



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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June 26, 2017

Nicholas Cocchi, Sheriff
Western Massachusetts Recovery and Wellness Center
155 Mill Street
Springfield, MA 01108

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western Massachusetts Recovery and Wellness Center on June 9, 2017 accompanied by Tina Mole, Standards and Training Coordinator; Gary Trueman, EHSO, and Matthew Roman, Standards and Training Supervisor. Violations noted during the inspection are listed below including 3 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

No Violations Noted

Officer's Station # 105

No Violations Noted

Central Control # 106

No Violations Noted

Captain's Office # 107

No Violations Noted

Mail Room # 103

No Violations Noted

Male Bathroom

No Violations Noted

<i>Female Bathroom</i>	No Violations Noted
<i>Counselor's Office # 109</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Group Room # 156</i>	No Violations Noted

DAY REPORTING WING

<i>Offices # 153/154/155</i>	No Violations Noted
<i>Day Reporting Center # 151</i>	No Violations Noted
<i>Urinalysis Room # 143</i>	No Violations Noted
<i>Male Staff Locker Room # 146</i>	No Violations Noted
<i>Female Staff Locker Room # 147</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 106 ⁰ F at hand wash sink

MEDICAL

<i>Lab # 142</i>	No Violations Noted
<i>Nursing Supervisor's Office # 141</i>	No Violations Noted
<i>Exam Room # 140</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Forensics # 139</i>	No Violations Noted
<i>Biohazard Storage # 138</i>	No Violations Noted
<i>Medical Records # 136</i>	No Violations Noted
<i>Nurse's Exam Room # 137</i>	No Violations Noted

INTAKE/CLASSIFICATION AREA

No Violations Noted

Records # 149

No Violations Noted

Classification Manager's Office # 150

No Violations Noted

GROUND FLOOR*Education Office # 004*

No Violations Noted

Resident Property # 002 (located in stairwell)

No Violations Noted

Offices # 007/008

No Violations Noted

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Recreation Room # 009

No Violations Noted

Maintenance Room # 013

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils not stored properly to prevent contamination

Laundry Room # 019

No Violations Noted

Kitchen*Handwash Sink*

No Violations Noted

Ventilation Hoods

No Violations Noted

Food Prep Area

No Violations Noted

Reach-in-Cooler

No Violations Noted

Handwash Sink (near Reach-in-Cooler)

No Violations Noted

Food Prep Sink (2-bay)

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet head leaking

<i>Ice Machine</i>	No Violations Noted
<i>Walk-in-Freezer</i>	No Violations Noted
<i>Walk-in-Cooler</i>	No Violations Noted
<i>Kitchen Steward's Office # 37</i>	No Violations Noted
<i>Hallway (outside Steward's Office)</i>	No Violations Noted
<i>Dry Storage # 36</i>	No Violations Noted
<i>Dishwashing Area</i>	No Violations Noted
<i>Pot and Pan Storage</i> FC 3-304.12(A)	Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoops stored inside flour and cereal bins
<i>Janitor's Closet # 40</i> FC 6-501.16	Maintenance and Operation; Cleaning: Wet mop improperly stored
<i>Inmate Bathroom</i>	No Violations Noted
<i>Linen Storage</i>	No Violations Noted
<i>Office # 44</i>	No Violations Noted
<i>Training Room # 45</i>	No Violations Noted
Dining Hall	No Violations Noted
<i>Storage # 25</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Staff Break Room</i>	No Violations Noted
<i>Storage # 27</i>	No Violations Noted

Storage # 29

No Violations Noted

Janitor's Closet

No Violations Noted

HOUSING

1st Floor/Woman's Unit

Room # 111

No Violations Noted

Room # 112

No Violations Noted

Room # 113

No Violations Noted

Room # 114

No Violations Noted

Room # 115

105 CMR 451.102

Pillows and Linens: Pillow damaged

Room # 116

No Violations Noted

Officer's Station # 118

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Resident's Bathroom # 124

105 CMR 451.130

Hot Water: Shower water temperature recorded at 124°F

Day Room

105 CMR 451.126

105 CMR 451.200

Hot Water: Hot water temperature recorded at 136°F at handwash sink
Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, refrigerator temperature recorded at 49°F

Office # 120

No Violations Noted

Laundry

No Violations Noted

2nd Floor

Group Room # 202

No Violations Noted

Room # 204

No Violations Noted

<i>Room # 205</i>	No Violations Noted
<i>Room # 206</i>	No Violations Noted
<i>Room # 207</i>	No Violations Noted
<i>Room # 208</i>	No Violations Noted
<i>Room # 209</i>	No Violations Noted
<i>Janitor's Closet # 210</i>	No Violations Noted
<i>Storage # 212</i>	No Violations Noted
<i>Room # 213</i> 105 CMR 451.102 105 CMR 451.103*	Pillows and Linens: Pillow damaged Mattresses: Mattress damaged
<i>Room # 214</i>	No Violations Noted
<i>Room # 215</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Offices # 216/217/218</i>	No Violations Noted
<i>Staff Bathroom # 219</i>	No Violations Noted
<i>Resident's Bathroom # 222</i>	No Violations Noted
<i>Offices # 223/224/225</i>	No Violations Noted
<i>Room # 226</i>	No Violations Noted
<i>Room # 227</i>	No Violations Noted
<i>Room # 228</i> 105 CMR 451.102* 105 CMR 451.103	Pillows and Linens: Pillow damaged Mattresses: Mattress damaged
<i>Day Room # 229</i>	No Violations Noted

Laundry Room

No Violations Noted

Room # 232

105 CMR 451.102

Pillows and Linens: Pillow damaged

Janitor's Closet # 233

No Violations Noted

Room # 234

105 CMR 451.102

Pillows and Linens: Pillow damaged

Room # 235

105 CMR 451.102

Pillows and Linens: Pillow damaged

Office # 237

No Violations Noted

Resident's Bathroom # 238

No Violations Noted

Offices # 240/242/243

No Violations Noted

Group Room # 245

No Violations Noted

Day Room # 246

No Violations Noted

Officer's Station # 247

No Violations Noted

3rd Floor

Group Room # 302

No Violations Noted

Room # 303

No Violations Noted

Room # 304

No Violations Noted

Room # 305

No Violations Noted

Room # 306

No Violations Noted

Room # 307

No Violations Noted

Room # 308

No Violations Noted

<i>Janitor's Closet # 309</i>	No Violations Noted
<i>Room # 311</i>	No Violations Noted
<i>Room # 312</i>	No Violations Noted
<i>Room # 313</i>	No Violations Noted
<i>Room # 314</i>	No Violations Noted
<i>Offices # 315/316/317</i>	No Violations Noted
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Resident's Bathroom # 321</i>	Unable to Inspect – In Use
<i>Office # 322</i>	No Violations Noted
<i>Unit Manager's Office # 323</i>	No Violations Noted
<i>Office # 324</i>	No Violations Noted
<i>Room # 325</i>	No Violations Noted
<i>Room # 326</i>	No Violations Noted
<i>Room # 327</i>	No Violations Noted
<i>Room # 328</i>	No Violations Noted
<i>Room # 330</i> 105 CMR 451.102	Pillows and Linens: Pillow damaged
<i>Janitor's Closet # 331</i>	No Violations Noted
<i>Room # 332</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Room # 333</i>	No Violations Noted

Office # 335

No Violations Noted

Resident's Bathroom # 336

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 129⁰F

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2

Offices # 338/340/341

No Violations Noted

Group Room # 343

No Violations Noted

Day Room # 344

No Violations Noted

Officer's Station # 345

No Violations Noted

Observations and Recommendations

1. The inmate population was 127 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Della Blake, Superintendent
Tina Mole, Standards and Training Coordinator
Gary Trueman, EHSO
James Hogan, EHFSO2
Matt Roman, Standards and Training Supervisor
Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit