

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Provider WESTPORT ASSOCIATES Provider Address P.O. Box N565 , Westport
 Survey Team Boyd, Michelle; Date(s) of Review 12-JUN-24 to 18-JUN-24

Follow-up Scope and results :						
Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow-up	Sanction status prior to Follow-up	Combined Results post-Follow-up; for Deferred, License level	Sanction status post Follow-up
Residential and Individual Home Supports 2 Locations 2 Audits	2 Year License	2/2	13/15	<input checked="" type="checkbox"/> Eligible for new business (Two Year License) <input type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)	2 Year License with Mid-Cycle Review	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Residential and Individual Home Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L8
Indicator	Emergency Fact Sheets
Area Need Improvement	The emergency fact sheet was missing pertinent information, including current diagnoses. The agency needs to ensure emergency fact sheets are current, accurate, and available on site
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Indicator #	L43
Indicator	Health Care Record
Area Need Improvement	The health care record was not maintained in HCSIS as required. The agency needs to ensure that the health care record is updated annually (in preparation for the ISP) and when significant changes occur throughout the year.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

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Indicator #	L47
Indicator	Self medication
Area Need Improvement	The individual has been assessed as capable of self-medication. However, the Provider does not have a plan in place to regularly assess the individual's understanding and continued independence with self-medication. The agency needs to ensure that the individual is assessed on a regular and ongoing basis to determine whether changes to the medication support plan are needed.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Indicator #	L70
Indicator	Charges for care calc.
Area Need Improvement	The individual's charges for care did not outline how the charges were determined with the requisite calculations and formula as required by regulation. The agency needs to ensure that charges for care are calculated and documented annually and when changes, such as in recurrent income, occur.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Indicator #	L71
Indicator	Charges for care appeal
Area Need Improvement	The charges for care notification failed to include information on the individual's appeal rights, as required. The agency needs to ensure individuals are made aware of their right to appeal their charges for care and to whom they should contact.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

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Indicator #	L80
Indicator	Symptoms of illness
Area Need Improvement	The Signs and Symptoms of Illness training utilized by the agency did not contain all required components. The agency needs to ensure all staff receive a Signs and Symptoms of Illness Training that includes "Health Observation Guidelines".
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated

Administrative Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L65
Indicator	Restraint report submit
Area Need Improvement	Two of nine restraint reports were not submitted to the DDS Area Office within the required timeframe. The agency needs to ensure that restraint reports are submitted within the required timeframe.
Status at follow-up	
#met /# rated at followup	
Rating	Not Rated