July 9, 2021

David H. Tuttle, Superintendent
Worcester County House of Corrections and Jail
5 Paul X. Tivnan Drive
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on June 16 and 17, 2021 accompanied by Terrance Ward, Fire Safety Officer; Officer Devon Walker and Captain Eric Locke. Violations noted during the inspection are listed below including 83 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Margaret R. Cooke, Acting Commissioner, DPH
Jan Sullivan, Acting Director, BEH
 Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
Noe Bard III, EHSO (electronic copy)
Terrance Ward, FSO (electronic copy)
Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)
Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
HEALTH AND SAFETY VIOLATIONS
(* indicates conditions documented on previous inspection reports)

Entrance

Superintendent’s Office
Unable to Inspect – Locked

Waiting Area
No Violations Noted

Fisher Conference Room
No Violations Noted

Hallway
No Violations Noted

Assistant Deputy Superintendent’s Office
No Violations Noted

Deputy’s Office
No Violations Noted

Staff Locker Room
No Violations Noted

Staff Bathroom
No Violations Noted

Control Room
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

Control Bathroom
105 CMR 451.123* Maintenance: Ceiling vent dusty

Key Room
No Violations Noted

Herman Building
105 CMR 451.320* Cell Size: Inadequate floor space in all cells
105 CMR 451.343* Electric Fixtures in Cell: No electrical outlet in all cells

A2 Block

Control Booth
105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged

Control Bathroom
105 CMR 451.123 Maintenance: Ceiling vent dusty

Day Room
No Violations Noted
<table>
<thead>
<tr>
<th>Location</th>
<th>Violations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chemical Storage Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Paper Goods Storage</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Staff Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Slop Sink Room (Upstairs)</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Cells (Upstairs)</td>
<td></td>
</tr>
<tr>
<td>105 CMR 451.353*</td>
<td>Interior Maintenance: Floor paint damaged in cell # 45</td>
</tr>
<tr>
<td>Showers (Upstairs)</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Slop Sink (Downstairs)</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Cells (Downstairs)</td>
<td></td>
</tr>
<tr>
<td>105 CMR 451.353*</td>
<td>Interior Maintenance: Floor paint damaged in cell # 49</td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Floor paint damaged in cell # 51, 60, and 63</td>
</tr>
<tr>
<td>Showers (Downstairs)</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Hallway</td>
<td></td>
</tr>
<tr>
<td>Storage Closets</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>A1 Block</td>
<td></td>
</tr>
<tr>
<td>Control Booth</td>
<td></td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Ceiling vent not secured to ceiling</td>
</tr>
<tr>
<td>Control Bathroom</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Day Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Room # 1</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Room # 2</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Room # 3</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Storage # 4</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Storage # 5</td>
<td>105 CMR 451.344</td>
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<tr>
<td>-------------</td>
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<tr>
<td>Strip Search Room</td>
<td></td>
</tr>
<tr>
<td>Slop Sink (Upstairs)</td>
<td></td>
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<tr>
<td>Cells (Upstairs)</td>
<td></td>
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<tr>
<td>Showers (Upstairs)</td>
<td></td>
</tr>
<tr>
<td>Slop Sink (Downstairs)</td>
<td></td>
</tr>
<tr>
<td>Cells (Downstairs)</td>
<td>105 CMR 451.353*</td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Floor paint damaged in cell # 19 and 28</td>
</tr>
<tr>
<td>105 CMR 451.103</td>
<td>Mattresses: Mattress damaged in cell # 26 and 27</td>
</tr>
<tr>
<td>Showers (Downstairs)</td>
<td></td>
</tr>
<tr>
<td>Rec Area</td>
<td></td>
</tr>
<tr>
<td>MAXI B</td>
<td>105 CMR 451.320*</td>
</tr>
<tr>
<td>Control</td>
<td>105 CMR 451.353</td>
</tr>
<tr>
<td>Control Bathroom</td>
<td>105 CMR 451.123*</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Floor dirty</td>
</tr>
<tr>
<td>105 CMR 451.126</td>
<td>Hot Water: Hot water temperature recorded at 138°F</td>
</tr>
<tr>
<td>Lower Right Tier</td>
<td></td>
</tr>
<tr>
<td>Day Room</td>
<td>105 CMR 451.344</td>
</tr>
<tr>
<td>Slop Sink</td>
<td>105 CMR 451.353</td>
</tr>
<tr>
<td>Showers</td>
<td></td>
</tr>
<tr>
<td>Cells</td>
<td>(Unable to Inspect Cell # 144 – Under Construction)</td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Floor paint damaged in cell # 128, 130, 134, and 136</td>
</tr>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Wall vent blocked in cell # 138</td>
</tr>
</tbody>
</table>
Lower Left Tier

Day Room
No Violations Noted

Cells
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 125, 129, and 145
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 111, 127, 131, and 137

Showers
105 CMR 451.123 Maintenance: Floor dirty in shower # 1 and 2

Slop Sink
105 CMR 451.353 Interior Maintenance: Caulking damaged around slop sink

Chemical Closet
No Violations Noted

Lower Disciplinary Unit
Unable to Inspect – Not Used

Upper Left Tier

Day Room
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Cells
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 307, 311, 313, and 317
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 311
105 CMR 451.353 Interior Maintenance: Floor dirty in cell # 331

Slop Sink
No Violations Noted

Showers
No Violations Noted

Upper Disciplinary Unit

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 1
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1, 3, and 4
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 4

Upper Right Tier

Day Room
No Violations Noted

Cells
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 320 and 336
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 342 and 348

Showers
105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1
**Slop Sink**

105 CMR 451.353  
Interior Maintenance: Caulking damaged around slop sink

**Chapel**

No Violations Noted

**Office (Right of Altar)**

Unable to Inspect – Not Used

**Health Services**

Unable to Inspect – Under Construction

**Central Control**

No Violations Noted

**Control Bathroom**

Unable to Inspect – In Use

**Property**

No Violations Noted

**Gymnasium**

*Slop Sink Closet (Hallway)*

No Violations Noted

**Basketball Court**

105 CMR 451.350*  
Structural Maintenance: Floor damaged

105 CMR 451.350*  
Structural Maintenance: Wall damaged

105 CMR 451.350*  
Structural Maintenance: Ceiling damaged

105 CMR 451.353*  
Interior Maintenance: Ceiling paint damaged

105 CMR 451.344*  
Illumination in Habitable Areas: Light not functioning properly, lights out

**Inmate Toilets & Showers**

(Unable to Inspect Showers – Not Used)

105 CMR 451.123  
Maintenance: Light out above toilets

**Booth**

105 CMR 451.200*  
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

**Staff Bathroom**

No Violations Noted

**Bathroom without Showers**

No Violations Noted

**VISITING ROOM**

**Inmate Visiting Side**

105 CMR 451.353*  
Interior Maintenance: Counter top damaged in booth # 10, 12, and 14

105 CMR 451.353*  
Interior Maintenance: Wall damaged near phone in booth # 19 and 20

**Non-Inmate Visiting Side**

105 CMR 451.353*  
Interior Maintenance: Floor paint damaged throughout area
Female Handicapped Bathroom
Unable to Inspect – Locked

Male Handicapped Bathroom
Unable to Inspect – Locked

Female Bathroom
No Violations Noted

Male Bathroom
No Violations Noted

**MAXI C**
105 CMR 451.320*
Cell Size: Inadequate floor space in all cells

Control Booth
No Violations Noted

Booth Bathroom
105 CMR 451.123
Maintenance: Ceiling vent dusty
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, sink slow to drain

Upper Tier

Left-Side Day Room
105 CMR 451.200
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Right-Side Day Room
No Violations Noted

Cells
105 CMR 451.353
Interior Maintenance: Floor paint damaged in cell # 401 and 447
105 CMR 451.353
Interior Maintenance: Wall paint damaged in cell # 411, 415, 419, 426, 427, 439, and 443
105 CMR 451.353
Interior Maintenance: Wall damaged in cell # 412, 430, and 436
105 CMR 451.353
Interior Maintenance: Ceiling paint damaged in cell # 413, 418, 433, and 435
105 CMR 451.353*
Interior Maintenance: Wall paint damaged in cell # 440
105 CMR 451.353
Interior Maintenance: Faceplate missing in cell # 405

Showers
105 CMR 451.123*
Maintenance: Wall epoxy damaged in shower # 1
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, shower # 1 leaking
105 CMR 451.123
Maintenance: Wall epoxy damaged in shower # 2 and 3

Slop Sink
No Violations Noted

Old Segregation
Unable to Inspect – Not Used

Lower Tier

Left-Side Day Room
105 CMR 451.200
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

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**Right-Side Day Room**

No Violations Noted

**Cells**

(Unable to Inspect Cell # 209, 211, 212, 217, 218, 222, 231, 237, 239, 241, and 244 – Under Construction)

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 208, 248, 251, and 252

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 201, 245, and 247

105 CMR 451.353* Interior Maintenance: Wall damaged in cell # 227

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 230

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 242

**Slop Sink**

No Violations Noted

**Showers**

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Possible mold on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123 Maintenance: Drain flies observed in shower # 2 and 3

**Segregation**

Unable to Inspect – Not Used

**Chemical Area**

No Violations Noted

**Deignan Building**

105 CMR 451.320* Cell Size: Inadequate floor space in all cells

**Control Booth**

105 CMR 451.353 Interior Maintenance: Floor damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

**Control Booth Bathroom**

No Violations Noted

**Upper West**

Unable to Inspect – Under Construction

**Showers**

Unable to Inspect – Under Construction

**Cells**

Unable to Inspect – Under Construction

**Slop Sink Room**

Unable to Inspect – Under Construction

**Bathroom**

Unable to Inspect – Under Construction
Lower West

Showers
Unable to Inspect – Under Construction

Bathroom
Unable to Inspect – Under Construction

Cells
Unable to Inspect – Under Construction

Common Area
No Violations Noted

Interview Room
No Violations Noted

Dry Storage
No Violations Noted

Chemical Closet
No Violations Noted

Lower East

Showers
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1

Bathroom
105 CMR 451.123 Maintenance: Wall tile damaged in stall # 1
105 CMR 451.130 Maintenance: Paint damaged on partition in stall # 2
105 CMR 451.123 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink # 2
105 CMR 451.123 Maintenance: Floor paint damaged
105 CMR 451.123 Maintenance: Light not secured to ceiling

Cells
105 CMR 451.353 Interior Maintenance: Wall fan dusty in hallway

Slop Sink Room
No Violations Noted

Upper East

Slop Sink Room
No Violations Noted

Cells
No Violations Noted

Showers
No Violations Noted

Bathroom
105 CMR 451.123* Maintenance: Floor paint damaged
Mini 5 Building

Unable to Inspect – Closed

Food Service

The following Food Code violations listed in BOLD were observed to be corrected on-site.

Staff Dining Room
105 CMR 451.353

Interior Maintenance: Ceiling leaking outside Staff Dining Room in hallway

Staff Serving Line & Prep Area
FC 4-602.11(E)(4)(b)

Cleaning of Equipment and Utensils, Frequency: Accumulation of soil/mold observed on interior surfaces of ice machine

Pots & Pans Closet
FC 6-501.111

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects and rodents, dead mouse and insects observed in trap

Ovens
FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, food debris on floor behind ovens

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, standing water on floor

Food Prep Area & Kettles

No Violations Noted

Milk Cooler
FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty

Produce Cooler

No Violations Noted

Prep Cooler
FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Tool Storage Closet
FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, floor dirty

Control

No Violations Noted

Control Bathroom

No Violations Noted

Freezer

No Violations Noted

Dry Goods
FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, debris on floor under shelving
Entry 5 Area (Near Dry Goods)  
No Violations Noted

Receiving Area  
No Violations Noted

Chemical Closet  
**FC 5-205.15(B)**  
**Plumbing System, Operations and Maintenance:** Plumbing system not maintained in good repair, backflow preventor leaking on slop sink

Dishwasher Area  
**FC 5-205.15(B)**  
Plumbing System, Operation and Maintenance: Plumbing system not maintained in good repair, pipe leaking on ceiling  
**FC 6-501.111**  
**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:** Premises not maintained free of rodents, mouse observed in trap  
**FC 4-501.15(A)**  
Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, rinse temperature gauge not reaching proper temperature  
**FC 4-703.11(B)**  
Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does not achieve a utensil surface temperature of 160°F as measured by an irreversible registering temperature indicator

3-Compartment Sink # 1 and 2  
**FC 5-202.13**  
Plumbing System; Design, Construction, and Installation: Air gap missing between water supply inlet and the flood level rim of the sink, sink sprayer was laying in the sink at sink # 2

Pasta Room  
**FC 3-305.11(A)(3)**  
**Preventing Contamination from the Premises; Food Storage:** Food not stored at least 6" off the ground, soda stored on ground

Exterior Door  
**FC 6-202.15(A)(3)**  
Design, Construction, and Installation; Functionality: Outer openings not protected against the entry of insects and rodents, exterior metal grated door not tight-fitting at bottom  
**FC 6-202.15(D)(1)**  
Design, Construction, and Installation; Functionality: Screen missing from exterior metal grated door

Can Room  
No Violations Noted

Inmate Serving Area  
No Violations Noted

Inmate Bathroom  
No Violations Noted

Programs

Offices  
No Violations Noted

Break Area in Hall  
**105 CMR 451.200**  
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
Teacher’s Office

No Violations Noted

Male Staff Bathroom

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink # 2
105 CMR 451.123 Maintenance: Ceiling vent dusty

Classroom # 5

No Violations Noted

Manager of Re-Entry/Intake Office

No Violations Noted

Classroom # 4

No Violations Noted

Classroom # 3

No Violations Noted

Classroom # 2

No Violations Noted

Social Worker’s Office

No Violations Noted

Female Staff Bathroom

105 CMR 451.124 Water Supply: Discolored water observed at handwash sink

Slop Sink Room

No Violations Noted

Library

No Violations Noted

Parole Office

No Violations Noted

Inmate Services

No Violations Noted

Receiving

Unable to Inspect – Closed

Maintenance Corridor

Staff Bathroom

105 CMR 451.123 Maintenance: Ceiling tiles water stained

Inmate Bathroom

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Staff Bathroom inside Office

No Violations Noted
Laundry Area
105 CMR 451.200  Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets dirty

Tool Crib
105 CMR 451.200  Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

Electrical Shop
No Violations Noted

Maintenance Break Room
No Violations Noted

Welding Area
No Violations Noted

EHSO Office (Waste Log)
No Violations Noted

Modular Administration Building

Lobby

Waiting Area
No Violations Noted

Male Bathroom
No Violations Noted

Female Bathroom
105 CMR 451.123*  Maintenance: Wall tiles damaged

Mail Room
No Violations Noted

Control 3
105 CMR 451.353*  Interior Maintenance: Floor damaged throughout break area

Control Bathroom
105 CMR 451.123*  Maintenance: Floor tiles missing and damaged
105 CMR 451.123  Maintenance: Wall tile damaged behind toilet

Special Services Corridor

Armorer’s Office
Unable to Inspect – Locked

Female Bathroom
No Violations Noted

Slop Sink Room
Unable to Inspect – Locked

Male Bathroom
No Violations Noted
D-Board Office
No Violations Noted

Dispatch
No Violations Noted

Evidence Closet
Unable to Inspect – Locked

3 Offices
No Violations Noted

Female Locker Room
105 CMR 451.123*
Maintenance: Wall cracked in handicapped shower

105 CMR 451.124
Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 2

Male Locker Room
Unable to Inspect – In Use

Staff Training Room A & B
(Unable to Inspect Staff Training Room B – Locked)
No Violations Noted

Special Services Office
Unable to Inspect – Locked

2nd Floor

Personnel Offices
No Violations Noted

Break Room
No Violations Noted

Copy Room
Unable to Inspect – Locked

Deputy’s Office/Legal
Unable to Inspect – Locked

Facility Director’s Office
Unable to Inspect – Locked

North Male Bathroom (near slop sink)
Unable to Inspect – In Use

Slop Sink Room
Unable to Inspect – Locked

North Female Bathroom (near slop sink)
No Violations Noted

South Male Bathroom
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, cold water stopper not working at handwash sink
South Female Bathroom
No Violations Noted

Internal Affairs
No Violations Noted

Trap
105 CMR 451.350 Structural Maintenance: Exterior wall of building damaged by outside stairs

Pedestrian Trap
No Violations Noted

Bathroom in Pedestrian Trap
No Violations Noted

Visits Waiting Area
No Violations Noted

Modular Gym

Inmate Bathroom # 104
105 CMR 451.124* Water Supply: No hot water supplied to handwash sink
105 CMR 451.123 Maintenance: Floor tile missing
105 CMR 451.123 Maintenance: Ceiling vent cover missing

Staff Bathroom # 105
No Violations Noted

Mop Closet
No Violations Noted

Storage Room # 108
No Violations Noted

Gym
105 CMR 451.141* Screens: Several screens damaged

Control # 102
No Violations Noted

Modular Infirmary
Unable to Inspect – Closed

Modular Visiting Area

Visiting Sections

Section A (Non-Inmate Side)
No Violations Noted

Offices
105 CMR 451.353* Interior Maintenance: Floor tiles damaged

Section B (Non-Inmate Side)
No Violations Noted
Section C (Non-Inmate Side)

No Violations Noted

Social Workers Office

No Violations Noted

Section A-C (Inmate Side)

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged and missing

Back Area

Bathroom near Slop Sink

105 CMR 451.123*

Maintenance: Floor dirty

105 CMR 451.353*

Interior Maintenance: Floor tiles missing outside bathroom

Slop Sink

105 CMR 451.353*

Interior Maintenance: Floor tiles missing

105 CMR 451.353

Interior Maintenance: Wet mop stored upside down

Social Worker Interview Area

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

IP Break Room

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

Inmate Interview Room

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

Side Door Exit to Yard

105 CMR 451.353*

Interior Maintenance: Floor tiles missing

105 CMR 451.353

Interior Maintenance: Wall damaged

Receiving

Unable to Inspect – Not Used

Back Area

Unable to Inspect – Not Used

VOC Laundry

1st Floor

Inmate Bathroom

105 CMR 451.126*

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

105 CMR 451.126

Hot Water for Bathing and Hygiene: No cold water supplied to handwash sink # 2

Laundry

No Violations Noted

Chemical Storage

No Violations Noted

Clothing Storage Room

No Violations Noted
**IT Office**  
Unable to Inspect – Locked

**Slop Sink Closet**  
No Violations Noted

**Staff Bathroom**  
No Violations Noted

**Classrooms A-D**  
No Violations Noted

**IT Break Area**  
No Violations Noted

**Hallway**  
No Violations Noted

**2nd Floor**

**Room # 203**  
No Violations Noted

**Room # 210**  
No Violations Noted

**Room # 202**  
No Violations Noted

**H Building**

105 CMR 451.320*  
Cell Size: Inadequate floor space in all cells

105 CMR 451.343*  
Electric Fixtures in Cell: No electrical outlet in all cells

**Control Booth**

105 CMR 451.353*  
Interior Maintenance: Floor tiles missing and damaged

**Control Bathroom**

105 CMR 451.123*  
Maintenance: Floor tiles missing in bathroom

105 CMR 451.123  
Maintenance: Light out

**Cells**

105 CMR 451.350*  
Structural Maintenance: Unable to open or close cell windows

**Day Room**  
No Violations Noted

**Chemical Room**

105 CMR 451.360  
Protective Measures: Drain flies observed in slop sink

**Office**  
No Violations Noted

**Showers**

105 CMR 451.123  
Maintenance: Debris on floor in shower # 1, 3, 5, 7, 9, and 10

105 CMR 451.123  
Maintenance: Soap scum on curtains in shower # 1, 2, 3, 4, 5, and 6

105 CMR 451.123  
Maintenance: Drain flies observed in shower # 1, 9, and 10
I Building

Control Booth
105 CMR 451.350*
Structural Maintenance: Ceiling tiles damaged

Control Bathroom
105 CMR 451.344*
Illumination in Habitable Areas: Light not functioning properly, light out
105 CMR 451.126
Hot Water: Hot water temperature recorded at 80°F

Cells
105 CMR 451.353
Interior Maintenance: Seat cover missing on desk in cell # 217
105 CMR 451.344
Illumination in Habitable Areas: Light not functioning properly, light out above sink in cell # 170
105 CMR 451.353
Interior Maintenance: Vent blocked in cell # 100

Interview Room
105 CMR 451.353
Interior Maintenance: Debris on floor and in slop sink

Slop Sink
105 CMR 451.353*
Interior Maintenance: Floor paint damaged

Day Room
No Violations Noted

Showers
105 CMR 451.123
Maintenance: Column outside shower damaged at shower # 3 and 7
105 CMR 451.123
Maintenance: Soap scum on curtains in shower # 1, 2, and 3
105 CMR 451.123
Maintenance: Soap scum on walls in shower # 2, 3, 4, 5, 6, 7, 8, 9, and 10
105 CMR 451.123
Maintenance: Floor dirty in shower # 2, 3, and 8
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, shower # 4 leaking
105 CMR 451.123
Maintenance: Drain flies observed in shower # 5, 6, 7, 8, and 10

J Building

Cells
105 CMR 451.353
Interior Maintenance: Trash on floor in cell # 221
105 CMR 451.353
Interior Maintenance: Wall vent blocked in cell # 221
105 CMR 451.353
Interior Maintenance: Condensation leaking from ceiling between cell # 224 and 225

Day Room
No Violations Noted

Slop Sink Room
No Violations Noted

Interview Room
No Violations Noted
### Showers

<table>
<thead>
<tr>
<th>Regulation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Column outside shower damaged at shower # 3 and 7</td>
</tr>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Floor dirty in shower # 1</td>
</tr>
<tr>
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<td>Maintenance: Floor dirty in shower # 5, 9, and 10</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Shower curtain missing in shower # 2</td>
</tr>
<tr>
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<td>Maintenance: Soap scum on walls in shower # 5</td>
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<td>Maintenance: Drain flies in shower # 3 and 7</td>
</tr>
</tbody>
</table>

### K Building

Unable to Inspect – Quarantine Building

### L Building

Unable to Inspect – Quarantine Building

### MIU

#### Receiving

**Holding Cells**

105 CMR 451.123 | Maintenance: Toilet dirty in Holding Cell # 2

#### Staff Bathroom

No Violations Noted

#### Receiving Trap

105 CMR 451.353 | Interior Maintenance: Exposed wood on floor near interior door

#### Showers and X-Ray Area

105 CMR 451.346 | Safe Wiring: Inappropriate use of temporary wiring, internet cable strung through window from Property into shower area of shower # 104A

105 CMR 451.122 | Shower Floors: Shower floor not slopped towards floor drain in handicapped shower # 104B

### Medical Offices

No Violations Noted

### Booking Station

No Violations Noted

### Records

105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### Break Room

105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### Psychology & Health Services Offices

No Violations Noted

### Bathrooms # 126 and 127

No Violations Noted
Classification Offices
No Violations Noted

Janitors Closet
No Violations Noted

Medical Entrance
No Violations Noted

Bathroom # 169
105 CMR 451.126
Hot Water: Hot water temperature recorded at 80°F at handwash sink

Medical Waste Closet # 170
No Violations Noted

Storage # 171
No Violations Noted

Janitor Closet # 164
Unable to Inspect – Locked

Dentist Office # 165
Unable to Inspect – In Use

2nd Floor

Showers
105 CMR 451.130
Hot Water: Shower water temperature recorded at 95°F in shower # 2

Med Watch
105 CMR 451.123
Maintenance: Toilet rusted in cell # 204

Work Release

Control Booth
No Violations Noted

Strip Search Room
105 CMR 451.353*
Interior Maintenance: Ceiling tiles water damaged

Chemical Closet
No Violations Noted

Office
Unable to Inspect – Locked

Day Room
No Violations Noted

Storage Room
No Violations Noted

Laundry
No Violations Noted
Right Corridor

**Cells**
105 CMR 451.350 Structural Maintenance: Window cracked in cell # 7
105 CMR 451.103 Mattresses: Mattress damaged in cell # 8

**Showers**
105 CMR 451.123* Maintenance: Wall tile damaged in shower # 1
105 CMR 451.123 Maintenance: Floor tile missing in shower # 1
105 CMR 451.123* Maintenance: Floor tile missing in shower # 2, 3, and 4

**Staff Bathroom**
No Violations Noted

**Inmate Bathroom**
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink faucet loose at handwash sink # 2
105 CMR 451.123 Maintenance: Wall damaged in toilet stall # 1, 2, and 3

Left Corridor

**Cells**
105 CMR 451.350 Structural Maintenance: Window cracked in cell # 3

**Slop Sink Room**
No Violations Noted

**Showers**
105 CMR 451.123* Maintenance: Floor tiles missing in shower # 3
105 CMR 451.123 Maintenance: Floor tiles missing in shower # 5
105 CMR 451.123 Maintenance: Ceiling dirty throughout shower room

**Inmate Bathroom**
105 CMR 451.126* Water Supply: No cold water supplied to handwash sink # 2

**Chow Hall and Gym Room**
No Violations Noted

**Storage Room**
No Violations Noted

**Tower**

1st Floor
105 CMR 451.353* Interior Maintenance: Floor dirty

2nd Floor
105 CMR 451.350* Structural Maintenance: Wall damaged
105 CMR 451.353* Interior Maintenance: Wall paint damaged
105 CMR 451.350* Structural Maintenance: Ceiling damaged
105 CMR 451.123* Maintenance: Floor dirty
105 CMR 451.123* Maintenance: Toilet dirty
105 CMR 451.126 Hot Water: Hot water temperature recorded at 66°F
105 CMR 451.123 Maintenance: Insulation in fan vent
105 CMR 451.123 Maintenance: Paper towels covering windows
3rd Floor

105 CMR 451.350* Structural Maintenance: Wall damaged
105 CMR 451.353* Interior Maintenance: Wall board missing
105 CMR 451.344* Illumination in Habitable Areas: Light not functioning properly, missing light bulbs in light fixture
105 CMR 451.350* Structural Maintenance: Window broken
105 CMR 451.353 Interior Maintenance: Wall outlet not secured to wall
105 CMR 451.141 Screens: Screen missing
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

Warehouse Building (outside)

Staff Gym

Weight Area
105 CMR 451.353* Interior Maintenance: Equipment padding damaged

Female Bathroom/Locker Room
105 CMR 451.126 Hot Water: Hot water temperature recorded at 105°F at handwash sink

Male Bathroom /Locker Room
105 CMR 451.123 Maintenance: Caulking damaged in shower

Chemical Room
Unable to Inspect – Locked

Office
Unable to Inspect – Locked

Warehouse

Office
No Violations Noted

Break Area
No Violations Noted

Inmate Bathroom
105 CMR 451.123 Maintenance: Wall paint damaged
105 CMR 451.123 Maintenance: Floor tile damaged

Staff Bathroom
No Violations Noted

Chemical Room
No Violations Noted

Walk-In Freezer
No Violations Noted

Dry Storage Closet
No Violations Noted
Exterior Cooler # 1  No Violations Noted

Exterior Cooler # 2  No Violations Noted

Garage/Transport

Transportation Office  No Violations Noted

Kitchen Area  No Violations Noted

Bathroom  No Violations Noted

Staff Bathroom
105 CMR 451.123  Maintenance: Wall damaged
105 CMR 451.126  Hot Water: Hot water temperature recorded at 80°F

Tool Room
105 CMR 451.200  Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Wash Room  No Violations Noted

Garage Room  No Violations Noted

Key Control  No Violations Noted

Annex  Unable to Inspect – Closed

Observations and Recommendations

1. The inmate population was 559 at the time of inspection.
2. At the time of inspection the Modular Infirmary, Mini 5 Building and Annex were closed and not in use.
3. K and L Buildings were the COVID-19 quarantine units. There were 45 inmates being housed K Building and 83 inmates being housed in L Building.
4. At the time of inspection the warewash machine was not reaching the proper temperature to sanitize dishes and food prep items. The Kitchen staff stated that all dishes and food prep items would be sanitized manually.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on “Correctional Facilities” (available in both PDF and RTF formats).
To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments". To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH