

# MAURA T. HEALEY Governor KIMBERLEY DRISCOLL

Lieutenant Governor

# The Commonwealth of Massachusetts

Executive Office of Health and Human Services
Department of Public Health
Bureau of Climate and Environmental Health
Community Sanitation Program

67 Forest Street, Suite # 100 Marlborough, MA 01752 Phone: 857-507-7205 KATHLEEN E. WALSH Secretary

ROBERT GOLDSTEIN, MD, PhD
Commissioner

Tel: 617-624-6000 www.mass.gov/dph

November 24, 2023

David H. Tuttle, Superintendent
Worcester County House of Corrections and Jail
5 Paul X. Tivnan Drive
West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

#### Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of Worcester County House of Corrections and Jail on November 7 and 8, 2023 accompanied by Captain Eric Locke, Sergeant Devon Walker and Sergeant Mulloney. Violations noted during the inspection are listed below including 184 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH

Nalina Narain, Director, BCEH

Steven Hughes, Director, CSP, BCEH

Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services

Carol A. Mici, Commissioner, DOC Terrence Reidy, Secretary, EOPSS

Timothy Gotovich, Director, Policy Development and Compliance Unit

Noe Bard, Environmental Health and Safety Officer

Terrance Ward, Fire Safety Officer

Diane M. Cook, Compliance Analyst

Margaret Lee, Administrative Assistant, West Boylston Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

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### **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Entrance** 

Superintendent's Office

No Violations Noted

Waiting Area

No Violations Noted

Fisher Conference Room

No Violations Noted

Operations Office

No Violations Noted

Communication Director's Office

Unable to Inspect - Locked

**Male Staff Locker Room** 

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

Male Staff Bathroom

105 CMR 451.123\* Maintenance: Heater damaged

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 2

**Female Changing Area** 

No Violations Noted

**Control Room** 

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Control Bathroom

105 CMR 451.123\* Maintenance: Ceiling vent dusty

Key Room

No Violations Noted

**Herman Building** 

VISITING ROOM

Non-Inmate Visiting Side

No Violations Noted

Female Handicapped Bathroom

No Violations Noted

Male Handicapped Bathroom

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

105 CMR 451.123\* Maintenance: Ceiling vent dusty

Female Bathroom

105 CMR 451.123\* Maintenance: Ceiling vent dusty

451-23(2)-West Boylston-Worcester-Report 11-24-23

Male Bathroom

105 CMR 451.123\* Maintenance: Ceiling vent dusty

Inmate Visiting Side

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # 10, 12, and 14

105 CMR 451.353 Interior Maintenance: Countertop damaged in booth # 1

**Father's Visiting Room** 

No Violations Noted

**Old Receiving** 

Old County Lockup

Unable to Inspect - Not Used

**Property** 

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

Breakroom & Bathroom

Unable to Inspect Bathroom – In Use 105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing in breakroom

Utility Closet

105 CMR 451.353\* Interior Maintenance: Light shield damaged

Offices

105 CMR 451.350\* Structural Maintenance: Window broken in Parole Office 105 CMR 451.353\* Interior Maintenance: Ceiling vent blocked in Parole Office

**Central Control** 

No Violations Noted

Control Bathroom

105 CMR 451.123\* Maintenance: Ceiling tile missing

A1 Block

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

**Control Booth** 

105 CMR 451.350\* Structural Maintenance: Windows broken

Control Bathroom

No Violations Noted

Day Room

No Violations Noted

Room # 1

No Violations Noted

Room # 2

No Violations Noted

**Room #3** 

Storage #4

No Violations Noted

Storage # 5

No Violations Noted

Shakedown Room # 6

No Violations Noted

Slop Sink (Upstairs)

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing Plumbing: Plumbing: Plumbing not maintained in good repair, cold water handle leaking

Cells (Upstairs)

105 CMR 451.123\* Maintenance: Toilet damaged in cell # 16

105 CMR 451.360\* Protective Measures: Birds nest observed in window in cell # 10 and 11 105 CMR 451.360 Protective Measures: Birds nest observed in window in cell # 13 and 14

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 9

Showers (Upstairs)

No Violations Noted

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

No Violations Noted

Showers (Downstairs)

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 1 105 CMR 451.123 Maintenance: Drain blocked in shower # 1

Rec Area

No Violations Noted

A2 Block

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells 105 CMR 451.350\* Structural Maintenance: Window in trap broken

**Control Booth** 

No Violations Noted

Control Bathroom

105 CMR 451.123 Maintenance: Floor dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty 105 CMR 451.123 Maintenance: Ceiling vent dusty

Day Room

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, 1 light out

Chemical Storage Room

Paper Goods Storage

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building

Code provisions for fire safety, paper products stored within 18 inches of ceiling

Staff Room

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Slop Sink Room (Upstairs)

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no hot water at slop sink

Cells (Upstairs)

No Violations Noted

Showers (Upstairs)

Unable to Inspect – In Use

Slop Sink (Downstairs)

No Violations Noted

Cells (Downstairs)

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 53 105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 59

Showers (Downstairs)

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 1 and 2

105 CMR 451.123 Maintenance: Debris on floor in shower # 2

Hallway

Storage Closets

Unable to Inspect – Locked

**MAXI B** 

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

Control

105 CMR 451.350\* Structural Maintenance: Window broken

Control Bathroom

105 CMR 451.123 Maintenance: Floor paint damaged

Hot Water: Hot water temperature recorded at 143°F at handwash sink

**Lower Right Tier** 

Day Room

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 4 lights out

Chemical Storage

Showers 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Maintenance: Wall paint and epoxy damaged in shower # 1 and 2 Maintenance: Mold on walls in shower # 1 and 2 Maintenance: Soap scum on curtain in shower # 1 and 2
Cells 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # 108 and 112 Interior Maintenance: Seat missing at desk in cell # 142
Lower Left Tier	
Day Room 105 CMR 451.344* 105 CMR 451.346*	Illumination in Habitable Areas: Lights not functioning properly, 7 lights out Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block
Cells	No Violations Noted
Showers 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Wall paint and epoxy damaged in shower # 1 and 2 Maintenance: Mold on walls in shower # 1 and 2
Slop Sink 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, backflow preventor cover missing
Chemical Closet	No Violations Noted
Lower Disciplinary Unit 105 CMR 451.130 105 CMR 451.353	Unable to Inspect – Not Used Plumbing: Plumbing not maintained in good repair, fire stand pipe leaking Interior Maintenance: Mold on wall by fire stand pipe
<b>Upper Right Tier</b>	
Day Room 105 CMR 451.344* 105 CMR 451.346*	Illumination in Habitable Areas: Lights not functioning properly, 4 lights out Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block
105 CMR 451.353	Interior Maintenance: One seat missing at table
Cells 105 CMR 451.353 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Wall damaged in cell # 302 Interior Maintenance: Floor paint damaged in cell # 312, 316, 336, and 352 Interior Maintenance: Wall paint damaged in cell # 310
Slop Sink	No Violations Noted
Showers 105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 1

Maintenance: Wall paint damaged in shower # 1 Maintenance: Mold on walls in shower # 1 and 2

Maintenance: Wall paint damaged in shower # 2

Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123

105 CMR 451.123\*

105 CMR 451.123\* 105 CMR 451.123\* **Upper Disciplinary Unit** 

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3

105 CMR 451.353\* Interior Maintenance: Sink dirty and paint damaged in cell # 3

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 3

**Upper Left Tier** 

Dav Room

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 3 lights out

Slop Sink

No Violations Noted

Cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 309, 325, 333, 335, and 347

**Showers** 

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2 105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

Slop Sink

No Violations Noted

Chapel

No Violations Noted

Office (Right of Altar)

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

**Food Service** 

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining & Culinary** 

Staff Dining Room

No Violations Noted

Staff Serving Line & Prep Area

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium compound

(QAC) solution lower than the manufacturers recommended concentration

Pots & Pans Culinary Closet

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, refrigerator gaskets damaged on True Refrigerator # 1

Maintenance and Operation, Equipment: Equipment components not maintained in a FC 4-501.11(B)\*

state of good repair, refrigerator gaskets damaged on True Refrigerator # 2

Handwash Sink

No Violations Noted

Ovens & Hood

#### Main Kitchen

Handwash Sink

FC 6-301.14 Numbers and Capacity; Handwashing Sinks: No handwashing signage located at

handwashing sink

Food Prep Area

No Violations Noted

Kettles & Hood

No Violations Noted

Handwash Sink

FC 6-301.14 Numbers and Capacity; Handwashing Sinks: No handwashing signage located at

handwashing sink

Milk Cooler # 1

No Violations Noted

Tool Storage Closet

No Violations Noted

Produce Cooler # 2

No Violations Noted

Prep Cooler # 3

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Freezer

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, refrigerator gaskets damaged

Dry Goods

No Violations Noted

Control

No Violations Noted

Control Bathroom

No Violations Noted

Entry 5 Area (Near Dry Goods)

No Violations Noted

Receiving Area

No Violations Noted

Chemical Closet

FC 5-205.15(B)\* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good

repair, backflow preventor leaking

Dishwasher Area

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, ceiling paint damaged above warewash machine

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, windows leaking above warewash machine

3-Compartment Sink # 1 and 2

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in

good repair, sprayer head damaged at sink # 1

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good

repair, sprayer head damaged at sink # 2

Culinary Dry Goods

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures -

Methods: Facility not cleaned as often as necessary, dead bugs observed on floor

Exterior Door

No Violations Noted

Kitchen Dry Goods

FC 3-302.12\* Protection from Contamination After Receiving, Preventing Food and Ingredient

Contamination: Food or food ingredients that have been removed from original

packages not labeled with common name of food, flour unlabeled

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures -

Methods: Facility not cleaned as often as necessary, droppings observed on floor

Inmate Serving Area

FC 4-901.11(A)\* Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed

to fully air dry, inmate serving trays not dry before use

FC 2-301.11 Personal Cleanliness; Hands and Arms: Employees not keeping hands and exposed

portions of arms clean<sup>P</sup>,

FC 2-301.14 Hands and Arms: Food employees not washing hands prior to engaging in food

preparation<sup>P</sup>

FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing

appropriate hair restraints, beard guards and hair nets

Inmate Bathroom

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No clean paper towels at handwash sink,

paper towels on floor by toilet

105 CMR 451.123 Maintenance: Door frame damaged

## **Gymnasium**

Slop Sink Closet (Hallway)

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

Basketball Court

105 CMR 451.350\* Structural Maintenance: Floor damaged
105 CMR 451.350\* Structural Maintenance: Walls damaged
105 CMR 451.350\* Structural Maintenance: Ceiling damaged
105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

Inmate Toilets & Showers Unable to Inspect Showers – Not Used

105 CMR 451.123 Maintenance: Ceiling vent dusty above toilets

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 and 2 leaking

Booth

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Staff Bathroom

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Door stuck and difficult to open

Bathroom without Showers

Unable to Inspect – Closed

MAXI C

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

Control Booth

No Violations Noted

Booth Bathroom

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.126 Hot Water: Hot water temperature recorded at 149°F

**Upper Tier** 

Left-Side Day Room

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.353 Interior Maintenance: Three seats missing at tables

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Right-Side Day Room

105 CMR 451.353 Interior Maintenance: One seat missing at table

Cells

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 403 105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 409

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 403, 406, 424, and 430

105 CMR 451.353 Interior Maintenance: Seat at desk missing in cell # 449

Showers

105 CMR 451.123\* Maintenance: Epoxy damaged in shower # 1, 2, and 3 105 CMR 451.123\* Maintenance: Mold on walls in shower # 1, 2, and 3

Slop Sink

No Violations Noted

Old Segregation

Unable to Inspect – Not Used

**Lower Tier** 

Left-Side Day Room

No Violations Noted

451-23(2)-West Boylston-Worcester-Report 11-24-23

Right-Side Day Room

No Violations Noted

Cells

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 205

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 217, 219, 226, 227, 231, 236,

and 242

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 229

Slop Sink

No Violations Noted

Showers

105 CMR 451.123\* Maintenance: Ceiling paint damaged outside showers

105 CMR 451.123\* Maintenance: Wall paint and epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1, 2, and 3

Segregation

Unable to Inspect – Not Used

Chemical Area

No Violations Noted

**Programs** 

Offices

No Violations Noted

Break Area in Hall

No Violations Noted

Male Staff Bathroom

No Violations Noted

Classrooms

No Violations Noted

Female Staff Bathroom

No Violations Noted

Slop Sink Room

105 CMR 451.353\* Interior Maintenance: Doorknob broken

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover damaged at slop sink

Library

No Violations Noted

**Maintenance Corridor** 

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123 Maintenance: Floor dirty

Office with Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty in bathroom

Laundry Area

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Tool Crib

No Violations Noted

Electrical Shop

No Violations Noted

Maintenance Break Room

No Violations Noted

Welding Area

No Violations Noted

EHSO Office (Waste Log)

No Violations Noted

# Captain/Lieutenant's Office Area

Old Cells/Biohazard Storage

Unable to Inspect – Not Used

Lieutenant's Cubicles

No Violations Noted

Lieutenant's Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Offices

No Violations Noted

Bathrooms (2)

105 CMR 451.123\* Maintenance: Wall damaged under sink in bathroom # 1 Maintenance: Ceiling vent dusty in bathroom # 2 105 CMR 451.123\*

Slop Sink

No Violations Noted

Break Area

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

**Deignan Building** 

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

Control Booth

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Control Booth Bathroom

Common Area

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.340\* Illumination: Insufficient lighting, light out 105 CMR 451.353 Interior Maintenance: Ceiling fans dusty

105 CMR 451.353 Interior Maintenance: One ceiling fan out-of-order

Mental Health Office

No Violations Noted

Dry Storage

Unable to Inspect – Locked

Chemical Closet

No Violations Noted

**Upper West** 

Showers Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Soap scum and mildew on curtain in shower # 2

105 CMR 451.123 Maintenance: Door frame damaged in shower # 2

105 CMR 451.123 Maintenance: Light rusted in shower # 2

Cells

105 CMR 451.350\* Structural Maintenance: Window broken in cell # 49 and 55

Slop Sink Room

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

Bathroom

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Basin damaged at handwash sink # 1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink # 3

**Lower West** 

**Showers** 

105 CMR 451.123\* Maintenance: Drain flies observed in shower # 1
105 CMR 451.123 Maintenance: Drain flies observed in shower # 2

105 CMR 451.123 Maintenance: Light rusted in shower # 2

Bathroom

105 CMR 451.123\* Maintenance: Basin damaged at handwash sink # 1

105 CMR 451.123\* Maintenance: Floor damaged 105 CMR 451.123 Maintenance: Heater rusted

105 CMR 451.123 Maintenance: Partition paint damaged in toilet stall # 1

Cells

No Violations Noted

**Lower East** 

Showers

105 CMR 451.123\* Maintenance: Light rusted

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1 Bathroom

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 clogged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 2

Cells

105 CMR 451.350 Structural Maintenance: Window broken in cell # 14

Slop Sink Room

No Violations Noted

**Upper East** 

Slop Sink Room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Cells

105 CMR 451.350\* Structural Maintenance: Windowpane cracked in cell # 23 105 CMR 451.350 Structural Maintenance: Windowpane cracked in cell # 32

**Showers** 

105 CMR 451.123\* Maintenance: Floor dirty in shower # 1

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 1

105 CMR 451.123\* Maintenance: Ceiling access panel paint damaged in shower # 2

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

Hot Water: Shower water temperature recorded at 124°F in shower # 2

Bathroom

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Heater rusted

105 CMR 451.123 Maintenance: Ceiling vent dusty

Mini 5 Building

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

Booth

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

Booth Bathroom

105 CMR 451.123\* Maintenance: Hole in wall near toilet

Corridor 2 (Right Side)

Showers

105 CMR 451.123\* Maintenance: Ceiling damaged outside showers

105 CMR 451.330\* Room Temperature: Room temperature 90°F in shower room

105 CMR 451.123 Maintenance: Ceiling paint damaged

105 CMR 451.123 Maintenance: Caulking damaged in shower # 1

Cells

**Middle Corridor** 

Chow Area

No Violations Noted

Office in Chow Area

No Violations Noted

Storage Rooms (2)

Unable to Inspect – Locked

Chemical Closet

No Violations Noted

Office/Interview Room

Unable to Inspect – Locked

**Corridor 1 (Left Side)** 

Office

No Violations Noted

Shower Unable to Inspect Shower # 2 – Not Used

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 122°F

Office with Bathroom

Unable to Inspect – Locked

Cells

105 CMR 451.350 Structural Maintenance: Ceiling leaking in cell # 13

**Modular Administration Building** 

Lobby

Waiting Area

No Violations Noted

Male Bathroom

105 CMR 451.123\* Maintenance: Floor damaged

Female Bathroom

105 CMR 451.123\* Maintenance: Wall tiles damaged

Mail Room

No Violations Noted

**Control 3** 

105 CMR 451.353\* Interior Maintenance: Floor damaged throughout Control 3

Control Bathroom

105 CMR 451.123\* Maintenance: Floor tiles missing and damaged 105 CMR 451.123\* Maintenance: Exposed plywood floor water damaged

105 CMR 451.123\* Maintenance: Wall tile damaged behind toilet

**Special Services Corridor** 

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in hallway

Offices

No Violations Noted

Female Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Male Bathroom

No Violations Noted

Female Locker Room

105 CMR 451.123\* Maintenance: Floor dirty in shower # 2 and handicapped shower

105 CMR 451.123\* Maintenance: Wall damaged in handicapped shower 105 CMR 451.123\* Maintenance: Walls dirty in handicapped shower

Male Locker Room & Bathroom

105 CMR 451.123\* Maintenance: Ceiling dirty near ceiling vents in changing area 105 CMR 451.123\* Maintenance: Floor and bench dirty in handicapped shower

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Ceiling vent not secured to ceiling

105 CMR 451.123 Maintenance: Ceiling damaged

105 CMR 451.123\* Maintenance: Floor dirty in shower # 2

105 CMR 451.123 Maintenance: Curtains dirty in shower # 1, 2, 3, 4, and 5

Staff Training Room A & B

No Violations Noted

Special Services Office

Unable to Inspect – Locked

2<sup>nd</sup> Floor

Personnel Offices

No Violations Noted

Break Room

No Violations Noted

Copy Room

Unable to Inspect - Locked

North Male Bathroom (near slop sink)

105 CMR 451.123 Maintenance: Floor tiles damaged

Slop Sink Room

Unable to Inspect - Locked

North Female Bathroom (near slop sink)

South Male Bathroom

No Violations Noted

South Female Bathroom

No Violations Noted

Internal Affairs

Unable to Inspect - Locked

Trap

Pedestrian Trap

No Violations Noted

Bathroom in Pedestrian Trap

105 CMR 451.123 Maintenance: Ceiling damaged

Visits Waiting Area

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

**Modular Gym** 

Inmate Bathroom # 104

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123\* Maintenance: Light out

105 CMR 451.123\* Maintenance: Floor tile missing

105 CMR 451.123\* Maintenance: Ceiling vent cover missing

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, insufficient water supply in quantity

and pressure at water fountain

105 CMR 451.123 Maintenance: Wall damaged

Staff Bathroom # 105

No Violations Noted

Mop Closet/Electrical # 106

No Violations Noted

Storage Room # 108

No Violations Noted

Gym

105 CMR 451.141\* Screens: Several screens damaged

105 CMR 451.350\* Structural Maintenance: Back door not rodent and weathertight

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

Control # 102

No Violations Noted

Trailer # 1 (Attorney Visits) Unable to Inspect Attorney Room – In Use

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Ceiling vent blocked with plastic bag

**Trailer # 2 (Lieutenant Offices)** 

Unable to Inspect – Locked

Trailer # 3

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, utensils not protected from contamination by being wrapped or

inverted

**Modular Visiting Area** 

Unable to Inspect – Closed

**VOC Laundry** 

1st Floor

Inmate Bathroom

Unable to Inspect – Under Construction

Laundry

Unable to Inspect – Under Construction

Chemical Storage

Unable to Inspect – Under Construction

Clothing Storage Room

Unable to Inspect – Under Construction

Slop Sink Closet

Unable to Inspect – Under Construction

Staff Bathroom

Unable to Inspect – Under Construction

Classrooms A-D

Unable to Inspect – Under Construction

IT Office

Unable to Inspect – Under Construction

IT Break Area

Unable to Inspect – Under Construction

2<sup>nd</sup> Floor

Room # 203

Unable to Inspect – Under Construction

Room # 210

Unable to Inspect – Under Construction

Room # 202

Unable to Inspect – Under Construction

**H** Building

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells 105 CMR 451.350\* Structural Maintenance: Exterior walls damaged

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

Control Booth

No Violations Noted

Control Bathroom

No Violations Noted

Common Area

105 CMR 451.353 Interior Maintenance: Ceiling water damaged above phones

**Showers** 

No Violations Noted

Office

No Violations Noted

Cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows Interior Maintenance: Uncovered junction box in cell # 131 105 CMR 451.353\* 105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 108

Chemical Room

Unable to Inspect - Locked

**I Building** 

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

Control Booth

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

Control Bathroom

Hot Water: Hot water temperature recorded at 104°F at handwash sink 105 CMR 451.126

Common Area

No Violations Noted

**Showers** 

105 CMR 451.130 Hot Water: Shower water temperature recorded at 95°F in shower # 10 105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 2, 4, 5, 8, 9, and 10 Maintenance: Soap scum on curtain in shower # 1, 2, 3, 5, 6, and 8 105 CMR 451.123 Maintenance: Floor dirty in shower # 1, 2, 3, 5, 6, and 8 105 CMR 451.123

105 CMR 451.123 Maintenance: Curtain missing in shower #7

Office

No Violations Noted

Cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows Interior Maintenance: Seat missing at desk in cell # 196 105 CMR 451.353\* Interior Maintenance: Seat missing at desk in cell # 203 105 CMR 451.353

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 177, 176, 192, 194, and 196

Chemical Room

Unable to Inspect - Locked

J Building	
105 CMR 451.350*	Structural Maintenance: Black substance on exterior of building
Common Area	
105 CMR 451.353*	Interior Maintenance: One seat cover damaged
Showers	
105 CMR 451.123	Maintenance: Curtain missing in shower # 1 and 5
105 CMR 451.123 105 CMR 451.123	Maintenance: Shower floor dirty in shower # 2 and 3 Maintenance: Walls dirty in shower # 5
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 8
105 CMR 451.123	Maintenance: Debris on floor in shower # 8
105 CMR 451.123*	Maintenance: Shower floor dirty in shower # 10
Interview Room	
	No Violations Noted
Cells	
105 CMR 451.350* 105 CMR 451.350	Structural Maintenance: Unable to open or close cell windows
103 CMR 431.330	Structural Maintenance: Windows not weathertight, plastic on window in cell # 243 and 256
105 CMR 451.350	Structural Maintenance: Window frame not weathertight, paper towels stuffed into
103 CIVIL 431.330	window frame in cell # 273
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 247 and 264
105 CMR 451.117	Toilet Fixtures: Toilet fixtures dirty in cell # 264
105 CMR 451.353	Interior Maintenance: Seat missing at desk in cell # 265
Chemical Room	
	No Violations Noted
K Building	
105 CMR 451.320*	Cell Size: Inadequate floor space in all cells
105 CMR 451.350*	Structural Maintenance: Black substance on exterior of building
100 01/110 101.000	Structural Maintenance, Duck successful of exterior of currents
Control Booth	
105 CMR 451.350*	Structural Maintenance: Window in door broken
Control Bathroom	
	No Violations Noted
Common Area	
Common Area	No Violations Noted
	To Violations Total
Showers	
105 CMR 451.123	Maintenance: Wall epoxy damaged in shower # 3, 4, 5, 6, 7, 8, and 9
105 CMR 451.123	Maintenance: Mildew on walls in shower # 7
~ "	
Cells	
105 CMR 451.350*	Structural Maintenance: Unable to open or close cell windows
105 CMR 451.353	Interior Maintenance: Wall water damaged under window in cell # 281
105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 324
105 CMR 451.333 105 CMR 451.124	Interior Maintenance: Wall paint damaged in cell # 324 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
103 CIVIN 431.124	in call # 224

Interior Maintenance: Seat missing at desk in cell # 336

in cell # 334

105 CMR 451.353\*

Chemical Room

No Violations Noted

L Building

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Black substance on exterior of building

105 CMR 451.350\* Structural Maintenance: Window broken in trap

Common Area

No Violations Noted

**Showers** 

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 5 and 7

105 CMR 451.123\* Maintenance: Wall dirty in shower # 7

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 8 105 CMR 451.123 Maintenance: Floor paint damaged in shower # 9

Interview Room

No Violations Noted

Cells

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.350 Structural Maintenance: Window frame not weathertight, paper towels stuffed into

window frame in cell # 360

105 CMR 451.350\* Structural Maintenance: Windows not weathertight, plastic on window in cell # 347, 367,

and 370

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 381 and 383

Chemical Room

No Violations Noted

#### **MIU**

#### Receiving

Holding Cells

105 CMR 451.353 Interior Maintenance: Walls dirty in cell # 123

Staff Bathroom

No Violations Noted

Receiving Trap

No Violations Noted

Interview Room

No Violations Noted

Classification Hearings # 109

No Violations Noted

Medical Intake # 108

Unable to Inspect - Locked

Medical Exam Room # 107

Unable to Inspect – Locked

Search and Changing Rooms

105 CMR 451.346\* Safe Wiring: Inappropriate use of temporary wiring, internet cables extended through

window and doorway into shower # 104A

Medical Offices

No Violations Noted

**Booking Station** 

No Violations Noted

Offices

No Violations Noted

Bathrooms # 126 and 127 Unable to Inspect Bathroom # 127 – In Use

No Violations Noted

Bathrooms # 151 and 152 Unable to Inspect Bathroom # 151 – In Use

No Violations Noted

Medical Supply Storage Closet # 150

Unable to Inspect - Locked

Conference Room # 149

Unable to Inspect – Locked

Janitor's Closet # 154

Unable to Inspect - Locked

Janitors Closet # 146

Unable to Inspect - Locked

**Medical Entrance** 

No Violations Noted

**Right Wing** 

*Inmate WC # 166* 

Unable to Inspect – Not Used

*Dental* # 165

No Violations Noted

Janitor's Closet # 164

Unable to Inspect - Locked

Exam 1 # 166

No Violations Noted

Exam 2 # 161

No Violations Noted

Exam 3 # 160

No Violations Noted

Waiting Area 1 # 152

No Violations Noted

451-23(2)-West Boylston-Worcester-Report 11-24-23

*Nurse's Station* 105 CMR 451.124\*

Water Supply: Insufficient water supply in quantity and pressure at one water fountain

**Left Wing** 

Waiting Area 2 # 158

No Violations Noted

Interview Room # 178

No Violations Noted

Exam 4 # 177

No Violations Noted

Exam 5 # 176

No Violations Noted

Breakroom # 175

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 70°F at handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged

Exam 6 # 174

No Violations Noted

Minor Proc # 173

Unable to Inspect – Locked

Medical Storage # 172

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

Clean Storage # 171

No Violations Noted

Soil Storage # 170 (Medical Waste)

No Violations Noted

*Inmate WC # 169* 

105 CMR 451.117\* Toilet Fixtures: Toilet fixture rusted

2<sup>nd</sup> Floor

Staff WC

No Violations Noted

Storage Closets

No Violations Noted

**Showers** 

105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower # 1 105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 3 105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower # 3

Group Rooms

Unable to Inspect – In Use

Single Cells

No Violations Noted

**Work Release** 

Unable to Inspect – Closed

Control Booth

Unable to Inspect - Closed

**Strip Search Room** 

Unable to Inspect – Closed

Chemical Closet

 $Unable\ to\ Inspect-Closed$ 

Office

 $Unable\ to\ Inspect-Closed$ 

**Day Room** 

Unable to Inspect - Closed

Storage Room

Unable to Inspect - Closed

Laundry

Unable to Inspect - Closed

**Right Corridor** 

Unable to Inspect - Closed

Cells

Unable to Inspect - Closed

Showers

Unable to Inspect - Closed

Staff Bathroom

Unable to Inspect – Closed

Inmate Bathroom

Unable to Inspect – Closed

**Left Corridor** 

Unable to Inspect – Closed

Cells

Unable to Inspect – Closed

Slop Sink Room

Unable to Inspect – Closed

Showers

Unable to Inspect – Closed

Inmate Bathroom

Unable to Inspect - Closed

Chow Hall and Gym Room

Unable to Inspect - Closed

Storage Room

Unable to Inspect - Closed

**Tower** 

Unable to Inspect - Closed

# **Warehouse Building (outside)**

### Staff Gym

Weight Area

No Violations Noted

Female Bathroom/Locker Room

105 CMR 451.123\* Maintenance: Floor tiles not secured by toilet

Male Bathroom /Locker Room

No Violations Noted

Chemical Room

No Violations Noted

Office

No Violations Noted

#### Warehouse

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Entrance

No Violations Noted

Office

No Violations Noted

Break Area

No Violations Noted

Inmate Bathroom

105 CMR 451.123\* Maintenance: Wall paint damaged 105 CMR 451.123\* Maintenance: Floor tile damaged

105 CMR 451.123\*

Maintenance: Walls dirty

Staff Bathroom

No Violations Noted

Chemical Room

No Violations Noted

Walk-In Freezer

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, 1 fan out-of-order in freezer

Dry Storage Closet

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:

Facility not in good repair, ceiling damaged

Exterior Cooler # 1

No Violations Noted

Exterior Cooler # 2

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good

repair, out-of-order

IT Trailer

No Violations Noted

**Garage/Transport** 

Transportation Office

No Violations Noted

Kitchen Area

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Bathroom # 1

105 CMR 451.123\* Maintenance: Wall damaged 105 CMR 451.123 Maintenance: Heater rusted

Bathroom # 2

No Violations Noted

Tool Room

No Violations Noted

Wash Room

No Violations Noted

Garage Room

No Violations Noted

Key Control

No Violations Noted

Annex

105 CMR 451.350 Structural Maintenance: Main entrance not rodent and weathertight

Visitation Area

No Violations Noted

Control

No Violations Noted

Control Bathroom

No Violations Noted

Staff Bathroom # 1

No Violations Noted

451-23(2)-West Boylston-Worcester-Report 11-24-23

Staff Bathroom # 2

No Violations Noted

Chemical Closet

No Violations Noted

Social Worker Office

No Violations Noted

Storage Closet

Water Supply: Insufficient water supply in quantity and pressure at handwash sink

Showers

No Violations Noted

Toilet/Handwash Sink Units

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash

sink # 8, 11, 12, 13, and handicapped sink

Water Supply: Insufficient cold water supply in quantity and pressure at handwash

sink # 6, 11, 13, and handicapped sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no cold water at handwash sink # 1,

3, 4, and 5

Handwash Sink Area

Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order Water Supply: Insufficient cold and hot water supply in quantity and pressure at

handwash sink #7

Classrooms

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water fountain out-of-order outside

classrooms

Sleeping Area

No Violations Noted

Inmate Refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

Inmate Laundry

No Violations Noted

#### **Observations and Recommendations**

1. The inmate population was 685 at the time of inspection.

- 2. At the time of inspection, the Modular Visiting Area, VOC/Laundry, Tower, and Work Release were closed and not in use.
- 3. Throughout the facility, shower areas have begun to deteriorate. The CSP recommends developing a plan to repair all the violations noted in the showers to ensure the walls and floors are a smooth and easily cleanable surface, as well as, developing a more frequent cleaning schedule.
- 4. The cell windows in H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls with many cells requiring plastic coverings to make them weathertight. It was stated during the inspection that the cell windows are nailed shut during the winter. The CSP is concerned the windows do not continuously operate as designed and recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at <a href="www.mass.gov/dph/dcs">www.mass.gov/dph/dcs</a> and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at <a href="https://www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at <a href="www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BCEH