



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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 Secretary

MONICA BHAREL, MD, MPH  
 Commissioner

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May 3, 2021

Nicholas Cocchi, Sheriff  
 Western Massachusetts Recovery and Wellness Center  
 155 Mill Street  
 Springfield, MA 01108 (electronic copy)

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western Massachusetts Recovery and Wellness Center on April 30, 2021 accompanied by Diane Bator, Standards and Training Coordinator; Captain Gary Trueman, Environmental Health and Safety Officer; and Matthew Roman, Assistant Deputy Superintendent. Violations noted during the inspection are listed below including 19 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela  
 Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH (electronic copy)  
 Jan Sullivan, Acting Director, BEH (electronic copy)  
 Steven Hughes, Director, CSP, BEH (electronic copy)  
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
 Carol A. Mici, Commissioner, DOC (electronic copy)  
 Thomas Turco, Secretary, EOPSS (electronic copy)  
 Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)  
 Anthony Scibielli, Superintendent (electronic copy)  
 Diane Bator, Standards and Training Coordinator (electronic copy)  
 Gary Trueman, EHSO (electronic copy)  
 Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health (electronic copy)  
 Clerk, Massachusetts House of Representatives (electronic copy)  
 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**LOBBY**

No Violations Noted

*Officer's Station # 105*

No Violations Noted

*Central Control # 106*

No Violations Noted

*Captain's Office # 107*

No Violations Noted

*Mail Room # 103*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Counselor's Office # 109*

No Violations Noted

*Janitor's Closet # 127*

No Violations Noted

*Group Room # 156*

No Violations Noted

**DAY REPORTING WING**

*Day Reporting Center # 151*

No Violations Noted

*Male Staff Locker Room # 146*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

*Female Staff Locker Room # 147*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 63<sup>0</sup>F in shower # 2

105 CMR 451.126 Hot Water: Hot water temperature recorded at 82<sup>0</sup>F at handwash sink # 2

**GROUND FLOOR**

*Education Office # 004*

No Violations Noted

*Resident Property # 002 (located in Stairwell)*

No Violations Noted

*Offices # 007/008*

No Violations Noted

*Female Bathroom* No Violations Noted

*Male Bathroom* No Violations Noted

*Recreation Room # 009* No Violations Noted

*Maintenance Room # 013* No Violations Noted

*Laundry Room # 019* No Violations Noted

**Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Handwash Sink* No Violations Noted

*Ventilation Hoods* No Violations Noted

*Food Prep Area* No Violations Noted

*Reach-in-Cooler* No Violations Noted

*Handwash Sink (near Reach-in-Cooler)* No Violations Noted

*Food Prep Sink (2-Compartment Sink)* No Violations Noted

*Ice Machine* No Violations Noted

*Walk-in-Freezer* No Violations Noted

*Walk-in-Cooler* No Violations Noted

*Kitchen Steward's Office # 37* No Violations Noted

*Hallway (outside Steward's Office)* No Violations Noted

*Dry Storage # 36* No Violations Noted

*Dishwashing Area*  
FC 4-204-113(A) Design and Construction, Functionality: Data plates not working on warewashing machine, inaccurate digital temperature readout

*Pot and Pan Storage*  
No Violations Noted

*Janitor's Closet # 40*  
No Violations Noted

*Inmate Bathroom*  
No Violations Noted

*Office # 44*  
No Violations Noted

*Training Room/Linen Storage # 45*  
No Violations Noted

**Dining Hall**  
No Violations Noted

*Storage # 25*  
No Violations Noted

*Bathroom*  
105 CMR 451.123 Maintenance: Ceiling vent dusty

*Staff Break Room # 20*  
No Violations Noted

*Storage # 27*  
No Violations Noted

*Storage # 29*  
No Violations Noted

*Janitor's Closet*  
No Violations Noted

**HOUSING**

**1<sup>st</sup> Floor/Former Women's Unit**

*Room # 111*  
No Violations Noted

*Room # 112*  
No Violations Noted

*Room # 113*  
No Violations Noted

*Room # 114*  
No Violations Noted

<i>Room # 115</i>	No Violations Noted
<i>Room # 116</i>	No Violations Noted
<i>Officer's Station # 118</i>	No Violations Noted
<i>Janitor's Closet # 123</i>	No Violations Noted
<i>Resident's Bathroom # 124</i> 105 CMR 451.130*	Hot Water: Shower water temperature recorded at 116 <sup>0</sup> F in shower # 2
<b>Day Room</b>	No Violations Noted
<i>Office # 120</i>	No Violations Noted
<i>Laundry</i>	No Violations Noted
<b><u>2<sup>nd</sup> Floor</u></b>	
<i>Offices # 223/224/225</i>	No Violations Noted
<i>Room # 226</i> 105 CMR 451.103	Mattresses: Mattress damaged on bed # 2
<i>Room # 227</i>	No Violations Noted
<i>Room # 228</i>	No Violations Noted
<i>Day Room # 229</i>	No Violations Noted
<i>Laundry Room</i>	No Violations Noted
<i>Room # 232</i>	No Violations Noted
<i>Janitor's Closet # 233</i>	No Violations Noted
<i>Room # 234</i>	No Violations Noted
<i>Room # 235</i>	No Violations Noted

*Office # 237*

No Violations Noted

*Resident's Bathroom # 238*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, and 5

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 3 and 4

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 1-5

*Offices # 240/242/243*

No Violations Noted

*Group Room # 245*

No Violations Noted

*Day Room # 246*

105 CMR 451.353\*

Interior Maintenance: Chair padding damaged

*Officer's Station # 247*

No Violations Noted

**3<sup>rd</sup> Floor**

*Group Room # 302*

No Violations Noted

*Room # 303*

No Violations Noted

*Room # 304*

No Violations Noted

*Room # 305*

No Violations Noted

*Room # 306*

105 CMR 451.102

Interior Maintenance: Pillow damaged on bed # 2

*Room # 307*

No Violations Noted

*Room # 308*

No Violations Noted

*Janitor's Closet # 309*

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

*Room # 311*

No Violations Noted

*Room # 312*

No Violations Noted

*Room # 313*

No Violations Noted

<i>Room # 314</i>	No Violations Noted
<i>Offices # 315/316/317</i>	No Violations Noted
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Resident's Bathroom # 321</i> 105 CMR 451.123 105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 3, and 5 Maintenance: Soap scum on floor in shower # 2 and 4
<i>Office # 322</i>	No Violations Noted
<i>Unit Manager's Office # 323</i>	No Violations Noted
<i>Office # 324</i>	No Violations Noted
<i>Room # 325</i>	No Violations Noted
<i>Room # 326</i>	No Violations Noted
<i>Room # 327</i>	No Violations Noted
<i>Room # 328</i>	No Violations Noted
<i>Room # 330</i>	No Violations Noted
<i>Janitor's Closet # 331</i>	No Violations Noted
<i>Room # 332</i>	No Violations Noted
<i>Room # 333</i>	No Violations Noted
<i>Office # 335</i>	No Violations Noted
<i>Resident's Bathroom # 336</i> 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.130	Maintenance: Soap scum on walls in shower # 1 and 5 Maintenance: Soap scum on walls in shower # 2, 3, and 4 Maintenance: Soap scum on floor in shower # 1-5 Hot Water: Shower water temperature recorded at 122°F in shower # 5

Offices # 338/340/341

No Violations Noted

Group Room # 343

No Violations Noted

Day Room # 344

No Violations Noted

Officer's Station # 345

No Violations Noted

### **Observations and Recommendations**

1. The inmate population was 48 at the time of inspection.
2. At the time of the inspection the medical waste shipping log was provided to CSP staff for review during the pre-inspection meeting.
3. Hot water temperature range for handwash sinks is 110<sup>0</sup>F to 130<sup>0</sup>F.
4. Hot water temperature range for showers is 100<sup>0</sup>F to 112<sup>0</sup>F.
5. During the COVID-19 pandemic there have been several changes made to the conduct of inspections for the CSP, one of those changes made include reducing the amount of time CSP inspectors spend at one facility during an inspection. During the most recent inspection of your facility the CSP conducted an abbreviated inspection of your facility focusing on those areas that have historically shown up on past reports as well as areas of high concern for health and safety. The focused inspection was conducted in an effort to reduce COVID-19 exposure to facility staff, inmates and CSP inspectors, because of this, the inspection report is significantly shortened. We hope to return to standard inspectional procedures soon.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela  
Environmental Analyst, CSP, BEH