December 29, 2021

David H. Tuttle, Superintendent
Worcester County House of Corrections and Jail
5 Paul X. Tivnan Drive
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of Worcester County House of Corrections and Jail on December 17, 20, and 21, 2021 accompanied by Terrance Ward, Fire Safety Officer; Officer Devon Walker; and Captain Eric Locke. Violations noted during the inspection are listed below including 122 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Kerry Wagner, MPH
Environmental Analyst, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH
    Nalina Narain, Director, BEH
    Steven Hughes, Director, CSP, BEH
    Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
    Carol A. Mici, Commissioner, DOC (electronic copy)
    Terrence Reidy, Secretary, EOPSS (electronic copy)
    Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)
    Terrance Ward, FSO (electronic copy)
    Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)
    Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
    Clerk, Massachusetts House of Representatives (electronic copy)
    Clerk, Massachusetts Senate (electronic copy)
HEALTH AND SAFETY VIOLATIONS
(* indicates conditions documented on previous inspection reports)

**Entrance**

*Superintendent’s Office*  
Unable to Inspect – Locked

*Waiting Area*  
No Violations Noted

*Fisher Conference Room*  
No Violations Noted

*Hallway*  
No Violations Noted

*Assistant Deputy Superintendent’s Office*  
Unable to Inspect – Locked

*Communication Director’s Office*  
No Violations Noted

**Male Staff Locker Room**

105 CMR 451.353  
Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353  
Interior Maintenance: Wall paint damaged

**Male Staff Bathroom**

105 CMR 451.123  
Maintenance: Ceiling vent dusty above toilets

**Female Changing Area**  
No Violations Noted

**Control Room**  
No Violations Noted

**Control Bathroom**

105 CMR 451.123*  
Maintenance: Ceiling vent dusty

**Key Room**  
No Violations Noted

**Herman Building**

105 CMR 451.320*  
Cell Size: Inadequate floor space in all cells

105 CMR 451.343*  
Electric Fixtures in Cell: No electrical outlet in all cells

**A2 Block**

**Control Booth**

105 CMR 451.353*  
Interior Maintenance: Ceiling tiles damaged

**Control Bathroom**

105 CMR 451.123*  
Maintenance: Ceiling vent dusty

**Day Room**  
No Violations Noted
Chemical Storage Room
No Violations Noted

Paper Goods Storage
No Violations Noted

Staff Room
No Violations Noted

Slop Sink Room (Upstairs)
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, slop sink clogged

Cells (Upstairs)
105 CMR 451.353
Interior Maintenance: Wall vent blocked in cell # 37, 42, 46, and 53
105 CMR 451.353
Interior Maintenance: Hallways and cells generally dirty

Showers (Upstairs)
Unable to Inspect – In Use

Slop Sink (Downstairs)
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, slop sink clogged

Cells (Downstairs)
105 CMR 451.103
Mattresses: Mattress damaged in cell # 57
105 CMR 451.353
Interior Maintenance: Floor paint damaged in cell # 52, 54, 55, and 56
105 CMR 451.353
Interior Maintenance: Wall vent blocked in cell # 61 and 63

Showers (Downstairs)
Unable to Inspect – In Use

Hallway

Storage Closets
105 CMR 451.344
Illumination in Habitable Areas: Light not functioning properly, light out in far-right closet

A1 Block

Control Booth
105 CMR 451.353
Interior Maintenance: Ceiling tiles missing

Control Bathroom
No Violations Noted

Day Room
No Violations Noted

Room # 1
Unable to Inspect – In Use

Room # 2
No Violations Noted

Room # 3
No Violations Noted
**Storage # 4**
No Violations Noted

**Storage # 5**
No Violations Noted

**Strip Search Room**
No Violations Noted

**Slop Sink (Upstairs)**
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, drain cover missing

**Cells (Upstairs)**
105 CMR 451.103
Mattresses: Mattress damaged in cell # 5
105 CMR 451.123*
Maintenance: Toilet damaged in cell # 16
105 CMR 451.353
Interior Maintenance: Cells generally dirty
105 CMR 451.353
Interior Maintenance: Bed surface rusted in cell # 3
105 CMR 451.353
Interior Maintenance: Birds nest in window in cell # 11

**Showers (Upstairs)**
No Violations Noted

**Slop Sink (Downstairs)**
105 CMR 451.344*
Illumination in Habitable Areas: Light not functioning properly, light out

**Cells (Downstairs) – Unoccupied**
No Violations Noted

**Showers (Downstairs)**
105 CMR 451.123
Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123
Maintenance: Debris in floor drain in shower # 2

**Rec Area**
No Violations Noted

**MAXI B**
105 CMR 451.320*
Cell Size: Inadequate floor space in all cells

**Control**
105 CMR 451.353
Interior Maintenance: Mold on ceiling tiles in hallway outside Control

**Control Bathroom**
105 CMR 451.123
Maintenance: Wall board dirty near toilet
105 CMR 451.123
Maintenance: Soap dispenser damaged

**Lower Right Tier**

**Day Room**
No Violations Noted

**Slop Sink**
105 CMR 451.353*
Interior Maintenance: Caulking damaged around slop sink

**Showers**
105 CMR 451.123
Maintenance: Mold observed on walls in shower # 2
105 CMR 451.123
Maintenance: Wall epoxy damaged in shower # 2
Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 152
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 128, 134, and 136
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 105, 114, 122, 142, 150, and 152
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 120, 132, 138, 144, and 146

Lower Left Tier

Day Room
105 CMR 451.340 Illumination: Insufficient lighting, lights out

Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 121 and 123
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 111, 125, 129, 137, and 145
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 115, 123, and 126
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 115, 117, 131, 132, 135, and 139

Showers
105 CMR 451.123 Maintenance: Mold on walls in shower # 1 and 2
105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1 and 2

Slop Sink
105 CMR 451.353* Interior Maintenance: Caulking damaged around slop sink

Chemical Closet
No Violations Noted

Lower Disciplinary Unit
Unable to Inspect – Not Used

Upper Left Tier

Day Room
No Violations Noted

Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 327
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 313
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 309 and 325
105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 311
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 302 and 351

Slop Sink
No Violations Noted

Showers
105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1 and 2
105 CMR 451.123 Maintenance: Mold on walls in shower # 1

Upper Disciplinary Unit
Unable to Inspect Cell # 3 and 4 – Not Used
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # 1
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2
Upper Right Tier

Day Room

No Violations Noted

Cells

105 CMR 451.103 Mattresses: Mattress damaged in cell # 314, 338, and 346
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 310, 318, and 328
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 308
105 CMR 451.353 Interior Maintenance: Wall vent dusty in cell # 318

Showers

105 CMR 451.123* Maintenance: Wall epoxy damaged in shower # 1
105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 2
105 CMR 451.123 Maintenance: Mold on walls in shower # 1

Slop Sink

105 CMR 451.353* Interior Maintenance: Caulking damaged around slop sink
105 CMR 451.353 Interior Maintenance: Light switch damaged

Chapel

No Violations Noted

Office (Right of Altar)

Unable to Inspect – Not Used

Captain/Lieutenant’s Office Area (Old Health Services)

Storage Closets (2)

No Violations Noted

Old Cells/Biohazard Storage

Unable to Inspect – Not Used

Lieutenant’s Cubicles

105 CMR 451.353 Interior Maintenance: Outlet cover missing on several outlets near break area

Lieutenant’s Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Additional Offices

No Violations Noted

3-11 Captain’s Office

Unable to Inspect – Locked

Bathrooms (2)

No Violations Noted

Deputy’s Office

Unable to Inspect – Locked

11-7 Captain’s Office

Unable to Inspect – Locked
Break Area
No Violations Noted

Captain’s Office
No Violations Noted

Central Control
No Violations Noted

Control Bathroom
105 CMR 451.123
Maintenance: Light shield not secured to light

Old Property
Unable to Inspect – Not Used

Gymnasium

Slop Sink Closet (Hallway)
No Violations Noted

Basketball Court
105 CMR 451.344*
Illumination in Habitable Areas: Light not functioning properly, lights out
105 CMR 451.350*
Structural Maintenance: Floor damaged
105 CMR 451.350*
Structural Maintenance: Wall damaged
105 CMR 451.350*
Structural Maintenance: Ceiling damaged
105 CMR 451.353*
Interior Maintenance: Ceiling paint damaged
105 CMR 451.353
Interior Maintenance: Ceiling vent dusty in middle of court

Inmate Toilets & Showers
Unable to Inspect Showers – Not Used
105 CMR 451.123*
Maintenance: Light out above toilets
105 CMR 451.110(A)
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
105 CMR 451.123
Maintenance: Ceiling vent dusty

Booth
105 CMR 451.200*
Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, refrigerator gaskets damaged

Staff Bathroom
No Violations Noted

Bathroom without Showers
Unable to Inspect – Closed

VISITING ROOM

Inmate Visiting Side
105 CMR 451.353*
Interior Maintenance: Countertop damaged in booth # 10, 12, and 14
105 CMR 451.353
Interior Maintenance: Countertop damaged in booth # 1
105 CMR 451.353*
Interior Maintenance: Wall damaged near phone in booth # 19 and 20
105 CMR 451.353
Interior Maintenance: Wall damaged near phone in booth # 5 and 6

Non-Inmate Visiting Side
105 CMR 451.353*
Interior Maintenance: Floor paint damaged throughout area
105 CMR 451.353
Interior Maintenance: Floor dirty in booth # 1
105 CMR 451.353
Interior Maintenance: Wall damaged near phone in booth # 2, 3, and 4
Female Handicapped Bathroom
No Violations Noted

Male Handicapped Bathroom
105 CMR 451.123 Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Floor dirty, toilet paper on floor
105 CMR 451.123 Maintenance: Area around soap dispenser dirty

Female Bathroom
105 CMR 451.123 Maintenance: Floor dirty, littered with paper towels and toilet paper
105 CMR 451.123 Maintenance: Stall # 1 and 2 dirty
105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 1

Male Bathroom
105 CMR 451.123 Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Floor dirty, littered with paper towels and toilet paper

MAXI C
105 CMR 451.320* Cell Size: Inadequate floor space in all cells

Control Booth
No Violations Noted

Booth Bathroom
105 CMR 451.123* Maintenance: Ceiling vent dusty
105 CMR 451.123 Maintenance: Walls dirty

Upper Tier

Left-Side Day Room
No Violations Noted

Right-Side Day Room
No Violations Noted

Cells
Unable to Inspect Cell # 426 and 445 – Under Construction
105 CMR 451.350 Structural Maintenance: Windowpane cracked in cell # 403
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 425 and 450
105 CMR 451.353* Interior Maintenance: Wall paint damaged in cell # 439
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 408, 409, 417, and 444
105 CMR 451.353* Interior Maintenance: Wall damaged in cell # 412 and 430
105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 418 and 435
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 437
105 CMR 451.353 Interior Maintenance: Wall mounted table not secured to wall in cell # 409

Showers
105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1, 2, and 3
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 3

Slop Sink
No Violations Noted

Old Segregation
Unable to Inspect – Not Used
**Lower Tier**

**Left-Side Day Room**

No Violations Noted

**Right-Side Day Room**

No Violations Noted

**Cells**

- **105 CMR 451.353** Interior Maintenance: Floor paint damaged in cell # 204, 220, and 230
- **105 CMR 451.141** Screens: Screen damaged in cell # 208

**Cells**

Unable to Inspect Cell # 238 – Under Construction

**Slop Sink**

No Violations Noted

**Shower**

- **105 CMR 451.123** Maintenance: Wall epoxy damaged in shower # 1, 2, and 3
- **105 CMR 451.123** Maintenance: Mold on walls in shower # 1, 2, and 3
- **105 CMR 451.123** Maintenance: Soap scum on mat outside shower # 1, 2, and 3
- **105 CMR 451.123** Maintenance: Drain flies observed in shower # 1

**Segregation**

Unable to Inspect – Not Used

**Chemical Area**

No Violations Noted

**Deignan Building**

- **105 CMR 451.320** Cell Size: Inadequate floor space in all cells

**Control Booth**

- **105 CMR 451.353** Interior Maintenance: Floor damaged
- **105 CMR 451.200** Food Storage. Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

**Control Booth Bathroom**

No Violations Noted

**Upper West**

**Shower**

- **105 CMR 451.130** Plumbing: Plumbing not maintained in good repair, shower # 2 leaking
- **105 CMR 451.123** Maintenance: Door frame rusted in shower # 2
- **105 CMR 451.123** Maintenance: Ceiling vent dusty in shower # 2

**Cells**

No Violations Noted

**Slop Sink Room**

- **105 CMR 451.353** Interior Maintenance: Wall paint damaged around sink

**Cells**

Unable to Inspect

**Chemical Area**

No Violations Noted

**Deignan Building**

- **105 CMR 451.320** Cell Size: Inadequate floor space in all cells

**Control Booth**

- **105 CMR 451.353** Interior Maintenance: Floor damaged
- **105 CMR 451.200** Food Storage. Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

**Control Booth Bathroom**

No Violations Noted

**Upper West**

**Shower**

- **105 CMR 451.130** Plumbing: Plumbing not maintained in good repair, shower # 2 leaking
- **105 CMR 451.123** Maintenance: Door frame rusted in shower # 2
- **105 CMR 451.123** Maintenance: Ceiling vent dusty in shower # 2

**Cells**

No Violations Noted

**Slop Sink Room**

- **105 CMR 451.353** Interior Maintenance: Wall paint damaged around sink
Bathroom
105 CMR 451.123  Maintenance: Paint damaged on toilet partitions
105 CMR 451.123  Maintenance: Floor paint damaged throughout
105 CMR 451.123  Maintenance: Heater rusted
105 CMR 451.123  Maintenance: Ceiling vent dusty
105 CMR 451.123  Maintenance: Basin damaged at handwash sink # 1 and 2

Lower West – Unoccupied

Showers
105 CMR 451.123  Maintenance: Soap scum on walls in shower # 2

Bathroom
105 CMR 451.123  Maintenance: Heater rusted
105 CMR 451.123  Maintenance: Basin rusted at handwash sink # 1
105 CMR 451.123  Maintenance: Handwash sink # 1 - 4 dirty
105 CMR 451.117  Toilet Fixtures: Toilet fixtures dirty in stall # 1 and 2
105 CMR 451.130  Plumbing: Plumbing not maintained in good repair, hot water stopper broken at handwash sink # 4

Cells
Unable to Inspect – Under Construction

Common Area
105 CMR 451.141  Screens: Screen missing in upper and lower common area

Interview Room
No Violations Noted

Dry Storage
No Violations Noted

Chemical Closet
No Violations Noted

Lower East

Showers
105 CMR 451.123  Maintenance: Floor dirty in shower # 1 and 2

Bathroom
105 CMR 451.123*  Maintenance: Wall tile damaged in stall # 1
105 CMR 451.130*  Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 2
105 CMR 451.123*  Maintenance: Floor paint damaged
105 CMR 451.123  Maintenance: Ceiling vent dusty
105 CMR 451.130  Plumbing: Plumbing not maintained in good repair, urinal # 1 out-of-order

Cells
105 CMR 451.350  Structural Maintenance: Windowpane cracked in cell # 14

Slop Sink Room
105 CMR 451.130  Plumbing: Plumbing not maintained in good repair, slop sink leaking

Upper East
105 CMR 451.353  Interior Maintenance: Wall dirty on staircase to Upper East
**Slop Sink Room**
- No Violations Noted

**Cells**
- **105 CMR 451.350**
  - Structural Maintenance: Windowpane cracked in cell # 23 and 32

**Showers**
- **105 CMR 451.123**
  - Maintenance: Light out in shower # 2
- **105 CMR 451.123**
  - Maintenance: Ceiling access panel rusted in shower # 2

**Bathroom**
- Unable to Inspect – In Use

**Mini 5 Building**
- **105 CMR 451.320**
  - Cell Size: Inadequate floor space in all cells

**Booth**
- No Violations Noted

**Booth Bathroom**
- **105 CMR 451.123**
  - Maintenance: Hole in wall near toilet

**Corridor 2 (Right Side)**
- Unable to Inspect – Under Construction

**Middle Corridor**

**Chow Area**
- No Violations Noted

**Office in Chow Area**
- No Violations Noted

**Storage Rooms (2)**
- No Violations Noted

**Chemical Closet**
- No Violations Noted

**Office/Interview Room**
- No Violations Noted

**Corridor 1 (Left Side)**

**Office**
- No Violations Noted

**Hallway**
- No Violations Noted

**Shower**
- No Violations Noted

**Office with Bathroom**
- **105 CMR 451.130**
  - Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order
Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # 13

Food Service
The following Food Code violations listed in BOLD were observed to be corrected on-site.

Staff Dining Room
105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained outside Staff Dining Room in hallway

Staff Serving Line & Prep Area
105 CMR 451.126 Hot Water: Hot water temperature recorded at 100°F
FC 4-501.114(C)(2) Maintenance and Operation; Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration

Pots & Pans Closet
No Violations Noted

Ovens
FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, food debris on floor behind ovens
FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 oven out-of-order

Food Prep Area & Kettles
FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working throughout prep area

Milk Cooler
FC 4-501.11(B)* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Produced Cooler
No Violations Noted

Prep Cooler
FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Tool Storage Closet
No Violations Noted

Control
No Violations Noted

Control Bathroom
105 CMR 451.123 Maintenance: Doorknob missing

Freezer
No Violations Noted

Dry Goods
FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, lights not working

Entry 5 Area (Near Dry Goods)
No Violations Noted
Receiving Area  
FC 6-501.11  
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, receiving door unable to open and close properly

Chemical Closet  
No Violations Noted

Dishwasher Area  
FC 4-703.11(B)*  
Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does not achieve a utensil surface temperature of 160°F as measured by an irreversible registering temperature indicator

FC 4-302.13  
Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensil

3-Compartment Sink # 1 and 2  
No Violations Noted

Culinary Storage Room  
No Violations Noted

Exterior Door  
FC 6-202.15(A)(3)*  
Design, Construction, and Installation; Functionality: Outer openings not protected against the entry of insects and rodents, exterior metal grated door not tight-fitting at bottom

Can Room  
No Violations Noted

Inmate Serving Area  
No Violations Noted

Inmate Bathroom  
No Violations Noted

Programs

Offices  
No Violations Noted

Break Area in Hall  
105 CMR 451.200  
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, single-use items stored on floor

Teacher’s Office  
No Violations Noted

Male Staff Bathroom  
Unable to Inspect – In Use

Classroom # 5  
No Violations Noted

Substance Abuse Office  
No Violations Noted
Classroom # 4  No Violations Noted
Classroom # 3  No Violations Noted
Classroom # 2  No Violations Noted
Social Worker’s Office  No Violations Noted
Female Staff Bathroom  No Violations Noted
Slop Sink Room  No Violations Noted
Library  No Violations Noted
Education Office  No Violations Noted
Inmate Services  No Violations Noted

Receiving

Old County Lockup  Unable to Inspect – Not Used

Property
105 CMR 451.200  Food Storage, Preparation and Service: Food storage not in compliance with 
105 CMR 590.000, single-use items stored on floor

Property Office  No Violations Noted

Property Storage Closet  No Violations Noted

Record’s Bathroom  Unable to Inspect – Under Construction

Offices
Unable to Inspect – Under Construction

Utility Closet
105 CMR 451.353  Interior Maintenance: Wet mop stored in bucket

Offices Corridor  No Violations Noted

Parole Office  No Violations Noted
Maintenance Corridor

Staff Bathroom
105 CMR 451.123* Maintenance: Ceiling tiles water stained
105 CMR 451.123 Maintenance: Handwash sink dirty

Inmate Bathroom
105 CMR 451.110(A)* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Staff Bathroom inside Office
No Violations Noted

Laundry Area
105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets dirty

Tool Crib
No Violations Noted

Electrical Shop
No Violations Noted

Maintenance Break Room
No Violations Noted

Welding Area
105 CMR 451.350 Structural Maintenance: Back door not rodent and weathertight

EHSO Office (Waste Log)
No Violations Noted

Modular Administration Building

Lobby

Waiting Area
105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, debris in vending machine drawer

Male Bathroom
No Violations Noted

Female Bathroom
105 CMR 451.123* Maintenance: Wall tiles damaged

Mail Room
No Violations Noted

Control 3
105 CMR 451.353 Interior Maintenance: Floor damaged throughout area
105 CMR 451.353 Interior Maintenance: Threshold at entrance to Control damaged

Control Bathroom
105 CMR 451.123* Maintenance: Floor tiles missing and damaged
105 CMR 451.123 Maintenance: Exposed plywood floor water damaged
105 CMR 451.123 Maintenance: Wall tile damaged behind toilet
<table>
<thead>
<tr>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Special Services Corridor</strong></td>
<td>105 CMR 451.353: Interior Maintenance: Floor tiles damaged throughout corridor</td>
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<tr>
<td>Armorer’s Office</td>
<td>Unable to Inspect – Locked</td>
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<tr>
<td>Female Bathroom</td>
<td>No Violations Noted</td>
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<tr>
<td>Slop Sink Room</td>
<td>Unable to Inspect – Locked</td>
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<tr>
<td>Male Bathroom</td>
<td>No Violations Noted</td>
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<tr>
<td>D-Board Office</td>
<td>Unable to Inspect – Locked</td>
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<tr>
<td>Dispatch</td>
<td>No Violations Noted</td>
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<tr>
<td>Evidence Closet</td>
<td>Unable to Inspect – Locked</td>
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<tr>
<td>3 Offices</td>
<td>No Violations Noted</td>
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<tr>
<td>Female Locker Room</td>
<td>105 CMR 451.123*: Maintenance: Wall cracked in handicapped shower</td>
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<td></td>
<td>105 CMR 451.124*: Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2</td>
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<td></td>
<td>105 CMR 451.124: Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 2</td>
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<tr>
<td>Male Locker Room</td>
<td>105 CMR 451.123: Maintenance: Floor dirty in shower # 1</td>
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<td></td>
<td>105 CMR 451.353: Interior Maintenance: Mold on ceiling near ceiling vents in changing area</td>
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<td></td>
<td>105 CMR 451.353: Interior Maintenance: Ceiling vent not secured to ceiling in changing area</td>
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<tr>
<td>Staff Training Room A &amp; B</td>
<td>Unable to Inspect Staff Training Room A – In Use</td>
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<td></td>
<td>Unable to Inspect Staff Training Room B – Locked</td>
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<tr>
<td>Special Services Office</td>
<td>Unable to Inspect – Locked</td>
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<tr>
<td>2nd Floor</td>
<td></td>
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<tr>
<td>Personnel Offices</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Break Room</td>
<td>No Violations Noted</td>
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<tr>
<td>Copy Room</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>
Deputy’s Office

No Violations Noted

Legal

No Violations Noted

Additional Office Spaces

No Violations Noted

North Male Bathroom (near slop sink)
105 CMR 451.124 Water Supply: Discolored hot water observed at handwash sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

Slop Sink Room
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured to slop sink

North Female Bathroom (near slop sink)
No Violations Noted

South Male Bathroom
No Violations Noted

South Female Bathroom
No Violations Noted

Internal Affairs
Unable to Inspect – Locked

Trap

Pedestrian Trap
105 CMR 451.353 Interior Maintenance: Baseboard missing

Bathroom in Pedestrian Trap
105 CMR 451.123 Maintenance: Ceiling damaged

Visits Waiting Area
105 CMR 451.353 Interior Maintenance: Floor tiles damaged

Modular Gym

Inmate Bathroom # 104
105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink
105 CMR 451.123 Maintenance: Light out
105 CMR 451.123* Maintenance: Floor tile missing
105 CMR 451.123* Maintenance: Ceiling vent cover missing

Staff Bathroom # 105
No Violations Noted

Mop Closet/Electrical # 106
No Violations Noted

Storage Room # 108
No Violations Noted
<table>
<thead>
<tr>
<th>Section</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Gym</strong></td>
<td>105 CMR 451.141* Screens: Several screens damaged</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.350 Structural Maintenance: Back door not rodent and weathertight</td>
</tr>
<tr>
<td><strong>Control # 102</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Trailers # 1 and 2</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Modular Infirmary</strong></td>
<td>Unable to Inspect – Closed</td>
</tr>
<tr>
<td><strong>Modular Visiting Area</strong></td>
<td>Unable to Inspect – Closed</td>
</tr>
<tr>
<td><strong>VOC Laundry</strong></td>
<td></td>
</tr>
<tr>
<td><strong>1st Floor</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Inmate Bathroom</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Laundry</strong></td>
<td>105 CMR 451.353 Interior Maintenance: Ceiling damaged near Laundry Office</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.353 Interior Maintenance: Ceiling vent dusty</td>
</tr>
<tr>
<td><strong>Chemical Storage</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Clothing Storage Room</strong></td>
<td>105 CMR 451.353 Interior Maintenance: Back right side wall water damaged</td>
</tr>
<tr>
<td><strong>Slop Sink Closet</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Staff Bathroom</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Classrooms A-D</strong></td>
<td>105 CMR 451.340 Illumination: Insufficient lighting, light out in Classroom C</td>
</tr>
<tr>
<td><strong>IT Office</strong></td>
<td>105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven rusted at entrance to IT Offices</td>
</tr>
<tr>
<td></td>
<td>105 CMR 451.350 Structural Maintenance: Back door near entrance to IT Offices not rodent and weathertight</td>
</tr>
<tr>
<td><strong>IT Break Area</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Hallway</strong></td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>
2nd Floor

Room # 203
105 CMR 451.353 Interior Maintenance: Wall vent missing grille/louver

Room # 210
105 CMR 451.353 Interior Maintenance: Pooling water on floor

Room # 202
No Violations Noted

H Building

Control Booth
105 CMR 451.353* Interior Maintenance: Floor tiles missing and damaged
105 CMR 451.353 Interior Maintenance: Ceiling grille rusted

Control Bathroom
105 CMR 451.123* Maintenance: Floor tiles missing in bathroom
105 CMR 451.123* Maintenance: Light out

Cells
105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.343* Electric Fixtures in Cell: No electrical outlet in all cells
105 CMR 451.350* Structural Maintenance: Unable to open or close cell windows
105 CMR 451.141 Screens: Screen damaged in cell # 127 and 152
105 CMR 451.353 Interior Maintenance: Debris in wall vent in cell # 152
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 131, 133, and 137
105 CMR 451.353 Interior Maintenance: Wall damaged near anchor point of bed in cell # 119
105 CMR 451.353 Interior Maintenance: Uncovered junction box in cell # 104, 131, and 142

Day Room
No Violations Noted

Chemical Room
No Violations Noted

Office
No Violations Noted

Showers
105 CMR 451.123 Maintenance: Debris on floor in shower # 4
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8, 9, and 10

I Building

Control Booth
105 CMR 451.350* Structural Maintenance: Ceiling tiles damaged

Control Bathroom
105 CMR 451.123 Maintenance: Light out
105 CMR 451.126* Hot Water: Hot water temperature recorded at 80°F

Cells
Unable to Inspect – Quarantine/Isolation Building
**J Building**

**Cells**
- 105 CMR 451.126: Hot Water: Hot water temperature recorded at 80°F in cell # 254
- 105 CMR 451.141: Screens: Screen damaged in cell # 265
- 105 CMR 451.343: Electric Fixtures in Cell: No electrical outlet in all cells excluding cell # 250
- 105 CMR 451.353: Interior Maintenance: Uncovered junction box in cell # 221 and 235
- 105 CMR 451.353: Interior Maintenance: Wall paint damaged in cell # 242

**Day Room**
- 105 CMR 451.353: Interior Maintenance: Two seat covers damaged

**Slop Sink Room**
- No Violations Noted

**Interview Room**
- No Violations Noted

**Showers**
- 105 CMR 451.123*: Maintenance: Column outside shower damaged at shower # 3 and 7
- 105 CMR 451.123*: Maintenance: Shower curtain missing in shower # 2
- 105 CMR 451.123: Maintenance: Soap scum on curtain in shower # 1
- 105 CMR 451.123*: Maintenance: Soap scum on walls in shower # 3, 5, 6, 7, 8, 9, and 10
- 105 CMR 451.123: Maintenance: Drain flies in shower # 7

**K Building**
- 105 CMR 451.320*: Cell Size: Inadequate floor space in all cells
- 105 CMR 451.343*: Electric Fixtures in Cell: No electrical outlet in all cells

**Control Booth**
- 105 CMR 451.353: Interior Maintenance: Ceiling tiles damaged

**Control Bathroom**
- 105 CMR 451.123: Maintenance: Bathroom generally dirty

**Cells**
- Unable to Inspect – Quarantine/Isolation Building

**L Building**

**Day Room**
- 105 CMR 451.353: Interior Maintenance: Ceiling paint damaged

**Cells**
- 105 CMR 451.320*: Cell Size: Inadequate floor space in all cells
- 105 CMR 451.343*: Electric Fixtures in Cell: No electrical outlet in all cells excluding cell # 370
- 105 CMR 451.350*: Structural Maintenance: Unable to open or close windows
- 105 CMR 451.350*: Structural Maintenance: Window leaking in cell # 395
- 105 CMR 451.350: Structural Maintenance: Window leaking in cell # 399
- 105 CMR 451.353: Interior Maintenance: Light over handwash sink does not turn off in cell # 395
- 105 CMR 451.353: Interior Maintenance: Wall vent blocked in cell # 379 and 381
**Showers**

- 105 CMR 451.123: Maintenance: Debris in floor drain in shower #3 and 9
- 105 CMR 451.123: Maintenance: Floor dirty in shower #1 and 7
- 105 CMR 451.123: Maintenance: Soap scum on walls in shower #3, 5, 6, 7, and 8

**Chemical Room**

- 105 CMR 451.130: Plumbing: Plumbing not maintained in good repair, cold water leaking at slop sink
- 105 CMR 451.353: Interior Maintenance: Floor dirty in shower #1 and 7

**Interview Room**

- No Violations Noted

**MIU**

**Receiving**

**Holding Cells**


**Staff Bathroom**

- Unable to Inspect – In Use

**Receiving Trap**

- No Violations Noted

**Interview Room**

- No Violations Noted

**Classification Hearings #109**

- Unable to Inspect – In Use

**Medical Intake #108**

- 105 CMR 451.126: Hot Water: Hot water temperature recorded at 70°F

**Medical Exam Room #107**

- Unable to Inspect – Locked

**Search and Changing Rooms**

- 105 CMR 451.346*: Safe Wiring: Inappropriate use of temporary wiring, internet cable strung through window from Property into shower area of shower #104A
- 105 CMR 451.122*: Shower Floors: Shower floor not slopped towards floor drain in handicapped shower #104B

**Medical Offices**

- No Violations Noted

**Booking Station**

- No Violations Noted

**Records**

- No Violations Noted

**Property**

- No Violations Noted
Break Room # 130
No Violations Noted

Psychology & Health Services Offices
No Violations Noted

Bathrooms # 126 and 127
No Violations Noted

Bathroom # 151 and 152
No Violations Noted

Medical Supply Storage Closet # 150
Unable to Inspect – Locked

Conference Room # 149
105 CMR 451.110(B)
Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink
Classification Offices
No Violations Noted

Janitor’s Closet # 154
Unable to Inspect – Locked

Holding STO # 153
No Violations Noted

Janitors Closet # 146
Unable to Inspect – Locked

Medical Entrance
No Violations Noted

Right Wing

Inmate WC
No Violations Noted

Dental # 165
No Violations Noted

Janitor’s Closet # 164
No Violations Noted

Exam 1 # 166
Unable to Inspect – Locked

Exam 2 # 161
No Violations Noted

Exam 3 # 160
No Violations Noted

Waiting Area 1 # 152
No Violations Noted
Nurse’s Station
No Violations Noted

**Left Wing**

*Waiting Area 2 # 158*
No Violations Noted

*Interview Room # 178*
No Violations Noted

*Exam 4 # 177*
No Violations Noted

*Exam 5 # 176*
105 CMR 451.126
Hot Water: Hot water temperature recorded at 70°F

*Dialysis # 175*
No Violations Noted

*Exam 6 # 174*
No Violations Noted

*Minor Proc # 173*
No Violations Noted

*Medical Storage # 172*
No Violations Noted

*Clean Storage # 171*
No Violations Noted

*Soil Storage # 170 (Medical Waste)*
No Violations Noted

*Inmate WC # 169*
No Violations Noted

**2nd Floor**

Unable to Inspect – Isolation Area

**Work Release**

*Control Booth*
105 CMR 451.200
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

*Strip Search Room*
105 CMR 451.353*
Interior Maintenance: Ceiling tiles water damaged

*Chemical Closet*
No Violations Noted

*Office*
Unable to Inspect – Locked
Day Room
No Violations Noted

Storage Room
105 CMR 451.200
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, cups and plates stored on floor

Laundry
No Violations Noted

Right Corridor
105 CMR 451.350
Structural Maintenance: Windowpanes cracked

Cells
105 CMR 451.340
Illumination: Insufficient lighting, 1 light out in cell # 9
105 CMR 451.350*
Structural Maintenance: Window cracked in cell # 7
105 CMR 451.353
Interior Maintenance: Wall damaged near bed in cell # 8

Showers
Unable to Inspect – In Use

Staff Bathroom
No Violations Noted

Inmate Bathroom
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, sink faucet loose at handwash sink # 2
105 CMR 451.123*
Maintenance: Wall damaged in toilet stall # 1, 2, and 3
105 CMR 451.110(A)
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Left Corridor
105 CMR 451.350
Structural Maintenance: Windowpanes cracked

Cells
105 CMR 451.350*
Structural Maintenance: Window cracked in cell # 3
105 CMR 451.353
Interior Maintenance: Uncovered junction box in cell # 2, 3, and 4

Slop Sink Room
No Violations Noted

Showers
105 CMR 451.123*
Maintenance: Floor tiles missing in shower # 3 and 5
105 CMR 451.123*
Maintenance: Ceiling dirty throughout shower room
105 CMR 451.123
Maintenance: Debris in floor drain in shower # 1 and 3
105 CMR 451.123
Maintenance: Ceiling vent missing grille/louver

Inmate Bathroom
105 CMR 451.126*
Water Supply: No cold water supplied to handwash sink # 2

Chow Hall and Gym Room
105 CMR 451.200
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, table dirty under microwave

Storage Room
105 CMR 451.353
Interior Maintenance: Ceiling tile missing
Tower

1st Floor
105 CMR 451.353*  Interior Maintenance: Floor dirty

2nd Floor
105 CMR 451.350*  Structural Maintenance: Wall damaged
105 CMR 451.353*  Interior Maintenance: Wall paint damaged
105 CMR 451.350*  Structural Maintenance: Ceiling damaged
105 CMR 451.123*  Maintenance: Floor dirty
105 CMR 451.123*  Maintenance: Toilet dirty
105 CMR 451.126*  Hot Water: Hot water temperature recorded at 66°F
105 CMR 451.123  Maintenance: Wall vent dusty

3rd Floor
105 CMR 451.350*  Structural Maintenance: Wall damaged
105 CMR 451.353*  Interior Maintenance: Wall board missing
105 CMR 451.344*  Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture
105 CMR 451.350*  Structural Maintenance: Window cracked
105 CMR 451.353*  Interior Maintenance: Wall outlet not secured to wall
105 CMR 451.141*  Screens: Screen missing
105 CMR 451.200  Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice buildup in freezer

Warehouse Building (outside)

Staff Gym

Weight Area
No Violations Noted

Female Bathroom/Locker Room
105 CMR 451.123  Maintenance: Walls dirty in shower

Male Bathroom/Locker Room
105 CMR 451.123*  Maintenance: Caulking damaged in shower
105 CMR 451.123  Maintenance: Floor dirty in bathroom
105 CMR 451.123  Maintenance: Drain cover not secured in shower

Chemical Room
Unable to Inspect – Locked

Office
Unable to Inspect – Locked

Warehouse

Office
No Violations Noted

Break Area
No Violations Noted
Inmate Bathroom
105 CMR 451.123* Maintenance: Wall paint damaged
105 CMR 451.123* Maintenance: Floor tile damaged

Staff Bathroom
No Violations Noted

Chemical Room
No Violations Noted

Walk-In Freezer
No Violations Noted

Dry Storage Closet
No Violations Noted

Exterior Cooler # 1
No Violations Noted

Exterior Cooler # 2
No Violations Noted

Garage/Transport

Transportation Office
105 CMR 451.353 Interior Maintenance: Window shade missing

Kitchen Area
No Violations Noted

Bathroom
No Violations Noted

Staff Bathroom
105 CMR 451.123* Maintenance: Wall damaged

Tool Room
No Violations Noted

Wash Room
No Violations Noted

Garage Room
No Violations Noted

Key Control
No Violations Noted

Annex
Unable to Inspect – Closed
Observations and Recommendations

1. The inmate population was 610 at the time of inspection.
2. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The CSP recommends you contact the Department of Fire Services for further information.
3. During the kitchen inspection, the warewash machine did not reach the appropriate temperature to properly sanitize dishes and food preparation items. As an interim measure, it was stated that the Kitchen staff would use single-use trays and manually wash and sanitize remaining food preparation items.
4. During the kitchen inspection the CSP observed expired test strips for the QAC sanitizing solution. The CSP recommended obtaining new test strips.
5. The second floor of MIU Building, K Building, and I Building were the COVID-19 quarantine/isolation areas. There were 8 inmates housed on the 2nd floor of the MIU Building, 55 inmates housed in the K Building, and 80 inmates housed in I Building.
6. The CSP observed several insufficient hot water temperatures at handwash sinks throughout the MIU building and it was stated that 2 boilers supplying hot water to the building were not functioning. The CSP stated their concerns with the insufficient hot water temperatures at handwash sinks due to the importance providing sufficient and adequate handwashing facilities in healthcare settings.
7. At the time of inspection, the Modular Infirmary, Modular Visiting Area, and Annex were closed and not in use.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Kerry Wagner, MPH
Environmental Analyst, CSP, BEH