

The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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December 29, 2021

David H. Tuttle, Superintendent
 Worcester County House of Corrections and Jail
 5 Paul X. Tivnan Drive
 West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of Worcester County House of Corrections and Jail on December 17, 20, and 21, 2021 accompanied by Terrance Ward, Fire Safety Officer; Officer Devon Walker; and Captain Eric Locke. Violations noted during the inspection are listed below including 122 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Kerry Wagner, MPH
 Environmental Analyst, CSP, BEH

- cc: Margret R. Cooke, Acting Commissioner, DPH
 Nalina Narain, Director, BEH
 Steven Hughes, Director, CSP, BEH
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
 Terrence Reidy, Secretary, EOPSS (electronic copy)
 Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
 Terrance Ward, FSO (electronic copy)
 Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)
 Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

Entrance

Superintendent's Office

Unable to Inspect – Locked

Waiting Area

No Violations Noted

Fisher Conference Room

No Violations Noted

Hallway

No Violations Noted

Assistant Deputy Superintendent's Office

Unable to Inspect – Locked

Communication Director's Office

No Violations Noted

Male Staff Locker Room

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353

Interior Maintenance: Wall paint damaged

Male Staff Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty above toilets

Female Changing Area

No Violations Noted

Control Room

No Violations Noted

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Key Room

No Violations Noted

Herman Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

105 CMR 451.343*

Electric Fixtures in Cell: No electrical outlet in all cells

A2 Block

Control Booth

105 CMR 451.353*

Interior Maintenance: Ceiling tiles damaged

Control Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Day Room

No Violations Noted

Chemical Storage Room

No Violations Noted

Paper Goods Storage

No Violations Noted

Staff Room

No Violations Noted

Slop Sink Room (Upstairs)

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink clogged

Cells (Upstairs)

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 37, 42, 46, and 53

Interior Maintenance: Hallways and cells generally dirty

Showers (Upstairs)

Unable to Inspect – In Use

Slop Sink (Downstairs)

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink clogged

Cells (Downstairs)

105 CMR 451.103

105 CMR 451.353

105 CMR 451.353

Mattresses: Mattress damaged in cell # 57

Interior Maintenance: Floor paint damaged in cell # 52, 54, 55, and 56

Interior Maintenance: Wall vent blocked in cell # 61 and 63

Showers (Downstairs)

Unable to Inspect – In Use

Hallway

Storage Closets

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out in far-right closet

A1 Block

Control Booth

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Control Bathroom

No Violations Noted

Day Room

No Violations Noted

Room # 1

Unable to Inspect – In Use

Room # 2

No Violations Noted

Room # 3

No Violations Noted

<i>Storage # 4</i>	No Violations Noted
<i>Storage # 5</i>	No Violations Noted
<i>Strip Search Room</i>	No Violations Noted
<i>Slop Sink (Upstairs)</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover missing
<i>Cells (Upstairs)</i> 105 CMR 451.103 105 CMR 451.123* 105 CMR 451.353 105 CMR 451.353 105 CMR 451.353	Mattresses: Mattress damaged in cell # 5 Maintenance: Toilet damaged in cell # 16 Interior Maintenance: Cells generally dirty Interior Maintenance: Bed surface rusted in cell # 3 Interior Maintenance: Birds nest in window in cell # 11
<i>Showers (Upstairs)</i>	No Violations Noted
<i>Slop Sink (Downstairs)</i> 105 CMR 451.344*	Illumination in Habitable Areas: Light not functioning properly, light out
<i>Cells (Downstairs) – Unoccupied</i>	No Violations Noted
<i>Showers (Downstairs)</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Mold on walls in shower # 1 and 2 Maintenance: Debris in floor drain in shower # 2
<i>Rec Area</i>	No Violations Noted
<u>MAXI B</u> 105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
<i>Control</i> 105 CMR 451.353	Interior Maintenance: Mold on ceiling tiles in hallway outside Control
<i>Control Bathroom</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Wall board dirty near toilet Maintenance: Soap dispenser damaged
Lower Right Tier	
<i>Day Room</i>	No Violations Noted
<i>Slop Sink</i> 105 CMR 451.353*	Interior Maintenance: Caulking damaged around slop sink
<i>Showers</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Mold observed on walls in shower # 2 Maintenance: Wall epoxy damaged in shower # 2

Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 152
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 128, 134, and 136
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 105, 114, 122, 142, 150, and 152
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 120, 132, 138, 144, and 146

Lower Left Tier

Day Room
105 CMR 451.340 Illumination: Insufficient lighting, lights out

Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 121 and 123
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 111, 125, 129, 137, and 145
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 115, 123, and 126
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 115, 117, 131, 132, 135, and 139

Showers
105 CMR 451.123 Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1 and 2

Slop Sink
105 CMR 451.353* Interior Maintenance: Caulking damaged around slop sink

Chemical Closet
No Violations Noted

Lower Disciplinary Unit
Unable to Inspect – Not Used

Upper Left Tier

Day Room
No Violations Noted

Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 327
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 313
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 309 and 325
105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 311
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 302 and 351

Slop Sink
No Violations Noted

Showers
105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123 Maintenance: Mold on walls in shower # 1

Upper Disciplinary Unit
105 CMR 451.353* Unable to Inspect Cell # 3 and 4 – Not Used
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1
Interior Maintenance: Floor paint damaged in cell # 2

Upper Right Tier

Day Room

No Violations Noted

Cells

105 CMR 451.103
105 CMR 451.353
105 CMR 451.353
105 CMR 451.353

Mattresses: Mattress damaged in cell # 314, 338, and 346
Interior Maintenance: Floor paint damaged in cell # 310, 318, and 328
Interior Maintenance: Wall paint damaged in cell # 308
Interior Maintenance: Wall vent dusty in cell # 318

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 1
Maintenance: Wall epoxy damaged in shower # 2
Maintenance: Mold on walls in shower # 1

Slop Sink

105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Caulking damaged around slop sink
Interior Maintenance: Light switch damaged

Chapel

No Violations Noted

Office (Right of Altar)

Unable to Inspect – Not Used

Captain/Lieutenant's Office Area (Old Health Services)

Storage Closets (2)

No Violations Noted

Old Cells/Biohazard Storage

Unable to Inspect – Not Used

Lieutenant's Cubicles

105 CMR 451.353

Interior Maintenance: Outlet cover missing on several outlets near break area

Lieutenant's Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Additional Offices

No Violations Noted

3-11 Captain's Office

Unable to Inspect – Locked

Bathrooms (2)

No Violations Noted

Deputy's Office

Unable to Inspect – Locked

11-7 Captain's Office

Unable to Inspect – Locked

Break Area

No Violations Noted

Captain's Office

No Violations Noted

Central Control

No Violations Noted

Control Bathroom

105 CMR 451.123

Maintenance: Light shield not secured to light

Old Property

Unable to Inspect – Not Used

Gymnasium

Slop Sink Closet (Hallway)

No Violations Noted

Basketball Court

105 CMR 451.344*

105 CMR 451.350*

105 CMR 451.350*

105 CMR 451.350*

105 CMR 451.353*

105 CMR 451.353

Illumination in Habitable Areas: Light not functioning properly, lights out

Structural Maintenance: Floor damaged

Structural Maintenance: Wall damaged

Structural Maintenance: Ceiling damaged

Interior Maintenance: Ceiling paint damaged

Interior Maintenance: Ceiling vent dusty in middle of court

Inmate Toilets & Showers

105 CMR 451.123*

105 CMR 451.110(A)

105 CMR 451.123

Unable to Inspect Showers – Not Used

Maintenance: Light out above toilets

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Maintenance: Ceiling vent dusty

Booth

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

Staff Bathroom

No Violations Noted

Bathroom without Showers

Unable to Inspect – Closed

VISITING ROOM

Inmate Visiting Side

105 CMR 451.353*

105 CMR 451.353

105 CMR 451.353*

105 CMR 451.353

Interior Maintenance: Countertop damaged in booth # 10, 12, and 14

Interior Maintenance: Countertop damaged in booth # 1

Interior Maintenance: Wall damaged near phone in booth # 19 and 20

Interior Maintenance: Wall damaged near phone in booth # 5 and 6

Non-Inmate Visiting Side

105 CMR 451.353*

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Floor paint damaged throughout area

Interior Maintenance: Floor dirty in booth # 1

Interior Maintenance: Wall damaged near phone in booth # 2, 3, and 4

Female Handicapped Bathroom

No Violations Noted

Male Handicapped Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Floor dirty, toilet paper on floor
105 CMR 451.123 Maintenance: Area around soap dispenser dirty

Female Bathroom

105 CMR 451.123 Maintenance: Floor dirty, littered with paper towels and toilet paper
105 CMR 451.123 Maintenance: Stall # 1 and 2 dirty
105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 1

Male Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Floor dirty, littered with paper towels and toilet paper

MAXI C

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth

No Violations Noted

Booth Bathroom

105 CMR 451.123* Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Walls dirty

Upper Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells

105 CMR 451.350 Unable to Inspect Cell # 426 and 445 – Under Construction
105 CMR 451.353 Structural Maintenance: Windowpane cracked in cell # 403
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 425 and 450
105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 439
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 408, 409, 417, and 444
105 CMR 451.353* Interior Maintenance: Wall damaged in cell # 412 and 430
105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 411, 434, 435, 443, 447, 449, and 451
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 418 and 435
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 437
105 CMR 451.353 Interior Maintenance: Wall mounted table not secured to wall in cell # 409

Showers

105 CMR 451.123* Maintenance: Wall epoxy damaged in shower # 1, 2, and 3
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 3

Slop Sink

No Violations Noted

Old Segregation

Unable to Inspect – Not Used

Lower Tier

Left-Side Day Room

No Violations Noted

Right-Side Day Room

No Violations Noted

Cells

105 CMR 451.353

Unable to Inspect Cell # 238 – Under Construction

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 204, 220, and 230

Interior Maintenance: Wall paint damaged in cell # 210, 212, 219, 226, 227, 232, 240, and 247

105 CMR 451.141

Screens: Screen damaged in cell # 208

Slop Sink

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Soap scum on mat outside shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Drain flies observed in shower # 1

Segregation

Unable to Inspect – Not Used

Chemical Area

No Violations Noted

Deignan Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353*

Interior Maintenance: Floor damaged

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Control Booth Bathroom

No Violations Noted

Upper West

Showers

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.123

Maintenance: Door frame rusted in shower # 2

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 2

Cells

No Violations Noted

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Wall paint damaged around sink

Bathroom

105 CMR 451.123 Maintenance: Paint damaged on toilet partitions
105 CMR 451.123 Maintenance: Floor paint damaged throughout
105 CMR 451.123 Maintenance: Heater rusted
105 CMR 451.123 Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Basin damaged at handwash sink # 1 and 2

Lower West – Unoccupied

Showers

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

Bathroom

105 CMR 451.123 Maintenance: Heater rusted
105 CMR 451.123 Maintenance: Basin rusted at handwash sink # 1
105 CMR 451.123 Maintenance: Handwash sink # 1 - 4 dirty
105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 1 and 2
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water stopper broken at handwash sink # 4

Cells

Unable to Inspect – Under Construction

Common Area

105 CMR 451.141 Screens: Screen missing in upper and lower common area

Interview Room

No Violations Noted

Dry Storage

No Violations Noted

Chemical Closet

No Violations Noted

Lower East

Showers

105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 2

Bathroom

105 CMR 451.123* Maintenance: Wall tile damaged in stall # 1
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 2
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123 Maintenance: Ceiling vent dusty
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 out-of-order

Cells

105 CMR 451.350 Structural Maintenance: Windowpane cracked in cell # 14

Slop Sink Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

Upper East

105 CMR 451.353 Interior Maintenance: Wall dirty on staircase to Upper East

Slop Sink Room

No Violations Noted

Cells

105 CMR 451.350

Structural Maintenance: Windowpane cracked in cell # 23 and 32

Showers

105 CMR 451.123

Maintenance: Light out in shower # 2

105 CMR 451.123

Maintenance: Ceiling access panel rusted in shower # 2

Bathroom

Unable to Inspect – In Use

Mini 5 Building

105 CMR 451.320*

Cell Size: Inadequate floor space in all cells

Booth

No Violations Noted

Booth Bathroom

105 CMR 451.123

Maintenance: Hole in wall near toilet

Corridor 2 (Right Side)

Unable to Inspect – Under Construction

Middle Corridor

Chow Area

No Violations Noted

Office in Chow Area

No Violations Noted

Storage Rooms (2)

No Violations Noted

Chemical Closet

No Violations Noted

Office/Interview Room

No Violations Noted

Corridor 1 (Left Side)

Office

No Violations Noted

Hallway

No Violations Noted

Shower

No Violations Noted

Office with Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

Cells
105 CMR 451.103

Mattresses: Mattress damaged in cell # 13

Food Service

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Staff Dining Room
105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained outside Staff Dining Room in hallway

Staff Serving Line & Prep Area
105 CMR 451.126
FC 4-501.114(C)(2)

Hot Water: Hot water temperature recorded at 100⁰F
Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration

Pots & Pans Closet

No Violations Noted

Ovens
FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, food debris on floor behind ovens

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 oven out-of-order

Food Prep Area & Kettles
FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working throughout prep area

Milk Cooler
FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Produce Cooler

No Violations Noted

Prep Cooler
FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Tool Storage Closet

No Violations Noted

Control

No Violations Noted

Control Bathroom
105 CMR 451.123

Maintenance: Doorknob missing

Freezer

No Violations Noted

Dry Goods
FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working

Entry 5 Area (Near Dry Goods)

No Violations Noted

<i>Receiving Area</i> FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, receiving door unable to open and close properly
<i>Chemical Closet</i>	No Violations Noted
<i>Dishwasher Area</i> FC 4-703.11(B)*	Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does not achieve a utensil surface temperature of 160°F as measured by an irreversible registering temperature indicator ^{Pf}
FC 4-302.13	Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensil ^{Pf}
<i>3-Compartment Sink # 1 and 2</i>	No Violations Noted
<i>Culinary Storage Room</i>	No Violations Noted
<i>Exterior Door</i> FC 6-202.15(A)(3)*	Design, Construction, and Installation; Functionality: Outer openings not protected against the entry of insects and rodents, exterior metal grated door not tight-fitting at bottom
<i>Can Room</i>	No Violations Noted
<i>Inmate Serving Area</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<u>Programs</u>	
<i>Offices</i>	No Violations Noted
<i>Break Area in Hall</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single-use items stored on floor
<i>Teacher's Office</i>	No Violations Noted
<i>Male Staff Bathroom</i>	Unable to Inspect – In Use
<i>Classroom # 5</i>	No Violations Noted
<i>Substance Abuse Office</i>	No Violations Noted

<i>Classroom # 4</i>	No Violations Noted
<i>Classroom # 3</i>	No Violations Noted
<i>Classroom # 2</i>	No Violations Noted
<i>Social Worker's Office</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Slop Sink Room</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Education Office</i>	No Violations Noted
<i>Inmate Services</i>	No Violations Noted
<u>Receiving</u>	
<i>Old County Lockup</i>	Unable to Inspect – Not Used
<i>Property</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single-use items stored on floor
<i>Property Office</i>	No Violations Noted
<i>Property Storage Closet</i>	No Violations Noted
<i>Record's Bathroom</i>	Unable to Inspect – Under Construction
<i>Offices</i>	Unable to Inspect – Under Construction
<i>Utility Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Offices Corridor</i>	No Violations Noted
<i>Parole Office</i>	No Violations Noted

Maintenance Corridor

Staff Bathroom

105 CMR 451.123*
105 CMR 451.123

Maintenance: Ceiling tiles water stained
Maintenance: Handwash sink dirty

Inmate Bathroom

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Staff Bathroom inside Office

No Violations Noted

Laundry Area

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets dirty

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

Maintenance Break Room

No Violations Noted

Welding Area

105 CMR 451.350

Structural Maintenance: Back door not rodent and weathertight

EHSO Office (Waste Log)

No Violations Noted

Modular Administration Building

Lobby

Waiting Area

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, debris in vending machine drawer

Male Bathroom

No Violations Noted

Female Bathroom

105 CMR 451.123*

Maintenance: Wall tiles damaged

Mail Room

No Violations Noted

Control 3

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Floor damaged throughout area
Interior Maintenance: Threshold at entrance to Control damaged

Control Bathroom

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor tiles missing and damaged
Maintenance: Exposed plywood floor water damaged
Maintenance: Wall tile damaged behind toilet

Special Services Corridor

105 CMR 451.353

Interior Maintenance: Floor tiles damaged throughout corridor

Armorer's Office

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Slop Sink Room

Unable to Inspect – Locked

Male Bathroom

No Violations Noted

D-Board Office

Unable to Inspect – Locked

Dispatch

No Violations Noted

Evidence Closet

Unable to Inspect – Locked

3 Offices

No Violations Noted

Female Locker Room

105 CMR 451.123*

Maintenance: Wall cracked in handicapped shower

105 CMR 451.124*

Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2

Male Locker Room

105 CMR 451.123

Maintenance: Floor dirty in shower # 1

105 CMR 451.353

Interior Maintenance: Mold on ceiling near ceiling vents in changing area

105 CMR 451.353

Interior Maintenance: Ceiling vent not secured to ceiling in changing area

Staff Training Room A & B

Unable to Inspect Staff Training Room A – In Use

Unable to Inspect Staff Training Room B – Locked

Special Services Office

Unable to Inspect – Locked

2nd Floor

Personnel Offices

No Violations Noted

Break Room

No Violations Noted

Copy Room

No Violations Noted

Deputy's Office

No Violations Noted

Legal

No Violations Noted

Additional Office Spaces

No Violations Noted

North Male Bathroom (near slop sink)

105 CMR 451.124

Water Supply: Discolored hot water observed at handwash sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

Slop Sink Room

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

North Female Bathroom (near slop sink)

No Violations Noted

South Male Bathroom

No Violations Noted

South Female Bathroom

No Violations Noted

Internal Affairs

Unable to Inspect – Locked

Trap

Pedestrian Trap

105 CMR 451.353

Interior Maintenance: Baseboard missing

Bathroom in Pedestrian Trap

105 CMR 451.123

Maintenance: Ceiling damaged

Visits Waiting Area

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Modular Gym

Inmate Bathroom # 104

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123

Maintenance: Light out

105 CMR 451.123*

Maintenance: Floor tile missing

105 CMR 451.123*

Maintenance: Ceiling vent cover missing

Staff Bathroom # 105

No Violations Noted

Mop Closet/Electrical # 106

No Violations Noted

Storage Room # 108

No Violations Noted

<i>Gym</i>	Screens: Several screens damaged
105 CMR 451.141*	Structural Maintenance: Back door not rodent and weathertight
105 CMR 451.350	
<i>Control # 102</i>	No Violations Noted
<u>Trailers # 1 and 2</u>	No Violations Noted
<u>Modular Infirmary</u>	Unable to Inspect – Closed
<u>Modular Visiting Area</u>	Unable to Inspect – Closed
<u>VOC Laundry</u>	
1st Floor	
<i>Inmate Bathroom</i>	No Violations Noted
<i>Laundry</i>	Interior Maintenance: Ceiling damaged near Laundry Office
105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
105 CMR 451.353	
<i>Chemical Storage</i>	No Violations Noted
<i>Clothing Storage Room</i>	Interior Maintenance: Back right side wall water damaged
105 CMR 451.353	
<i>Slop Sink Closet</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Classrooms A-D</i>	Illumination: Insufficient lighting, light out in Classroom C
105 CMR 451.340	
<i>IT Office</i>	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven rusted at entrance to IT Offices
105 CMR 451.200	Structural Maintenance: Back door near entrance to IT Offices not rodent and weathertight
105 CMR 451.350	
<i>IT Break Area</i>	No Violations Noted
<i>Hallway</i>	No Violations Noted

2nd Floor

Room # 203

105 CMR 451.353 Interior Maintenance: Wall vent missing grille/louver

Room # 210

105 CMR 451.353 Interior Maintenance: Pooling water on floor

Room # 202

No Violations Noted

H Building

Control Booth

105 CMR 451.353* Interior Maintenance: Floor tiles missing and damaged
105 CMR 451.353 Interior Maintenance: Ceiling grille rusted

Control Bathroom

105 CMR 451.123* Maintenance: Floor tiles missing in bathroom
105 CMR 451.123* Maintenance: Light out

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.343* Electric Fixtures in Cell: No electrical outlet in all cells
105 CMR 451.350* Structural Maintenance: Unable to open or close cell windows
105 CMR 451.141 Screens: Screen damaged in cell # 127 and 152
105 CMR 451.353 Interior Maintenance: Debris in wall vent in cell # 152
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 131, 133, and 137
105 CMR 451.353 Interior Maintenance: Wall damaged near anchor point of bed in cell # 119
105 CMR 451.353 Interior Maintenance: Uncovered junction box in cell # 104, 131, and 142

Day Room

No Violations Noted

Chemical Room

No Violations Noted

Office

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Debris on floor in shower # 4
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8, 9, and 10

I Building

Control Booth

105 CMR 451.350* Structural Maintenance: Ceiling tiles damaged

Control Bathroom

105 CMR 451.123 Maintenance: Light out
105 CMR 451.126* Hot Water: Hot water temperature recorded at 80⁰F

Cells

Unable to Inspect – Quarantine/Isolation Building

J Building

Cells

105 CMR 451.126 Hot Water: Hot water temperature recorded at 80°F in cell # 254
105 CMR 451.141 Screens: Screen damaged in cell # 265
105 CMR 451.343 Electric Fixtures in Cell: No electrical outlet in all cells excluding cell # 250
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 225, 240, 269, and 270
105 CMR 451.353 Interior Maintenance: Uncovered junction box in cell # 221 and 235
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 242

Day Room

105 CMR 451.353 Interior Maintenance: Two seat covers damaged

Slop Sink Room

No Violations Noted

Interview Room

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Column outside shower damaged at shower # 3 and 7
105 CMR 451.123* Maintenance: Shower curtain missing in shower # 2
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3, 5, 6, 7, 8, 9, and 10
105 CMR 451.123 Maintenance: Drain flies in shower # 7

K Building

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.343* Electric Fixtures in Cell: No electrical outlet in all cells

Control Booth

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged

Control Bathroom

105 CMR 451.123 Maintenance: Bathroom generally dirty

Cells

Unable to Inspect – Quarantine/Isolation Building

L Building

Day Room

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

Cells

105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.343* Electric Fixtures in Cell: No electrical outlet in all cells excluding cell # 370
105 CMR 451.350* Structural Maintenance: Unable to open or close windows
105 CMR 451.350* Structural Maintenance: Window leaking in cell # 395
105 CMR 451.350 Structural Maintenance: Window leaking in cell # 399
105 CMR 451.353 Interior Maintenance: Light over handwash sink does not turn off in cell # 395
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 379 and 381
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 351, 358, 366, and 389

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Debris in floor drain in shower # 3 and 9
Maintenance: Floor dirty in shower # 1 and 7
Maintenance: Soap scum on walls in shower # 3, 5, 6, 7, and 8

Chemical Room

105 CMR 451.130
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, cold water leaking at slop sink
Interior Maintenance: Floor paint damaged

Interview Room

No Violations Noted

MIU

Receiving

Holding Cells

105 CMR 451.123

Maintenance: Toilet out-of-order in Holding Cell A and Holding Cell # 7

Staff Bathroom

Unable to Inspect – In Use

Receiving Trap

No Violations Noted

Interview Room

No Violations Noted

Classification Hearings # 109

Unable to Inspect – In Use

Medical Intake # 108

105 CMR 451.126

Hot Water: Hot water temperature recorded at 70°F

Medical Exam Room # 107

Unable to Inspect – Locked

Search and Changing Rooms

105 CMR 451.346*

Safe Wiring: Inappropriate use of temporary wiring, internet cable strung through window from Property into shower area of shower # 104A

105 CMR 451.122*

Shower Floors: Shower floor not slopped towards floor drain in handicapped shower # 104B

Medical Offices

No Violations Noted

Booking Station

No Violations Noted

Records

No Violations Noted

Property

No Violations Noted

<i>Break Room # 130</i>	No Violations Noted
<i>Psychology & Health Services Offices</i>	No Violations Noted
<i>Bathrooms # 126 and 127</i>	No Violations Noted
<i>Bathroom # 151 and 152</i>	No Violations Noted
<i>Medical Supply Storage Closet # 150</i>	Unable to Inspect – Locked
<i>Conference Room # 149</i> 105 CMR 451.110(B)	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink
<i>Classification Offices</i>	No Violations Noted
<i>Janitor's Closet # 154</i>	Unable to Inspect – Locked
<i>Holding STO # 153</i>	No Violations Noted
<i>Janitors Closet # 146</i>	Unable to Inspect – Locked
<u>Medical Entrance</u>	No Violations Noted
Right Wing	
<i>Inmate WC</i>	No Violations Noted
<i>Dental # 165</i>	No Violations Noted
<i>Janitor's Closet # 164</i>	No Violations Noted
<i>Exam 1 # 166</i>	Unable to Inspect – Locked
<i>Exam 2 # 161</i>	No Violations Noted
<i>Exam 3 # 160</i>	No Violations Noted
<i>Waiting Area 1 # 152</i>	No Violations Noted

Nurse's Station

No Violations Noted

Left Wing

Waiting Area 2 # 158

No Violations Noted

Interview Room # 178

No Violations Noted

Exam 4 # 177

No Violations Noted

Exam 5 # 176

105 CMR 451.126

Hot Water: Hot water temperature recorded at 70°F

Dialysis # 175

No Violations Noted

Exam 6 # 174

No Violations Noted

Minor Proc # 173

No Violations Noted

Medical Storage # 172

No Violations Noted

Clean Storage # 171

No Violations Noted

Soil Storage # 170 (Medical Waste)

No Violations Noted

Inmate WC # 169

No Violations Noted

2nd Floor

Unable to Inspect – Isolation Area

Work Release

Control Booth

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Strip Search Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water damaged

Chemical Closet

No Violations Noted

Office

Unable to Inspect – Locked

Day Room

No Violations Noted

Storage Room

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, cups and plates stored on floor

Laundry

No Violations Noted

Right Corridor

105 CMR 451.350

Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.340

Illumination: Insufficient lighting, 1 light out in cell # 9

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 7

105 CMR 451.353

Interior Maintenance: Wall damaged near bed in cell # 8

Showers

Unable to Inspect – In Use

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink faucet loose at handwash sink # 2

105 CMR 451.123*

Maintenance: Wall damaged in toilet stall # 1, 2, and 3

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Left Corridor

105 CMR 451.350

Structural Maintenance: Windowpanes cracked

Cells

105 CMR 451.350*

Structural Maintenance: Window cracked in cell # 3

105 CMR 451.353

Interior Maintenance: Uncovered junction box in cell # 2, 3, and 4

Slop Sink Room

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor tiles missing in shower # 3 and 5

105 CMR 451.123*

Maintenance: Ceiling dirty throughout shower room

105 CMR 451.123

Maintenance: Debris in floor drain in shower # 1 and 3

105 CMR 451.123

Maintenance: Ceiling vent missing grille/louver

Inmate Bathroom

105 CMR 451.126*

Water Supply: No cold water supplied to handwash sink # 2

Chow Hall and Gym Room

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, table dirty under microwave

Storage Room

105 CMR 451.353

Interior Maintenance: Ceiling tile missing

Tower

1st Floor

105 CMR 451.353* Interior Maintenance: Floor dirty

2nd Floor

105 CMR 451.350* Structural Maintenance: Wall damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.350* Structural Maintenance: Ceiling damaged
105 CMR 451.123* Maintenance: Floor dirty
105 CMR 451.123* Maintenance: Toilet dirty
105 CMR 451.126* Hot Water: Hot water temperature recorded at 66⁰F
105 CMR 451.123 Maintenance: Wall vent dusty

3rd Floor

105 CMR 451.350* Structural Maintenance: Wall damaged
105 CMR 451.353* Interior Maintenance: Wall board missing
105 CMR 451.344* Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture
105 CMR 451.350* Structural Maintenance: Window cracked
105 CMR 451.353* Interior Maintenance: Wall outlet not secured to wall
105 CMR 451.141* Screens: Screen missing
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Warehouse Building (outside)

Staff Gym

Weight Area

No Violations Noted

Female Bathroom/Locker Room

105 CMR 451.123 Maintenance: Walls dirty in shower

Male Bathroom /Locker Room

105 CMR 451.123* Maintenance: Caulking damaged in shower
105 CMR 451.123 Maintenance: Floor dirty in bathroom
105 CMR 451.123 Maintenance: Drain cover not secured in shower

Chemical Room

Unable to Inspect – Locked

Office

Unable to Inspect – Locked

Warehouse

Office

No Violations Noted

Break Area

No Violations Noted

<i>Inmate Bathroom</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Wall paint damaged Maintenance: Floor tile damaged
<i>Staff Bathroom</i>	No Violations Noted
<i>Chemical Room</i>	No Violations Noted
<i>Walk-In Freezer</i>	No Violations Noted
<i>Dry Storage Closet</i>	No Violations Noted
<i>Exterior Cooler # 1</i>	No Violations Noted
<i>Exterior Cooler # 2</i>	No Violations Noted
<u>Garage/Transport</u>	
<i>Transportation Office</i> 105 CMR 451.353	Interior Maintenance: Window shade missing
<i>Kitchen Area</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.123*	Maintenance: Wall damaged
<i>Tool Room</i>	No Violations Noted
<i>Wash Room</i>	No Violations Noted
<i>Garage Room</i>	No Violations Noted
<i>Key Control</i>	No Violations Noted
<u>Annex</u>	Unable to Inspect – Closed

Observations and Recommendations

1. The inmate population was 610 at the time of inspection.
2. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The CSP recommends you contact the Department of Fire Services for further information.
3. During the kitchen inspection, the warewash machine did not reach the appropriate temperature to properly sanitize dishes and food preparation items. As an interim measure, it was stated that the Kitchen staff would use single-use trays and manually wash and sanitize remaining food preparation items.
4. During the kitchen inspection the CSP observed expired test strips for the QAC sanitizing solution. The CSP recommended obtaining new test strips.
5. The second floor of MIU Building, K Building, and I Building were the COVID-19 quarantine/isolation areas. There were 8 inmates housed on the 2nd floor of the MIU Building, 55 inmates housed in the K Building, and 80 inmates housed in I Building.
6. The CSP observed several insufficient hot water temperatures at handwash sinks throughout the MIU building and it was stated that 2 boilers supplying hot water to the building were not functioning. The CSP stated their concerns with the insufficient hot water temperatures at handwash sinks due to the importance providing sufficient and adequate handwashing facilities in healthcare settings.
7. At the time of inspection, the Modular Infirmary, Modular Visiting Area, and Annex were closed and not in use.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

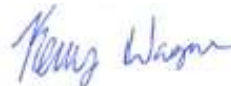
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH
Environmental Analyst, CSP, BEH