



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Climate and Environmental Health
 Community Sanitation Program
 128 East Mountain Road, Westfield, MA 01085-1889
 Phone: 617-448-3373

MAURA T. HEALEY
 Governor

KIMBERLEY DRISCOLL
 Lieutenant Governor

KATHLEEN E. WALSH
 Secretary

ROBERT GOLDSTEIN, MD, PhD
 Commissioner

Tel: 617-624-6000
 www.mass.gov/dph

December 4, 2023

Nicholas Cocchi, Sheriff
 Western Massachusetts Recovery and Wellness Center
 155 Mill Street
 Springfield, MA 01108 (electronic copy)

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on November 30, 2023 accompanied by Diane Bator, Standards and Training Coordinator. Violations noted during the inspection are listed below including 8 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Scott Koczela
 Environmental Analyst, CSP, BCEH

- cc: Robert Goldstein, MD, PhD, Commissioner, DPH
- Nalina Narain, Director, BCEH
- Steven Hughes, Director, CSP, BCEH
- Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)
- Carol A. Mici, Commissioner, DOC (electronic copy)
- Terrence Reidy, Secretary, EOPSS (electronic copy)
- Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
- Anthony Scibielli, Superintendent (electronic copy)
- Diane Bator, Standards and Training Coordinator (electronic copy)
- Major Gary Trueman, EHSO (electronic copy)
- Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health (electronic copy)
- Clerk, Massachusetts House of Representatives (electronic copy)
- Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

No Violations Noted

Officer's Station # 105

No Violations Noted

Central Control # 106

No Violations Noted

Captain's Office # 107

No Violations Noted

Mail Room # 103

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom
105 CMR 451.123

Maintenance: Ceiling vent dusty

Counselor's Office # 109

No Violations Noted

Janitor's Closet # 127
105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Ceiling vent dusty
Interior Maintenance: Light shield damaged

Group Room # 156

No Violations Noted

DAY REPORTING WING

Day Reporting Center # 151

No Violations Noted

Male Staff Locker Room # 146

No Violations Noted

Female Staff Locker Room # 147

No Violations Noted

MEDICAL

Lab # 142

No Violations Noted

Nursing Supervisor's Office # 141

105 CMR 480.500(B)(2)(b-d) Procedures; Records; Record-Keeping Log: Generator did not specify off-site treatment parameters, missing entries

Exam Room # 140

Unable to Inspect – In Use

Bathroom

No Violations Noted

Forensics # 139

No Violations Noted

Biohazard Storage # 138

No Violations Noted

Medical Records # 136

No Violations Noted

Nurse's Exam Room # 137

No Violations Noted

INTAKE/CLASSIFICATION AREA

No Violations Noted

Records # 149

No Violations Noted

Classification Manager's Office # 150

No Violations Noted

GROUND FLOOR

Education Office # 004

No Violations Noted

Resident Property # 002 (located in Stairwell)

No Violations Noted

Offices # 007/008

No Violations Noted

Female Bathroom

Unable to Inspect – In Use

Male Bathroom
No Violations Noted

Recreation Room # 009
No Violations Noted

Maintenance Room # 013
No Violations Noted

Laundry Room # 019
No Violations Noted

Kitchen

Handwash Sink
105 CMR 451.126
FC 4-101.16
Hot Water: Hot water temperature recorded at 138°F
Materials for Construction and Repair; Multiuse: Sponges used on cleaned, sanitized, or in use food contact surfaces

Ventilation Hoods
No Violations Noted

Food Prep Area
No Violations Noted

Reach-in-Cooler
No Violations Noted

Handwash Sink (near Reach-in-Cooler)
105 CMR 451.126
Hot Water: Hot water temperature recorded at 139°F

Food Prep Sink (2-Compartment Sink)
No Violations Noted

Ice Machine
No Violations Noted

Walk-in-Freezer
No Violations Noted

Walk-in-Cooler
No Violations Noted

Kitchen Steward's Office # 37
No Violations Noted

Hallway (outside Steward's Office)
No Violations Noted

Dry Storage # 36
No Violations Noted

<i>Dishwashing Area</i> FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, mechanical warewash machine out-of-order
<i>Pot and Pan Storage</i>	No Violations Noted
<i>Janitor's Closet # 40</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Office # 44</i>	No Violations Noted
<i>Training Room/Linen Storage # 45</i>	No Violations Noted
Dining Hall	No Violations Noted
<i>Storage # 25</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Staff Break Room # 20</i>	No Violations Noted
<i>Storage # 27</i>	No Violations Noted
<i>Storage # 29</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<u>HOUSING</u>	
<u>1st Floor</u>	
<i>Room # 111</i>	No Violations Noted
<i>Room # 112</i>	No Violations Noted

<i>Room # 113</i>	No Violations Noted
<i>Room # 114</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Room # 115</i>	No Violations Noted
<i>Room # 116</i>	No Violations Noted
<i>Officer's Station # 118</i>	No Violations Noted
<i>Janitor's Closet # 123</i> 105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
<i>Resident's Bathroom # 124</i> 105 CMR 451.130*	Hot Water: Shower water temperature recorded at 124 ⁰ F in shower # 4
Day Room	No Violations Noted
<i>Office # 120</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<u>2nd Floor/Women's Unit</u>	
<i>Group Room # 202</i>	No Violations Noted
<i>Room # 204</i>	No Violations Noted
<i>Room # 205</i>	No Violations Noted
<i>Room # 206</i>	No Violations Noted
<i>Room # 207</i>	No Violations Noted
<i>Room # 208</i>	No Violations Noted

<i>Room # 209</i>	No Violations Noted
<i>Janitor's Closet # 210</i>	No Violations Noted
<i>Storage # 212</i>	No Violations Noted
<i>Room # 213</i>	No Violations Noted
<i>Room # 214</i>	No Violations Noted
<i>Room # 215</i>	No Violations Noted
<i>Offices # 216/217/218</i>	No Violations Noted
<i>Staff Bathroom # 219</i>	No Violations Noted
<i>Resident's Bathroom # 222</i>	No Violations Noted
<i>Offices # 223/224/225</i>	No Violations Noted
<i>Room # 226</i>	No Violations Noted
<i>Room # 227</i>	No Violations Noted
<i>Room # 228</i>	No Violations Noted
<i>Day Room # 229</i>	No Violations Noted
<i>Laundry Room</i>	No Violations Noted
<i>Room # 232</i>	No Violations Noted
<i>Janitor's Closet # 233</i>	No Violations Noted

<i>Room # 234</i>	No Violations Noted
<i>Room # 235</i>	No Violations Noted
<i>Office # 237</i>	No Violations Noted
<i>Resident's Bathroom # 238</i> 105 CMR 451.123 105 CMR 451.130*	Maintenance: Soap scum on walls in shower # 1, 2, and 4 Hot Water: Shower water temperature recorded at 124 ⁰ F in shower # 6
<i>Offices # 240/242/243</i>	No Violations Noted
<i>Group Room # 245</i>	No Violations Noted
<i>Day Room # 246</i>	No Violations Noted
<i>Officer's Station # 247</i>	No Violations Noted
<u>3rd Floor</u>	
<i>Group Room # 302</i>	No Violations Noted
<i>Room # 303</i>	No Violations Noted
<i>Room # 304</i>	No Violations Noted
<i>Room # 305</i>	No Violations Noted
<i>Room # 306</i>	No Violations Noted
<i>Room # 307</i>	No Violations Noted
<i>Room # 308</i>	Unable to Inspect – In Use
<i>Janitor's Closet # 309</i> 105 CMR 451.353*	Interior Maintenance: Ceiling vent dusty

<i>Storage # 311</i>	No Violations Noted
<i>Room # 312</i>	No Violations Noted
<i>Room # 313</i>	No Violations Noted
<i>Room # 314</i>	No Violations Noted
<i>Offices # 315/316/317</i>	No Violations Noted
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Resident's Bathroom # 321</i>	
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 2 and 3
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1, 4, and 5
105 CMR 451.126*	Hot Water: Hot water temperature recorded at 136 ⁰ F at handwash sink # 1
<i>Office # 322</i>	No Violations Noted
<i>Unit Manager's Office # 323</i>	No Violations Noted
<i>Office # 324</i>	No Violations Noted
<i>Room # 325</i>	No Violations Noted
<i>Room # 326</i>	No Violations Noted
<i>Room # 327</i>	No Violations Noted
<i>Room # 328</i>	No Violations Noted
<i>Room # 330</i>	No Violations Noted
<i>Janitor's Closet # 331</i>	Unable to Inspect – Locked

Room # 332 No Violations Noted

Room # 333 No Violations Noted

Office # 335 No Violations Noted

Resident's Bathroom # 336
 105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3 and 4
 105 CMR 451.130* Hot Water: Shower water temperature recorded at 125°F in shower # 5

Offices # 338/340/341 No Violations Noted

Group Room # 343 No Violations Noted

Day Room # 344 No Violations Noted

Officer's Station # 345 No Violations Noted

Observations and Recommendations

1. The inmate population was 84 at the time of inspection.
2. Hot water temperature range for showers is 100°F to 112°F.
3. Hot water temperature range for handwash sinks is 110°F to 130°F.
4. At time of the inspection the kitchen was utilizing the 3-compartment sink to wash and sanitize dishes and utensils due to the mechanical warewash machine being out-of-order.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink that reads "Scott Koczela". The signature is written in a cursive style with a large initial 'S'.

Scott Koczela
Environmental Analyst, CSP, BCEH