



CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
67 Forest Street, Suite # 100
Marlborough, MA 01752
Phone: 617-695-7447

MARYLOU SUDDERS
Secretary

MARGRET R. COOKE
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

April 22, 2022

David H. Tuttle, Superintendent
Worcester County House of Corrections and Jail
5 Paul X. Tivnan Drive
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on April 7 and 8, 2022 accompanied by Sergeant Devon Walker; and Captain Eric Locke. Violations noted during the inspection are listed below including 180 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Margaret R. Cooke, Commissioner, DPH (electronic copy)
Nalina Narain, Director, BEH (electronic copy)
Steven Hughes, Director, CSP, BEH (electronic copy)
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Terrence Reidy, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
Terrance Ward, FSO (electronic copy)
Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)
Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Entrance

Superintendent's Office

Unable to Inspect – In Use

Waiting Area

No Violations Noted

Fisher Conference Room

Unable to Inspect – In Use

Hallway

No Violations Noted

Assistant Deputy Superintendent's Office

Unable to Inspect – In Use

Communication Director's Office

No Violations Noted

Male Staff Locker Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water damaged

Male Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling vents dusty

Female Changing Area

No Violations Noted

Control Room

No Violations Noted

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Light shield not secured

Key Room

No Violations Noted

Herman Building

VISITING ROOM

Inmate Visiting Side

105 CMR 451.353*

Interior Maintenance: Countertop damaged in booth # 1, 10, 12, and 14

105 CMR 451.353*

Interior Maintenance: Wall damaged near phone in booth # 19 and 20

Non-Inmate Visiting Side

No Violations Noted

Female Handicapped Bathroom

No Violations Noted

Male Handicapped Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

Female Bathroom

No Violations Noted

Male Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Partition damaged between urinal and sink

Father's Visiting Room

Unable to Inspect – Not Used

Old Receiving

105 CMR 451.350 Structural Maintenance: Old receiving door not rodent and weathertight

Old County Lockup

Unable to Inspect – Not Used

Property

No Violations Noted

Property Office

No Violations Noted

Property Storage

No Violations Noted

Parole Office

105 CMR 451.350 Structural Maintenance: Window broken

Breakroom & Bathroom

105 CMR 451.123 Maintenance: Ceiling tiles water damaged in bathroom

Offices

No Violations Noted

Utility Closet

No Violations Noted

Offices Corridor

No Violations Noted

Central Control

No Violations Noted

Control Bathroom

105 CMR 451.123* Maintenance: Light shield not secured to light

105 CMR 451.126 Hot Water: Hot water temperature recorded at 142°F

105 CMR 451.123 Maintenance: Ceiling tile missing

A1 Block

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.126

Hot Water: Hot water temperature recorded at 139°F at handwash sink

Control Bathroom

No Violations Noted

Day Room

No Violations Noted

Room # 1

No Violations Noted

Room # 2

No Violations Noted

Room # 3

No Violations Noted

Storage # 4

No Violations Noted

Storage # 5

No Violations Noted

Strip Search Room # 6

No Violations Noted

Slop Sink (Upstairs)

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

Cells (Upstairs)

105 CMR 451.123*

Maintenance: Toilet damaged in cell # 16

Showers (Upstairs)

105 CMR 451.123

Maintenance: Door frame paint damaged in shower # 1

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123

Maintenance: Door paint damaged in shower # 1 and 2

Slop Sink (Downstairs)

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventor leaking

Cells (Downstairs) – Unoccupied

No Violations Noted

Showers (Downstairs)

105 CMR 451.123	Maintenance: Walls dirty in shower # 1
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123	Maintenance: Door frame paint damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Debris in floor drain in shower # 2

Rec Area

No Violations Noted

A2 Block

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.350	Structural Maintenance: Window in trap broken

Control Booth

No Violations Noted

Control Bathroom

105 CMR 451.126	Hot Water: Hot water temperature recorded at 140 ⁰ F at handwash sink
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Day Room

No Violations Noted

Chemical Storage Room

No Violations Noted

Paper Goods Storage

No Violations Noted

Staff Room

No Violations Noted

Slop Sink Room (Upstairs)

105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
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Cells (Upstairs)

No Violations Noted

Showers (Upstairs)

105 CMR 451.123	Maintenance: Ceiling vent rusted in shower # 1
105 CMR 451.123	Maintenance: Debris on floor in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123	Maintenance: Door paint damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Door frame paint damaged in shower # 1 and 2
105 CMR 451.123	Maintenance: Ceiling dirty in shower # 1 and 2
105 CMR 451.123	Maintenance: Walls dirty in shower # 2
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

105 CMR 451.353*

Interior Maintenance: Floor paint damaged in cell # 52

Showers (Downstairs)

105 CMR 451.123

Maintenance: Debris on floor in shower # 1

105 CMR 451.123

Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Door frame paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Ceiling vent rusted in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123

Maintenance: Walls dirty in shower # 1 and 2

105 CMR 451.123

Maintenance: Ceiling dirty in shower # 2

Hallway

Storage Closets

No Violations Noted

MAXI B

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control

105 CMR 451.353*

Interior Maintenance: Mold on ceiling tiles in hallway outside Control

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, pipe leaking in ceiling outside Control

105 CMR 451.350

Structural Maintenance: Window broken

Control Bathroom

105 CMR 451.123*

Maintenance: Wall board dirty near toilet

105 CMR 451.123*

Maintenance: Soap dispenser damaged

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Lower Right Tier

Day Room

No Violations Noted

Slop Sink

105 CMR 451.353*

Interior Maintenance: Caulking damaged around slop sink

Showers

105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 1

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123

Maintenance: Floor dirty in shower # 2

105 CMR 451.123*

Maintenance: Wall epoxy damaged in shower # 2

105 CMR 451.123*

Maintenance: Mold on walls in shower # 2

Cells

No Violations Noted

Lower Left Tier

Day Room

105 CMR 451.340* Illumination: Insufficient lighting, light out

Cells

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 137

Showers

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1

105 CMR 451.123* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123* Maintenance: Mold on walls in shower # 1

105 CMR 451.123 Maintenance: Wall damaged outside shower # 2

Slop Sink

105 CMR 451.353* Interior Maintenance: Caulking damaged around slop sink

Chemical Closet

No Violations Noted

Lower Disciplinary Unit

Unable to Inspect – Not Used

Upper Left Tier

Day Room

105 CMR 451.340 Illumination: Insufficient lighting, light out

Cells

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 313, 327, and 343

Slop Sink

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Mold on walls in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 2

105 CMR 451.123* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

105 CMR 451.123 Maintenance: Mold on walls in shower # 2

Upper Disciplinary Unit

105 CMR 451.353* Unable to Inspect Cell # 3 and 4 – Not Used

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1

Interior Maintenance: Wall paint damaged in cell # 1

Upper Right Tier

Day Room

105 CMR 451.340 Illumination: Insufficient lighting, light out

Cells

No Violations Noted

Showers

105 CMR 451.123	Maintenance: Floor paint damaged in shower # 1
105 CMR 451.123*	Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Mold on walls in shower # 1
105 CMR 451.123	Maintenance: Mold on walls in shower # 2

Slop Sink

105 CMR 451.353*	Interior Maintenance: Caulking damaged around slop sink
105 CMR 451.353*	Interior Maintenance: Light switch damaged

Chapel

No Violations Noted

Office (Right of Altar)

Unable to Inspect – Not Used

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining Room

105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained outside Staff Dining Room in hallway
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Staff Serving Line & Prep Area

No Violations Noted

Pots & Pans Closet

No Violations Noted

Ovens

No Violations Noted

Food Prep Area & Kettles

No Violations Noted

Handwash Sink

FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, soap dispenser broken
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Milk Cooler

FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged
FC 3-305.11(A)(2)	Preventing Contamination from Premises: Food exposed to dust, refrigerator fan cover dusty

Produce Cooler

No Violations Noted

Prep Cooler

FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged
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Tool Storage Closet

No Violations Noted

<i>Control</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Freezer</i>	No Violations Noted
<i>Dry Goods</i>	No Violations Noted
<i>Entry 5 Area (Near Dry Goods)</i>	No Violations Noted
<i>Receiving Area</i>	No Violations Noted
<i>Chemical Closet</i>	No Violations Noted
<i>Dishwasher Area</i>	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine out-of-order
FC 4-501.11(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking and water damaged around pipe
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking and water damaged around pipe
FC 6-501.12(A)	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent droppings observed by mouse trap
<i>3-Compartment Sink # 1 and 2</i>	No Violations Noted
<i>Culinary Storage Room</i>	No Violations Noted
<i>Exterior Door</i>	No Violations Noted
<i>Can Room</i>	No Violations Noted
<i>Inmate Serving Area</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<u>Gymnasium</u>	
<i>Slop Sink Closet (Hallway)</i>	No Violations Noted

<i>Basketball Court</i>	
105 CMR 451.344*	Illumination in Habitable Areas: Light not functioning properly, lights out
105 CMR 451.350*	Structural Maintenance: Floor damaged
105 CMR 451.350*	Structural Maintenance: Wall damaged
105 CMR 451.350*	Structural Maintenance: Ceiling damaged
105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged
<i>Inmate Toilets & Showers</i>	
105 CMR 451.123*	Unable to Inspect Showers – Not Used
105 CMR 451.123*	Maintenance: Light out above toilets
105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Booth</i>	
105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged
<i>Staff Bathroom</i>	
105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Bathroom without Showers</i>	
	Unable to Inspect – Closed
<u>MAXI C</u>	
105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
<i>Control Booth</i>	
105 CMR 451.123	Maintenance: Floor dirty
<i>Booth Bathroom</i>	
105 CMR 451.123*	Maintenance: Ceiling vent dusty
105 CMR 451.123*	Maintenance: Walls dirty
Upper Tier	
<i>Left-Side Day Room</i>	
	No Violations Noted
<i>Right-Side Day Room</i>	
	No Violations Noted
<i>Cells</i>	
105 CMR 451.350*	Unable to Inspect Cell # 426 and 445 – Under Construction
105 CMR 451.353	Structural Maintenance: Windowpane cracked in cell # 403
105 CMR 451.353*	Interior Maintenance: Wall damaged in cell # 411
105 CMR 451.353*	Interior Maintenance: Wall damaged in cell # 435, 443, and 449
105 CMR 451.353*	Interior Maintenance: Floor paint damaged in cell # 425
<i>Showers</i>	
105 CMR 451.123	Maintenance: Soap scum on curtain in shower # 1
105 CMR 451.353	Interior Maintenance: Wall dirty in shower # 1, 2, and 3
105 CMR 451.123*	Maintenance: Wall epoxy damaged in shower # 1, 2, and 3
105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 3

Slop Sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water leak near door frame and wall outside slop sink

105 CMR 451.353

Interior Maintenance: Wall and door frame water damaged outside slop sink

Old Segregation

Unable to Inspect – Not Used

Lower Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 202

105 CMR 451.353*

Interior Maintenance: Wall paint damaged in cell # 219

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 221, 230, and 231

105 CMR 451.103

Mattresses: Mattress damaged in cell # 250

Slop Sink

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on mat outside shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Mold on floor in shower # 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 3

Segregation

Unable to Inspect – Not Used

Chemical Area

No Violations Noted

Programs

Offices

No Violations Noted

Break Area in Hall

No Violations Noted

Male Staff Bathroom

Unable to Inspect – In Use

Classrooms

No Violations Noted

Female Staff Bathroom

105 CMR 451.123

Maintenance: Wall dirty behind toilet

Slop Sink Room

Unable to Inspect – Locked

Library

No Violations Noted

Maintenance Corridor

Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling tiles water stained

105 CMR 451.123*

Maintenance: Handwash sink dirty

105 CMR 451.123

Maintenance: Floor dirty

Inmate Bathroom

No Violations Noted

Staff Bathroom inside Office

No Violations Noted

Laundry Area

105 CMR 451.353

Interior Maintenance: Slop sink dirty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured in slop sink

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

Maintenance Break Room

105 CMR 451.350

Structural Maintenance: Screen door not rodent and weathertight

Welding Area

105 CMR 451.350*

Structural Maintenance: Back door not rodent and weathertight

EHSO Office (Waste Log)

No Violations Noted

Captain/Lieutenant's Office Area (Old Health Services)

Old Cells/Biohazard Storage

Unable to Inspect – Not Used

Lieutenant's Cubicles

No Violations Noted

Lieutenant's Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Additional Offices

No Violations Noted

Bathrooms (2)

No Violations Noted

Break Area

No Violations Noted

Deignan Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353*

Interior Maintenance: Floor damaged

105 CMR 451.353

Interior Maintenance: Wall paint damaged

Control Booth Bathroom

105 CMR 451.123

Maintenance: Floor dirty

Common Area

105 CMR 451.141*

Screens: Screen missing

105 CMR 451.340

Illumination: Insufficient lighting, lights out

Interview Room

No Violations Noted

Dry Storage

No Violations Noted

Chemical Closet

No Violations Noted

Upper West

Showers

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.123*

Maintenance: Door frame rusted in shower # 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

Cells

105 CMR 451.350

Structural Maintenance: Window broken in cell # 55

Slop Sink Room

105 CMR 451.353*

Interior Maintenance: Wall paint damaged around sink

Bathroom

105 CMR 451.123*

Maintenance: Paint damaged on toilet partitions

105 CMR 451.123*

Maintenance: Floor paint damaged throughout

105 CMR 451.123*

Maintenance: Heater rusted

105 CMR 451.123*

Maintenance: Basin damaged at handwash sink # 1 and 2

Lower West

Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2

Bathroom

105 CMR 451.123*	Maintenance: Heater rusted
105 CMR 451.123*	Maintenance: Basin rusted at handwash sink # 1
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water stopper broken at handwash sink # 4
105 CMR 451.123	Maintenance: Ceiling vent dusty
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink # 2 clogged

Cells

105 CMR 451.353	Interior Maintenance: Ceiling vent not secured in Hallway
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Lower East

Showers

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123	Maintenance: Wall paint damaged in shower # 2

Bathroom

105 CMR 451.123*	Maintenance: Floor paint damaged
105 CMR 451.123*	Maintenance: Ceiling vent dusty
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink # 1 clogged
105 CMR 451.123	Maintenance: Cobwebs above lights

Cells

105 CMR 451.350*	Structural Maintenance: Windowpane cracked in cell # 14
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Slop Sink Room

No Violations Noted

Upper East

105 CMR 451.353*	Interior Maintenance: Wall dirty on staircase to Upper East
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Slop Sink Room

105 CMR 451.353	Interior Maintenance: Standing water in bucket
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Cells

105 CMR 451.350*	Structural Maintenance: Windowpane cracked in cell # 23 and 32
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Showers

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123*	Maintenance: Ceiling access panel rusted in shower # 2

Bathroom

105 CMR 451.123	Maintenance: Floor paint damaged
105 CMR 451.123	Maintenance: Ceiling paint damaged
105 CMR 451.123	Maintenance: Heater rusted

Mini 5 Building

105 CMR 451.320	Cell Size: Inadequate floor space in cells, cells double bunked
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Booth

105 CMR 451.353	Interior Maintenance: Floor damaged
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Booth Bathroom
105 CMR 451.123*
105 CMR 451.126

Maintenance: Hole in wall near toilet
Hot Water: Hot water temperature recorded at 100⁰F

Corridor 2 (Right Side)

Showers
105 CMR 451.123
105 CMR 451.123

Maintenance: Ceiling damaged outside showers
Maintenance: Soap scum on floor in shower # 1

Cells

No Violations Noted

Middle Corridor

Chow Area

No Violations Noted

Office in Chow Area

No Violations Noted

Storage Rooms (2)

No Violations Noted

Chemical Closet

No Violations Noted

Office/Interview Room

No Violations Noted

Corridor 1 (Left Side)

Office

No Violations Noted

Hallway

No Violations Noted

Shower

No Violations Noted

Office with Bathroom

Unable to Inspect – Locked

Cells

No Violations Noted

Modular Administration Building

Lobby

Waiting Area

No Violations Noted

Male Bathroom

No Violations Noted

Female Bathroom

105 CMR 451.123*

Maintenance: Wall tiles damaged

Mail Room

No Violations Noted

Control 3

105 CMR 451.353*

Interior Maintenance: Floor damaged

105 CMR 451.353

Interior Maintenance: Floor damaged in break area

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Control Bathroom

105 CMR 451.123*

Maintenance: Floor tiles missing and damaged

105 CMR 451.123*

Maintenance: Exposed plywood floor water damaged

105 CMR 451.123*

Maintenance: Wall tile damaged behind toilet

Special Services Corridor

Armorer's Office

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Slop Sink Room

Unable to Inspect – Locked

Male Bathroom

No Violations Noted

D-Board Office

No Violations Noted

Dispatch

No Violations Noted

Evidence Closet

Unable to Inspect – Locked

3 Offices

No Violations Noted

Female Locker Room

105 CMR 451.123*

Maintenance: Wall damaged in handicapped shower

105 CMR 451.123

Maintenance: Floor dirty in handicapped shower

105 CMR 451.124*

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2

105 CMR 451.123

Maintenance: Ceiling leaking by toilets

Male Locker Room & Bathroom

105 CMR 451.123	Maintenance: Floor dirty in shower # 2
105 CMR 451.353*	Interior Maintenance: Mold on ceiling near ceiling vents in changing area
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink # 1
105 CMR 451.123	Maintenance: Floor and bench dirty in handicapped shower

Staff Training Room A & B

Unable to Inspect Staff Training Room A – In Use
No Violations Noted

Special Services Office

Unable to Inspect – Locked

2nd Floor

Personnel Offices

No Violations Noted

Break Room

No Violations Noted

Copy Room

No Violations Noted

North Male Bathroom (near slop sink)

No Violations Noted

Slop Sink Room

Unable to Inspect – Locked

North Female Bathroom (near slop sink)

No Violations Noted

South Male Bathroom

No Violations Noted

South Female Bathroom

No Violations Noted

Internal Affairs

No Violations Noted

Trap

Pedestrian Trap

No Violations Noted

Bathroom in Pedestrian Trap

105 CMR 451.123*	Maintenance: Ceiling damaged
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Visits Waiting Area

No Violations Noted

Modular Gym

Inmate Bathroom # 104

105 CMR 451.124*

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

Maintenance: Light out

Maintenance: Floor tile missing

Maintenance: Ceiling vent cover missing

Staff Bathroom # 105

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink clogged

Mop Closet/Electrical # 106

No Violations Noted

Storage Room # 108

No Violations Noted

Gym

105 CMR 451.141*

105 CMR 451.350*

Screens: Several screens damaged

Structural Maintenance: Back door not rodent and weathertight

Control # 102

No Violations Noted

Trailers # 1 and 2

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator dirty and out-of-order in Trailer # 2

Modular Infirmary

Unable to Inspect – Closed

Modular Visiting Area

Unable to Inspect – Closed

VOC Laundry

1st Floor

Inmate Bathroom

105 CMR 451.130

105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, sink # 2 leaking

Maintenance: Shower wall damaged

Laundry

105 CMR 451.353*

Interior Maintenance: Ceiling damaged near Laundry Office

Chemical Storage

Unable to Inspect – Locked

Clothing Storage Room

Unable to Inspect – Locked

Slop Sink Closet

Unable to Inspect – Locked

Staff Bathroom

No Violations Noted

Classrooms A-D

105 CMR 451.340*

Illumination: Insufficient lighting, light out in Classroom C

IT Office

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven rusted at entrance to IT Offices

105 CMR 451.350*

Structural Maintenance: Back door near entrance to IT Offices not rodent and weathertight

IT Break Area

No Violations Noted

Hallway

No Violations Noted

2nd Floor

Room # 203

105 CMR 451.353*

Interior Maintenance: Wall vent missing grille/louver

Room # 210

No Violations Noted

Room # 202

105 CMR 451.353

Interior Maintenance: Pooling water on floor

H Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353*

Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353*

Interior Maintenance: Ceiling grille rusted

Control Bathroom

105 CMR 451.123*

Maintenance: Floor tiles missing in bathroom

Common Area

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 4, 5 and 6

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 9 and 10

Office

No Violations Noted

Cells

105 CMR 451.350*	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.353*	Interior Maintenance: Wall paint damaged in cell # 137
105 CMR 451.353*	Interior Maintenance: Wall damaged near anchor point of bed in cell # 119
105 CMR 451.353*	Interior Maintenance: Uncovered junction box in cell # 131
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 131 and 132
105 CMR 451.350	Structural Maintenance: Ceiling and windows leaking in cell # 131 and 132
105 CMR 451.353	Interior Maintenance: Standing water on floor in cell # 131 and 132
105 CMR 451.353	Interior Maintenance: Bed paint damaged in cell # 134
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 149
105 CMR 451.350	Structural Maintenance: Window not weathertight in cell # 143

Chemical Room

No Violations Noted

I Building

Control Booth

105 CMR 451.350*	Structural Maintenance: Ceiling tiles damaged
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Control Bathroom

105 CMR 451.123	Maintenance: Sink dirty
105 CMR 451.123	Maintenance: Paper towel dispenser broken

Common Area

No Violations Noted

Showers

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1-9
105 CMR 451.123	Maintenance: Wall dirty in shower # 1
105 CMR 451.123	Maintenance: Mold on walls in shower # 2, 3, 5, 6, and 8
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 8

Office

No Violations Noted

Cells

105 CMR 451.350	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 170 and 178
105 CMR 451.353	Interior Maintenance: Light shield broken above sink in cell # 204

Chemical Room

No Violations Noted

J Building

Common Area

105 CMR 451.353*	Interior Maintenance: Two seat covers damaged
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Showers

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 1 and 10 leaking
105 CMR 451.123*	Maintenance: Column outside shower damaged at shower # 3 and 7
105 CMR 451.123	Maintenance: Mold on walls in shower # 5
105 CMR 451.123	Maintenance: Wall paint damaged in shower # 5 and 8
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 6, 7, 8, 9, and 10
105 CMR 451.123	Maintenance: Walls dirty in shower # 10
105 CMR 451.123	Maintenance: Floor dirty in shower # 10

Interview Room

No Violations Noted

Cells

105 CMR 451.350	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 245 and 271
105 CMR 451.353*	Interior Maintenance: Uncovered junction box in cell # 235
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 256
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 247
105 CMR 451.353	Interior Maintenance: Desk paint damaged in cell # 221
105 CMR 451.353	Interior Maintenance: Floor and wall junction dirty in cell # 251, 252, 253, 259, 261, 263, and 264

Chemical Room

No Violations Noted

K Building

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.350	Structural Maintenance: Window broken in Trap

Control Booth

105 CMR 451.353*	Interior Maintenance: Ceiling tiles damaged
105 CMR 451.350	Structural Maintenance: Window in door broken

Control Bathroom

105 CMR 451.123	Maintenance: Floor dirty
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Common Area

No Violations Noted

Showers

105 CMR 451.123	Maintenance: Floor outside all showers dirty
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1-10
105 CMR 451.123	Maintenance: Debris on floor in shower # 1 and 3
105 CMR 451.123	Maintenance: Floors dirty in shower # 5, 7, and 9
105 CMR 451.123	Maintenance: Walls dirty in shower # 5, 6, 7, and 10
105 CMR 451.123	Maintenance: Ceiling dirty in shower # 3 and 7
105 CMR 451.123	Maintenance: Column outside shower damaged at shower # 3 and 7

Cells

105 CMR 451.350	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.353	Interior Maintenance: Desk paint damaged in cells # 322
105 CMR 451.353	Interior Maintenance: Excessive rubbish in cell # 292
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 315 and 316
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 281, 291, 293, 294, 295, 296, 303, 305, 312, 314, 327, and 332

Chemical Room

No Violations Noted

L Building

105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
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Common Area

Unable to Inspect – Quarantine/Isolation Building

Showers

Unable to Inspect – Quarantine/Isolation Building

Interview Room

Unable to Inspect – Quarantine/Isolation Building

Cells

Unable to Inspect – Quarantine/Isolation Building

Chemical Room

Unable to Inspect – Quarantine/Isolation Building

MIU

Receiving

Holding Cells

105 CMR 451.353	Interior Maintenance: Walls dirty in Holding Cell # 7
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Staff Bathroom

No Violations Noted

Receiving Trap

105 CMR 451.350	Structural Maintenance: Exterior door not rodent and weathertight
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Interview Room

No Violations Noted

Classification Hearings # 109

No Violations Noted

Medical Intake # 108

105 CMR 451.126	Hot Water: Hot water temperature recorded at 85°F at handwash sink
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Medical Exam Room # 107

Unable to Inspect – Locked

Search and Changing Rooms

105 CMR 451.346*

Safe Wiring: Inappropriate use of temporary wiring, internet cable strung through window from Property into shower area of shower # 104A

105 CMR 451.122*

Shower Floors: Shower floor not slopped towards floor drain in handicapped shower # 104B

Medical Offices

No Violations Noted

Booking Station

No Violations Noted

Records

No Violations Noted

Property

No Violations Noted

Break Room # 130

No Violations Noted

Psychology & Health Services Offices

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Office # 143

Bathrooms # 126 and 127

Unable to Inspect Bathroom # 126 –In Used

No Violations Noted

Bathroom # 151 and 152

No Violations Noted

Medical Supply Storage Closet # 150

Unable to Inspect – Locked

Conference Room # 149

Unable to Inspect – In Use

Classification Offices

No Violations Noted

Janitor's Closet # 154

Unable to Inspect – Locked

Holding STO # 153

No Violations Noted

Janitors Closet # 146

Unable to Inspect – Locked

Medical Entrance

No Violations Noted

Right Wing

Inmate WC # 16
105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

Dental # 165

No Violations Noted

Janitor's Closet # 164

No Violations Noted

Exam 1 # 166

Unable to Inspect – Locked

Exam 2 # 161

No Violations Noted

Exam 3 # 160

No Violations Noted

Waiting Area 1 # 152

No Violations Noted

Nurse's Station

No Violations Noted

Left Wing

Waiting Area 2 # 158

No Violations Noted

Interview Room # 178

No Violations Noted

Exam 4 # 177

No Violations Noted

Exam 5 # 176

No Violations Noted

Dialysis # 175

No Violations Noted

Exam 6 # 174

No Violations Noted

Minor Proc # 173

Unable to Inspect – Locked

Medical Storage # 172
105 CMR 451.126

Hot Water: Hot water temperature recorded at 67°F at handwash sink

Clean Storage # 171

No Violations Noted

Soil Storage # 170 (Medical Waste)

No Violations Noted

Inmate WC # 169

No Violations Noted

2nd Floor

Staff WC

No Violations Noted

Storage Closets

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3

Group Rooms

No Violations Noted

Single Cells

No Violations Noted

Work Release

Control Booth

No Violations Noted

Strip Search Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water damaged

Chemical Closet

105 CMR 451.353

Interior Maintenance: Ceiling tiles damaged

Office

Unable to Inspect – Locked

Day Room

No Violations Noted

Storage Room

No Violations Noted

Laundry

No Violations Noted

Right Corridor

105 CMR 451.350*

Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 7

105 CMR 451.353*

Interior Maintenance: Wall damaged near bed in cell # 8

Showers

105 CMR 451.123
105 CMR 451.123

Maintenance: Floor tile damaged in shower # 1, 2, 3, and 4
Maintenance: Wall tile damaged in shower # 1

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130*
105 CMR 451.130
105 CMR 451.123*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 2
Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 3
Maintenance: Wall damaged in toilet stall # 1, 2, and 3

Left Corridor

105 CMR 451.350

Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 3

Slop Sink Room

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130

Maintenance: Floor tiles missing in shower # 3 and 5
Maintenance: Ceiling dirty throughout shower room
Maintenance: Ceiling vent missing grille/louver
Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

Inmate Bathroom

105 CMR 451.126*
105 CMR 451.123
105 CMR 451.123

Water Supply: No cold water supplied to handwash sink # 2
Maintenance: Window broken
Maintenance: Wall damaged behind toilet # 3

Chow Hall and Gym Room

No Violations Noted

Storage Room

No Violations Noted

Tower

1st Floor

105 CMR 451.353*

Interior Maintenance: Floor dirty

2nd Floor

105 CMR 451.350*
105 CMR 451.353*
105 CMR 451.350*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.126*
105 CMR 451.123*

Structural Maintenance: Wall damaged
Interior Maintenance: Wall paint damaged
Structural Maintenance: Ceiling damaged
Maintenance: Floor dirty
Maintenance: Toilet dirty
Hot Water: Hot water temperature recorded at 64⁰F
Maintenance: Wall vent dusty

3rd Floor

105 CMR 451.350*	Structural Maintenance: Wall damaged
105 CMR 451.353*	Interior Maintenance: Wall board missing
105 CMR 451.344*	Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture
105 CMR 451.350*	Structural Maintenance: Window cracked
105 CMR 451.353*	Interior Maintenance: Wall outlet with exposed wires not secured to wall
105 CMR 451.141*	Screens: Screen missing
105 CMR 451.350	Structural Maintenance: Air conditioner not rodent and weathertight, seal damaged and leaking
105 CMR 451.360	Protective Measures: Birds nest in air conditioner
105 CMR 451.360	Protective Measures: Flies observed

Warehouse Building (outside)

Staff Gym

Weight Area

No Violations Noted

Female Bathroom/Locker Room

No Violations Noted

Male Bathroom /Locker Room

No Violations Noted

Chemical Room

Unable to Inspect – Locked

Office

Unable to Inspect – Locked

Warehouse

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Entrance

FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking
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Office

No Violations Noted

Break Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123*	Maintenance: Wall paint damaged
105 CMR 451.123*	Maintenance: Floor tile damaged

Staff Bathroom

No Violations Noted

Chemical Room

No Violations Noted

Walk-In Freezer

No Violations Noted

Dry Storage Closet

No Violations Noted

Exterior Cooler # 1

No Violations Noted

Exterior Cooler # 2

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets dirty

Garage/Transport

Transportation Office

105 CMR 451.353*

Interior Maintenance: Window shade missing

Kitchen Area

No Violations Noted

Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking

Staff Bathroom

105 CMR 451.123*

105 CMR 451.353

Maintenance: Wall damaged

Interior Maintenance: Pipe leaking outside Staff Bathroom

Tool Room

No Violations Noted

Wash Room

No Violations Noted

Garage Room

No Violations Noted

Key Control

No Violations Noted

Annex

Unable to Inspect – Closed

Observations and Recommendations

1. The inmate population was 592 at the time of inspection.
2. During the kitchen inspection, the warewash machine was out-of-order. As an interim measure, Kitchen staff were using single-use trays and manually washing and sanitizing remaining food preparation items.
3. The L Building was in the process of being tested for COVID-19 at the time of inspection.
4. At the time of inspection, the Modular Infirmary, Modular Visiting Area, and Annex were closed and not in use.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink, appearing to read "Amy Medeiros".

Amy Medeiros
Environmental Health Inspector, CSP, BEH