The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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Secretary

MARGRET R. COOKE Commissioner

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CHARLES D. BAKER

Governor

KARYN E. POLITO

Lieutenant Governor

December 1, 2022

David H. Tuttle, Superintendent

Worcester County House of Corrections and Jail

5 Paul X. Tivnan Drive

West Boylston, MA 01583 (electronic copy)

Re: Facility Inspection - Worcester County House of Corrections and Jail, West Boylston

Dear Superintendent Tuttle:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Worcester County House of Corrections and Jail on November 9 and 10, 2022 accompanied by Sergeant Devon Walker; Diane M. Cook, Policy, Accreditation & Program Development Coordinator; Noe Bard, Environmental Health and Safety Officer; Terrance Ward, Fire Safety Officer; and Captain Eric Locke. Violations noted during the inspection are listed below including 224 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Noe Bard, Environmental Health and Safety Officer (electronic copy)

Terrance Ward, Fire Safety Officer (electronic copy)

Diane M. Cook, WSCO Policy, Accreditation & Program Development Coordinator (electronic copy)

Margaret Lee, Administrative Assistant, West Boylston Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Entrance**

*Superintendent’s Office*

No Violations Noted

*Waiting Area*

No Violations Noted

*Fisher Conference Room*

No Violations Noted

*Operations Office*

No Violations Noted

*Communication Director’s Office*

No Violations Noted

**Male Staff Locker Room**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vents dusty

105 CMR 451.123 Maintenance: Exhaust fan out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal not flushing properly

105 CMR 451.123 Maintenance: Heater damaged

**Female Changing Area**

105 CMR 451.353 Interior Maintenance: Exposed wiring on wall

**Control Room**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123\* Maintenance: Light shield not secured

105 CMR 451.123 Maintenance: Handwash sink dirty

105 CMR 451.123 Maintenance: Wet mop stored in bucket

*Key Room*

No Violations Noted

**Herman Building**

**VISITING ROOM**

*Inmate Visiting Side*

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # 1, 10, 12, and 14

105 CMR 451.353 Interior Maintenance: Paint damaged near phones in all phone booths

*Non-Inmate Visiting Side*

105 CMR 451.353 Interior Maintenance: Wall board damaged in booth # 9

105 CMR 451.353 Interior Maintenance: Countertop damaged in booth # 6 and 20

*Female Handicapped Bathroom*

No Violations Noted

*Male Handicapped Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order

*Female Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Father’s Visiting Room**

No Violations Noted

**Old Receiving**

*Old County Lockup*

Unable to Inspect – Not Used

*Property*

No Violations Noted

*Property Office*

No Violations Noted

*Property Storage*

No Violations Noted

*Parole Office*

105 CMR 451.350\* Structural Maintenance: Window broken

*Breakroom & Bathroom* Unable to Inspect Bathroom – In Use

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing in breakroom

*Offices*

No Violations Noted

*Utility Closet*

105 CMR 451.353 Interior Maintenance: Light shield damaged

*Offices Corridor*

No Violations Noted

**Central Control**

No Violations Noted

*Control Bathroom*

105 CMR 451.123\* Maintenance: Light shield not secured to light

105 CMR 451.123\* Maintenance: Ceiling tile missing

**A1 Block**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

**Control Booth**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1360F at handwash sink

*Control Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

*Day Room*

No Violations Noted

*Room # 1*

No Violations Noted

*Room # 2*

No Violations Noted

*Room # 3*

No Violations Noted

*Storage # 4*

No Violations Noted

*Storage # 5*

No Violations Noted

*Shakedown Room # 6*

105 CMR 451.353 Interior Maintenance: Wall paint damaged near door

*Slop Sink (Upstairs)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

*Cells (Upstairs)*

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in cell # 8 and 10

105 CMR 451.353 Interior Maintenance: Bed paint damaged in cell # 12

105 CMR 451.353 Interior Maintenance: Excrement on surfaces throughout cell # 4

105 CMR 451.123\* Maintenance: Toilet damaged in cell # 16

*Showers (Upstairs)*

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 1

105 CMR 451.123 Maintenance: Door frame paint damaged in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door paint damaged in shower # 1 and 2

*Slop Sink (Downstairs)*

Unable to Inspect – In Use

*Cells (Downstairs)*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 18 and 28

*Showers (Downstairs)*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2

*Rec Area*

No Violations Noted

**A2 Block**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.350\* Structural Maintenance: Window in trap broken

**Control Booth**

No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Handwash sink dirty

*Day Room*

No Violations Noted

*Chemical Storage Room*

No Violations Noted

*Paper Goods Storage*

No Violations Noted

*Staff Room*

No Violations Noted

*Slop Sink Room (Upstairs)*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Debris in sink

*Cells (Upstairs)*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 36 and 45

*Showers (Upstairs)*

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123\* Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 1 and 2

105 CMR 451.123\* Maintenance: Walls dirty in shower # 2

*Slop Sink (Downstairs)*

No Violations Noted

*Cells (Downstairs)*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 52

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 55 and 59

105 CMR 451.330 Room Temperature: Room temperature 550F in cell # 55

*Showers (Downstairs)*

105 CMR 451.123\* Maintenance: Door paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123\* Maintenance: Walls dirty in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 2

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 2

**Hallway**

*Storage Closets*

Unable to Inspect – Locked

**MAXI B**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control*

105 CMR 451.353\* Interior Maintenance: Mold on ceiling tiles in hallway outside Control

105 CMR 451.350\* Structural Maintenance: Window broken

*Control Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1380F

**Lower Right Tier**

*Day Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Caulking damaged around slop sink

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall damaged outside shower # 2

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 107

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 113

105 CMR 451.353 Interior Maintenance: Wall damaged above bed in cell # 117

**Lower Left Tier**

*Day Room*

105 CMR 451.340\* Illumination: Insufficient lighting, light out

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 118, 122, 134, and 142

*Showers*

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 1

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall damaged outside shower # 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

105 CMR 451.123 Maintenance: Mold on walls in shower # 2

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Caulking damaged around slop sink

*Chemical Closet*

No Violations Noted

**Lower Disciplinary Unit**

Unable to Inspect – Not Used

**Upper Left Tier**

*Day Room*

105 CMR 451.344\* Illumination in Habitable Areas: Lights not functioning properly, 3 lights out

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.346 Safe Wiring: Inappropriate use of temporary wiring, industrial fan cord extended through doorway from cell block

*Cells*

No Violations Noted

*Slop Sink*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking

*Showers*

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1

105 CMR 451.123 Maintenance: Door paint damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 2

**Upper Disciplinary Unit**

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # 1

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 1

105 CMR 451.353 Interior Maintenance: Rotten apple on floor in cell # 1

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in cell # 1 and 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet push button leaking in cell # 3

105 CMR 451.353 Interior Maintenance: Sink dirty in cell # 3

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 3 and 4

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2, 3, and 4

**Upper Right Tier**

*Day Room*

105 CMR 451.340\* Illumination: Insufficient lighting, light out

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 308 and 310

*Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2

*Slop Sink*

105 CMR 451.353\* Interior Maintenance: Caulking damaged around slop sink

**Chapel**

No Violations Noted

*Office (Right of Altar)*

Unable to Inspect – Not Used

**Food Service**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Staff Dining**

*Staff Dining Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained outside Staff Dining Room in hallway

*Staff Serving Line & Prep Area*

No Violations Noted

*Pots & Pans Closet*

**FC 3-302.11(A)(1)(b) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Raw animal food not stored separate from ready-to-eat foodP, eggs stored over broccoli**

*Handwash Sink*

No Violations Noted

*Ovens & Hood*

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, one oven out-of-order

**Main Kitchen**

*Handwash Sink*

No Violations Noted

*Food Prep Area*

No Violations Noted

*Kettles & Hood*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Milk Cooler*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

*Produce Cooler*

No Violations Noted

*Prep Cooler*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

*Freezer*

No Violations Noted

*Dry Goods*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, rodent droppings observed**

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor drain not secured to floor

*Tool Storage Closet*

No Violations Noted

*Control*

No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Light out

*Entry 5 Area (Near Dry Goods)*

No Violations Noted

*Receiving Area*

No Violations Noted

*Chemical Closet*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, backflow preventor leaking

*Dishwasher Area*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling paint damaged above warewash machine

FC 4-501.15 Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, auxiliary rinse cycle not operating in accordance with manufacture’s data plate

*3-Compartment Sink # 1 and 2*

No Violations Noted

*Culinary Storage Room*

No Violations Noted

*Exterior Door*

No Violations Noted

*Can Room*

No Violations Noted

*Inmate Serving Area*

FC 4-901.11(A) Protection of Clean Items; Drying: Cleaned, sanitized equipment and utensils not allowed to fully air dry, inmate serving trays not dry before use

*Inmate Bathroom*

No Violations Noted

**Gymnasium**

*Slop Sink Closet (Hallway)*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Basketball Court*

105 CMR 451.350\* Structural Maintenance: Floor damaged

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

*Inmate Toilets & Showers* Unable to Inspect Showers – Not Used

105 CMR 451.123\* Maintenance: Light out above toilets

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 leaking

*Booth*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gaskets damaged

105 CMR 451.353 Interior Maintenance: Floor tile damaged

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Bathroom without Showers*

Unable to Inspect – Closed

**MAXI C**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

No Violations Noted

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Upper Tier**

*Left-Side Day Room*

Unable to Inspect – Under Construction

*Right-Side Day Room*

Unable to Inspect – Under Construction

*Cells*

Unable to Inspect – Under Construction

*Showers*

Unable to Inspect – Under Construction

*Slop Sink*

Unable to Inspect – Under Construction

*Old Segregation*

Unable to Inspect – Under Construction

**Lower Tier**

*Left-Side Day Room*

No Violations Noted

*Right-Side Day Room*

No Violations Noted

*Cells* Unable to Inspect Cell # 238 – Not Used

105 CMR 451.141 Screens: Screen damaged in cell # 208

105 CMR 451.353 Interior Maintenance: Wall paint and wall damaged in cell # 227

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 230

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty in cell # 242

*Slop Sink*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Ceiling paint damaged outside showers

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Mold on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 3

*Segregation*

Unable to Inspect – Not Used

*Chemical Area*

No Violations Noted

**Programs**

*Offices*

No Violations Noted

*Break Area in Hall*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Classrooms*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Slop Sink Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured

*Library*

No Violations Noted

**Maintenance Corridor**

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Handwash sink dirty

105 CMR 451.123\* Maintenance: Floor dirty

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom inside Office*

No Violations Noted

*Laundry Area*

105 CMR 451.353\* Interior Maintenance: Slop sink dirty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at slop sink

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets damaged on refrigerator

*Tool Crib*

No Violations Noted

*Electrical Shop*

No Violations Noted

*Maintenance Break Room*

105 CMR 451.350\* Structural Maintenance: Screen door not rodent and weathertight

*Welding Area*

No Violations Noted

*EHSO Office (Waste Log)*

No Violations Noted

**Captain/Lieutenant’s Office Area (Old Health Services)**

*Old Cells/Biohazard Storage*

Unable to Inspect – Not Used

*Lieutenant’s Cubicles*

No Violations Noted

*Lieutenant’s Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Additional Offices*

No Violations Noted

*Bathrooms (2)*

105 CMR 451.123 Maintenance: Wall damaged under sink in bathroom # 1

*Break Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Deignan Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Control Booth Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

*Common Area*

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.340\* Illumination: Insufficient lighting, lights out

*Interview Room*

Unable to Inspect – Locked

*Dry Storage*

Unable to Inspect – Locked

*Chemical Closet*

No Violations Noted

**Upper West**

*Showers*

105 CMR 451.123 Maintenance: Light out in shower # 1

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 2

105 CMR 451.123 Maintenance: Door frame paint damaged in shower # 2

*Cells*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged around sink

*Bathroom*

Unable to Inspect – In Use

**Lower West**

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Walls dirty in shower # 2

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1220F in shower # 2

*Bathroom*

105 CMR 451.123\* Maintenance: Heater rusted

105 CMR 451.123\* Maintenance: Basin rusted at handwash sink # 1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water stopper broken at handwash sink # 4

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Cells*

No Violations Noted

**Lower East**

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 1

*Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

*Cells*

105 CMR 451.350\* Structural Maintenance: Windowpane cracked in cell # 14

*Slop Sink Room*

No Violations Noted

**Upper East**

*Slop Sink Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Windowpane cracked in cell # 23 and 32

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling access panel rusted in shower # 2

*Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Heater rusted

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Mini 5 Building**

105 CMR 451.320 Cell Size: Inadequate floor space in cells, cells double bunked

*Booth*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator dirty

*Booth Bathroom*

105 CMR 451.123\* Maintenance: Hole in wall near toilet

**Corridor 2 (Right Side)**

*Showers*

105 CMR 451.123\* Maintenance: Ceiling damaged outside showers

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

*Cells*

No Violations Noted

**Middle Corridor**

*Chow Area*

Unable to Inspect – In Use

*Office in Chow Area*

Unable to Inspect – In Use

*Storage Rooms (2)*

No Violations Noted

*Chemical Closet*

No Violations Noted

*Office/Interview Room*

Unable to Inspect – Locked

**Corridor 1 (Left Side)**

*Office*

No Violations Noted

*Hallway*

No Violations Noted

*Shower*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1240F

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

*Office with Bathroom*

Unable to Inspect – Locked

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 13

**Modular Administration Building**

**Lobby**

*Waiting Area*

No Violations Noted

*Male Bathroom*

105 CMR 451.123 Maintenance: Floor damaged

*Female Bathroom*

105 CMR 451.123\* Maintenance: Wall tiles damaged

*Mail Room*

No Violations Noted

**Control 3**

105 CMR 451.353\* Interior Maintenance: Floor damaged throughout Control 3

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles missing and damaged

105 CMR 451.123\* Maintenance: Exposed plywood floor water damaged

105 CMR 451.123\* Maintenance: Wall tile damaged behind toilet

**Special Services Corridor**

*Armorer’s Office*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*Male Bathroom*

No Violations Noted

*D-Board Office*

No Violations Noted

*Dispatch*

No Violations Noted

*Evidence Closet*

Unable to Inspect – Locked

*Offices*

No Violations Noted

*Female Locker Room*

105 CMR 451.123 Maintenance: Floor dirty in shower # 2

105 CMR 451.123\* Maintenance: Wall damaged in handicapped shower

105 CMR 451.123\* Maintenance: Floor dirty in handicapped shower

105 CMR 451.123 Maintenance: Walls dirty in handicapped shower

105 CMR 451.123\* Maintenance: Ceiling leaking by toilets

*Male Locker Room & Bathroom*

105 CMR 451.123\* Maintenance: Mold on ceiling near ceiling vents in changing area

105 CMR 451.123\* Maintenance: Floor and bench dirty in handicapped shower

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain not secured in shower # 1

*Staff Training Room A & B*

No Violations Noted

*Special Services Office*

Unable to Inspect – Locked

**2nd Floor**

*Personnel Offices*

No Violations Noted

*Break Room*

No Violations Noted

*Copy Room*

Unable to Inspect – Locked

*North Male Bathroom (near slop sink)*

105 CMR 451.123 Maintenance: Floor tile damaged

*Slop Sink Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured on slop sink

*North Female Bathroom (near slop sink)*

No Violations Noted

*South Male Bathroom*

No Violations Noted

*South Female Bathroom*

No Violations Noted

*Internal Affairs*

No Violations Noted

**Trap**

*Pedestrian Trap*

No Violations Noted

*Bathroom in Pedestrian Trap*

105 CMR 451.123\* Maintenance: Ceiling damaged

*Visits Waiting Area*

105 CMR 451.353 Interior Maintenance: Floor tile damaged

**Modular Gym**

*Inmate Bathroom # 104*

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

105 CMR 451.123\* Maintenance: Light out

105 CMR 451.123\* Maintenance: Floor tile missing

105 CMR 451.123\* Maintenance: Ceiling vent cover missing

*Staff Bathroom # 105*

No Violations Noted

*Mop Closet/Electrical # 106*

No Violations Noted

*Storage Room # 108*

No Violations Noted

*Gym*

105 CMR 451.141\* Screens: Several screens damaged

105 CMR 451.350\* Structural Maintenance: Back door not rodent and weathertight

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Control # 102*

No Violations Noted

**Trailers # 1 and 2**

No Violations Noted

**Modular Infirmary**

Unable to Inspect – Closed

**Modular Visiting Area**

Unable to Inspect – Closed

**VOC Laundry**

**1st Floor**

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Handwash sink # 2 out-of-order

105 CMR 451.123 Maintenance: Urinal out-of-order

105 CMR 451.123\* Maintenance: Shower wall damaged

*Laundry*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged near Laundry Office

*Chemical Storage*

No Violations Noted

*Clothing Storage Room*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Staff Bathroom*

No Violations Noted

*Classrooms A-D*

105 CMR 451.340\* Illumination: Insufficient lighting, light out in Classroom C

*IT Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven rusted at entrance to IT Offices

105 CMR 451.350\* Structural Maintenance: Back door near entrance to IT Offices not rodent and weathertight

*IT Break Area*

Unable to Inspect – Locked

**2nd Floor**

*Room # 203*

105 CMR 451.353\* Interior Maintenance: Wall vent missing grille/louver

*Room # 210*

No Violations Noted

*Room # 202*

105 CMR 451.360 Protective Measures: Dead bird observed

**H Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Floor tiles missing and damaged

105 CMR 451.353\* Interior Maintenance: Ceiling grille rusted

105 CMR 451.353 Interior Maintenance: Ceiling grille cover missing

*Control Bathroom*

No Violations Noted

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor dirty in shower # 1

105 CMR 451.123 Maintenance: Curtain missing in shower # 1

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 1

105 CMR 451.123 Maintenance: Drain flies observed in shower # 4, 5, 7, and 8

*Office*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353\* Interior Maintenance: Wall damaged near anchor point of bed in cell # 119

105 CMR 451.353\* Interior Maintenance: Uncovered junction box in cell # 131

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 131

*Chemical Room*

Unable to Inspect – Locked

**I Building**

*Control Booth*

105 CMR 451.350\* Structural Maintenance: Ceiling tiles damaged

*Control Bathroom*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Column damaged outside shower # 3 and 8

105 CMR 451.123 Maintenance: Drain flies observed in shower # 7

*Office*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Bed paint damaged in cell # 173

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 186

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 200, 206, 208, 216, and 217

*Chemical Room*

No Violations Noted

**J Building**

*Common Area*

105 CMR 451.353\* Interior Maintenance: One seat cover damaged

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

105 CMR 451.123 Maintenance: Walls dirty in shower # 5

105 CMR 451.123 Maintenance: Column damaged outside shower # 8

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 8

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 8 and 10

*Interview Room*

No Violations Noted

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 226 and 234

105 CMR 451.350 Structural Maintenance: Windows not weathertight, plastic on window in cell # 247 and 280

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 221

105 CMR 451.353 Interior Maintenance: Bed paint damaged in cell # 227 and 228

105 CMR 451.353 Interior Maintenance: Floor and wall junction worn in cell # 251, 252, 253, 254, 259, 260, 261, 263, and 264

*Chemical Room*

Unable to Inspect – Locked

**K Building**

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Control Booth*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles damaged

105 CMR 451.350\* Structural Maintenance: Window in door broken

*Control Bathroom*

No Violations Noted

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3, 4, 5, 6, 8, and 10

105 CMR 451.123\* Maintenance: Floors dirty in shower # 7

105 CMR 451.123 Maintenance: Shower # 8 out-of-order

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 4 and 6

*Cells*

105 CMR 451.350\* Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353\* Interior Maintenance: Wall vent blocked in cell # 281

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 297 and 321

105 CMR 451.350 Structural Maintenance: Window not weathertight, plastic on window in cell # 288, 289, 296, 297, 300, 302, 304, 307, 310, and 318

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged outside cell # 326 and 339

105 CMR 451.353 Interior Maintenance: Seat missing at desk in cell # 336

*Chemical Room*

No Violations Noted

**L Building**

105 CMR 451.350 Structural Maintenance: Black substance on exterior of building

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Common Area*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Column damaged outside shower # 3 and 8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 6, and 8

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5 and 9

105 CMR 451.123 Maintenance: Floor dirty in shower # 6 and 7

105 CMR 451.123 Maintenance: Wall dirty in shower # 7

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 3, 4, 5, 6, 7, and 8

*Interview Room*

No Violations Noted

*Cells*

105 CMR 451.350 Structural Maintenance: Unable to open or close cell windows

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 342, 349, and 375

105 CMR 451.103 Mattresses: Mattress damaged in cell # 384

105 CMR 451.353 Interior Maintenance: Ceiling damaged outside cell # 382

105 CMR 451.350 Structural Maintenance: Windows not weathertight, plastic on window in cell # 348, 349, 358, 359, 362, 363, 364, 365, 372, 379, 380, and 385

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 380

105 CMR 451.353 Interior Maintenance: Vent not working on sink unit in cell # 394

*Chemical Room*

No Violations Noted

**MIU**

**Receiving**

*Holding Cells*

Unable to Inspect Cell # 113 and 115 – Not Used

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Receiving Trap*

105 CMR 451.350\* Structural Maintenance: Exterior door not rodent and weathertight

*Interview Room*

No Violations Noted

*Classification Hearings # 109*

No Violations Noted

*Medical Intake # 108*

No Violations Noted

*Medical Exam Room # 107*

Unable to Inspect – Locked

*Search and Changing Rooms*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 104A

*Medical Offices*

No Violations Noted

*Booking Station*

No Violations Noted

*Records*

No Violations Noted

*Property*

No Violations Noted

*Break Room # 130*

No Violations Noted

*Psychology & Health Services Offices*

No Violations Noted

*Bathrooms # 126 and 127*

No Violations Noted

*Bathrooms # 151 and 152*

No Violations Noted

*Medical Supply Storage Closet # 150*

Unable to Inspect – Locked

*Conference Room # 149*

Unable to Inspect – In Use

*Classification Offices*

No Violations Noted

*Janitor’s Closet # 154*

Unable to Inspect – Locked

*Holding STO # 153*

No Violations Noted

*Janitors Closet # 146*

Unable to Inspect – Locked

**Medical Entrance**

No Violations Noted

**Right Wing**

*Inmate WC # 16*

No Violations Noted

*Dental # 165*

Unable to Inspect – Locked

*Janitor’s Closet # 164*

Unable to Inspect – Locked

*Exam 1 # 166*

No Violations Noted

*Exam 2 # 161*

No Violations Noted

*Exam 3 # 160*

No Violations Noted

*Waiting Area 1 # 152*

No Violations Noted

*Nurse’s Station*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at one water fountain

**Left Wing**

*Waiting Area 2 # 158*

No Violations Noted

*Interview Room # 178*

No Violations Noted

*Exam 4 # 177*

No Violations Noted

*Exam 5 # 176*

No Violations Noted

*Dialysis # 175*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gasket damaged on refrigerator

*Exam 6 # 174*

No Violations Noted

*Minor Proc # 173*

Unable to Inspect – In Use

*Medical Storage # 172*

No Violations Noted

*Clean Storage # 171*

No Violations Noted

*Soil Storage # 170 (Medical Waste)*

No Violations Noted

*Inmate WC # 169*

105 CMR 451.117 Toilet Fixtures: Toilet fixture rusted

**2nd Floor**

*Staff WC*

No Violations Noted

*Storage Closets*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 3

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 2

*Group Rooms*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3 in Med Watch A

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower in Med Watch A

105 CMR 451.130 Hot Water: Shower water temperature recorded at 700F in Med Watch A

*Single Cells*

No Violations Noted

**Work Release**

*Control Booth*

No Violations Noted

**Strip Search Room**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

*Chemical Closet*

No Violations Noted

*Office*

Unable to Inspect – Locked

**Day Room**

No Violations Noted

*Storage Room*

No Violations Noted

*Laundry*

No Violations Noted

**Right Corridor**

105 CMR 451.350\* Structural Maintenance: Windowpanes cracked

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 7

105 CMR 451.353\* Interior Maintenance: Wall damaged near bed in cell # 8

*Showers*

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 2 and 3

105 CMR 451.123\* Maintenance: Wall tile damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on partitions in shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Walls dirty in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 2, 3, 4, and 5

*Staff Bathroom*

105 CMR 451.123 Maintenance: Wall paint damaged

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged in toilet stall # 1, 2, and 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle missing at handwash sink # 2

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3

**Left Corridor**

105 CMR 451.350\* Structural Maintenance: Windowpanes cracked

*Cells*

105 CMR 451.350\* Structural Maintenance: Window cracked in cell # 3

*Slop Sink Room*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor tiles missing in shower # 1 and 4

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 3 and 5

105 CMR 451.123\* Maintenance: Ceiling dirty throughout shower room

105 CMR 451.123\* Maintenance: Ceiling vent missing grille/louver

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

*Inmate Bathroom*

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink # 2

105 CMR 451.123\* Maintenance: Window broken

105 CMR 451.123\* Maintenance: Wall damaged behind toilet # 3

*Chow Hall and Gym Room*

No Violations Noted

*Storage Room*

No Violations Noted

**Tower**

Unable to Inspect – Closed

**Warehouse Building (outside)**

**Staff Gym**

*Weight Area*

No Violations Noted

*Female Bathroom/Locker Room*

105 CMR 451.353 Interior Maintenance: Floor tiles not secured by toilet

*Male Bathroom /Locker Room*

No Violations Noted

*Chemical Room*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Warehouse**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Entrance*

No Violations Noted

*Office*

No Violations Noted

*Break Area*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged

105 CMR 451.123\* Maintenance: Floor tile damaged

*Staff Bathroom*

No Violations Noted

*Chemical Room*

105 CMR 451.353 Interior Maintenance: Ceiling damaged

*Walk-In Freezer*

No Violations Noted

*Dry Storage Closet*

No Violations Noted

*Exterior Cooler # 1*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling braced by wood supports

*Exterior Cooler # 2*

No Violations Noted

**Garage/Transport**

*Transportation Office*

No Violations Noted

*Kitchen Area*

No Violations Noted

*Bathroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.353\* Interior Maintenance: Pipe leaking outside Staff Bathroom

*Tool Room*

No Violations Noted

*Wash Room*

No Violations Noted

*Garage Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

*Key Control*

No Violations Noted

**Annex**

Unable to Inspect – Closed

**Observations and Recommendations**

1. The inmate population was 589 at the time of inspection.
2. At the time of inspection, the Modular Visiting Area, Tower, and Annex were closed and not in use.
3. Throughout Maxi B and Maxi C the shower areas have begun to deteriorate. The CSP recommends developing a plan to repair violations noted within the showers with smooth and easily cleanable surfaces as well as developing a higher frequency shower cleaning policy.
4. The windows in the cells in of H, I, J, K, and L Building have deteriorated and are no longer able to be opened or closed from the window controls. The windows have also deteriorated in many cells requiring plastic coverings to make them weathertight. The CSP recommends initiating a plan to replace or repair the windows to ensure they are operable and weathertight.
5. At the time of inspection, the boiler for the A2 Block was undergoing repairs resulting in low room temperature. The CSP requests to be updated on the progress of the repairs.
6. During the inspection of A1 Block, it was stated that cell # 4 was currently offline and would remain offline until it could be properly cleaned and disinfected.
7. The kitchen exhaust system was not in compliance with the provisions for inspection, cleaning and labeling required by 527 CMR 1.00, Chapter 50 Commercial Cooking Operations. The CSP recommends you contact the Department of Fire Services for further information.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros Environmental Health Inspector, CSP, BEH