The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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December 29, 2021

David H. Tuttle, Superintendent

Worcester County House of Corrections and Jail

5 Paul X. Tivnan Drive

West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of Worcester County House of Corrections and Jail on December 17, 20, and 21, 2021 accompanied by Terrance Ward, Fire Safety Officer; Officer Devon Walker; and Captain Eric Locke. Violations noted during the inspection are listed below including 122 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

 Sincerely,

 Kerry Wagner, MPH

 Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH

Nalina Narain, Director, BEH

 Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

 Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Terrance Ward, FSO (electronic copy)

Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)

Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)

 Clerk, Massachusetts House of Representatives (electronic copy)

 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Entrance**

*Superintendent’s Office*

Unable to Inspect – Locked

*Waiting Area*

 No Violations Noted

*Fisher Conference Room*

 No Violations Noted

*Hallway*

 No Violations Noted

*Assistant Deputy Superintendent’s Office*

 Unable to Inspect – Locked

*Communication Director’s Office*

 No Violations Noted

**Male Staff Locker Room**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty above toilets

**Female Changing Area**

 No Violations Noted

**Control Room**

 No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Key Room*

No Violations Noted

**Herman Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

**A2 Block**

**Control Booth**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Day Room*

 No Violations Noted

*Chemical Storage Room*

 No Violations Noted

*Paper Goods Storage*

 No Violations Noted

*Staff Room*

 No Violations Noted

*Slop Sink Room (Upstairs)*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink clogged

*Cells (Upstairs)*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 37, 42, 46, and 53

105 CMR 451.353 Interior Maintenance: Hallways and cells generally dirty

*Showers (Upstairs)*

 Unable to Inspect – In Use

*Slop Sink (Downstairs)*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink clogged

*Cells (Downstairs)*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 57

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 52, 54, 55, and 56

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 61 and 63

*Showers (Downstairs)*

 Unable to Inspect – In Use

**Hallway**

*Storage Closets*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out in far-right closet

**A1 Block**

**Control Booth**

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Control Bathroom*

 No Violations Noted

*Day Room*

 No Violations Noted

*Room # 1*

 Unable to Inspect – In Use

*Room # 2*

 No Violations Noted

*Room # 3*

 No Violations Noted

*Storage # 4*

 No Violations Noted

*Storage # 5*

 No Violations Noted

*Strip Search Room*

 No Violations Noted

*Slop Sink (Upstairs)*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Cells (Upstairs)*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 5

105 CMR 451.123\* Maintenance: Toilet damaged in cell # 16

105 CMR 451.353 Interior Maintenance: Cells generally dirty

105 CMR 451.353 Interior Maintenance: Bed surface rusted in cell # 3

105 CMR 451.353 Interior Maintenance: Birds nest in window in cell # 11

*Showers (Upstairs)*

 No Violations Noted

*Slop Sink (Downstairs)*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Cells (Downstairs) – Unoccupied*

 No Violations Noted

*Showers (Downstairs)*

105 CMR 451.123 Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Debris in floor drain in shower # 2

*Rec Area*

 No Violations Noted

**MAXI B**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control*

105 CMR 451.353 Interior Maintenance: Mold on ceiling tiles in hallway outside Control

*Control Bathroom*

105 CMR 451.123 Maintenance: Wall board dirty near toilet

105 CMR 451.123 Maintenance: Soap dispenser damaged

**Lower Right Tier**

*Day Room*

 No Violations Noted

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Caulking damaged around slop sink

*Showers*

105 CMR 451.123 Maintenance: Mold observed on walls in shower # 2

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 2

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 152

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 128, 134, and 136

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 105, 114, 122, 142, 150, and 152

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 120, 132, 138, 144, and 146

**Lower Left Tier**

*Day Room*

105 CMR 451.340 Illumination: Insufficient lighting, lights out

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 121 and 123

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 111, 125, 129, 137, and 145

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 115, 123, and 126

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 115, 117, 131, 132, 135, and 139

*Showers*

105 CMR 451.123 Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1 and 2

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Caulking damaged around slop sink

*Chemical Closet*

 No Violations Noted

**Lower Disciplinary Unit**

Unable to Inspect – Not Used

**Upper Left Tier**

*Day Room*

 No Violations Noted

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 327

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 313

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 309 and 325

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 311

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 302 and 351

*Slop Sink*

 No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Mold on walls in shower # 1

**Upper Disciplinary Unit** Unable to Inspect Cell # 3 and 4 – Not Used

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2

**Upper Right Tier**

*Day Room*

 No Violations Noted

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 314, 338, and 346

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 310, 318, and 328

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 308

105 CMR 451.353 Interior Maintenance: Wall vent dusty in cell # 318

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 2

105 CMR 451.123 Maintenance: Mold on walls in shower # 1

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Caulking damaged around slop sink

105 CMR 451.353 Interior Maintenance: Light switch damaged

**Chapel**

 No Violations Noted

*Office (Right of Altar)*

Unable to Inspect – Not Used

**Captain/Lieutenant’s Office Area (Old Health Services)**

*Storage Closets (2)*

 No Violations Noted

*Old Cells/Biohazard Storage*

Unable to Inspect – Not Used

*Lieutenant’s Cubicles*

105 CMR 451.353 Interior Maintenance: Outlet cover missing on several outlets near break area

*Lieutenant’s Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Additional Offices*

 No Violations Noted

*3-11 Captain’s Office*

Unable to Inspect – Locked

*Bathrooms (2)*

 No Violations Noted

*Deputy’s Office*

Unable to Inspect – Locked

*11-7 Captain’s Office*

Unable to Inspect – Locked

*Break Area*

 No Violations Noted

*Captain’s Office*

 No Violations Noted

**Central Control**

 No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Light shield not secured to light

**Old Property**

 Unable to Inspect – Not Used

**Gymnasium**

*Slop Sink Closet (Hallway)*

 No Violations Noted

*Basketball Court*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, lights out

105 CMR 451.350\* Structural Maintenance: Floor damaged

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty in middle of court

*Inmate Toilets & Showers* Unable to Inspect Showers – Not Used

105 CMR 451.123\* Maintenance: Light out above toilets

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Booth*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

*Staff Bathroom*

 No Violations Noted

*Bathroom without Showers*

 Unable to Inspect – Closed

**VISITING ROOM**

*Inmate Visiting Side*

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # 10, 12, and 14

105 CMR 451.353 Interior Maintenance: Countertop damaged in booth # 1

105 CMR 451.353\* Interior Maintenance: Wall damaged near phone in booth # 19 and 20

105 CMR 451.353 Interior Maintenance: Wall damaged near phone in booth # 5 and 6

*Non-Inmate Visiting Side*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged throughout area

105 CMR 451.353 Interior Maintenance: Floor dirty in booth # 1

105 CMR 451.353 Interior Maintenance: Wall damaged near phone in booth # 2, 3, and 4

*Female Handicapped Bathroom*

No Violations Noted

*Male Handicapped Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Floor dirty, toilet paper on floor

105 CMR 451.123 Maintenance: Area around soap dispenser dirty

*Female Bathroom*

105 CMR 451.123 Maintenance: Floor dirty, littered with paper towels and toilet paper

105 CMR 451.123 Maintenance: Stall # 1 and 2 dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 1

*Male Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Floor dirty, littered with paper towels and toilet paper

**MAXI C**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

 No Violations Noted

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Walls dirty

**Upper Tier**

*Left-Side Day Room*

 No Violations Noted

*Right-Side Day Room*

 No Violations Noted

*Cells* Unable to Inspect Cell # 426 and 445 – Under Construction

105 CMR 451.350 Structural Maintenance: Windowpane cracked in cell # 403

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 425 and 450

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 439

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 408, 409, 417, and 444

105 CMR 451.353\* Interior Maintenance: Wall damaged in cell # 412 and 430

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 411, 434, 435, 443, 447, 449, and 451

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 418 and 435

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 437

105 CMR 451.353 Interior Maintenance: Wall mounted table not secured to wall in cell # 409

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 3

*Slop Sink*

 No Violations Noted

*Old Segregation*

Unable to Inspect – Not Used

**Lower Tier**

*Left-Side Day Room*

 No Violations Noted

*Right-Side Day Room*

 No Violations Noted

*Cells* Unable to Inspect Cell # 238 – Under Construction

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 204, 220, and 230

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 210, 212, 219, 226, 227, 232, 240, and 247

105 CMR 451.141 Screens: Screen damaged in cell # 208

*Slop Sink*

 No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Soap scum on mat outside shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

 No Violations Noted

**Deignan Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Floor damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

*Control Booth Bathroom*

 No Violations Noted

**Upper West**

*Showers*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.123 Maintenance: Door frame rusted in shower # 2

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 2

*Cells*

 No Violations Noted

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Wall paint damaged around sink

*Bathroom*

105 CMR 451.123 Maintenance: Paint damaged on toilet partitions

105 CMR 451.123 Maintenance: Floor paint damaged throughout

105 CMR 451.123 Maintenance: Heater rusted

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Basin damaged at handwash sink # 1 and 2

**Lower West – Unoccupied**

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

*Bathroom*

105 CMR 451.123 Maintenance: Heater rusted

105 CMR 451.123 Maintenance: Basin rusted at handwash sink # 1

105 CMR 451.123 Maintenance: Handwash sink # 1 - 4 dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 1 and 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water stopper broken at handwash sink # 4

*Cells*

Unable to Inspect – Under Construction

*Common Area*

105 CMR 451.141 Screens: Screen missing in upper and lower common area

*Interview Room*

 No Violations Noted

*Dry Storage*

 No Violations Noted

*Chemical Closet*

 No Violations Noted

**Lower East**

*Showers*

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 2

*Bathroom*

105 CMR 451.123\* Maintenance: Wall tile damaged in stall # 1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 2

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 out-of-order

*Cells*

105 CMR 451.350 Structural Maintenance: Windowpane cracked in cell # 14

*Slop Sink Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

**Upper East**

105 CMR 451.353 Interior Maintenance: Wall dirty on staircase to Upper East

*Slop Sink Room*

 No Violations Noted

*Cells*

105 CMR 451.350 Structural Maintenance: Windowpane cracked in cell # 23 and 32

*Showers*

105 CMR 451.123 Maintenance: Light out in shower # 2

105 CMR 451.123 Maintenance: Ceiling access panel rusted in shower # 2

*Bathroom*

Unable to Inspect – In Use

**Mini 5 Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Booth*

 No Violations Noted

*Booth Bathroom*

105 CMR 451.123 Maintenance: Hole in wall near toilet

**Corridor 2 (Right Side)**

Unable to Inspect – Under Construction

**Middle Corridor**

*Chow Area*

 No Violations Noted

*Office in Chow Area*

 No Violations Noted

*Storage Rooms (2)*

 No Violations Noted

*Chemical Closet*

 No Violations Noted

*Office/Interview Room*

 No Violations Noted

**Corridor 1 (Left Side)**

*Office*

 No Violations Noted

*Hallway*

 No Violations Noted

*Shower*

 No Violations Noted

*Office with Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 13

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Staff Dining Room*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained outside Staff Dining Room in hallway

*Staff Serving Line & Prep Area*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F

**FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration**

*Pots & Pans Closet*

No Violations Noted

*Ovens*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, food debris on floor behind ovens**

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 oven out-of-order

*Food Prep Area & Kettles*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working throughout prep area

*Milk Cooler*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

*Produce Cooler*

 No Violations Noted

*Prep Cooler*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

*Tool Storage Closet*

 No Violations Noted

*Control*

 No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Doorknob missing

*Freezer*

 No Violations Noted

*Dry Goods*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working

*Entry 5 Area (Near Dry Goods)*

 No Violations Noted

*Receiving Area*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, receiving door unable to open and close properly

*Chemical Closet*

 No Violations Noted

*Dishwasher Area*

FC 4-703.11(B)\* Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does not achieve a utensil surface temperature of 160°F as measured by an irreversible registering temperature indicatorPf

FC 4-302.13 Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensilPf

*3-Compartment Sink # 1 and 2*

 No Violations Noted

*Culinary Storage Room*

 No Violations Noted

*Exterior Door*

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Outer openings not protected against the entry of insects and rodents, exterior metal grated door not tight-fitting at bottom

*Can Room*

 No Violations Noted

*Inmate Serving Area*

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

**Programs**

*Offices*

 No Violations Noted

*Break Area in Hall*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single-use items stored on floor

*Teacher’s Office*

 No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Classroom # 5*

 No Violations Noted

*Substance Abuse Office*

 No Violations Noted

*Classroom # 4*

 No Violations Noted

*Classroom # 3*

 No Violations Noted

*Classroom # 2*

 No Violations Noted

*Social Worker’s Office*

 No Violations Noted

*Female Staff Bathroom*

 No Violations Noted

*Slop Sink Room*

 No Violations Noted

*Library*

 No Violations Noted

*Education Office*

 No Violations Noted

*Inmate Services*

 No Violations Noted

**Receiving**

*Old County Lockup*

Unable to Inspect – Not Used

*Property*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single-use items stored on floor

*Property Office*

 No Violations Noted

*Property Storage Closet*

 No Violations Noted

*Record’s Bathroom*

Unable to Inspect – Under Construction

*Offices*

Unable to Inspect – Under Construction

*Utility Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Offices Corridor*

 No Violations Noted

*Parole Office*

 No Violations Noted

**Maintenance Corridor**

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling tiles water stained

105 CMR 451.123 Maintenance: Handwash sink dirty

*Inmate Bathroom*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Staff Bathroom inside Office*

 No Violations Noted

*Laundry Area*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets dirty

*Tool Crib*

 No Violations Noted

*Electrical Shop*

 No Violations Noted

*Maintenance Break Room*

 No Violations Noted

*Welding Area*

105 CMR 451.350 Structural Maintenance: Back door not rodent and weathertight

*EHSO Office (Waste Log)*

 No Violations Noted

**Modular Administration Building**

**Lobby**

*Waiting Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, debris in vending machine drawer

*Male Bathroom*

 No Violations Noted

*Female Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged

*Mail Room*

 No Violations Noted

**Control 3**

105 CMR 451.353 Interior Maintenance: Floor damaged throughout area

105 CMR 451.353 Interior Maintenance: Threshold at entrance to Control damaged

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles missing and damaged

105 CMR 451.123 Maintenance: Exposed plywood floor water damaged

105 CMR 451.123 Maintenance: Wall tile damaged behind toilet

**Special Services Corridor**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged throughout corridor

*Armorer’s Office*

Unable to Inspect – Locked

*Female Bathroom*

 No Violations Noted

*Slop Sink Room*

 Unable to Inspect – Locked

*Male Bathroom*

 No Violations Noted

*D-Board Office*

Unable to Inspect – Locked

*Dispatch*

 No Violations Noted

*Evidence Closet*

Unable to Inspect – Locked

*3 Offices*

 No Violations Noted

*Female Locker Room*

105 CMR 451.123\* Maintenance: Wall cracked in handicapped shower

105 CMR 451.124\* Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2

*Male Locker Room*

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.353 Interior Maintenance: Mold on ceiling near ceiling vents in changing area

105 CMR 451.353 Interior Maintenance: Ceiling vent not secured to ceiling in changing area

*Staff Training Room A & B*

 Unable to Inspect Staff Training Room A – In Use

 Unable to Inspect Staff Training Room B – Locked

*Special Services Office*

Unable to Inspect – Locked

**2nd Floor**

*Personnel Offices*

 No Violations Noted

*Break Room*

 No Violations Noted

*Copy Room*

No Violations Noted

*Deputy’s Office*

 No Violations Noted

*Legal*

No Violations Noted

*Additional Office Spaces*

 No Violations Noted

*North Male Bathroom (near slop sink)*

105 CMR 451.124 Water Supply: Discolored hot water observed at handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

*Slop Sink Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

*North Female Bathroom (near slop sink)*

 No Violations Noted

*South Male Bathroom*

 No Violations Noted

*South Female Bathroom*

 No Violations Noted

*Internal Affairs*

Unable to Inspect – Locked

**Trap**

*Pedestrian Trap*

105 CMR 451.353 Interior Maintenance: Baseboard missing

*Bathroom in Pedestrian Trap*

105 CMR 451.123 Maintenance: Ceiling damaged

*Visits Waiting Area*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

**Modular Gym**

*Inmate Bathroom # 104*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123 Maintenance: Light out

105 CMR 451.123\* Maintenance: Floor tile missing

105 CMR 451.123\* Maintenance: Ceiling vent cover missing

*Staff Bathroom # 105*

 No Violations Noted

*Mop Closet/Electrical # 106*

 No Violations Noted

*Storage Room # 108*

 No Violations Noted

*Gym*

105 CMR 451.141\* Screens: Several screens damaged

105 CMR 451.350 Structural Maintenance: Back door not rodent and weathertight

*Control # 102*

 No Violations Noted

**Trailers # 1 and 2**

 No Violations Noted

**Modular Infirmary**

Unable to Inspect – Closed

**Modular Visiting Area**

Unable to Inspect – Closed

**VOC Laundry**

**1st Floor**

*Inmate Bathroom*

 No Violations Noted

*Laundry*

105 CMR 451.353 Interior Maintenance: Ceiling damaged near Laundry Office

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Chemical Storage*

 No Violations Noted

*Clothing Storage Room*

105 CMR 451.353 Interior Maintenance: Back right side wall water damaged

*Slop Sink Closet*

 No Violations Noted

*Staff Bathroom*

 No Violations Noted

*Classrooms A-D*

105 CMR 451.340 Illumination: Insufficient lighting, light out in Classroom C

*IT Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven rusted at entrance to IT Offices

105 CMR 451.350 Structural Maintenance: Back door near entrance to IT Offices not rodent and weathertight

*IT Break Area*

 No Violations Noted

*Hallway*

 No Violations Noted

**2nd Floor**

*Room # 203*

105 CMR 451.353 Interior Maintenance: Wall vent missing grille/louver

*Room # 210*

105 CMR 451.353 Interior Maintenance: Pooling water on floor

*Room # 202*

 No Violations Noted

**H Building**

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353 Interior Maintenance: Ceiling grille rusted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles missing in bathroom

105 CMR 451.123\* Maintenance: Light out

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.141 Screens: Screen damaged in cell # 127 and 152

105 CMR 451.353 Interior Maintenance: Debris in wall vent in cell # 152

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 131, 133, and 137

105 CMR 451.353 Interior Maintenance: Wall damaged near anchor point of bed in cell # 119

105 CMR 451.353 Interior Maintenance: Uncovered junction box in cell # 104, 131, and 142

*Day Room*

 No Violations Noted

*Chemical Room*

 No Violations Noted

*Office*

 No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Debris on floor in shower # 4

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8, 9, and 10

**I Building**

*Control Booth*

105 CMR 451.350\* Structural Maintenance: Ceiling tiles damaged

*Control Bathroom*

105 CMR 451.123 Maintenance: Light out

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 800F

*Cells*

 Unable to Inspect – Quarantine/Isolation Building

**J Building**

*Cells*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 800F in cell # 254

105 CMR 451.141 Screens: Screen damaged in cell # 265

105 CMR 451.343 Electric Fixtures in Cell: No electrical outlet in all cells excluding cell # 250

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 225, 240, 269, and 270

105 CMR 451.353 Interior Maintenance: Uncovered junction box in cell # 221 and 235

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 242

*Day Room*

105 CMR 451.353 Interior Maintenance: Two seat covers damaged

*Slop Sink Room*

 No Violations Noted

*Interview Room*

 No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Column outside shower damaged at shower # 3 and 7

105 CMR 451.123\* Maintenance: Shower curtain missing in shower # 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3, 5, 6, 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Drain flies in shower # 7

**K Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells

*Control Booth*

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged

*Control Bathroom*

105 CMR 451.123 Maintenance: Bathroom generally dirty

*Cells*

Unable to Inspect – Quarantine/Isolation Building

**L Building**

*Day Room*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.343\* Electric Fixtures in Cell: No electrical outlet in all cells excluding cell # 370

105 CMR 451.350\* Structural Maintenance: Unable to open or close windows

105 CMR 451.350\* Structural Maintenance: Window leaking in cell # 395

105 CMR 451.350 Structural Maintenance: Window leaking in cell # 399

105 CMR 451.353 Interior Maintenance: Light over handwash sink does not turn off in cell # 395

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 379 and 381

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 351, 358, 366, and 389

*Showers*

105 CMR 451.123 Maintenance: Debris in floor drain in shower # 3 and 9

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 7

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3, 5, 6, 7, and 8

*Chemical Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water leaking at slop sink

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*Interview Room*

 No Violations Noted

**MIU**

**Receiving**

*Holding Cells*

105 CMR 451.123 Maintenance: Toilet out-of-order in Holding Cell A and Holding Cell # 7

*Staff Bathroom*

 Unable to Inspect – In Use

*Receiving Trap*

 No Violations Noted

*Interview Room*

 No Violations Noted

*Classification Hearings # 109*

Unable to Inspect – In Use

*Medical Intake # 108*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 700F

*Medical Exam Room # 107*

Unable to Inspect – Locked

*Search and Changing Rooms*

105 CMR 451.346\* Safe Wiring: Inappropriate use of temporary wiring, internet cable strung through window from Property into shower area of shower # 104A

105 CMR 451.122\* Shower Floors: Shower floor not slopped towards floor drain in handicapped shower # 104B

*Medical Offices*

 No Violations Noted

*Booking Station*

 No Violations Noted

*Records*

 No Violations Noted

*Property*

 No Violations Noted

*Break Room # 130*

 No Violations Noted

*Psychology & Health Services Offices*

 No Violations Noted

*Bathrooms # 126 and 127*

 No Violations Noted

*Bathroom # 151 and 152*

 No Violations Noted

*Medical Supply Storage Closet # 150*

Unable to Inspect – Locked

*Conference Room # 149*

105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Classification Offices*

 No Violations Noted

*Janitor’s Closet # 154*

Unable to Inspect – Locked

*Holding STO # 153*

 No Violations Noted

*Janitors Closet # 146*

Unable to Inspect – Locked

**Medical Entrance**

 No Violations Noted

**Right Wing**

*Inmate WC*

 No Violations Noted

*Dental # 165*

 No Violations Noted

*Janitor’s Closet # 164*

 No Violations Noted

*Exam 1 # 166*

Unable to Inspect – Locked

*Exam 2 # 161*

 No Violations Noted

*Exam 3 # 160*

 No Violations Noted

*Waiting Area 1 # 152*

 No Violations Noted

*Nurse’s Station*

 No Violations Noted

**Left Wing**

*Waiting Area 2 # 158*

 No Violations Noted

*Interview Room # 178*

 No Violations Noted

*Exam 4 # 177*

 No Violations Noted

*Exam 5 # 176*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 700F

*Dialysis # 175*

 No Violations Noted

*Exam 6 # 174*

 No Violations Noted

*Minor Proc # 173*

 No Violations Noted

*Medical Storage # 172*

 No Violations Noted

*Clean Storage # 171*

 No Violations Noted

*Soil Storage # 170 (Medical Waste)*

 No Violations Noted

*Inmate WC # 169*

 No Violations Noted

**2nd Floor**

Unable to Inspect – Isolation Area

**Work Release**

*Control Booth*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

**Strip Search Room**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

*Chemical Closet*

 No Violations Noted

*Office*

Unable to Inspect – Locked

**Day Room**

 No Violations Noted

*Storage Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, cups and plates stored on floor

*Laundry*

 No Violations Noted

**Right Corridor**

105 CMR 451.350 Structural Maintenance: Windowpanes cracked

*Cells*

105 CMR 451.340 Illumination: Insufficient lighting, 1 light out in cell # 9

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 7

105 CMR 451.353 Interior Maintenance: Wall damaged near bed in cell # 8

*Showers*

Unable to Inspect – In Use

*Staff Bathroom*

 No Violations Noted

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink faucet loose at handwash sink # 2

105 CMR 451.123\* Maintenance: Wall damaged in toilet stall # 1, 2, and 3

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

**Left Corridor**

105 CMR 451.350 Structural Maintenance: Windowpanes cracked

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 3

105 CMR 451.353 Interior Maintenance: Uncovered junction box in cell # 2, 3, and 4

*Slop Sink Room*

 No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 3 and 5

105 CMR 451.123\* Maintenance: Ceiling dirty throughout shower room

105 CMR 451.123 Maintenance: Debris in floor drain in shower # 1 and 3

105 CMR 451.123 Maintenance: Ceiling vent missing grille/louver

*Inmate Bathroom*

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 2

*Chow Hall and Gym Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, table dirty under microwave

*Storage Room*

105 CMR 451.353 Interior Maintenance: Ceiling tile missing

**Tower**

*1st Floor*

105 CMR 451.353\* Interior Maintenance: Floor dirty

*2nd Floor*

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.123\* Maintenance: Floor dirty

105 CMR 451.123\* Maintenance: Toilet dirty

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 660F

105 CMR 451.123 Maintenance: Wall vent dusty

*3rd Floor*

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.353\* Interior Maintenance: Wall board missing

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture

105 CMR 451.350\* Structural Maintenance: Window cracked

105 CMR 451.353\* Interior Maintenance: Wall outlet not secured to wall

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

**Warehouse Building (outside)**

**Staff Gym**

*Weight Area*

 No Violations Noted

*Female Bathroom/Locker Room*

105 CMR 451.123 Maintenance: Walls dirty in shower

*Male Bathroom /Locker Room*

105 CMR 451.123\* Maintenance: Caulking damaged in shower

105 CMR 451.123 Maintenance: Floor dirty in bathroom

105 CMR 451.123 Maintenance: Drain cover not secured in shower

*Chemical Room*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Warehouse**

*Office*

 No Violations Noted

*Break Area*

 No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Floor tile damaged

*Staff Bathroom*

 No Violations Noted

*Chemical Room*

 No Violations Noted

*Walk-In Freezer*

 No Violations Noted

*Dry Storage Closet*

 No Violations Noted

*Exterior Cooler # 1*

 No Violations Noted

*Exterior Cooler # 2*

 No Violations Noted

**Garage/Transport**

*Transportation Office*

105 CMR 451.353 Interior Maintenance: Window shade missing

*Kitchen Area*

 No Violations Noted

*Bathroom*

 No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

*Tool Room*

 No Violations Noted

*Wash Room*

 No Violations Noted

*Garage Room*

 No Violations Noted

*Key Control*

 No Violations Noted

**Annex**

Unable to Inspect – Closed

**Observations and Recommendations**

1. The inmate population was 610 at the time of inspection.
2. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The CSP recommends you contact the Department of Fire Services for further information.
3. During the kitchen inspection, the warewash machine did not reach the appropriate temperature to properly sanitize dishes and food preparation items. As an interim measure, it was stated that the Kitchen staff would use single-use trays and manually wash and sanitize remaining food preparation items.
4. During the kitchen inspection the CSP observed expired test strips for the QAC sanitizing solution. The CSP recommended obtaining new test strips.
5. The second floor of MIU Building, K Building, and I Building were the COVID-19 quarantine/isolation areas. There were 8 inmates housed on the 2nd floor of the MIU Building, 55 inmates housed in the K Building, and 80 inmates housed in I Building.
6. The CSP observed several insufficient hot water temperatures at handwash sinks throughout the MIU building and it was stated that 2 boilers supplying hot water to the building were not functioning. The CSP stated their concerns with the insufficient hot water temperatures at handwash sinks due to the importance providing sufficient and adequate handwashing facilities in healthcare settings.
7. At the time of inspection, the Modular Infirmary, Modular Visiting Area, and Annex were closed and not in use.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,

 Kerry Wagner, MPH Environmental Analyst, CSP, BEH