



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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MAURA T. HEALEY
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 Lieutenant Governor

April 10, 2023

David H. Tuttle, Superintendent
 Worcester County House of Corrections and Jail
 5 Paul X. Tivnan Drive
 West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on April 5 and 6, 2023 accompanied by Captain Eric Locke and Sergeant Devon Walker. Violations noted during the inspection are listed below including 230 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros
 Environmental Health Inspector, CSP, BEH

- cc: Margret R. Cooke, Commissioner, DPH
- Nalina Narain, Director, BEH
- Steven Hughes, Director, CSP, BEH
- Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
- Carol A. Mici, Commissioner, DOC (electronic copy)
- Terrence Reidy, Secretary, EOPSS (electronic copy)
- Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
- Noe Bard, Environmental Health and Safety Officer (electronic copy)
- Terrance Ward, Fire Safety Officer (electronic copy)
- Diane M. Cook, Compliance Analyst (electronic copy)
- Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
- Clerk, Massachusetts House of Representatives (electronic copy)
- Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Entrance

Superintendent's Office

No Violations Noted

Waiting Area

No Violations Noted

Fisher Conference Room

No Violations Noted

Operations Office

No Violations Noted

Communication Director's Office

No Violations Noted

Male Staff Locker Room

No Violations Noted

Male Staff Bathroom

105 CMR 451.123*

Maintenance: Exhaust fan out-of-order

105 CMR 451.123*

Maintenance: Heater damaged

105 CMR 451.123

Maintenance: Wall dirty

Female Changing Area

No Violations Noted

Control Room

No Violations Noted

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123*

Maintenance: Wet mop stored in bucket

Key Room

No Violations Noted

Herman Building

VISITING ROOM

Non-Inmate Visiting Side

No Violations Noted

Female Handicapped Bathroom

No Violations Noted

Male Handicapped Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

105 CMR 451.123

Maintenance: Ceiling vent dusty

Female Bathroom
105 CMR 451.123*

Maintenance: Ceiling vent dusty

Male Bathroom
105 CMR 451.123*

Maintenance: Ceiling vent dusty

Inmate Visiting Side
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Paint damaged near phone in all booths
Interior Maintenance: Countertop damaged in booth # 10, 12, and 14
Interior Maintenance: Wall board damaged in booth # 18

Father's Visiting Room

No Violations Noted

Old Receiving

Old County Lockup

Unable to Inspect – Not Used

Property

No Violations Noted

Breakroom & Bathroom
105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing in breakroom

Utility Closet
105 CMR 451.353*

Interior Maintenance: Light shield damaged

Offices
105 CMR 451.350*
105 CMR 451.123

Structural Maintenance: Window broken in Parole Office
Maintenance: Ceiling vent blocked in Parole Office

Central Control

No Violations Noted

Control Bathroom
105 CMR 451.123*

Maintenance: Ceiling tile missing

A1 Block
105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth
105 CMR 451.350
105 CMR 451.126*

Structural Maintenance: Windows broken
Hot Water: Hot water temperature recorded at 143⁰F at handwash sink

Control Bathroom

No Violations Noted

Day Room

No Violations Noted

Room # 1

No Violations Noted

Room # 2

No Violations Noted

<i>Room # 3</i>	No Violations Noted
<i>Storage # 4</i>	No Violations Noted
<i>Storage # 5</i>	No Violations Noted
<i>Shakedown Room # 6</i>	No Violations Noted
<i>Slop Sink (Upstairs)</i> 105 CMR 451.130* 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover missing Plumbing: Plumbing not maintained in good repair, cold water handle leaking
<i>Cells (Upstairs)</i> 105 CMR 451.123* 105 CMR 451.360	Maintenance: Toilet damaged in cell # 16 Protective Measures: Birds nest observed in window in cell # 8, 10, and 11
<i>Showers (Upstairs)</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Door frame paint damaged in shower # 1 and 2 Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Door paint damaged in shower # 1 and 2
<i>Slop Sink (Downstairs)</i>	No Violations Noted
<i>Cells (Downstairs)</i> 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 23 Interior Maintenance: Wall vent blocked in cell # 28, 29, and 30
<i>Showers (Downstairs)</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Door frame rusted and paint damaged in shower # 1 and 2 Maintenance: Ceiling paint damaged in shower # 1 and 2
<i>Rec Area</i>	No Violations Noted
<u>A2 Block</u> 105 CMR 451.320* 105 CMR 451.350*	Cell Size: Inadequate floor space in all cells Structural Maintenance: Window in trap broken
Control Booth	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Chemical Storage Room</i>	No Violations Noted

Paper Goods Storage

No Violations Noted

Staff Room

No Violations Noted

Slop Sink Room (Upstairs)

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, no hot water at slop sink

Cells (Upstairs)

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 38 and 42

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 37, 45, and 48

Showers (Upstairs)

105 CMR 451.123*

Maintenance: Ceiling vent rusted in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123*

Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123*

Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Floor dirty in shower # 2

Slop Sink (Downstairs)

105 CMR 451.353

Interior Maintenance: Slop sink dirty

Cells (Downstairs)

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 54 and 60

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 52 and 59

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 57 and 59

105 CMR 451.353

Interior Maintenance: Ceiling dirty in cell # 59

Showers (Downstairs)

105 CMR 451.123*

Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123*

Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123*

Maintenance: Ceiling vent rusted in shower # 1 and 2

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123*

Maintenance: Walls dirty in shower # 1 and 2

105 CMR 451.123*

Maintenance: Ceiling dirty in shower # 2

Hallway

Storage Closets

Unable to Inspect – Locked

MAXI B

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control

105 CMR 451.350*

Structural Maintenance: Window broken

Control Bathroom

105 CMR 451.123*

Maintenance: Floor dirty

Lower Right Tier

Day Room

No Violations Noted

Slop Sink

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Maintenance: Wall paint and epoxy damaged in shower # 1 and 2
Maintenance: Soap scum on walls in shower # 1 and 2
Maintenance: Mold on walls in shower # 1 and 2

Cells

105 CMR 451.353
105 CMR 451.103

Interior Maintenance: Wall vent blocked in cell # 116, 122, and 134
Mattresses: Mattress damaged in cell # 132

Lower Left Tier

Day Room

105 CMR 451.344*
105 CMR 451.346

Illumination in Habitable Areas: Light not functioning properly, 2 lights out
Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

Cells

105 CMR 451.353
105 CMR 451.103

Interior Maintenance: Wall vent blocked in cell # 107 and 111
Mattresses: Mattress damaged in cell # 125

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Mold on walls in shower # 1 and 2
Maintenance: Wall paint and epoxy damaged in shower # 1 and 2
Maintenance: Soap scum on walls in shower # 1 and 2
Maintenance: Wall damaged outside shower # 2

Slop Sink

No Violations Noted

Chemical Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Lower Disciplinary Unit

Unable to Inspect – Not Used

Upper Right Tier

Day Room

105 CMR 451.344*
105 CMR 451.346

Illumination in Habitable Areas: Lights not functioning properly, 3 lights out
Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

Cells

No Violations Noted

Slop Sink

No Violations Noted

Showers

105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 1
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Wall paint damaged in shower # 2

Upper Disciplinary Unit

105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 1
105 CMR 451.353	Interior Maintenance: Sink dirty in cell # 1
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink clogged in cell # 1
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet rusted in cell # 2
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3
105 CMR 451.353*	Interior Maintenance: Sink dirty in cell # 3

Upper Left Tier

Day Room

No Violations Noted

Cells

No Violations Noted

Showers

105 CMR 451.123*	Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2

Slop Sink

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, cold water handle leaking at slop sink
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Chapel

No Violations Noted

Office (Right of Altar)

Unable to Inspect – Not Used

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining

Staff Dining Room

FC 3-501.16(A)(2)	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above^P, cottage cheese and cucumbers temperature recorded at 52°F at salad bar
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Staff Serving Line & Prep Area

FC 3-501.16(A)(1)	Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above^P, mac and cheese temperature recorded at 129°F at serving line
FC 7-102.11	Labeling and Identification, Working Containers: Working container of poisonous/toxic materials missing common name of material^{Pf}, soap in sanitizer buckets
FC 4-303.11(B)	Numbers and Capacities; Cleaning Agents and Sanitizers: Sanitizers used to sanitize equipment and utensils not available during all hours of operation

<i>Pots & Pans Closet</i> FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged on True Refrigerator # 2
<i>Handwash Sink</i>	No Violations Noted
<i>Ovens & Hood</i>	No Violations Noted
Main Kitchen	
<i>Handwash Sink</i>	No Violations Noted
<i>Food Prep Area</i>	No Violations Noted
<i>Kettles & Hood</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>Milk Cooler</i> FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, baseboard dirty throughout Milk Cooler
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, baseboard tile damaged in Milk Cooler
<i>Produce Cooler</i>	No Violations Noted
<i>Prep Cooler</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged
<i>Freezer</i> FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged
<i>Dry Goods</i>	No Violations Noted
<i>Tool Storage Closet</i>	No Violations Noted
<i>Control</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted

<i>Entry 5 Area (Near Dry Goods)</i>	No Violations Noted
<i>Receiving Area</i>	No Violations Noted
<i>Chemical Closet</i> FC 5-205.15(B)*	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventor leaking
<i>Dishwasher Area</i> FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine
<i>3-Compartment Sink # 1 and 2</i>	No Violations Noted
<i>Culinary Storage Room</i>	No Violations Noted
<i>Exterior Door</i>	No Violations Noted
<i>Can Room</i> FC 3-302.12	Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, flour unlabeled
<i>Inmate Serving Area</i> FC 4-901.11(A)*	Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, inmate serving trays not dry before use
<i>Inmate Bathroom</i> 105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
<u>Gymnasium</u>	
<i>Slop Sink Closet (Hallway)</i> 105 CMR 451.130* 105 CMR 451.353	Plumbing: Plumbing not maintained in good repair, drain cover missing Interior Maintenance: Ceiling vent dusty
<i>Basketball Court</i> 105 CMR 451.350* 105 CMR 451.350* 105 CMR 451.350* 105 CMR 451.353* 105 CMR 451.353	Structural Maintenance: Floor damaged Structural Maintenance: Wall damaged Structural Maintenance: Ceiling damaged Interior Maintenance: Ceiling paint damaged Interior Maintenance: Standing water observed on floor
<i>Inmate Toilets & Showers</i>	Unable to Inspect Showers – Not Used Unable to Inspect – In Use
<i>Booth</i> 105 CMR 451.200* 105 CMR 451.353*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged Interior Maintenance: Floor tile damaged

Staff Bathroom
105 CMR 451.123*

Maintenance: Ceiling vent dusty

Bathroom without Showers

Unable to Inspect – Closed

MAXI C
105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

No Violations Noted

Booth Bathroom
105 CMR 451.123*

Maintenance: Ceiling vent dusty

Upper Tier

Left-Side Day Room
105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

Right-Side Day Room
105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

Cells
105 CMR 451.350
105 CMR 451.353
105 CMR 451.350

Structural Maintenance: Window broken in cell # 403
Interior Maintenance: Wall vent blocked in cell # 433
Structural Maintenance: Window not weathertight in cell # 446

Showers
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, and 3
Maintenance: Epoxy damaged in shower # 1, 2, and 3
Maintenance: Mold on walls in shower # 1, 2, and 3
Maintenance: Soap scum on curtain in shower # 2

Slop Sink

No Violations Noted

Old Segregation

Unable to Inspect – Not Used

Lower Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells
105 CMR 451.353
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.103

Interior Maintenance: Floor paint damaged in cell # 223
Interior Maintenance: Wall paint damaged in cell # 230
Interior Maintenance: Wall paint damaged in cell # 229 and 247
Mattresses: Mattress damaged in cell # 212, 222, and 243

Slop Sink
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

Showers

105 CMR 451.123* Maintenance: Ceiling paint damaged outside showers
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 2 and 3
105 CMR 451.123* Maintenance: Wall paint and epoxy damaged in shower # 1, 2, and 3
105 CMR 451.123* Maintenance: Mold on walls in shower # 1, 2, and 3
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3

Segregation

Unable to Inspect – Not Used

Chemical Area

No Violations Noted

Programs

Offices

No Violations Noted

Break Area in Hall

No Violations Noted

Male Staff Bathroom

No Violations Noted

Classrooms

No Violations Noted

Female Staff Bathroom

No Violations Noted

Slop Sink Room

105 CMR 451.353 Interior Maintenance: Door knob broken

Library

No Violations Noted

Maintenance Corridor

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Office with Bathroom

No Violations Noted

Laundry Area

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

<i>Maintenance Break Room</i> 105 CMR 451.350*	Structural Maintenance: Screen door not rodent and weathertight
<i>Welding Area</i>	No Violations Noted
<i>EHSO Office (Waste Log)</i>	No Violations Noted
<u>Captain/Lieutenant's Office Area (Old Health Services)</u>	
<i>Old Cells/Biohazard Storage</i>	Unable to Inspect – Not Used
<i>Lieutenant's Cubicles</i>	No Violations Noted
<i>Lieutenant's Bathroom</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Bathrooms (2)</i> 105 CMR 451.123* 105 CMR 451.123	Maintenance: Wall damaged under sink in bathroom # 1 Maintenance: Ceiling vent dusty in bathroom # 2
<i>Break Area</i>	No Violations Noted
<u>Deignan Building</u>	
105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
<i>Control Booth</i> 105 CMR 451.353*	Interior Maintenance: Floor paint damaged
<i>Control Booth Bathroom</i> 105 CMR 451.123*	Maintenance: Floor dirty
<i>Common Area</i> 105 CMR 451.141* 105 CMR 451.340*	Screens: Screen missing Illumination: Insufficient lighting, lights out
<i>Interview Room</i>	No Violations Noted
<i>Dry Storage</i>	No Violations Noted
<i>Chemical Closet</i>	No Violations Noted

Upper West

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Floor dirty in shower # 1
Maintenance: Soap scum on walls in shower # 1 and 2
Maintenance: Door frame rusted and paint damaged in shower # 2

Cells

105 CMR 451.350

Structural Maintenance: Window broken in cell # 49 and 55

Slop Sink Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

Bathroom

105 CMR 451.123
105 CMR 451.130

Maintenance: Floor paint damaged
Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink # 3

Lower West

Showers

105 CMR 451.123
105 CMR 451.123*

Maintenance: Drain flies observed in shower # 1
Maintenance: Soap scum on walls in shower # 2

Bathroom

105 CMR 451.123*
105 CMR 451.123

Maintenance: Basin rusted at handwash sink # 1
Maintenance: Floor damaged

Cells

No Violations Noted

Lower East

Showers

105 CMR 451.123
105 CMR 451.123

Maintenance: Floor dirty in shower # 1
Maintenance: Light rusted

Bathroom

105 CMR 451.123*
105 CMR 451.130

Maintenance: Floor paint damaged
Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 2

Cells

No Violations Noted

Slop Sink Room

No Violations Noted

Upper East

Slop Sink Room

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Windowpane cracked in cell # 23

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor dirty in shower # 1
Maintenance: Ceiling vent rusted in shower # 1
Maintenance: Ceiling access panel paint damaged in shower # 2

Bathroom

105 CMR 451.123*
105 CMR 451.123*

Maintenance: Floor paint damaged
Maintenance: Heater rusted

Mini 5 Building

105 CMR 451.320*

Cell Size: Inadequate floor space in cells, cells double bunked

Booth

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

Booth Bathroom

105 CMR 451.123*

Maintenance: Hole in wall near toilet

Corridor 2 (Right Side)

Showers

105 CMR 451.123*
105 CMR 451.330

Maintenance: Ceiling damaged outside showers
Room Temperature: Room temperature 88°F in shower room

Cells

No Violations Noted

Middle Corridor

Chow Area

Unable to Inspect – In Use

Office in Chow Area

Unable to Inspect – In Use

Storage Rooms (2)

Unable to Inspect – Locked

Chemical Closet

No Violations Noted

Office/Interview Room

Unable to Inspect – Locked

Corridor 1 (Left Side)

Office

No Violations Noted

Shower

105 CMR 451.130

Unable to Inspect Shower # 2 – Not Used
Hot Water: Shower water temperature recorded at 120°F

Office with Bathroom

Unable to Inspect – Locked

Cells

No Violations Noted

Modular Administration Building

Lobby

Waiting Area

No Violations Noted

Male Bathroom

105 CMR 451.123*

Maintenance: Floor damaged

Female Bathroom

105 CMR 451.123*

Maintenance: Wall tiles damaged

Mail Room

No Violations Noted

Control 3

105 CMR 451.353*

Interior Maintenance: Floor damaged throughout Control 3

Control Bathroom

105 CMR 451.123*

Maintenance: Floor tiles missing and damaged

105 CMR 451.123*

Maintenance: Exposed plywood floor water damaged

105 CMR 451.123*

Maintenance: Wall tile damaged behind toilet

Special Services Corridor

Offices

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Armorer's Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave broken in D-Board Office

Female Bathroom

No Violations Noted

Slop Sink Room

Unable to Inspect – Locked

Male Bathroom

No Violations Noted

Female Locker Room

105 CMR 451.123*

Maintenance: Floor dirty in shower # 2 and handicapped shower

105 CMR 451.123*

Maintenance: Wall damaged in handicapped shower

105 CMR 451.123*

Maintenance: Walls dirty in handicapped shower

Male Locker Room & Bathroom

105 CMR 451.123

Maintenance: Ceiling dirty near ceiling vents in changing area

105 CMR 451.123*

Maintenance: Floor and bench dirty in handicapped shower

Staff Training Room A & B

No Violations Noted

Special Services Office

Unable to Inspect – Locked

2nd Floor

Personnel Offices

No Violations Noted

Break Room

No Violations Noted

Copy Room

Unable to Inspect – Locked

North Male Bathroom (near slop sink)

No Violations Noted

Slop Sink Room

Unable to Inspect – Locked

North Female Bathroom (near slop sink)

No Violations Noted

South Male Bathroom

No Violations Noted

South Female Bathroom

No Violations Noted

Internal Affairs

Unable to Inspect – Locked

Trap

Pedestrian Trap

No Violations Noted

Bathroom in Pedestrian Trap

Unable to Inspect – In Use

Visits Waiting Area

105 CMR 451.353*

Interior Maintenance: Floor tile damaged

Modular Gym

Inmate Bathroom # 104

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123*

Maintenance: Light out

105 CMR 451.123*

Maintenance: Floor tile missing

105 CMR 451.123*

Maintenance: Ceiling vent cover missing

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, insufficient water supply in quantity and pressure as bubbler

Staff Bathroom # 105

No Violations Noted

Mop Closet/Electrical # 106

No Violations Noted

Storage Room # 108

No Violations Noted

Gym

105 CMR 451.141*

Screens: Several screens damaged

105 CMR 451.350*

Structural Maintenance: Back door not rodent and weathertight

105 CMR 451.344*

Illumination in Habitable Areas: Light not functioning properly, light out

Control # 102

No Violations Noted

Trailers # 1 and 2

Unable to Inspect Trailer # 1 – In Use

No Violations Noted

Modular Visiting Area

Unable to Inspect – Closed

VOC Laundry

1st Floor

Inmate Bathroom

105 CMR 451.123*

Maintenance: Handwash sink # 2 out-of-order

105 CMR 451.123*

Maintenance: Urinal out-of-order

105 CMR 451.123*

Maintenance: Shower wall damaged

Laundry

105 CMR 451.353*

Interior Maintenance: Ceiling damaged near Laundry Office

Chemical Storage

No Violations Noted

Clothing Storage Room

Unable to Inspect – Locked

Slop Sink Closet

No Violations Noted

Staff Bathroom

No Violations Noted

Classrooms A-D

Unable to Inspect – Under Construction

IT Office

Unable to Inspect – Under Construction

IT Break Area

Unable to Inspect – Under Construction

2nd Floor

Room # 203

Unable to Inspect – Under Construction

Room # 210

Unable to Inspect – Under Construction

Room # 202

Unable to Inspect – Under Construction

H Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350

Structural Maintenance: Exterior walls damaged

105 CMR 451.350

Structural Maintenance: Black substance on exterior of building

Control Booth

105 CMR 451.353*

Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353*

Interior Maintenance: Ceiling grille rusted

105 CMR 451.353*

Interior Maintenance: Ceiling grille cover missing

Control Bathroom

No Violations Noted

Common Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor dirty in shower # 1

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 10 leaking

Office

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.103

Mattresses: Mattress damaged in cell # 112

105 CMR 451.353*

Interior Maintenance: Uncovered junction box in cell # 131

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # 131

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 131

105 CMR 451.350

Structural Maintenance: Window leaking in cell # 131

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 149

Chemical Room

No Violations Noted

I Building

105 CMR 451.350

Structural Maintenance: Black substance on exterior of building

Control Booth

No Violations Noted

Control Bathroom

No Violations Noted

Common Area

No Violations Noted

Showers

105 CMR 451.123
105 CMR 451.130
105 CMR 451.123*

Maintenance: Drain flies observed in shower # 1, 2, 3, 4, 5, and 6
Plumbing: Plumbing not maintained in good repair, shower # 4 and 8 leaking
Maintenance: Drain flies observed in shower # 7

Office

No Violations Noted

Cells

105 CMR 451.350*
105 CMR 451.103
105 CMR 451.350

105 CMR 451.353

Structural Maintenance: Unable to open or close cell windows
Mattresses: Mattress damaged in cell # 161
Structural Maintenance: Window not weathertight, plastic on window in cell # 175 and 210
Interior Maintenance: Seat missing at desk in cell # 196

Chemical Room

No Violations Noted

J Building

105 CMR 451.350

Structural Maintenance: Black substance on exterior of building

Common Area

105 CMR 451.353*

Interior Maintenance: One seat cover damaged

Showers

105 CMR 451.123
105 CMR 451.130*
105 CMR 451.130
105 CMR 451.123
105 CMR 451.123*

Maintenance: Shower floor dirty in shower # 1, 4, 5, and 10
Plumbing: Plumbing not maintained in good repair, shower # 1 leaking
Plumbing: Plumbing not maintained in good repair, shower # 5 leaking
Maintenance: Floor paint damaged in shower # 6
Maintenance: Floor paint damaged in shower # 8

Interview Room

No Violations Noted

Cells

105 CMR 451.350*
105 CMR 451.353
105 CMR 451.350
105 CMR 451.353*
105 CMR 451.353

Structural Maintenance: Unable to open or close cell windows
Interior Maintenance: Wall paint damaged in cell # 264
Structural Maintenance: Windows not weathertight, plastic on window in cell # 224
Interior Maintenance: Floor and wall junction worn in cell # 254, 260, 261, 263, and 264
Interior Maintenance: Floor and wall junction worn in cell # 267

Chemical Room

No Violations Noted

K Building

105 CMR 451.320*
105 CMR 451.350

Cell Size: Inadequate floor space in all cells
Structural Maintenance: Black substance on exterior of building

Control Booth

105 CMR 451.350*

Structural Maintenance: Window in door broken

Control Bathroom

No Violations Noted

Common Area

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor dirty in shower # 7

105 CMR 451.123

Maintenance: Floor dirty in shower # 4, 5, and 6

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 287 and 328

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 316

105 CMR 451.350

Structural Maintenance: Window not weathertight, plastic on window in cell # 281, 287, and 336

105 CMR 451.350*

Structural Maintenance: Window not weathertight, plastic on window in cell # 300, 304, and 310

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 288

105 CMR 451.353

Interior Maintenance: Junction box cover missing in cell # 324 and 325

105 CMR 451.353*

Interior Maintenance: Seat missing at desk in cell # 336

Chemical Room

No Violations Noted

L Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.350*

Structural Maintenance: Black substance on exterior of building

105 CMR 451.350

Structural Maintenance: Window broken in trap

Common Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 1, 2, 4, and 5

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain clogged in shower # 2

105 CMR 451.123*

Maintenance: Wall paint damaged in shower # 3, 4, 5, 6, and 7

105 CMR 451.123*

Maintenance: Floor dirty in shower # 6 and 7

105 CMR 451.123*

Maintenance: Wall dirty in shower # 7

105 CMR 451.123

Maintenance: Floor dirty in shower # 8

Interview Room

No Violations Noted

Cells

105 CMR 451.350*

Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 371

105 CMR 451.350

Structural Maintenance: Windows not weathertight, toilet paper in cracks around window in cell # 354

105 CMR 451.350*

Structural Maintenance: Windows not weathertight, plastic on window in cell # 358 and 359

105 CMR 451.350

Structural Maintenance: Windows not weathertight, plastic on window in cell # 347, 351, 352, 360, 367, 370, and 389

Chemical Room

No Violations Noted

MIU

Receiving

Holding Cells
105 CMR 451.350

Unable to Inspect Cell # 113 and 115 – Not Used
Structural Maintenance: Window broken in cell # 120

Staff Bathroom

No Violations Noted

Receiving Trap
105 CMR 451.350*

Structural Maintenance: Exterior door not rodent and weathertight

Interview Room

No Violations Noted

Classification Hearings # 109

No Violations Noted

Medical Intake # 108

No Violations Noted

Medical Exam Room # 107

Unable to Inspect – Locked

Search and Changing Rooms
105 CMR 451.346

Safe Wiring: Inappropriate use of temporary wiring, internet cables extended through window and doorway into shower # 104A

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower leaking onto floor in shower 104B

Medical Offices

No Violations Noted

Booking Station

No Violations Noted

Offices
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Room # 143

Bathrooms # 126 and 127

No Violations Noted

Bathrooms # 151 and 152

Unable to Inspect Bathroom # 152 – In Use
No Violations Noted

Medical Supply Storage Closet # 150

Unable to Inspect – Locked

Conference Room # 149

No Violations Noted

Janitor's Closet # 154

Unable to Inspect – Locked

Janitors Closet # 146

Unable to Inspect – Locked

Medical Entrance

No Violations Noted

Right Wing

Inmate WC # 16

Unable to Inspect – Not Used

Dental # 165

No Violations Noted

Janitor's Closet # 164

Unable to Inspect – Locked

Exam 1 # 166

No Violations Noted

Exam 2 # 161

No Violations Noted

Exam 3 # 160

No Violations Noted

Waiting Area 1 # 152

No Violations Noted

Nurse's Station

105 CMR 451.124*

Water Supply: Insufficient water supply in quantity and pressure at one water fountain

Left Wing

Waiting Area 2 # 158

No Violations Noted

Interview Room # 178

No Violations Noted

Exam 4 # 177

No Violations Noted

Exam 5 # 176

No Violations Noted

Breakroom # 175

105 CMR 451.126

Hot Water: Hot water temperature recorded at 75⁰F at handwash sink

Exam 6 # 174

No Violations Noted

Minor Proc # 173

Unable to Inspect – Locked

Medical Storage # 172

No Violations Noted

Clean Storage # 171

No Violations Noted

Soil Storage # 170 (Medical Waste)

No Violations Noted

Inmate WC # 169

105 CMR 451.117*

Toilet Fixtures: Toilet fixture rusted

2nd Floor

Staff WC

No Violations Noted

Storage Closets

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 1

105 CMR 451.123*

Maintenance: Ceiling dirty in shower # 2

105 CMR 451.123*

Maintenance: Soap scum on walls and floor in shower # 3

Group Rooms

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 2 in Med Watch A

105 CMR 451.130*

Hot Water: Shower water temperature recorded at 86^oF in Med Watch A

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 clogged in Med Watch B

105 CMR 451.123

Maintenance: Soap scum on floor in shower in Med Watch C

Single Cells

No Violations Noted

Work Release

Control Booth

No Violations Noted

Strip Search Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water damaged

Chemical Closet

No Violations Noted

Office

Unable to Inspect – Locked

Day Room

No Violations Noted

Storage Room

No Violations Noted

Laundry

No Violations Noted

Right Corridor

105 CMR 451.350*

Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 7

105 CMR 451.353*

Interior Maintenance: Wall damaged near bed in cell # 8

Showers

105 CMR 451.123*

Maintenance: Wall tile damaged in shower # 1

105 CMR 451.123*

Maintenance: Floor tile damaged in shower # 2 and 3

105 CMR 451.123

Maintenance: Floor tile damaged in shower # 4

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall damaged in toilet stall # 1, 2, and 3

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, hot water handle missing at handwash sink # 2

105 CMR 451.124*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 3

Left Corridor

105 CMR 451.350*

Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 3

Slop Sink Room

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor tiles missing in shower # 1, 3, 4, and 5

105 CMR 451.123*

Maintenance: Ceiling dirty throughout shower room

105 CMR 451.123*

Maintenance: Ceiling vent missing grille/louwer

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

105 CMR 451.123

Maintenance: Ceiling vent dusty

Inmate Bathroom

105 CMR 451.126*

Water Supply: No cold water supplied to handwash sink # 2

105 CMR 451.123*

Maintenance: Window broken

105 CMR 451.123*

Maintenance: Wall damaged behind toilet # 3

Chow Hall and Gym Room

No Violations Noted

Storage Room

No Violations Noted

Tower

Unable to Inspect – Closed

Warehouse Building (outside)

Staff Gym

Weight Area

No Violations Noted

Female Bathroom/Locker Room

105 CMR 451.353*

Interior Maintenance: Floor tiles not secured by toilet

Male Bathroom /Locker Room

No Violations Noted

Chemical Room

Unable to Inspect – Locked

Office

Unable to Inspect – Locked

Warehouse

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Entrance

No Violations Noted

Office

No Violations Noted

Break Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall paint damaged

105 CMR 451.123*

Maintenance: Floor tile damaged

105 CMR 451.123

Maintenance: Walls dirty

Staff Bathroom

No Violations Noted

Chemical Room

No Violations Noted

Walk-In Freezer

No Violations Noted

Dry Storage Closet

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, ceiling damaged

Exterior Cooler # 1

No Violations Noted

Exterior Cooler # 2

No Violations Noted

Garage/Transport

Transportation Office

No Violations Noted

Kitchen Area

No Violations Noted

Bathroom

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Wall damaged

105 CMR 451.126

Hot Water: Hot water temperature recorded at 85°F at handwash sink

Tool Room

No Violations Noted

Wash Room

No Violations Noted

Garage Room

No Violations Noted

Key Control

No Violations Noted

Annex

Unable to Inspect – Closed

Observations and Recommendations

1. The inmate population was 647 at the time of inspection.
2. At the time of inspection, the Modular Visiting Area, Tower, and Annex were closed and not in use.
3. Throughout Maxi B and Maxi C the shower areas have begun to deteriorate. The CSP recommends developing a plan to repair violations noted within the showers with smooth and easily cleanable surfaces as well as developing a higher frequency shower cleaning policy.
4. The windows in the cells in of H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls. The windows have also deteriorated in many cells requiring plastic coverings to make them weathertight. The CSP recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros
Environmental Health Inspector, CSP, BEH