

The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Community Sanitation Program  
128 East Mountain Road  
Westfield, MA 01085-1889  
Phone: 617-448-3373

MAURA T. HEALEY  
Governor  
KIMBERLEY DRISCOLL  
Lieutenant Governor

KATHLEEN E. WALSH  
Secretary  
ROBERT GOLDSTEIN, MD, PhD  
Commissioner  
Tel: 617-624-6000  
www.mass.gov/dph

April 24, 2024

Nicholas Cocchi, Sheriff  
Western Massachusetts Women's Correctional Center  
701 Center Street  
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western Massachusetts Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Women's Correctional Center on April 19, 2024, accompanied by Lieutenant Faith Menard, Environmental Health and Safety Officer (EHSO)/Standards and Training Coordinator. Violations noted during the inspection are listed below including 1 repeat violation:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela  
Environmental Analyst, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH  
Nalina Narain, Director, BCEH  
Steven Hughes, Director, CSP, BCEH  
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Commissioner, DOC (electronic copy)  
Terrence Reidy, Secretary, EOPSS (electronic copy)  
Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)  
Coleen Stocks, Superintendent (electronic copy)  
Lieutenant Faith Menard, EHSO/Standards and Training Coordinator (electronic copy)  
Lisa Sanders, RS, CHO, Health Director, Chicopee Health Department (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)

## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

### **LOBBY**

*Male Bathroom # AA-112*

No Violations Noted

*Female Bathroom # AA-113*

No Violations Noted

*Janitor's Closet # AA-114*

No Violations Noted

*Female Locker Room # AA-119*

No Violations Noted

*Male Locker Room # AA-118*

No Violations Noted

### **ADMINISTRATION AREA**

*Break Room # AA-147*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Officer's Cubicles*

No Violations Noted

### **CENTRAL CONTROL**

No Violations Noted

*Storage Room*

No Violations Noted

*Bathroom*

No Violations Noted

*Janitor's Closet # AA-215*

No Violations Noted

*Training/Muster Room # AA-214*

No Violations Noted

**VISITING AREA**

No Violations Noted

*Bathroom # AA-267*

No Violations Noted

*Janitor's Closet # AA-252*

No Violations Noted

*Inmate Bathroom # AA-255*

No Violations Noted

*Storage # AA-258*

No Violations Noted

*Kitchenette # AA-261*

No Violations Noted

**INTAKE**

No Violations Noted

*Search Room # AA-250*

No Violations Noted

*Parole Office # AA-232*

No Violations Noted

*Inmate Property # AA-248*

No Violations Noted

*Urinalysis Room # AA-234*

No Violations Noted

*Janitor's Closet # AA-235*

No Violations Noted

*Staff Bathroom # AA-238*

No Violations Noted

*Cells # 1-3*

No Violations Noted

*Inmate Bathroom # AA-239*

No Violations Noted

*Break Room # AA-273*

No Violations Noted

*Inmate Waiting*

No Violations Noted

## **LAUNDRY**

No Violations Noted

## **SUPPORT SERVICES**

*Central Storage*

No Violations Noted

*Inmate Bathroom # AA-127*

No Violations Noted

*Janitor's Closet # AA-128*

No Violations Noted

*Staff Bathroom # AA-129*

No Violations Noted

*Break Room # AA-131*

No Violations Noted

*Maintenance Shop*

No Violations Noted

## **Security Management**

No Violations Noted

*Staff Bathroom # AA-227*

No Violations Noted

*Janitor's Closet # AA-218*

No Violations Noted

*Contraband Room*

No Violations Noted

## **KITCHEN**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Supervisor's Office*

No Violations Noted

*Staff Bathroom # AB-224*

No Violations Noted

*Inmate Bathroom # AB-223*

No Violations Noted

*Secured Storage*

No Violations Noted

<i>Handwash Sink # 1</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Janitor's Closet # AB-220</i>	No Violations Noted
<i>Freezer</i>	No Violations Noted
<i>Meat Refrigerator</i>	No Violations Noted
<i>Dairy/Produce Refrigerator</i>	No Violations Noted
<b>3-Compartment Sink FC 3-304.14(B)(1)</b>	<b>Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Wet cloth not stored in sanitizer solution</b>
<i>Handwash Sink # 2</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Dishwashing Machine</i>	No Violations Noted
<i>Handwash Sink # 3 (near Serving Line)</i>	No Violations Noted
<i>Traulsen Cooler FC 4-501.11(B)</i>	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged
<i>Ventilation Hoods</i>	No Violations Noted
<i>Food Preparation Area (near Hoods)</i>	No Violations Noted
<i>Inmate Dining Area</i>	No Violations Noted
<i>Spice Cage</i>	No Violations Noted

*Receiving Dock # AB-212*

No Violations Noted

*Waste Hold Room # AB-211*

No Violations Noted

*Dumpster Area*

No Violations Noted

*Staff Bathroom # AB-209 (in Hallway)*

No Violations Noted

*Staff Bathroom # AB-210 (in Hallway)*

No Violations Noted

**Culinary Kitchen**

No Violations Noted

*Serving Line*

No Violations Noted

*Dishwashing Machine*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Staff Dining Area*

No Violations Noted

**MEDICAL**

*Medical Storage # AA-321*

No Violations Noted

*Dental Operations # AA-325*

No Violations Noted

*Dental Office # AA-326*

No Violations Noted

*Office # AA-329*

No Violations Noted

*Inmate Bathroom # AA-332*

No Violations Noted

*Lab # AA-333*

No Violations Noted

*Optometry Office # AA-334*

No Violations Noted

*Tub/Pumping Room # AA-335*

No Violations Noted

*OB/GYN Office # AA-336*

No Violations Noted

*Janitor's Closet # AA-337*

No Violations Noted

*Vaccine Room # AA-338*

No Violations Noted

*Clinical Treatment Room # AA-339*

No Violations Noted

*Linen Room # AA-340*

No Violations Noted

*Staff Bathroom # AA-348*

No Violations Noted

*Medical Break Room # AA-349*

No Violations Noted

*Staff Bathroom # AA-350*

No Violations Noted

*Exam Rooms # 342/343*

No Violations Noted

*Medical Waste Room # AA-341*

No Violations Noted

*Dental Room # AA-345*

No Violations Noted

## **VOCATIONAL AREA**

*Prison Industries # AB-356*

No Violations Noted

*Inmate Bathroom # AB-349*

No Violations Noted

*Staff Bathroom # AB-350*

No Violations Noted

*Computer Lab # AB-351*

No Violations Noted

**Beauty Salon # AB-353**

No Violations Noted

*Storage Room # AB-354*

No Violations Noted

## **PROGRAMS**

*Storage Room # AB-306*

No Violations Noted

*Multi-Purpose Room # AA-308*

No Violations Noted

*Inmate Bathroom # AA-309 (located within Multi-Purpose Room # AA-308)*

No Violations Noted

*Storage Room # AA-311*

No Violations Noted

*Inmate Bathroom # AA-320*

No Violations Noted

*Janitor's Closet # AA-321*

No Violations Noted

*Library # AA-323*

No Violations Noted

*Storage Room # AB-325 (located in Hallway)*

No Violations Noted

*Multi-Purpose Room # AB-330*

No Violations Noted

*Storage Room # AB-331 (located within Multi-Purpose Room # AB-330)*

No Violations Noted

## **Program Administration Area**

*Storage Room # AB-339*

No Violations Noted

*Classrooms*

No Violations Noted

*Staff Bathroom # AA-340*

No Violations Noted



*Break Room # AA-341*

No Violations Noted

*Storage Room # AA-342*

No Violations Noted

**Fitness Room # AA-316**

No Violations Noted

*Inmate Bathroom # AA-317*

No Violations Noted

*Storage Closet # AA-318*

No Violations Noted

## **HOUSING**

### **Minimum A**

*Showers # HMA-116*

No Violations Noted

*Inmate Bathroom # HMA-117*

No Violations Noted

*Laundry Room # HMA-119*

No Violations Noted

*Staff Bathroom # HMA-120*

No Violations Noted

*Janitor's Closet # HMA-124*

No Violations Noted

*Inmate Handicapped Bathroom # HMA-125*

No Violations Noted

*Cells*

No Violations Noted

### **Minimum B**

*Recreation Deck*

No Violations Noted

*Day Room*

No Violations Noted

*Showers # HMA-216*

No Violations Noted

*Inmate Bathroom # HMA-217*

No Violations Noted

*Laundry # HMA-219*

No Violations Noted

*Staff Bathroom # HMA-220*

No Violations Noted

*Office # HMA-222*

No Violations Noted

*Storage Room # HMA-223*

No Violations Noted

*Janitor's Closet # HMA-224*

No Violations Noted

*Inmate Handicapped Bathroom # HMA-225*

No Violations Noted

*Cells*

No Violations Noted

## **Unit 1 Administration**

*Inmate Bathroom # HO-104*

No Violations Noted

*Janitor's Closet # HO-105*

No Violations Noted

*Pre-Trial Office # HO-107*

No Violations Noted

*Storage Room # HO-108*

No Violations Noted

*Triage # HO-111*

No Violations Noted

*Staff Bathroom # HO-113*

No Violations Noted

## **Unit 1A**

*Janitor's Closet # HOA-118*

No Violations Noted

*Staff Bathroom # HOA-117*

No Violations Noted

*Storage Room # HOA-116*  
No Violations Noted

*Multi-Purpose Room # HOA-119*  
No Violations Noted

*Day Room*  
No Violations Noted

*Lower Showers # HOA-122*  
No Violations Noted

*Cells*  
No Violations Noted

*Recreation Deck*  
No Violations Noted

*Sub-Day Room # HOA-113A*  
No Violations Noted

*Upper Showers # HOA-216*  
No Violations Noted

*Upper Storage Room # HOA-215*  
No Violations Noted

## **Unit 1B**

*Sub-Day Room # HOB-113A (Cells # 1-4)*  
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1 and 2

*Sub-Day Room # HOB-113B (Cells # 5 and 6)*  
No Violations Noted

*Janitor's Closet # HOB-119*  
No Violations Noted

*Staff Bathroom # HOB-120*  
No Violations Noted

*Storage # HOB-121*  
No Violations Noted

*Recreation Deck*  
No Violations Noted

*Lower Showers*  
No Violations Noted

*Upper Showers*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2 and 3

105 CMR 451.130\*

Hot Water: Shower water temperature recorded at 94<sup>0</sup>F in shower # 1

*Upper Storage # HOB-216*

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 108

**Unit 2 Administration**

*Janitor's Closet # HP-103*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handle missing on hot water spigot

*Inmate Bathroom # HP-104*

No Violations Noted

*Triage # HP-105*

No Violations Noted

*Staff Bathroom # HP-107*

No Violations Noted

*Conference Room # HP-108*

No Violations Noted

*Storage # HP-118*

No Violations Noted

*Storage # HP-122*

No Violations Noted

*Offices*

No Violations Noted

**Unit 2A**

*Storage # HPA-113*

No Violations Noted

*Sub-Day Room # HPA-113A*

No Violations Noted

*Sub-Day Room # HPA-113B*

No Violations Noted

*Laundry*

No Violations Noted

*Janitor's Closet # HPA-115*

No Violations Noted

*Day Area*

No Violations Noted

*Staff Bathroom # HPA-116*

No Violations Noted

*Lower Showers*

No Violations Noted

*Upper Showers*

No Violations Noted

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

## **Unit 2B**

*Storage Room # HP-125 (located in Hallway outside Housing Unit # 2B)*

No Violations Noted

*Sub-Day Room # HPB-113A*

No Violations Noted

*Laundry*

No Violations Noted

*Staff Bathroom # HPB-118*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor's Closet # HPB-119*

No Violations Noted

*Day Area*

No Violations Noted

*Lower Showers*

No Violations Noted

*Upper Showers*

105 CMR 451.130

Hot Water: Shower water temperature recorded at 86<sup>0</sup>F in shower # 2

*Cells*

No Violations Noted

**Unit 3 Administration**

*Inmate Bathroom # HS-103*

No Violations Noted

*Office # HS-104*

No Violations Noted

*Janitor's Closet # HS-107*

No Violations Noted

*Triage # HS-109*

No Violations Noted

*Staff Bathroom # HS-110*

No Violations Noted

*Break Room # HS-119*

No Violations Noted

**Unit 3A**

*Multi-Purpose Room # HSA-101C*

No Violations Noted

*Janitor's Closet # HSA-103*

No Violations Noted

*Sub-Day Room # HSA-105*

No Violations Noted

*Staff Bathroom # HSA-113*

No Violations Noted

*Laundry # HSA-104*

No Violations Noted

*Day Area*

No Violations Noted

*Lower Showers*

No Violations Noted

*Upper Showers*

No Violations Noted

*Upper Storage # HSA-202*

No Violations Noted

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

**Unit 3B**

*Janitor's Closet # HSB-103*

No Violations Noted

*Sub-Day Room # HSB-105*

No Violations Noted

*Staff Bathroom # HSB-113*

No Violations Noted

*Laundry # HSB-104*

No Violations Noted

*Day Area*

No Violations Noted

*Lower Showers*

No Violations Noted

*Upper Showers*

Unable to Inspect – Under Construction

*Upper Storage # HSB-202*

105 CMR 451.360

Protective Measures: Building not protected against infestation,  
Excessive number of dead bugs observed on floor

*Cells*

105 CMR 451.353

Interior Maintenance: Wall vent blocked

*Recreation Deck*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 153 at the time of inspection.
2. At the time of the inspection Minimum A and B were unoccupied.
3. Hot water temperature range for showers is 100°F-112°F.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

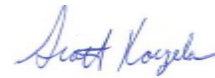
To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink, appearing to read "Scott Koczela".

Scott Koczela  
Environmental Analyst, CSP, BCEH