

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

23 Service Center Road, Northampton, MA 01060

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

June 26, 2017

Nicholas Cocchi, Sheriff

Western Massachusetts Recovery and Wellness Center

155 Mill Street

Springfield, MA 01108

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western Massachusetts Recovery and Wellness Center on June 9, 2017 accompanied by Tina Mole, Standards and Training Coordinator; Gary Trueman, EHSO, and Matthew Roman, Standards and Training Supervisor. Violations noted during the inspection are listed below including 3 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**LOBBY**

No Violations Noted

*Officer’s Station # 105*

No Violations Noted

*Central Control # 106*

No Violations Noted

*Captain’s Office # 107*

No Violations Noted

*Mail Room # 103*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Counselor’s Office # 109*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Group Room # 156*

No Violations Noted

**DAY REPORTING WING**

*Offices # 153/154/155*

No Violations Noted

*Day Reporting Center # 151*

No Violations Noted

*Urinalysis Room # 143*

No Violations Noted

*Male Staff Locker Room # 146*

No Violations Noted

*Female Staff Locker Room # 147*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1060F at hand wash sink

**MEDICAL**

*Lab # 142*

No Violations Noted

*Nursing Supervisor’s Office # 141*

No Violations Noted

*Exam Room # 140*

No Violations Noted

*Bathroom*

No Violations Noted

*Forensics # 139*

No Violations Noted

*Biohazard Storage # 138*

No Violations Noted

*Medical Records # 136*

No Violations Noted

*Nurse’s Exam Room # 137*

No Violations Noted

**INTAKE/CLASSIFICATION AREA**

No Violations Noted

*Records # 149*

No Violations Noted

*Classification Manager’s Office # 150*

No Violations Noted

**GROUND FLOOR**

*Education Office # 004*

No Violations Noted

*Resident Property # 002 (located in stairwell)*

No Violations Noted

*Offices # 007/008*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Recreation Room # 009*

No Violations Noted

*Maintenance Room # 013*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, utensils not stored properly to prevent contamination

*Laundry Room # 019*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Ventilation Hoods*

No Violations Noted

*Food Prep Area*

No Violations Noted

*Reach-in-Cooler*

No Violations Noted

*Handwash Sink (near Reach-in-Cooler)*

No Violations Noted

*Food Prep Sink (2-bay)*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet head leaking

*Ice Machine*

No Violations Noted

*Walk-in-Freezer*

No Violations Noted

*Walk-in-Cooler*

No Violations Noted

*Kitchen Steward’s Office # 37*

No Violations Noted

*Hallway (outside Steward’s Office)*

No Violations Noted

*Dry Storage # 36*

No Violations Noted

*Dishwashing Area*

No Violations Noted

*Pot and Pan Storage*

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoops stored inside flour and cereal bins

*Janitor’s Closet # 40*

FC 6-501.16 Maintenance and Operation; Cleaning: Wet mop improperly stored

*Inmate Bathroom*

No Violations Noted

*Linen Storage*

No Violations Noted

*Office # 44*

No Violations Noted

*Training Room # 45*

No Violations Noted

**Dining Hall**

No Violations Noted

*Storage # 25*

No Violations Noted

*Bathroom*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Storage # 27*

No Violations Noted

*Storage # 29*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**HOUSING**

**1st Floor/Woman’s Unit**

*Room # 111*

No Violations Noted

*Room # 112*

No Violations Noted

*Room # 113*

No Violations Noted

*Room # 114*

No Violations Noted

*Room # 115*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Room # 116*

No Violations Noted

*Officer’s Station # 118*

No Violations Noted

*Janitor’s Closet # 123*

No Violations Noted

*Resident’s Bathroom # 124*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1240F

**Day Room**

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1360F at handwash sink

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator temperature recorded at 490F

*Office # 120*

No Violations Noted

*Laundry*

No Violations Noted

**2nd Floo**

*Group Room # 202*

No Violations Noted

*Room # 204*

No Violations Noted

*Room # 205*

No Violations Noted

*Room # 206*

No Violations Noted

*Room # 207*

No Violations Noted

*Room # 208*

No Violations Noted

*Room # 209*

No Violations Noted

*Janitor’s Closet # 210*

No Violations Noted

*Storage # 212*

No Violations Noted

*Room # 213*

105 CMR 451.102 Pillows and Linens: Pillow damaged

105 CMR 451.103\* Mattresses: Mattress damaged

*Room # 214*

No Violations Noted

*Room # 215*

105 CMR 451.103 Mattresses: Mattress damaged

*Offices # 216/217/218*

No Violations Noted

*Staff Bathroom # 219*

No Violations Noted

*Resident’s Bathroom # 222*

No Violations Noted

*Offices # 223/224/225*

No Violations Noted

*Room # 226*

No Violations Noted

*Room # 227*

No Violations Noted

*Room # 228*

105 CMR 451.102\* Pillows and Linens: Pillow damaged

105 CMR 451.103 Mattresses: Mattress damaged

*Day Room # 229*

No Violations Noted

*Laundry Room*

No Violations Noted

*Room # 232*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Janitor’s Closet # 233*

No Violations Noted

*Room # 234*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Room # 235*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Office # 237*

No Violations Noted

*Resident’s Bathroom # 238*

No Violations Noted

*Offices # 240/242/243*

No Violations Noted

*Group Room # 245*

No Violations Noted

*Day Room # 246*

No Violations Noted

*Officer’s Station # 247*

No Violations Noted

**3rd Floor**

*Group Room # 302*

No Violations Noted

*Room # 303*

No Violations Noted

*Room # 304*

No Violations Noted

*Room # 305*

No Violations Noted

*Room # 306*

No Violations Noted

*Room # 307*

No Violations Noted

*Room # 308*

No Violations Noted

*Janitor’s Closet # 309*

No Violations Noted

*Room # 311*

No Violations Noted

*Room # 312*

No Violations Noted

*Room # 313*

No Violations Noted

*Room # 314*

No Violations Noted

*Offices # 315/316/317*

No Violations Noted

*Staff Bathroom # 318*

No Violations Noted

*Resident’s Bathroom # 321*

Unable to Inspect – In Use

*Office # 322*

No Violations Noted

*Unit Manager’s Office # 323*

No Violations Noted

*Office # 324*

No Violations Noted

*Room # 325*

No Violations Noted

*Room # 326*

No Violations Noted

*Room # 327*

No Violations Noted

*Room # 328*

No Violations Noted

*Room # 330*

105 CMR 451.102 Pillows and Linens: Pillow damaged

*Janitor’s Closet # 331*

No Violations Noted

*Room # 332*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 333*

No Violations Noted

*Office # 335*

No Violations Noted

*Resident’s Bathroom # 336*

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 1290F

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 2

*Offices # 338/340/341*

No Violations Noted

*Group Room # 343*

No Violations Noted

*Day Room # 344*

No Violations Noted

*Officer’s Station # 345*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 127 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Della Blake, Superintendent

Tina Mole, Standards and Training Coordinator

Gary Trueman, EHSO

James Hogan, EHFSO2

Matt Roman, Standards and Training Supervisor

Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit