The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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KIMBERLEY DRISCOLL

Lieutenant Governor



April 10, 2023

David H. Tuttle, Superintendent

Worcester County House of Corrections and Jail

5 Paul X. Tivnan Drive

West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on April 5 and 6, 2023 accompanied by Captain Eric Locke and Sergeant Devon Walker. Violations noted during the inspection are listed below including 230 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Amy Medeiros

Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Noe Bard, Environmental Health and Safety Officer (electronic copy)

Terrance Ward, Fire Safety Officer (electronic copy)

Diane M. Cook, Compliance Analyst (electronic copy)

Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Entrance**

*Superintendent’s Office*

No Violations Noted

*Waiting Area*

No Violations Noted

*Fisher Conference Room*

No Violations Noted

*Operations Office*

No Violations Noted

*Communication Director’s Office*

No Violations Noted

**Male Staff Locker Room**

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Exhaust fan out-of-order

105 CMR 451.123\* Maintenance: Heater damaged

105 CMR 451.123 Maintenance: Wall dirty

**Female Changing Area**

No Violations Noted

**Control Room**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123\* Maintenance: Wet mop stored in bucket

*Key Room*

No Violations Noted

**Herman Building**

**VISITING ROOM**

*Non-Inmate Visiting Side*

No Violations Noted

*Female Handicapped Bathroom*

No Violations Noted

*Male Handicapped Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Inmate Visiting Side*

105 CMR 451.353\* Interior Maintenance: Paint damaged near phone in all booths

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # 10, 12, and 14

105 CMR 451.353 Interior Maintenance: Wall board damaged in booth # 18

**Father’s Visiting Room**

No Violations Noted

**Old Receiving**

*Old County Lockup*

Unable to Inspect – Not Used

*Property*

No Violations Noted

*Breakroom & Bathroom*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing in breakroom

*Utility Closet*

105 CMR 451.353\* Interior Maintenance: Light shield damaged

*Offices*

105 CMR 451.350\* Structural Maintenance: Window broken in Parole Office

105 CMR 451.123 Maintenance: Ceiling vent blocked in Parole Office

**Central Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling tile missing

**A1 Block**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

**Control Booth**

105 CMR 451.350 Structural Maintenance: Windows broken

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1430F at handwash sink

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Room # 1*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 3*

No Violations Noted

*Storage # 4*

No Violations Noted

*Storage # 5*

No Violations Noted

*Shakedown Room # 6*

No Violations Noted

*Slop Sink (Upstairs)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle leaking

*Cells (Upstairs)*

105 CMR 451.123\* Maintenance: Toilet damaged in cell # 16

105 CMR 451.360 Protective Measures: Birds nest observed in window in cell # 8, 10, and 11

*Showers (Upstairs)*

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door paint damaged in shower # 1 and 2

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 23

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 28, 29, and 30

*Showers (Downstairs)*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # 1 and 2

*Rec Area*

No Violations Noted

**A2 Block**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Window in trap broken

**Control Booth**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Day Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Chemical Storage Room*

No Violations Noted

*Paper Goods Storage*

No Violations Noted

*Staff Room*

No Violations Noted

*Slop Sink Room (Upstairs)*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot water at slop sink

*Cells (Upstairs)*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 38 and 42

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 37, 45, and 48

*Showers (Upstairs)*

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

*Slop Sink (Downstairs)*

105 CMR 451.353 Interior Maintenance: Slop sink dirty

*Cells (Downstairs)*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 54 and 60

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 52 and 59

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 57 and 59

105 CMR 451.353 Interior Maintenance: Ceiling dirty in cell # 59

*Showers (Downstairs)*

105 CMR 451.123\* Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Walls dirty in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 2

**Hallway**

*Storage Closets*

Unable to Inspect – Locked

**MAXI B**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control*

105 CMR 451.350\* Structural Maintenance: Window broken

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

**Lower Right Tier**

*Day Room*

No Violations Noted

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall paint and epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Mold on walls in shower # 1 and 2

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 116, 122, and 134

105 CMR 451.103 Mattresses: Mattress damaged in cell # 132

**Lower Left Tier**

*Day Room*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, 2 lights out

105 CMR 451.346 Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 107 and 111

105 CMR 451.103 Mattresses: Mattress damaged in cell # 125

*Showers*

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall paint and epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall damaged outside shower # 2

*Slop Sink*

No Violations Noted

*Chemical Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Lower Disciplinary Unit**

Unable to Inspect – Not Used

**Upper Right Tier**

*Day Room*

105 CMR 451.344\* Illumination in Habitable Areas: Lights not functioning properly, 3 lights out

105 CMR 451.346 Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

*Cells*

No Violations Noted

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

**Upper Disciplinary Unit**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1

105 CMR 451.353 Interior Maintenance: Sink dirty in cell # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink clogged in cell # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet rusted in cell # 2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3

105 CMR 451.353\* Interior Maintenance: Sink dirty in cell # 3

**Upper Left Tier**

*Day Room*

No Violations Noted

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

*Slop Sink*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle leaking at slop sink

**Chapel**

No Violations Noted

*Office (Right of Altar)*

Unable to Inspect – Not Used

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining**

*Staff Dining Room*

**FC 3-501.16(A)(2) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 41°F or lessP, cottage cheese and cucumbers temperature recorded at 52°F at salad bar**

*Staff Serving Line & Prep Area*

**FC 3-501.16(A)(1) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or aboveP, mac and cheese temperature recorded at 129°F at serving line**

**FC 7-102.11 Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of materialPf, soap in sanitizer buckets**

**FC 4-303.11(B) Numbers and Capacities; Cleaning Agents and Sanitizers: Sanitizers used to sanitize equipment and utensils not available during all hours of operation**

*Pots & Pans Closet*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged on True Refrigerator # 2

*Handwash Sink*

No Violations Noted

*Ovens & Hood*

No Violations Noted

**Main Kitchen**

*Handwash Sink*

No Violations Noted

*Food Prep Area*

No Violations Noted

*Kettles & Hood*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Milk Cooler*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, baseboard dirty throughout Milk Cooler**

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, baseboard tile damaged in Milk Cooler

*Produce Cooler*

No Violations Noted

*Prep Cooler*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

*Freezer*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

*Dry Goods*

No Violations Noted

*Tool Storage Closet*

No Violations Noted

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Entry 5 Area (Near Dry Goods)*

No Violations Noted

*Receiving Area*

No Violations Noted

*Chemical Closet*

FC 5-205.15(B)\* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventor leaking

*Dishwasher Area*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine

*3-Compartment Sink # 1 and 2*

No Violations Noted

*Culinary Storage Room*

No Violations Noted

*Exterior Door*

No Violations Noted

*Can Room*

**FC 3-302.12 Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, flour unlabeled**

*Inmate Serving Area*

FC 4-901.11(A)\* Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, inmate serving trays not dry before use

*Inmate Bathroom*

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

**Gymnasium**

*Slop Sink Closet (Hallway)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Basketball Court*

105 CMR 451.350\* Structural Maintenance: Floor damaged

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353 Interior Maintenance: Standing water observed on floor

*Inmate Toilets & Showers* Unable to Inspect Showers – Not Used

Unable to Inspect – In Use

*Booth*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.353\* Interior Maintenance: Floor tile damaged

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Bathroom without Showers*

Unable to Inspect – Closed

**MAXI C**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Upper Tier**

*Left-Side Day Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Right-Side Day Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Cells*

105 CMR 451.350 Structural Maintenance: Window broken in cell # 403

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 433

105 CMR 451.350 Structural Maintenance: Window not weathertight in cell # 446

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 2

*Slop Sink*

No Violations Noted

*Old Segregation*

Unable to Inspect – Not Used

**Lower Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 223

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 230

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 229 and 247

105 CMR 451.103 Mattresses: Mattress damaged in cell # 212, 222, and 243

*Slop Sink*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Showers*

105 CMR 451.123\* Maintenance: Ceiling paint damaged outside showers

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2 and 3

105 CMR 451.123\* Maintenance: Wall paint and epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

No Violations Noted

**Programs**

*Offices*

No Violations Noted

*Break Area in Hall*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Classrooms*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Door knob broken

*Library*

No Violations Noted

**Maintenance Corridor**

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Office with Bathroom*

No Violations Noted

*Laundry Area*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

*Tool Crib*

No Violations Noted

*Electrical Shop*

No Violations Noted

*Maintenance Break Room*

105 CMR 451.350\* Structural Maintenance: Screen door not rodent and weathertight

*Welding Area*

No Violations Noted

*EHSO Office (Waste Log)*

No Violations Noted

**Captain/Lieutenant’s Office Area (Old Health Services)**

*Old Cells/Biohazard Storage*

Unable to Inspect – Not Used

*Lieutenant’s Cubicles*

No Violations Noted

*Lieutenant’s Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Bathrooms (2)*

105 CMR 451.123\* Maintenance: Wall damaged under sink in bathroom # 1

105 CMR 451.123 Maintenance: Ceiling vent dusty in bathroom # 2

*Break Area*

No Violations Noted

**Deignan Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Control Booth Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

*Common Area*

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.340\* Illumination: Insufficient lighting, lights out

*Interview Room*

No Violations Noted

*Dry Storage*

No Violations Noted

*Chemical Closet*

No Violations Noted

**Upper West**

*Showers*

105 CMR 451.123\* Maintenance: Floor dirty in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 2

*Cells*

105 CMR 451.350 Structural Maintenance: Window broken in cell # 49 and 55

*Slop Sink Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

*Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink # 3

**Lower West**

*Showers*

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2

*Bathroom*

105 CMR 451.123\* Maintenance: Basin rusted at handwash sink # 1

105 CMR 451.123 Maintenance: Floor damaged

*Cells*

No Violations Noted

**Lower East**

*Showers*

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123 Maintenance: Light rusted

*Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 2

*Cells*

No Violations Noted

*Slop Sink Room*

No Violations Noted

**Upper East**

*Slop Sink Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Windowpane cracked in cell # 23

*Showers*

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123 Maintenance: Ceiling vent rusted in shower # 1

105 CMR 451.123 Maintenance: Ceiling access panel paint damaged in shower # 2

*Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Heater rusted

**Mini 5 Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

*Booth*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Hole in wall near toilet

**Corridor 2 (Right Side)**

*Showers*

105 CMR 451.123\* Maintenance: Ceiling damaged outside showers

105 CMR 451.330 Room Temperature: Room temperature 880F in shower room

*Cells*

No Violations Noted

**Middle Corridor**

*Chow Area*

Unable to Inspect – In Use

*Office in Chow Area*

Unable to Inspect – In Use

*Storage Rooms (2)*

Unable to Inspect – Locked

*Chemical Closet*

No Violations Noted

*Office/Interview Room*

Unable to Inspect – Locked

**Corridor 1 (Left Side)**

*Office*

No Violations Noted

*Shower* Unable to Inspect Shower # 2 – Not Used

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1200F

*Office with Bathroom*

Unable to Inspect – Locked

*Cells*

No Violations Noted

**Modular Administration Building**

**Lobby**

*Waiting Area*

No Violations Noted

*Male Bathroom*

105 CMR 451.123\* Maintenance: Floor damaged

*Female Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged

*Mail Room*

No Violations Noted

**Control 3**

105 CMR 451.353\* Interior Maintenance: Floor damaged throughout Control 3

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles missing and damaged

105 CMR 451.123\* Maintenance: Exposed plywood floor water damaged

105 CMR 451.123\* Maintenance: Wall tile damaged behind toilet

**Special Services Corridor**

*Offices*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Armorer’s Office

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave broken in D-Board Office

*Female Bathroom*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*Male Bathroom*

No Violations Noted

*Female Locker Room*

105 CMR 451.123\* Maintenance: Floor dirty in shower # 2 and handicapped shower

105 CMR 451.123\* Maintenance: Wall damaged in handicapped shower

105 CMR 451.123\* Maintenance: Walls dirty in handicapped shower

*Male Locker Room & Bathroom*

105 CMR 451.123 Maintenance: Ceiling dirty near ceiling vents in changing area

105 CMR 451.123\* Maintenance: Floor and bench dirty in handicapped shower

*Staff Training Room A & B*

No Violations Noted

*Special Services Office*

Unable to Inspect – Locked

**2nd Floor**

*Personnel Offices*

No Violations Noted

*Break Room*

No Violations Noted

*Copy Room*

Unable to Inspect – Locked

*North Male Bathroom (near slop sink)*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*North Female Bathroom (near slop sink)*

No Violations Noted

*South Male Bathroom*

No Violations Noted

*South Female Bathroom*

No Violations Noted

*Internal Affairs*

Unable to Inspect – Locked

**Trap**

*Pedestrian Trap*

No Violations Noted

*Bathroom in Pedestrian Trap*

Unable to Inspect – In Use

*Visits Waiting Area*

105 CMR 451.353\* Interior Maintenance: Floor tile damaged

**Modular Gym**

*Inmate Bathroom # 104*

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123\* Maintenance: Light out

105 CMR 451.123\* Maintenance: Floor tile missing

105 CMR 451.123\* Maintenance: Ceiling vent cover missing

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, insufficient water supply in quantity and pressure as bubbler

*Staff Bathroom # 105*

No Violations Noted

*Mop Closet/Electrical # 106*

No Violations Noted

*Storage Room # 108*

No Violations Noted

*Gym*

105 CMR 451.141\* Screens: Several screens damaged

105 CMR 451.350\* Structural Maintenance: Back door not rodent and weathertight

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Control # 102*

No Violations Noted

**Trailers # 1 and 2** Unable to Inspect Trailer # 1 – In Use

No Violations Noted

**Modular Visiting Area**

Unable to Inspect – Closed

**VOC Laundry**

**1st Floor**

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Handwash sink # 2 out-of-order

105 CMR 451.123\* Maintenance: Urinal out-of-order

105 CMR 451.123\* Maintenance: Shower wall damaged

*Laundry*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged near Laundry Office

*Chemical Storage*

No Violations Noted

*Clothing Storage Room*

Unable to Inspect – Locked

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Classrooms A-D*

Unable to Inspect – Under Construction

*IT Office*

Unable to Inspect – Under Construction

*IT Break Area*

Unable to Inspect – Under Construction

**2nd Floor**

*Room # 203*

Unable to Inspect – Under Construction

*Room # 210*

Unable to Inspect – Under Construction

*Room # 202*

Unable to Inspect – Under Construction

**H Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350 Structural Maintenance: Exterior walls damaged

105 CMR 451.350 Structural Maintenance: Black substance on exterior of building

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353\* Interior Maintenance: Ceiling grille rusted

105 CMR 451.353\* Interior Maintenance: Ceiling grille cover missing

*Control Bathroom*

No Violations Noted

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor dirty in shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 10 leaking

*Office*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.103 Mattresses: Mattress damaged in cell # 112

105 CMR 451.353\* Interior Maintenance: Uncovered junction box in cell # 131

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 131

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 131

105 CMR 451.350 Structural Maintenance: Window leaking in cell # 131

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 149

*Chemical Room*

No Violations Noted

**I Building**

105 CMR 451.350 Structural Maintenance: Black substance on exterior of building

*Control Booth*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1, 2, 3, 4, 5, and 6

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 and 8 leaking

105 CMR 451.123\* Maintenance: Drain flies observed in shower # 7

*Office*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.103 Mattresses: Mattress damaged in cell # 161

105 CMR 451.350 Structural Maintenance: Window not weathertight, plastic on window in cell # 175 and 210

105 CMR 451.353 Interior Maintenance: Seat missing at desk in cell # 196

*Chemical Room*

No Violations Noted

**J Building**

105 CMR 451.350 Structural Maintenance: Black substance on exterior of building

*Common Area*

105 CMR 451.353\* Interior Maintenance: One seat cover damaged

*Showers*

105 CMR 451.123 Maintenance: Shower floor dirty in shower # 1, 4, 5, and 10

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 5 leaking

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 6

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 8

*Interview Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 264

105 CMR 451.350 Structural Maintenance: Windows not weathertight, plastic on window in cell # 224

105 CMR 451.353\* Interior Maintenance: Floor and wall junction worn in cell # 254, 260, 261, 263, and 264

105 CMR 451.353 Interior Maintenance: Floor and wall junction worn in cell # 267

*Chemical Room*

No Violations Noted

**K Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350 Structural Maintenance: Black substance on exterior of building

*Control Booth*

105 CMR 451.350\* Structural Maintenance: Window in door broken

*Control Bathroom*

No Violations Noted

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor dirty in shower # 7

105 CMR 451.123 Maintenance: Floor dirty in shower # 4, 5, and 6

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 287 and 328

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 316

105 CMR 451.350 Structural Maintenance: Window not weathertight, plastic on window in cell # 281, 287, and 336

105 CMR 451.350\* Structural Maintenance: Window not weathertight, plastic on window in cell # 300, 304, and 310

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 288

105 CMR 451.353 Interior Maintenance: Junction box cover missing in cell # 324 and 325

105 CMR 451.353\* Interior Maintenance: Seat missing at desk in cell # 336

*Chemical Room*

No Violations Noted

**L Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

105 CMR 451.350 Structural Maintenance: Window broken in trap

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1, 2, 4, and 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain clogged in shower # 2

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 3, 4, 5, 6, and 7

105 CMR 451.123\* Maintenance: Floor dirty in shower # 6 and 7

105 CMR 451.123\* Maintenance: Wall dirty in shower # 7

105 CMR 451.123 Maintenance: Floor dirty in shower # 8

*Interview Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 371

105 CMR 451.350 Structural Maintenance: Windows not weathertight, toilet paper in cracks around window in cell # 354

105 CMR 451.350\* Structural Maintenance: Windows not weathertight, plastic on window in cell # 358 and 359

105 CMR 451.350 Structural Maintenance: Windows not weathertight, plastic on window in cell # 347, 351, 352, 360, 367, 370, and 389

*Chemical Room*

No Violations Noted

**MIU**

**Receiving**

*Holding Cells* Unable to Inspect Cell # 113 and 115 – Not Used

105 CMR 451.350 Structural Maintenance: Window broken in cell # 120

*Staff Bathroom*

No Violations Noted

*Receiving Trap*

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

*Interview Room*

No Violations Noted

*Classification Hearings # 109*

No Violations Noted

*Medical Intake # 108*

No Violations Noted

*Medical Exam Room # 107*

Unable to Inspect – Locked

*Search and Changing Rooms*

105 CMR 451.346 Safe Wiring: Inappropriate use of temporary wiring, internet cables extended through window and doorway into shower # 104A

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower leaking onto floor in shower 104B

*Medical Offices*

No Violations Noted

*Booking Station*

No Violations Noted

*Offices*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Room # 143

*Bathrooms # 126 and 127*

No Violations Noted

*Bathrooms # 151 and 152* Unable to Inspect Bathroom # 152 – In Use

No Violations Noted

*Medical Supply Storage Closet # 150*

Unable to Inspect – Locked

*Conference Room # 149*

No Violations Noted

*Janitor’s Closet # 154*

Unable to Inspect – Locked

*Janitors Closet # 146*

Unable to Inspect – Locked

**Medical Entrance**

No Violations Noted

**Right Wing**

*Inmate WC # 16*

Unable to Inspect – Not Used

*Dental # 165*

No Violations Noted

*Janitor’s Closet # 164*

Unable to Inspect – Locked

*Exam 1 # 166*

No Violations Noted

*Exam 2 # 161*

No Violations Noted

*Exam 3 # 160*

No Violations Noted

*Waiting Area 1 # 152*

No Violations Noted

*Nurse’s Station*

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at one water fountain

**Left Wing**

*Waiting Area 2 # 158*

No Violations Noted

*Interview Room # 178*

No Violations Noted

*Exam 4 # 177*

No Violations Noted

*Exam 5 # 176*

No Violations Noted

*Breakroom # 175*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 750F at handwash sink

*Exam 6 # 174*

No Violations Noted

*Minor Proc # 173*

Unable to Inspect – Locked

*Medical Storage # 172*

No Violations Noted

*Clean Storage # 171*

No Violations Noted

*Soil Storage # 170 (Medical Waste)*

No Violations Noted

*Inmate WC # 169*

105 CMR 451.117\* Toilet Fixtures: Toilet fixture rusted

**2nd Floor**

*Staff WC*

No Violations Noted

*Storage Closets*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 1

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower # 3

*Group Rooms*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 2 in Med Watch A

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 860F in Med Watch A

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 2 clogged in Med Watch B

105 CMR 451.123 Maintenance: Soap scum on floor in shower in Med Watch C

*Single Cells*

No Violations Noted

**Work Release**

*Control Booth*

No Violations Noted

**Strip Search Room**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

*Chemical Closet*

No Violations Noted

*Office*

Unable to Inspect – Locked

**Day Room**

No Violations Noted

*Storage Room*

No Violations Noted

*Laundry*

No Violations Noted

**Right Corridor**

105 CMR 451.350\* Structural Maintenance: Windowpanes cracked

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 7

105 CMR 451.353\* Interior Maintenance: Wall damaged near bed in cell # 8

*Showers*

105 CMR 451.123\* Maintenance: Wall tile damaged in shower # 1

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 2 and 3

105 CMR 451.123 Maintenance: Floor tile damaged in shower # 4

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged in toilet stall # 1, 2, and 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle missing at handwash sink # 2

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 3

**Left Corridor**

105 CMR 451.350\* Structural Maintenance: Windowpanes cracked

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 3

*Slop Sink Room*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 1, 3, 4, and 5

105 CMR 451.123\* Maintenance: Ceiling dirty throughout shower room

105 CMR 451.123\* Maintenance: Ceiling vent missing grille/louver

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Inmate Bathroom*

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 2

105 CMR 451.123\* Maintenance: Window broken

105 CMR 451.123\* Maintenance: Wall damaged behind toilet # 3

*Chow Hall and Gym Room*

No Violations Noted

*Storage Room*

No Violations Noted

**Tower**

Unable to Inspect – Closed

**Warehouse Building (outside)**

**Staff Gym**

*Weight Area*

No Violations Noted

*Female Bathroom/Locker Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles not secured by toilet

*Male Bathroom /Locker Room*

No Violations Noted

*Chemical Room*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Warehouse**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Entrance*

No Violations Noted

*Office*

No Violations Noted

*Break Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Floor tile damaged

105 CMR 451.123 Maintenance: Walls dirty

*Staff Bathroom*

No Violations Noted

*Chemical Room*

No Violations Noted

*Walk-In Freezer*

No Violations Noted

*Dry Storage Closet*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling damaged

*Exterior Cooler # 1*

No Violations Noted

*Exterior Cooler # 2*

No Violations Noted

**Garage/Transport**

*Transportation Office*

No Violations Noted

*Kitchen Area*

No Violations Noted

*Bathroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 850F at handwash sink

*Tool Room*

No Violations Noted

*Wash Room*

No Violations Noted

*Garage Room*

No Violations Noted

*Key Control*

No Violations Noted

**Annex**

Unable to Inspect – Closed

**Observations and Recommendations**

1. The inmate population was 647 at the time of inspection.
2. At the time of inspection, the Modular Visiting Area, Tower, and Annex were closed and not in use.
3. Throughout Maxi B and Maxi C the shower areas have begun to deteriorate. The CSP recommends developing a plan to repair violations noted within the showers with smooth and easily cleanable surfaces as well as developing a higher frequency shower cleaning policy.
4. The windows in the cells in of H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls. The windows have also deteriorated in many cells requiring plastic coverings to make them weathertight. The CSP recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros Environmental Health Inspector, CSP, BEH