The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Climate and Environmental Health

Community Sanitation Program

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Lieutenant Governor

November 24, 2023

David H. Tuttle, Superintendent

Worcester County House of Corrections and Jail

5 Paul X. Tivnan Drive

West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of Worcester County House of Corrections and Jail on November 7 and 8, 2023 accompanied by Captain Eric Locke, Sergeant Devon Walker and Sergeant Mulloney. Violations noted during the inspection are listed below including 184 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH

Nalina Narain, Director, BCEH

Steven Hughes, Director, CSP, BCEH

Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Noe Bard, Environmental Health and Safety Officer (electronic copy)

Terrance Ward, Fire Safety Officer (electronic copy)

Diane M. Cook, Compliance Analyst (electronic copy)

Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Entrance**

*Superintendent’s Office*

No Violations Noted

*Waiting Area*

No Violations Noted

*Fisher Conference Room*

No Violations Noted

*Operations Office*

No Violations Noted

*Communication Director’s Office*

Unable to Inspect – Locked

**Male Staff Locker Room**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Heater damaged

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 2

**Female Changing Area**

No Violations Noted

**Control Room**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Key Room*

No Violations Noted

**Herman Building**

**VISITING ROOM**

*Non-Inmate Visiting Side*

No Violations Noted

*Female Handicapped Bathroom*

No Violations Noted

*Male Handicapped Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Female Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Inmate Visiting Side*

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # 10, 12, and 14

105 CMR 451.353 Interior Maintenance: Countertop damaged in booth # 1

**Father’s Visiting Room**

No Violations Noted

**Old Receiving**

*Old County Lockup*

Unable to Inspect – Not Used

*Property*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

*Breakroom & Bathroom* Unable to Inspect Bathroom – In Use

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing in breakroom

*Utility Closet*

105 CMR 451.353\* Interior Maintenance: Light shield damaged

*Offices*

105 CMR 451.350\* Structural Maintenance: Window broken in Parole Office

105 CMR 451.353\* Interior Maintenance: Ceiling vent blocked in Parole Office

**Central Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling tile missing

**A1 Block**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

**Control Booth**

105 CMR 451.350\* Structural Maintenance: Windows broken

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Room # 1*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 3*

No Violations Noted

*Storage # 4*

No Violations Noted

*Storage # 5*

No Violations Noted

*Shakedown Room # 6*

No Violations Noted

*Slop Sink (Upstairs)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle leaking

*Cells (Upstairs)*

105 CMR 451.123\* Maintenance: Toilet damaged in cell # 16

105 CMR 451.360\* Protective Measures: Birds nest observed in window in cell # 10 and 11

105 CMR 451.360 Protective Measures: Birds nest observed in window in cell # 13 and 14

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 9

*Showers (Upstairs)*

No Violations Noted

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

No Violations Noted

*Showers (Downstairs)*

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1

105 CMR 451.123 Maintenance: Drain blocked in shower # 1

*Rec Area*

No Violations Noted

**A2 Block**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Window in trap broken

**Control Booth**

No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Day Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, 1 light out

*Chemical Storage Room*

No Violations Noted

*Paper Goods Storage*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, paper products stored within 18 inches of ceiling

*Staff Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Slop Sink Room (Upstairs)*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no hot water at slop sink

*Cells (Upstairs)*

No Violations Noted

*Showers (Upstairs)*

Unable to Inspect – In Use

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 53

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 59

*Showers (Downstairs)*

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 1 and 2

105 CMR 451.123 Maintenance: Debris on floor in shower # 2

**Hallway**

*Storage Closets*

Unable to Inspect – Locked

**MAXI B**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control*

105 CMR 451.350\* Structural Maintenance: Window broken

*Control Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1430F at handwash sink

**Lower Right Tier**

*Day Room*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 4 lights out

*Chemical Storage*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall paint and epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 108 and 112

105 CMR 451.353 Interior Maintenance: Seat missing at desk in cell # 142

**Lower Left Tier**

*Day Room*

105 CMR 451.344\* Illumination in Habitable Areas: Lights not functioning properly, 7 lights out

105 CMR 451.346\* Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall paint and epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

*Slop Sink*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventor cover missing

*Chemical Closet*

No Violations Noted

**Lower Disciplinary Unit** Unable to Inspect – Not Used

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, fire stand pipe leaking

105 CMR 451.353 Interior Maintenance: Mold on wall by fire stand pipe

**Upper Right Tier**

*Day Room*

105 CMR 451.344\* Illumination in Habitable Areas: Lights not functioning properly, 4 lights out

105 CMR 451.346\* Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

105 CMR 451.353 Interior Maintenance: One seat missing at table

*Cells*

105 CMR 451.353 Interior Maintenance: Wall damaged in cell # 302

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 312, 316, 336, and 352

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 310

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 2

**Upper Disciplinary Unit**

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3

105 CMR 451.353\* Interior Maintenance: Sink dirty and paint damaged in cell # 3

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 3

**Upper Left Tier**

*Day Room*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 3 lights out

*Slop Sink*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 309, 325, 333, 335, and 347

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

*Slop Sink*

No Violations Noted

**Chapel**

No Violations Noted

*Office (Right of Altar)*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining & Culinary**

*Staff Dining Room*

No Violations Noted

*Staff Serving Line & Prep Area*

**FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration**

*Pots & Pans Culinary Closet*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged on True Refrigerator # 1

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged on True Refrigerator # 2

*Handwash Sink*

No Violations Noted

*Ovens & Hood*

No Violations Noted

**Main Kitchen**

*Handwash Sink*

FC 6-301.14 Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink

*Food Prep Area*

No Violations Noted

*Kettles & Hood*

No Violations Noted

*Handwash Sink*

FC 6-301.14 Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink

*Milk Cooler # 1*

No Violations Noted

*Tool Storage Closet*

No Violations Noted

*Produce Cooler # 2*

No Violations Noted

*Prep Cooler # 3*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

*Freezer*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Dry Goods*

No Violations Noted

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Entry 5 Area (Near Dry Goods)*

No Violations Noted

*Receiving Area*

No Violations Noted

*Chemical Closet*

FC 5-205.15(B)\* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventor leaking

*Dishwasher Area*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, windows leaking above warewash machine

*3-Compartment Sink # 1 and 2*

**FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sprayer head damaged at sink # 1**

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, sprayer head damaged at sink # 2

*Culinary Dry Goods*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, dead bugs observed on floor**

*Exterior Door*

No Violations Noted

*Kitchen Dry Goods*

**FC 3-302.12\* Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food, flour unlabeled**

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, droppings observed on floor**

*Inmate Serving Area*

FC 4-901.11(A)\* Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, inmate serving trays not dry before use

**FC 2-301.11 Personal Cleanliness; Hands and Arms: Employees not keeping hands and exposed portions of arms cleanP,**

**FC 2-301.14 Hands and Arms: Food employees not washing hands prior to engaging in food preparationP**

**FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guards and hair nets**

*Inmate Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No clean paper towels at handwash sink, paper towels on floor by toilet

105 CMR 451.123 Maintenance: Door frame damaged

**Gymnasium**

*Slop Sink Closet (Hallway)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Basketball Court*

105 CMR 451.350\* Structural Maintenance: Floor damaged

105 CMR 451.350\* Structural Maintenance: Walls damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Inmate Toilets & Showers* Unable to Inspect Showers – Not Used

105 CMR 451.123 Maintenance: Ceiling vent dusty above toilets

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 and 2 leaking

*Booth*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Door stuck and difficult to open

*Bathroom without Showers*

Unable to Inspect – Closed

**MAXI C**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1490F

**Upper Tier**

*Left-Side Day Room*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.353 Interior Maintenance: Three seats missing at tables

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Right-Side Day Room*

105 CMR 451.353 Interior Maintenance: One seat missing at table

*Cells*

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 403

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 409

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 403, 406, 424, and 430

105 CMR 451.353 Interior Maintenance: Seat at desk missing in cell # 449

*Showers*

105 CMR 451.123\* Maintenance: Epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1, 2, and 3

*Slop Sink*

No Violations Noted

*Old Segregation*

Unable to Inspect – Not Used

**Lower Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 205

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 217, 219, 226, 227, 231, 236, and 242

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 229

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Ceiling paint damaged outside showers

105 CMR 451.123\* Maintenance: Wall paint and epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1, 2, and 3

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

No Violations Noted

**Programs**

*Offices*

No Violations Noted

*Break Area in Hall*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Classrooms*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353\* Interior Maintenance: Doorknob broken

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover damaged at slop sink

*Library*

No Violations Noted

**Maintenance Corridor**

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

*Office with Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty in bathroom

*Laundry Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Tool Crib*

No Violations Noted

*Electrical Shop*

No Violations Noted

*Maintenance Break Room*

No Violations Noted

*Welding Area*

No Violations Noted

*EHSO Office (Waste Log)*

No Violations Noted

**Captain/Lieutenant’s Office Area**

*Old Cells/Biohazard Storage*

Unable to Inspect – Not Used

*Lieutenant’s Cubicles*

No Violations Noted

*Lieutenant’s Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Offices*

No Violations Noted

*Bathrooms (2)*

105 CMR 451.123\* Maintenance: Wall damaged under sink in bathroom # 1

105 CMR 451.123\* Maintenance: Ceiling vent dusty in bathroom # 2

*Slop Sink*

No Violations Noted

*Break Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

**Deignan Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Control Booth Bathroom*

No Violations Noted

*Common Area*

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.340\* Illumination: Insufficient lighting, light out

105 CMR 451.353 Interior Maintenance: Ceiling fans dusty

105 CMR 451.353 Interior Maintenance: One ceiling fan out-of-order

*Mental Health Office*

No Violations Noted

*Dry Storage*

Unable to Inspect – Locked

*Chemical Closet*

No Violations Noted

**Upper West**

*Showers* Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Soap scum and mildew on curtain in shower # 2

105 CMR 451.123 Maintenance: Door frame damaged in shower # 2

105 CMR 451.123 Maintenance: Light rusted in shower # 2

*Cells*

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 49 and 55

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

*Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Basin damaged at handwash sink # 1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink # 3

**Lower West**

*Showers*

105 CMR 451.123\* Maintenance: Drain flies observed in shower # 1

105 CMR 451.123 Maintenance: Drain flies observed in shower # 2

105 CMR 451.123 Maintenance: Light rusted in shower # 2

*Bathroom*

105 CMR 451.123\* Maintenance: Basin damaged at handwash sink # 1

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.123 Maintenance: Heater rusted

105 CMR 451.123 Maintenance: Partition paint damaged in toilet stall # 1

*Cells*

No Violations Noted

**Lower East**

*Showers*

105 CMR 451.123\* Maintenance: Light rusted

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1

*Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 clogged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 2

*Cells*

105 CMR 451.350 Structural Maintenance: Window broken in cell # 14

*Slop Sink Room*

No Violations Noted

**Upper East**

*Slop Sink Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

*Cells*

105 CMR 451.350\* Structural Maintenance: Windowpane cracked in cell # 23

105 CMR 451.350 Structural Maintenance: Windowpane cracked in cell # 32

*Showers*

105 CMR 451.123\* Maintenance: Floor dirty in shower # 1

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 1

105 CMR 451.123\* Maintenance: Ceiling access panel paint damaged in shower # 2

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1240F in shower # 2

*Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Heater rusted

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Mini 5 Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

*Booth*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Hole in wall near toilet

**Corridor 2 (Right Side)**

*Showers*

105 CMR 451.123\* Maintenance: Ceiling damaged outside showers

105 CMR 451.330\* Room Temperature: Room temperature 900F in shower room

105 CMR 451.123 Maintenance: Ceiling paint damaged

105 CMR 451.123 Maintenance: Caulking damaged in shower # 1

*Cells*

No Violations Noted

**Middle Corridor**

*Chow Area*

No Violations Noted

*Office in Chow Area*

No Violations Noted

*Storage Rooms (2)*

Unable to Inspect – Locked

*Chemical Closet*

No Violations Noted

*Office/Interview Room*

Unable to Inspect – Locked

**Corridor 1 (Left Side)**

*Office*

No Violations Noted

*Shower* Unable to Inspect Shower # 2 – Not Used

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 1220F

*Office with Bathroom*

Unable to Inspect – Locked

*Cells*

105 CMR 451.350 Structural Maintenance: Ceiling leaking in cell # 13

**Modular Administration Building**

**Lobby**

*Waiting Area*

No Violations Noted

*Male Bathroom*

105 CMR 451.123\* Maintenance: Floor damaged

*Female Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged

*Mail Room*

No Violations Noted

**Control 3**

105 CMR 451.353\* Interior Maintenance: Floor damaged throughout Control 3

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles missing and damaged

105 CMR 451.123\* Maintenance: Exposed plywood floor water damaged

105 CMR 451.123\* Maintenance: Wall tile damaged behind toilet

**Special Services Corridor**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in hallway

*Offices*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Locker Room*

105 CMR 451.123\* Maintenance: Floor dirty in shower # 2 and handicapped shower

105 CMR 451.123\* Maintenance: Wall damaged in handicapped shower

105 CMR 451.123\* Maintenance: Walls dirty in handicapped shower

*Male Locker Room & Bathroom*

105 CMR 451.123\* Maintenance: Ceiling dirty near ceiling vents in changing area

105 CMR 451.123\* Maintenance: Floor and bench dirty in handicapped shower

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Ceiling vent not secured to ceiling

105 CMR 451.123 Maintenance: Ceiling damaged

105 CMR 451.123\* Maintenance: Floor dirty in shower # 2

105 CMR 451.123 Maintenance: Curtains dirty in shower # 1, 2, 3, 4, and 5

*Staff Training Room A & B*

No Violations Noted

*Special Services Office*

Unable to Inspect – Locked

**2nd Floor**

*Personnel Offices*

No Violations Noted

*Break Room*

No Violations Noted

*Copy Room*

Unable to Inspect – Locked

*North Male Bathroom (near slop sink)*

105 CMR 451.123 Maintenance: Floor tiles damaged

*Slop Sink Room*

Unable to Inspect – Locked

*North Female Bathroom (near slop sink)*

No Violations Noted

*South Male Bathroom*

No Violations Noted

*South Female Bathroom*

No Violations Noted

*Internal Affairs*

Unable to Inspect – Locked

**Trap**

*Pedestrian Trap*

No Violations Noted

*Bathroom in Pedestrian Trap*

105 CMR 451.123 Maintenance: Ceiling damaged

*Visits Waiting Area*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

**Modular Gym**

*Inmate Bathroom # 104*

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123\* Maintenance: Light out

105 CMR 451.123\* Maintenance: Floor tile missing

105 CMR 451.123\* Maintenance: Ceiling vent cover missing

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, insufficient water supply in quantity and pressure at water fountain

105 CMR 451.123 Maintenance: Wall damaged

*Staff Bathroom # 105*

No Violations Noted

*Mop Closet/Electrical # 106*

No Violations Noted

*Storage Room # 108*

No Violations Noted

*Gym*

105 CMR 451.141\* Screens: Several screens damaged

105 CMR 451.350\* Structural Maintenance: Back door not rodent and weathertight

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Control # 102*

No Violations Noted

**Trailer # 1 (Attorney Visits)** Unable to Inspect Attorney Room – In Use

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Ceiling vent blocked with plastic bag

**Trailer # 2 (Lieutenant Offices)**

Unable to Inspect – Locked

**Trailer # 3**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils not protected from contamination by being wrapped or inverted

**Modular Visiting Area**

Unable to Inspect – Closed

**VOC Laundry**

**1st Floor**

*Inmate Bathroom*

Unable to Inspect – Under Construction

*Laundry*

Unable to Inspect – Under Construction

*Chemical Storage*

Unable to Inspect – Under Construction

*Clothing Storage Room*

Unable to Inspect – Under Construction

*Slop Sink Closet*

Unable to Inspect – Under Construction

*Staff Bathroom*

Unable to Inspect – Under Construction

*Classrooms A-D*

Unable to Inspect – Under Construction

*IT Office*

Unable to Inspect – Under Construction

*IT Break Area*

Unable to Inspect – Under Construction

**2nd Floor**

*Room # 203*

Unable to Inspect – Under Construction

*Room # 210*

Unable to Inspect – Under Construction

*Room # 202*

Unable to Inspect – Under Construction

**H Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Exterior walls damaged

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

*Control Booth*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Common Area*

105 CMR 451.353 Interior Maintenance: Ceiling water damaged above phones

*Showers*

No Violations Noted

*Office*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353\* Interior Maintenance: Uncovered junction box in cell # 131

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 108

*Chemical Room*

Unable to Inspect – Locked

**I Building**

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

*Control Booth*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

*Control Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1040F at handwash sink

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 950F in shower # 10

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 2, 4, 5, 8, 9, and 10

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1, 2, 3, 5, 6, and 8

105 CMR 451.123 Maintenance: Floor dirty in shower # 1, 2, 3, 5, 6, and 8

105 CMR 451.123 Maintenance: Curtain missing in shower # 7

*Office*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353\* Interior Maintenance: Seat missing at desk in cell # 196

105 CMR 451.353 Interior Maintenance: Seat missing at desk in cell # 203

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 177, 176, 192, 194, and 196

*Chemical Room*

Unable to Inspect – Locked

**J Building**

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

*Common Area*

105 CMR 451.353\* Interior Maintenance: One seat cover damaged

*Showers*

105 CMR 451.123 Maintenance: Curtain missing in shower # 1 and 5

105 CMR 451.123 Maintenance: Shower floor dirty in shower # 2 and 3

105 CMR 451.123 Maintenance: Walls dirty in shower # 5

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 8

105 CMR 451.123 Maintenance: Debris on floor in shower # 8

105 CMR 451.123\* Maintenance: Shower floor dirty in shower # 10

*Interview Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350 Structural Maintenance: Windows not weathertight, plastic on window in cell # 243 and 256

105 CMR 451.350 Structural Maintenance: Window frame not weathertight, paper towels stuffed into window frame in cell # 273

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 247 and 264

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 264

105 CMR 451.353 Interior Maintenance: Seat missing at desk in cell # 265

*Chemical Room*

No Violations Noted

**K Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

*Control Booth*

105 CMR 451.350\* Structural Maintenance: Window in door broken

*Control Bathroom*

No Violations Noted

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 3, 4, 5, 6, 7, 8, and 9

105 CMR 451.123 Maintenance: Mildew on walls in shower # 7

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Wall water damaged under window in cell # 281

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 324

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 324

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink in cell # 334

105 CMR 451.353\* Interior Maintenance: Seat missing at desk in cell # 336

*Chemical Room*

No Violations Noted

**L Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

105 CMR 451.350\* Structural Maintenance: Window broken in trap

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 5 and 7

105 CMR 451.123\* Maintenance: Wall dirty in shower # 7

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 8

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 9

*Interview Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350 Structural Maintenance: Window frame not weathertight, paper towels stuffed into window frame in cell # 360

105 CMR 451.350\* Structural Maintenance: Windows not weathertight, plastic on window in cell # 347, 367, and 370

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 381 and 383

*Chemical Room*

No Violations Noted

**MIU**

**Receiving**

*Holding Cells*

105 CMR 451.353 Interior Maintenance: Walls dirty in cell # 123

*Staff Bathroom*

No Violations Noted

*Receiving Trap*

No Violations Noted

*Interview Room*

No Violations Noted

*Classification Hearings # 109*

No Violations Noted

*Medical Intake # 108*

Unable to Inspect – Locked

*Medical Exam Room # 107*

Unable to Inspect – Locked

*Search and Changing Rooms*

105 CMR 451.346\* Safe Wiring: Inappropriate use of temporary wiring, internet cables extended through window and doorway into shower # 104A

*Medical Offices*

No Violations Noted

*Booking Station*

No Violations Noted

*Offices*

No Violations Noted

*Bathrooms # 126 and 127* Unable to Inspect Bathroom # 127 – In Use

No Violations Noted

*Bathrooms # 151 and 152* Unable to Inspect Bathroom # 151 – In Use

No Violations Noted

*Medical Supply Storage Closet # 150*

Unable to Inspect – Locked

*Conference Room # 149*

Unable to Inspect – Locked

*Janitor’s Closet # 154*

Unable to Inspect – Locked

*Janitors Closet # 146*

Unable to Inspect – Locked

**Medical Entrance**

No Violations Noted

**Right Wing**

*Inmate WC # 166*

Unable to Inspect – Not Used

*Dental # 165*

No Violations Noted

*Janitor’s Closet # 164*

Unable to Inspect – Locked

*Exam 1 # 166*

No Violations Noted

*Exam 2 # 161*

No Violations Noted

*Exam 3 # 160*

No Violations Noted

*Waiting Area 1 # 152*

No Violations Noted

*Nurse’s Station*

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at one water fountain

**Left Wing**

*Waiting Area 2 # 158*

No Violations Noted

*Interview Room # 178*

No Violations Noted

*Exam 4 # 177*

No Violations Noted

*Exam 5 # 176*

No Violations Noted

*Breakroom # 175*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 700F at handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged

*Exam 6 # 174*

No Violations Noted

*Minor Proc # 173*

Unable to Inspect – Locked

*Medical Storage # 172*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

*Clean Storage # 171*

No Violations Noted

*Soil Storage # 170 (Medical Waste)*

No Violations Noted

*Inmate WC # 169*

105 CMR 451.117\* Toilet Fixtures: Toilet fixture rusted

**2nd Floor**

*Staff WC*

No Violations Noted

*Storage Closets*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower # 1

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 3

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower # 3

*Group Rooms*

Unable to Inspect – In Use

*Single Cells*

No Violations Noted

**Work Release**

Unable to Inspect – Closed

*Control Booth*

Unable to Inspect – Closed

**Strip Search Room**

Unable to Inspect – Closed

*Chemical Closet*

Unable to Inspect – Closed

*Office*

Unable to Inspect – Closed

**Day Room**

Unable to Inspect – Closed

*Storage Room*

Unable to Inspect – Closed

*Laundry*

Unable to Inspect – Closed

**Right Corridor**

Unable to Inspect – Closed

*Cells*

Unable to Inspect – Closed

*Showers*

Unable to Inspect – Closed

*Staff Bathroom*

Unable to Inspect – Closed

*Inmate Bathroom*

Unable to Inspect – Closed

**Left Corridor**

Unable to Inspect – Closed

*Cells*

Unable to Inspect – Closed

*Slop Sink Room*

Unable to Inspect – Closed

*Showers*

Unable to Inspect – Closed

*Inmate Bathroom*

Unable to Inspect – Closed

*Chow Hall and Gym Room*

Unable to Inspect – Closed

*Storage Room*

Unable to Inspect – Closed

**Tower**

Unable to Inspect – Closed

**Warehouse Building (outside)**

**Staff Gym**

*Weight Area*

No Violations Noted

*Female Bathroom/Locker Room*

105 CMR 451.123\* Maintenance: Floor tiles not secured by toilet

*Male Bathroom /Locker Room*

No Violations Noted

*Chemical Room*

No Violations Noted

*Office*

No Violations Noted

**Warehouse**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Entrance*

No Violations Noted

*Office*

No Violations Noted

*Break Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Floor tile damaged

105 CMR 451.123\* Maintenance: Walls dirty

*Staff Bathroom*

No Violations Noted

*Chemical Room*

No Violations Noted

*Walk-In Freezer*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 fan out-of-order in freezer

*Dry Storage Closet*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling damaged

*Exterior Cooler # 1*

No Violations Noted

*Exterior Cooler # 2*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, out-of-order

**IT Trailer**

No Violations Noted

**Garage/Transport**

*Transportation Office*

No Violations Noted

*Kitchen Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Bathroom # 1*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.123 Maintenance: Heater rusted

*Bathroom # 2*

No Violations Noted

*Tool Room*

No Violations Noted

*Wash Room*

No Violations Noted

*Garage Room*

No Violations Noted

*Key Control*

No Violations Noted

**Annex**

105 CMR 451.350 Structural Maintenance: Main entrance not rodent and weathertight

*Visitation Area*

No Violations Noted

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Staff Bathroom # 1*

No Violations Noted

*Staff Bathroom # 2*

No Violations Noted

*Chemical Closet*

No Violations Noted

*Social Worker Office*

No Violations Noted

*Storage Closet*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink

*Showers*

No Violations Noted

*Toilet/Handwash Sink Units*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 8, 11, 12, 13, and handicapped sink

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink # 6, 11, 13, and handicapped sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 1, 3, 4, and 5

*Handwash Sink Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order

105 CMR 451.124 Water Supply: Insufficient cold and hot water supply in quantity and pressure at handwash sink # 7

*Classrooms*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water fountain out-of-order outside classrooms

*Sleeping Area*

No Violations Noted

*Inmate Refrigerator*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

*Inmate Laundry*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 685 at the time of inspection.
2. At the time of inspection, the Modular Visiting Area, VOC/Laundry, Tower, and Work Release were closed and not in use.
3. Throughout the facility, shower areas have begun to deteriorate. The CSP recommends developing a plan to repair all the violations noted in the showers to ensure the walls and floors are a smooth and easily cleanable surface, as well as, developing a more frequent cleaning schedule.
4. The cell windows in H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls with many cells requiring plastic coverings to make them weathertight. It was stated during the inspection that the cell windows are nailed shut during the winter. The CSP is concerned the windows do not continuously operate as designed and recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros Environmental Health Inspector, CSP, BCEH