



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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January 30, 2017

Nicholas Cocchi, Sheriff
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western Massachusetts Recovery and Wellness Center on January 23, 2017 accompanied by Daniel Moran, Standards and Training Supervisor; Lieutenant Thomas Kalil, EHSO; Officer James Hogan, and Paul Halfmann, Community Sanitation Program. Violations noted during the inspection are listed below including 0 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

No Violations Noted

Officers Station # 105

No Violations Noted

Central Control # 106

No Violations Noted

Captain's Office # 107

No Violations Noted

Storage # 103

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

No Violations Noted

Counselor's Office # 109

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Group Room # 156

No Violations Noted

ADMINISTRATION WING

Offices # 153/154/155

No Violations Noted

Day Reporting Center # 151

No Violations Noted

Urinalysis Room # 143

No Violations Noted

Male Staff Locker Room # 146

No Violations Noted

Female Staff Locker Room # 147

No Violations Noted

MEDICAL

Lab # 142

No Violations Noted

Nursing Supervisor's Office # 141

No Violations Noted

Exam Room # 140

No Violations Noted

Bathroom

No Violations Noted

Forensics # 139

No Violations Noted

Biohazard Storage # 138

105 CMR 480.100(B)

Storage Area: Storage area not used exclusively for waste storage

Medical Records # 136

No Violations Noted

Nurse's Exam Room # 137

No Violations Noted

INTAKE/CLASSIFICATION AREA

No Violations Noted

Records # 149

No Violations Noted

Classification Manager's Office # 150

No Violations Noted

GROUND FLOOR

Education Office # 004

No Violations Noted

Offices # 007/008

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Recreation Room # 009

No Violations Noted

Maintenance Room # 013

No Violations Noted

Laundry Room # 019

No Violations Noted

Kitchen

Handwash Sink

No Violations Noted

Ventilation Hoods

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Kitchen exhaust system not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations

Prep Area

FC 4-501.12

Maintenance and Operation, Equipment: Cutting surfaces damaged and no longer easily cleanable, cutting boards no longer cleanable

FC 4-901.11(A)

Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door seal damaged on warming unit

Reach-in Cooler

No Violations Noted

Food Prep Sink (2-bay)

FC 5-202.13

Plumbing System, Design: Air gap between (inlet) pipe and flood rim, air gap less than twice the diameter of the pipe

<i>Ice Machine</i>	No Violations Noted
<i>Walk-in Freezer</i>	No Violations Noted
<i>Walk-in Cooler</i>	No Violations Noted
<i>Kitchen Steward's Office # 37</i>	No Violations Noted
<i>Hallway (outside Steward's Office)</i> FC 4-904.13(A)	Protection of Clean Items, Handling: Tableware not protected from contamination, not stored in the inverted position
<i>Dry Storage # 36</i>	No Violations Noted
<i>Dishwashing Area</i> FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine out-of-order
<i>Pot and Pan Storage</i>	No Violations Noted
<i>Janitor's Closet # 40</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Linen Storage</i>	No Violations Noted
<i>Office # 44</i>	No Violations Noted
<i>Training Room # 45</i>	No Violations Noted
<u>Dining Hall</u>	No Violations Noted
<i>Storage # 25</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Staff Break Room</i> FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door seal damaged on refrigerator
<i>Storage # 27</i>	No Violations Noted

Storage # 29

No Violations Noted

Janitor's Closet

No Violations Noted

HOUSING

1st Floor/Women's Unit

Room # 111

105 CMR 451.103

Mattresses: Mattress damaged

Room # 112

No Violations Noted

Room # 113

No Violations Noted

Room # 114

No Violations Noted

Room # 115

No Violations Noted

Room # 116

No Violations Noted

Officer's Station # 118

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Resident's Bathroom # 124

105 CMR 451.126

Hot Water: Hot water temperature recorded at 69⁰F at handwash sink # 4

Day Room

No Violations Noted

Office # 120

No Violations Noted

Laundry

No Violations Noted

2nd Floor

Group Room # 202

No Violations Noted

Room # 204

105 CMR 451.102

Pillows and Linens: Pillow damaged

Room # 205

No Violations Noted

<i>Room # 206</i>	No Violations Noted
<i>Room # 207</i> 105 CMR 451.102	Pillows and Linens: Pillow damaged
<i>Room # 208</i>	No Violations Noted
<i>Room # 209</i>	No Violations Noted
<i>Janitor's Closet # 210</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Storage # 212</i> 105 CMR 451.383(B)	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18" of ceiling
<i>Room # 213</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Room # 214</i> 105 CMR 451.103 105 CMR 451.102	Mattresses: Mattress damaged Pillows and Linens: Pillow damaged
<i>Room # 215</i>	No Violations Noted
<i>Offices # 216/217/218</i>	No Violations Noted
<i>Staff Bathroom # 219</i>	No Violations Noted
<i>Resident's Bathroom # 222</i> 105 CMR 451.123	Maintenance: Shower # 1 and 2 out-of-order
<i>Offices # 223/224/225</i>	No Violations Noted
<i>Room # 226</i> 105 CMR 451.102	Pillows and Linens: Pillow damaged
<i>Room # 227</i>	No Violations Noted
<i>Room # 228</i> 105 CMR 451.102	Pillows and Linens: Pillow damaged
<i>Day Room # 229</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator door gasket damaged
<i>Laundry Room</i>	No Violations Noted

<i>Room # 232</i>	No Violations Noted
<i>Janitor's Closet # 233</i> 105 CMR 451.353	Interior Maintenance: Wet mop improperly stored in the inverted position
<i>Room # 234</i>	No Violations Noted
<i>Room # 235</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Office # 237</i>	No Violations Noted
<i>Resident's Bathroom # 238</i>	No Violations Noted
<i>Offices # 240/242/243</i>	No Violations Noted
<i>Group Room # 245</i>	No Violations Noted
<i>Day Room # 246</i>	No Violations Noted
<i>Officer's Station # 247</i>	No Violations Noted

3rd Floor

<i>Group Room # 302</i>	No Violations Noted
<i>Room # 303</i>	No Violations Noted
<i>Room # 304</i>	No Violations Noted
<i>Room # 305</i>	No Violations Noted
<i>Room # 306</i>	No Violations Noted
<i>Room # 307</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Room # 308</i>	No Violations Noted
<i>Janitor's Closet # 309</i> 105 CMR 451.353	Interior Maintenance: Wet mop improperly stored in the inverted position
<i>Room # 311</i>	No Violations Noted

<i>Room # 312</i>	No Violations Noted
<i>Room # 313</i>	No Violations Noted
<i>Room # 314</i> 105 CMR 451.103 105 CMR 451.102	Mattresses: Mattress damaged Pillows and Linens: Pillow damaged
<i>Offices # 315/316/317</i>	No Violations Noted
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Resident's Bathroom # 321</i>	No Violations Noted
<i>Office # 322</i>	No Violations Noted
<i>Unit Manager's Office # 323</i>	No Violations Noted
<i>Office # 324</i>	No Violations Noted
<i>Room # 325</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Room # 326</i>	No Violations Noted
<i>Room # 327</i>	No Violations Noted
<i>Room # 328</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Room # 330</i>	No Violations Noted
<i>Janitor's Closet # 331</i> 105 CMR 451.353	Interior Maintenance: Wet mop improperly stored in the inverted position
<i>Room # 332</i> 105 CMR 451.102	Pillows and Linens: Pillow damaged
<i>Room # 333</i>	No Violations Noted
<i>Resident's Bathroom # 336</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 127 ⁰ F in shower
<i>Offices # 338/340/341</i>	No Violations Noted

Group Room # 343

No Violations Noted

Officer's Station # 345

No Violations Noted

Observations and Recommendations

1. The inmate population was 96 at the time of inspection.
2. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The Department recommends you contact the Department of Fire Services for further information.
3. The kitchen warewash machine was out-of-order at the time of the inspection. As an interim measure the 3-bay sink was being used to wash, rinse, and sanitize cook wear, trays, and utensils.
4. At the time of the inspection only electronic records of blood borne pathogen training were available. The Department recommends having a printed copy available at the facility.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Della Blake, Superintendent
Daniel Moran, Standards and Training Supervisor
Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit