenance: Floor tiles missing in bedroom
105 CMR 451.110(A)*	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
105 CMR 451.110(A)*	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
105 CMR 451.123	Maintenance: Light shield missing in shower
105 CMR 451.123	Maintenance: Soap scum on walls in shower

*Room # 214*

105 CMR 451.353*	Interior Maintenance: Light switch damaged in sleeping area
105 CMR 451.123	Maintenance: Light switch damaged in bathroom

*Room # A-215*

105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
105 CMR 451.110(B)*	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Room # A-216*

No Violations Noted

*Room # A-217*

105 CMR 451.123*	Maintenance: Light switch damaged in bathroom
105 CMR 451.353	Interior Maintenance: Wall damaged near window

*Room # A-218*

105 CMR 451.123*	Maintenance: Wall damaged in bathroom
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*Staff Office # A-219*

No Violations Noted

*Bathroom # B-209*

No Violations Noted

*Bathroom # C-209*

105 CMR 451.123*	Maintenance: Light switch damaged
105 CMR 451.110(B)	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Officer's Station*

No Violations Noted

*Room # A-207*

No Violations Noted

*Unit Manager's Office*

No Violations Noted

*Bathroom (in Unit Manager's Office)*

105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
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*Exercise Area*

105 CMR 451.353*	Interior Maintenance: Exercise bicycle damaged
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*Janitor's Closet # A-220*

105 CMR 451.353*	Interior Maintenance: Light shield missing
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*Staff Bathroom # A-222*

105 CMR 451.110(B)  
105 CMR 451.123\*

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink  
Maintenance: Ceiling ventilation grille dusty

*Room # A-221*

105 CMR 451.123\*

Maintenance: Wall not in good repair in bathroom, unfinished

*Room # A-223*

105 CMR 451.123\*

Maintenance: Wall not in good repair in bathroom, unfinished

**Men's Foundation House**

*Room # A-224*

105 CMR 451.353\*  
105 CMR 451.123\*  
105 CMR 451.110(B)\*  
105 CMR 451.110(A)\*

Interior Maintenance: Ceiling tiles water stained  
Maintenance: Wall paint peeling in bathroom  
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink  
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Day Room # A-225*

FC 4-501.11(B)\*

105 CMR 451.123  
105 CMR 451.123\*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, shelf support missing in refrigerator  
Maintenance: Bathroom door missing  
Maintenance: Wall paint peeling in bathroom

*Room # A-227*

105 CMR 451.353\*  
105 CMR 451.110(B)\*  
105 CMR 451.110(A)\*  
105 CMR 451.126  
105 CMR 451.123  
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket  
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink  
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink  
Water Supply: No hot water supplied to handwash sink  
Maintenance: Wall damaged in bathroom  
Interior Maintenance: Wall damaged near window

*Showers # B-227*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Soap scum on walls in shower  
Maintenance: Soap scum on floor in shower  
Maintenance: Ceiling ventilation grille dusty

*Room # A-228*

105 CMR 451.110(B)\*  
105 CMR 451.353\*

Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink  
Interior Maintenance: Wall damaged near window

*Room # A-229*

105 CMR 451.110(A)\*  
105 CMR 451.353\*  
105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink  
Interior Maintenance: Wall paint peeling near window  
Maintenance: Light switch damaged in bathroom

*Room # A-230*

105 CMR 451.353  
105 CMR 451.123

Interior Maintenance: Wall damaged near bathroom door  
Maintenance: Ceiling not in good repair in bathroom, unfinished

*Room # A-231*

105 CMR 451.353\*  
105 CMR 451.123\*

Interior Maintenance: Wall damaged near window  
Maintenance: Walls damaged in bathroom

*Resident Lounge # A-233*

No Violations Noted

### 3<sup>RD</sup> FLOOR

Room # A-300  
105 CMR 451.353

Interior Maintenance: Light switch damaged in bedroom

Room # A-301  
105 CMR 451.110(A)  
105 CMR 451.110(B)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink  
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

Room # A-302

No Violations Noted

Room # A-303

No Violations Noted

Day Room # A-304

No Violations Noted

Linen Room # A-306

No Violations Noted

Room # A-308  
105 CMR 451.353\*

Interior Maintenance: Countertop edge damaged

Male Bathroom # A-309  
105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Female Bathroom # B-309

No Violations Noted

Storage Room # A-310  
105 CMR 451.353\*

Interior Maintenance: Floor dirty

Laundry Room  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.110(A)

Interior Maintenance: Wall damaged near window  
Interior Maintenance: Countertop damaged  
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Room # A-311

No Violations Noted

Room # A-312

No Violations Noted

Room # A-313

Unable to Inspect – Not in Use

Room # A-314  
105 CMR 451.353

Interior Maintenance: Light switch damaged

Room # A-315

No Violations Noted

Room # A-316

No Violations Noted

<i>Room # A-317</i> 105 CMR 451.123*	Maintenance: Handwash sink damaged, surface cracked
<i>Room # A-318</i>	No Violations Noted
<i>Resident Lounge # A-319</i>	No Violations Noted
<i>Barber Shop # A-313</i> 105 CMR 451.353* 105 CMR 451.353* 105 CMR 451.123* 105 CMR 451.110(A)* 105 CMR 451.110(A) 105 CMR 451.353	Interior Maintenance: Light switch damaged Interior Maintenance: Wall damaged near window Maintenance: Wall damaged in bathroom Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink Interior Maintenance: Light not working
<i>Officer's Station</i>	No Violations Noted
<i>Room # A-307</i> 105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, ceiling ventilation grille blocked
<i>Unit Manager's Office</i>	No Violations Noted
<i>Bathroom (in Unit Manager's Office)</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Bathroom # B-305</i> 105 CMR 451.123*	Maintenance: Ceiling damaged
<i>Exercise Room # A-320</i> 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Baseboard missing Interior Maintenance: Ceiling ventilation grille missing
<i>Janitor's Closet</i> 105 CMR 451.353* 105 CMR 451.353*	Interior Maintenance: Light shield missing Interior Maintenance: Wall paint peeling
<i>Staff Bathroom # A-320</i> 105 CMR 451.123*	Maintenance: Wall paint peeling
<i>Room # A-323</i> 105 CMR 451.353*	Interior Maintenance: Light switch damaged
<i>Room # A-324</i> 105 CMR 451.103*	Mattresses: Mattress damaged
<i>Room # A-325</i> 105 CMR 451.353*	Interior Maintenance: Ceiling ventilation grille dusty
<i>Room # A-326</i> 105 CMR 451.123* 105 CMR 451.353*	Maintenance: Wall paint peeling in bathroom Interior Maintenance: Wall paint peeling in bedroom

<i>Room # A-327</i>	
105 CMR 451.353*	Interior Maintenance: Wall paint peeling in bedroom
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, bathroom out-of-order
<i>Shower Room # A-327</i>	
105 CMR 451.123*	Maintenance: Wall tiles damaged
105 CMR 451.123	Maintenance: Soap scum on walls in shower
105 CMR 451.123	Maintenance: Soap scum on floor in shower
105 CMR 451.123	Maintenance: Ceiling ventilation grille dusty
<i>Room # A-328</i>	
105 CMR 451.353*	Interior Maintenance: Walls damaged in bedroom
<i>Room # A-329</i>	
	No Violations Noted
<i>Room # A-330</i>	
105 CMR 451.123*	Maintenance: Light switch damaged in bathroom
105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Room # A-331</i>	
	No Violations Noted
<i>Case Manager's Office # A-333</i>	
	No Violations Noted
<b><u>4<sup>TH</sup> FLOOR</u></b>	
<i>Elevator Hallway</i>	
105 CMR 451.353*	Interior Maintenance: Ceiling ventilation grille missing
<i>Room # A-400</i>	
	No Violations Noted
<i>Room # A-401</i>	
	No Violations Noted
<i>Room # A-404</i>	
	No Violations Noted
<i>Laundry Area</i>	
105 CMR 451.353*	Interior Maintenance: Light shield missing
105 CMR 451.110(A)*	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
<i>Room # A-406</i>	
105 CMR 451.353*	Interior Maintenance: Walls damaged
<i>Hallway</i>	
105 CMR 451.353*	Interior Maintenance: Baseboard missing
<i>File Room # A-407</i>	
105 CMR 451.353*	Interior Maintenance: Wall not in good repair, unfinished
<i>Urinalysis Room # A-408</i>	
105 CMR 451.353*	Interior Maintenance: Countertop edge damaged

*Storage Room # A-409*  
105 CMR 451.353\*

Interior Maintenance: Walls damaged under sink and near window

*Male Bathroom # B-409*  
105 CMR 451.110(A)\*  
105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink  
Maintenance: Ceiling ventilation grille dusty

*Female Bathroom # C-409*  
105 CMR 451.110(A)\*  
105 CMR 451.123\*  
105 CMR 451.123

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink  
Maintenance: Ceiling ventilation grille dusty  
Maintenance: Wall damaged in bathroom

*Hi-Set Classroom # A-411*

No Violations Noted

*Room # A-412*  
105 CMR 451.123

Maintenance: Wall ventilation grille dusty in bathroom

*Room # A-414*  
105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water stained  
Interior Maintenance: Door knob damaged

*Room # A-415*  
105 CMR 451.123\*  
105 CMR 451.123\*

Maintenance: Wall damaged in bathroom  
Maintenance: Ceiling ventilation grille dusty

*Room # A-416*

No Violations Noted

*Room # A-417*

No Violations Noted

*Room # A-418*  
105 CMR 451.123

Maintenance: Wall damaged in bathroom

*Room # A-419*

No Violations Noted

*Officer's Station*

No Violations Noted

*Parole Office # B-405*

No Violations Noted

*Storage # C-420*  
105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Wall damaged  
Interior Maintenance: Ceiling damaged

*Room # A-421*  
105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Room # A-422*  
105 CMR 451.353\*  
105 CMR 451.123\*  
105 CMR 451.110(A)\*  
105 CMR 451.123\*

Interior Maintenance: Wall damaged in bedroom  
Maintenance: Light shield missing in bathroom  
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink  
Maintenance: Bathroom door missing

*Room # A-423*

105 CMR 451.353\* Interior Maintenance: Wall ventilation grille dusty

*Group Therapy Room # A-425*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Group Therapy Room # A-428*

105 CMR 451.353 Interior Maintenance: Window glass broken

105 CMR 451.123 Maintenance: Light not working in bathroom

*Room # A-429 (Used for Storage)*

No Violations Noted

*Hi-Set Classroom # A-432*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 122 at the time of inspection.
2. Missing ceiling tiles and damaged walls and ceilings were observed throughout the facility.
3. At the time of inspection room # A-321, A-402, A-403, A-410, A-420, A-424, A-430, and A-431 were not in use.
4. At the time of inspection bathroom # B-420, A-426, Parole Officer's bathroom, and the Male 1<sup>st</sup> floor bathroom were not in use.
5. At the time of inspection shower # B-213, C-320, A-413, and A-427 were not in use.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela  
Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH  
Steven Hughes, Director, CSP, BEH  
Timothy Miley, Director of Government Affairs  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Della Blake, Superintendent  
Daniel Moran, Standards and Training Supervisor  
Brian Fitzgerald, RS, Health Director, Holyoke Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Jennifer Gaffney, Director, Policy Development and Compliance Unit