

DOER researches and designs policies and programs to support our energy goals For more information on DOER's current efforts on rate design, please see the Interagency Rates Working Group at https://www.mass.gov/info-details/interagency-rates-working-group

The Department of Public Utilities (DPU) reviews rate structures charged to customers by the utilities For more information on your utility bill, please see https://www.mass.gov/info-details/understanding-your-utility-bill

What is in an Electric Rate and What Does it Do?

Massachusetts Electric Rates

(Approximate Percentages)

Programs that Impact the Grid and Customers

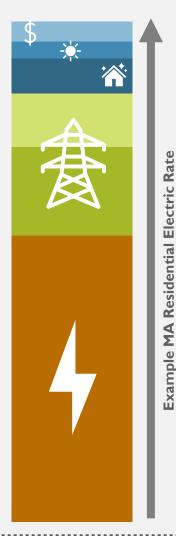
Includes affordability programs, solar programs, and energy efficiency

Getting the Power to Your Home

Includes costs for both the local and regional electric grids

Generating the Electricity for Your Home

Includes the cost to operate power plants and supply electricity



Rates Help the Commonwealth Achieve Our Energy Goals

CLEAN AFFORDABLE EQUITABLE RELIABLE

Rates Provide Benefits for Ratepayers



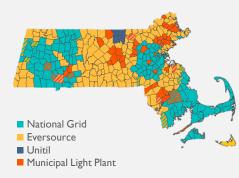
Rebates, Incentives, and other Programs:

Includes Energy Efficiency Rebates, Electric Vehicle Charging Support, and Affordability Programs

Improved System:

Includes Reliable Service, Modern Technologies such as Smart Meters

Rates Can Include Multiple Companies



Delivery: Your electricity is delivered by Eversource, National Grid, Unitil, or a Municipal Light Plant, depending on where you live. To find your utility, please see: https://www.mass.gov/info-details/find-myelectric-gas-and-water-company

Approximately \$0.36/kWh

Supply: Your electricity is supplied by either your utility through basic service, a competitive supplier, or municipal aggregation. For more information on your supplier, please see:

https://www.mass.gov/information-forconsumers-about-the-electric-industry

Rates Can Vary



Rates change during and between years

Rates can be different based on where service is provided and who is supplying your electricity